

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, July 30, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>96.2</b>	<b>45</b>	<b>57</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>110</b>	<b>112</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>135</b>	<b>182</b>	<b>35%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>99</b>	<b>112</b>	<b>13%</b>
<b>POTRERO 40'</b>	<b>45</b>	<b>50</b>	<b>11%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>44</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>141</b>	<b>53%</b>
<b>TOTAL</b>	<b>691</b>	<b>816</b>	<b>18%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	246	60	20	2	24	14
Cable Car	130	33	13	5	10	5
Potrero	232	62	24	6	18	14
Presidio	193	46	16	6	13	11
Kirkland	229	48	22	7	13	6
Woods	342	78	18	12	25	23
Flynn	202	47	21	8	15	3
<b>Total</b>	<b>1,574</b>	<b>374</b>	<b>134</b>	<b>46</b>	<b>118</b>	<b>76</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:12 07/30/10	R OPERATOR FL	40	3438	428	38	6285	MARKET & 1ST ST (IB)	ACCIDENT COACH & AUTO	IB	09:12		39
							1118021	SEE INTERVIEW TAG #				
11:07 07/30/10	R OPERATOR KI	30	3540	677	43	8201	PRESIDIO & CALIFORNIA	ACCIDENT COACH & AUTO (HIT & RUN)	IB	11:07	11:40	39
							1118111	INSP Y. CHAN, SYSTEM SAFETY*, NO DAMAGE TO COACH SI KIRKLAND N/R [EOR 11:14] VEH DELAY: 00:07				
18:04 07/30/10	R OPERATOR PO	26	1356	379	30	7110	3RD STREET BETWEEN FOLSOM & HOWARD (OB)	ACCIDENT COACH / AUTO, NO INJURIES	OB	18:04	18:40	32
							1118204	INSP A. VELACRUZ RESPONDED, COACH STATIONARY, AUTO BACKING INTO DRIVEWAY MADE CONTACT WITH FRONT RIGHT CORNER OF COACH CLAIMS 6-A-48*, VIDEO*, NO 799 SI POTRERO EOR @00:00N/R [EOR 18:14] VEH DELAY: 00:10				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:53 07/30/10	R OPERATOR PO	27	0659	434	22	8312	FILLMORE & HAIGHT (IB)	ACCIDENT COACH / AUTO	IB	19:53		32
				1118208			INSP A. GEETER RESPONDED, MGR A. ANDREWS*, AUTO MADE CONTACT WITH SIDE OF COACH CLAIMS 6-A-48*, VIDEO*, NO 799					

**LINE DELAY > 20 MINUTS:**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:22 07/30/10	T CABLE MACHINE CA	18	2206	10	60	18	POWELL & CALIFORNIA (IB)	BUMPER BAR 0795	IB LD	07:22 07:22	08:02 08:02	18
				1118073			INSP A JAHN RESP, CABLE SHOP 665 TOWED IN, CABLE MACHINERY RESP, 8M8*, SI CABLE CAR 19 @08:54 VEH DELAY: 01:32 LINE DELAY: 00:40					
09:16 07/30/10	R OPERATOR PR	18	3406	46	1	5575	SACRAMENTO & JONES (OB)	MOVING TRUCK BLOCKING	OB LD	09:16 09:16	12:06 12:06	18
				1118146			INSP C WILCHER RESP, INSP J GIANG RESP, 1M1 RESP, CABLE SHOP 665 RESP, SHOP TRUCK 92 RESP, SFPD RESP, 311*, M TRAVIS-ALLEN* VEH DELAY: 02:50 LINE DELAY: 02:50					