

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Jerry Lee | Vice-Chairman  
 Leona Bridges | Director  
 Cheryl Brinkman | Director  
 Malcolm Heinicke | Director  
 Bruce Oka | Director  
 Joël Ramos | Director  
 Debra A. Johnson | Acting Executive Director/CEO

## DAILY SERVICE DELIVERY OVERVIEW

### TUESDAY, JULY 5, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			AM	PM	
<b>SYSTEM WIDE</b>	1174	92.7%	33	53	86

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	120	5%
<b>F-LINE</b>	20	24	20%
<b>CABLE CAR</b>	26	29	12%
<b>WOODS</b>	140	182	30%
<b>KIRKLAND</b>	111	126	14%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	49	62	27%
<b>POTRERO 60'</b>	53	30	-43%
<b>PRESIDIO</b>	103	136	32%
<b>TOTAL:</b>	719	819	14%

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	192	55	13	10	18	14
<b>Cable Car</b>	114	26	3	5	12	6
<b>Potrero</b>	234	53	10	9	25	9
<b>Presidio</b>	182	31	5	7	14	5
<b>Kirkland</b>	226	47	15	7	21	4
<b>Woods</b>	339	63	12	13	24	14
<b>Flynn</b>	204	52	17	9	20	6
<b>TOTAL:</b>	<b>1,491</b>	<b>327</b>	<b>75</b>	<b>60</b>	<b>134</b>	<b>58</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:52 07/05/11	R OPERATOR KI	18	3167	645	28	8206	19TH AVE & TARAVAL (OB)	ACCIDENT COACH/AUTO, NO INJURY	OB	12:52	13:45	18
						1179572	INSP T KONG CLEARED, S/S*, VIDEO*, CLAIM 6A42* VEH DELAY: 00:53					
13:05 07/05/11	R OPERATOR PO	14	2801	368	33	5401	16TH STREET & FOLSOM (IB)	ALLEGED ACCIDENT COACH/AUTO, NO INJURY, NO MERIT	IB	13:05	13:30	18
						1179585	INSP K JOMOC CLEARED, S/S*, VIDEO*, CLAIM 6A42* VEH DELAY: 00:25					
18:34 07/05/11	R OPERATOR WO	27	2322	177	9	8174	MARKET BETWEEN SUTTER & SANSOME (IB)	ACCIDENT COACH & AUTO	IB	18:34	19:25	25
						1179650	INSP.DENNIS CLEARED VEH DELAY: 00:51					

**DELAYS > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:40 07/05/11	R SFPD ME	83	1428	81	M	1424	SAN JOSE & LAKEVIEW (IB)	OPERATOR ASSAULTED	IB LD	15:40 15:40	16:37	83
						1179617	SFPD 3H38; INSP CADELINA AND 4M3 RESPONDED. ONE ARRESTED; CASE#110539793. LINE DELAY: 00:57					