

## DAILY SERVICE DELIVERY OVERVIEW

**WEDNESDAY, July 7, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>98.0</b>	<b>23</b>	<b>43</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>110</b>	<b>120</b>	<b>9%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>135</b>	<b>179</b>	<b>33%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>129</b>	<b>16%</b>
<b>FLYNN</b>	<b>99</b>	<b>113</b>	<b>14%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>49</b>	<b>9%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>38</b>	<b>-28%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>129</b>	<b>40%</b>
<b>TOTAL</b>	<b>691</b>	<b>806</b>	<b>17%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	246	56	16	9	18	13
Cable Car	127	22	7	4	6	5
Potrero	229	53	14	5	21	13
Presidio	198	38	15	6	6	11
Kirkland	228	43	17	6	11	9
Woods	338	71	12	14	29	16
Flynn	201	45	18	8	15	4
<b>Total</b>	<b>1,567</b>	<b>328</b>	<b>99</b>	<b>52</b>	<b>106</b>	<b>71</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:57 07/07/10	R OPERATOR PR	40	2381	13	30	5502	DIVISADERO & CHESTNUT (IB)	ACCIDEN COACH AND AUTO	IB	07:57	08:22	79
						1114712	1T66*, VIDEO*, SYSTEM SAFETY* NO DAMAGE TO THE COACH, NO INJURIES VEH DELAY: 00:25					

**Line delays > 20 minutes:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
17:16 07/07/10	R	GRIPMAN CA	7	1505	37	60	21	WASHINGTON & TAYLOR (IB)	BLOCKED BY SFFD	IB LD	17:16	17:38	81
								1114871					
19:39 07/07/10	R	OPERATOR ME	88	1205	119	KT	1496	3RD ST & PAUL AVE (IB)	FEMALE PASSENGER SUSTAINED MINOR INJURY FROM AN INTERIOR PANEL THAT FELL ON HER LEFT KNEE.	IB LD	19:39	20:00	87
								1114834					