

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, July 24, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>778</b>	<b>96.0</b>	<b>31</b>	<b>482</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>56</b>	<b>97</b>	<b>73%</b>
<b>F LINE</b>	<b>19</b>	<b>20</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>28</b>	<b>8%</b>
<b>WOODS</b>	<b>63</b>	<b>123</b>	<b>95%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>111</b>	<b>85%</b>
<b>FLYNN</b>	<b>77</b>	<b>104</b>	<b>35%</b>
<b>POTRERO 40'</b>	<b>33</b>	<b>56</b>	<b>70%</b>
<b>POTRERO 60'</b>	<b>38</b>	<b>43</b>	<b>13%</b>
<b>PRESIDIO</b>	<b>64</b>	<b>145</b>	<b>127%</b>
<b>TOTAL</b>	<b>436</b>	<b>727</b>	<b>67%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	164	58	24	4	18	12
Cable Car	110	29	11	3	8	7
Potrero	167	61	25	2	21	13
Presidio	139	26	8	7	5	6
Kirkland	134	26	7	1	11	7
Woods	217	52	15	4	18	15
Flynn	163	47	21	4	15	7
<b>Total</b>	<b>1,094</b>	<b>299</b>	<b>111</b>	<b>25</b>	<b>96</b>	<b>67</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:45 07/24/10	R OPERATOR FL	30	2056	403	8X	6217	KEARNY & SUTTER (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	09:45	10:18	14
							1117284	INSP. E. VICKERS CLEARED. SYS. SAFETY*, VIDEO* VEH DELAY: 00:33				
12:11 07/24/10	R OPERATOR CA	17	2331	14	61	54	CALIFORNIA STREET & GRANT STREET (OB)	FEMALE PASSENGER JUMPED OFF CABLE CAR WHILE THE CAR WAS IN MOTION	OB	12:11	12:39	27
							1117324	SUPT. KWAN (8M8)*, INSP. FORSE (8C35), (2) SHUTTLES USED, MED #66 TRANSPORTED PASSENGER TO ST. FRANCIS MEDICAL CENTER, 6A45, SYSTER SAFETY*, VEH DELAY: 00:28				
22:55 07/24/10	R OPERATOR KI	16	3507	782	28	8348	19TH AVE & QUINTARA (IB)	ACCIDENT (COACH/AUTO)	IB	22:55	23:33	77
							1117402	INSPECTOR VELACRUZ RESP/CLEARED. VIDEO* VEH DELAY: 00:38				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
23:26 07/24/10	R OPERATOR FL	16	3140	542	38	6428	O^FARRELL & CYRIL MAGNIN LANE (IB)	ACCIDENT (COACH/AUTO)	IB	23:26	00:30	77
						1117404	INSPECTOR ALDANA RESPONDED/CLEARED-- 3] VEH DELAY: 00:57					

***Line delays > 20 minutes:***

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

***There was no any delay > 20 minutes.***