

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, July 2, 2010

1. RUNS PULLED OUT- IN SERVICE:

| | SCHEDULED | PULLED OUT IN SERVICE % | RUNS NON OUT | RUNS WORKED AT OVER TIME |
|------------------------|-------------|----------------------------|-----------------|--------------------------------|
| SYSTEM WIDE | 1179 | 97.5% | 29 | 53 |

2. VEHICLES AVAILABILITY

| | SCHEDULED | AVAILABLE | SPARE RATIO |
|--------------------|------------|------------|-------------|
| LRV | 110 | 118 | 7% |
| F LINE | 20 | 20 | 0% |
| CABLE CAR | 26 | 30 | 15% |
| WOODS | 135 | 188 | 39% |
| KIRKLAND | 111 | 120 | 8% |
| FLYNN | 99 | 115 | 16% |
| POTRERO 40' | 45 | 50 | 11% |
| POTRERO 60' | 53 | 43 | -19% |
| PRESIDIO | 92 | 134 | 46% |
| TOTAL | 691 | 818 | 18% |

3. OPERATORS' ABSENTEEISM:

| | Scheduled | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|------------|-----------|-----------------|---------------|
| Green | 241 | 60 | 16 | 11 | 20 | 13 |
| Cable Car | 131 | 23 | 5 | 4 | 6 | 8 |
| Potrero | 229 | 65 | 29 | 7 | 16 | 13 |
| Presidio | 197 | 48 | 20 | 4 | 5 | 19 |
| Kirkland | 222 | 45 | 18 | 5 | 15 | 7 |
| Woods | 342 | 70 | 21 | 9 | 22 | 18 |
| Flynn | 199 | 43 | 13 | 9 | 16 | 5 |
| Total | 1,561 | 354 | 122 | 49 | 100 | 83 |

4. ACCIDENTS & DELAYS > 20 MINUTES:

Accidents

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|--------------------|-------|------|-----|------|---------|---|---|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 19:50 07/02/10 | R OPERATOR PO | 24 | 3630 | 445 | 24 | 5456 | DIVISADERO STREET & FULTON STREET (IB) | ACCIDENT, COACH AND AUTO (DOOR) | IB | 19:50 | | 27 |
| | | | | | | 1114213 | OPERATOR CLEARED, NOTE: SEE INCIDENT INTERVIEW TAG #1114214. | | | | | |
| 19:50 07/02/10 | R OPERATOR PO | 24 | 3630 | 445 | 24 | 5456 | DIVISADERO STREET & MCALLISTER STREET (IB) | ACCIDENT, COACH AND AUTO (DOOR) INTERVIEW | IB | 19:50 | 20:34 | 24 |
| | | | | | | 1114214 | INSP. GEETER (1T62), VIDEO*, 6A45*, SYSTEM SAFETY*, NO INJURIES, SEE ORIGINAL INCIDENT TAG #1114213. VEH DELAY: 00:44 | | | | | |

Line delays > 20 minutes:

| TIME DATE | CALL FROM DIVISION | To CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | | |
|-------------------|--------------------|------------------------|-----|------|---------|-----|--|-----------------------------------|--|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC | |
| 08:10 07/02/10 | R | INSP M ECHIVA ME | 87 | 1820 | 044 | KT | 1424 | VAN NESS STATION (IB) | RESCUE CAR FOR DISABLED TRIAN RUN 013/J/1460. | IB | 07:57 | 09:32 | 87 |
| | | | | | | | | | | LD | 07:57 | 09:14 | |
| | | | | | 1114080 | | MRU 4S31 & 4S49 CLRD WITH RESCUE CAR RUN 44/KT/1424, INSP M ECHIVARRE ON SCENE, LS GP, SUBWAY PA, STATION HOLDS, SS/SAFETY RAILS* BY PHONE & PAGE. SI GREEN VEH DELAY: 01:35 LINE DELAY: 01:17 | | | | | | |
| 20:09 07/02/10 | R | OPERATOR PO | 24 | 1492 | 427 | 14 | 7111 | MISSION BETWEEN | SFFD, SFPD, BLOCKING. | IB | 20:09 | | 24 |
| | | | | | | | | 16TH ST. & 17TH ST. (IB,OB) | | LD | 20:09 | 20:48 | |
| | | | | | 1114218 | | INSP WILSON L, KELLY J*, TRAVIS-ALLEN MARY*, 14, 33, 49 LINES RE-ROUTED. LINE DELAY: 00:39 | | | | | | |