

## DAILY SERVICE DELIVERY OVERVIEW

**THURSDAY, July 1, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>98%</b>	<b>24</b>	<b>52</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>110</b>	<b>115</b>	<b>5%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>135</b>	<b>188</b>	<b>39%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>120</b>	<b>8%</b>
<b>FLYNN</b>	<b>99</b>	<b>113</b>	<b>14%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>50</b>	<b>11%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>43</b>	<b>-19%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>140</b>	<b>52%</b>
<b>TOTAL</b>	<b>691</b>	<b>819</b>	<b>19%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	234	60	13	11	21	15
Cable Car	127	22	4	5	6	7
Potrero	226	52	22	5	17	8
Presidio	196	40	18	5	6	11
Kirkland	224	38	12	5	14	7
Woods	335	70	18	9	27	16
Flynn	198	39	10	8	16	5
<b>Total</b>	<b>1,540</b>	<b>321</b>	<b>97</b>	<b>48</b>	<b>107</b>	<b>69</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:12 07/01/10	R OPERATOR FL	40	1293	480	38	6240	O'FARRELL & VAN NESS (IB)	ACCIDENT COACH / AUTO	IB	12:12	13:21	32
						1113953	INSP C. WILCHER RESPONDED, MGRS* J. STUART, J. KELLY, M. TRAVIS-ALLEN, CLAIMS 6A42*, CLAIMS*, VIDEO*, COACH REAR ENDED AUTO NO INJURIES, MINOR DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799, VEH DELAY: 01:09					
16:49 07/01/10	R OPERATOR PR	24	3313	155	31	5597	BALBOA & 6TH AVENUE (OB)	ACCIDENT COACH / BUS SHELTER	OB	16:49	19:12	32
						1114062	INSP J. GIANG, SHOP TRUCK 092, RESPONDED, MGRS* INSP A. VELACRUZ TRANSPORTED OPER FOR 799, VIDEO* ATLAS*, DISP*, SI TOWED TO PRESIDIO N/R [EOR 23:47] VEH DELAY: 06:58					
19:11 07/01/10	T SFPD PR	24	1310	127	5	5533	MARKET & KEARNY (OB)	ALLEGED VEHICLE ACCIDENT COACH / PEDESTRAIN	OB	19:05		36
						1114094	INSP T ALDANA TO INTERVIEW OPERATOR AT MARKET AND 3RD STREET SFPD 4B7B, CASE #100-605-906 CLAIMS*6A45*, S/S*, VIDEO* CONTINUE TO OCC #1114095					

**Line delays > 20 minutes:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:58 07/01/10	R OPERATOR CA	30	1564	17	61	54	CALIFORNIA & DRUMM (OB)	GRIP CHANGE	OB	11:58	12:29	79
							1113952	665 - CABLE SHOP RESPONDED LINE DELAY: 00:31				
15:53 07/01/10	R OPERATOR PO	24	1384	93	1	5583	SACRAMENTO BETWEEN VAN NESS & FRANKLIN (OB)	SFFD BLOCKING.	OB	15:53	16:00	24
							1114026	INSP GIANG J, KELLY J*, TRAVIS-ALLEN MARY*. VEH DELAY: 00:07 LINE DELAY: 00:25				