



**Muni
Service Delivery
Daily Report**

Wednesday, June 3, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY 06/04/09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	38=1; 9X=1
Kirkland	4	0	0	0	12=1; 10=1; 28=2
Woods	0	0	0	0	
Potrero	4	0	2	0	7=1; 41=2; 14=1
Presidio	1	0	1	0	30=1
Metro	5	0	0	0	K=2; L=1; J=1; M=1
F line	0	0	0	0	
TOTAL	16	0	3	0	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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06 03 09 WEDNESDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	1	0	1	0	9=1
Kirkland	5	0	1	0	10=2 19=2 47=1
Woods	0	0	0	0	
Potrero	10	0	0	0	7=1 14=1 22=1 30=2 41=2 49=3
Presidio	1	0	0	0	30=1
Metro	16	0	0	0	KT=9 J=1 N=4 L=1 M=1
F line	3	0	0	0	F=3
TOTAL	37	0	2	0	

Special Events

0

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
WEDNESDAY 6/3/2009							
Revised 2/21/09							
Cable Car one-piece	1	2		49	3	2	6.1%
Cable Car multi-piece	4						
Flynn one-piece	1	0		154	1	0	0.6%
Flynn multi-piece	0						
Kirkland one-piece	4	2		212	5	2	2.4%
Kirkland multi-piece	2						
Woods one-piece	0	0		251	1	0	0.4%
Woods multi-piece	2						
Potrero one-piece	2	5		212	4	5	1.9%
Potrero multi-piece	4						
Presidio one-piece	0	3		174	1	3	0.6%
Presidio multi-piece	2						
Metro one-piece	8	7		146	16	7	11.0%
Metro multi-piece	16						
F Line one-piece	2	3		33	3	3	9.1%
F Line multi-piece	2						
System total				1231	34	22	2.8%

Accidents

Wed Jun 03, 2009

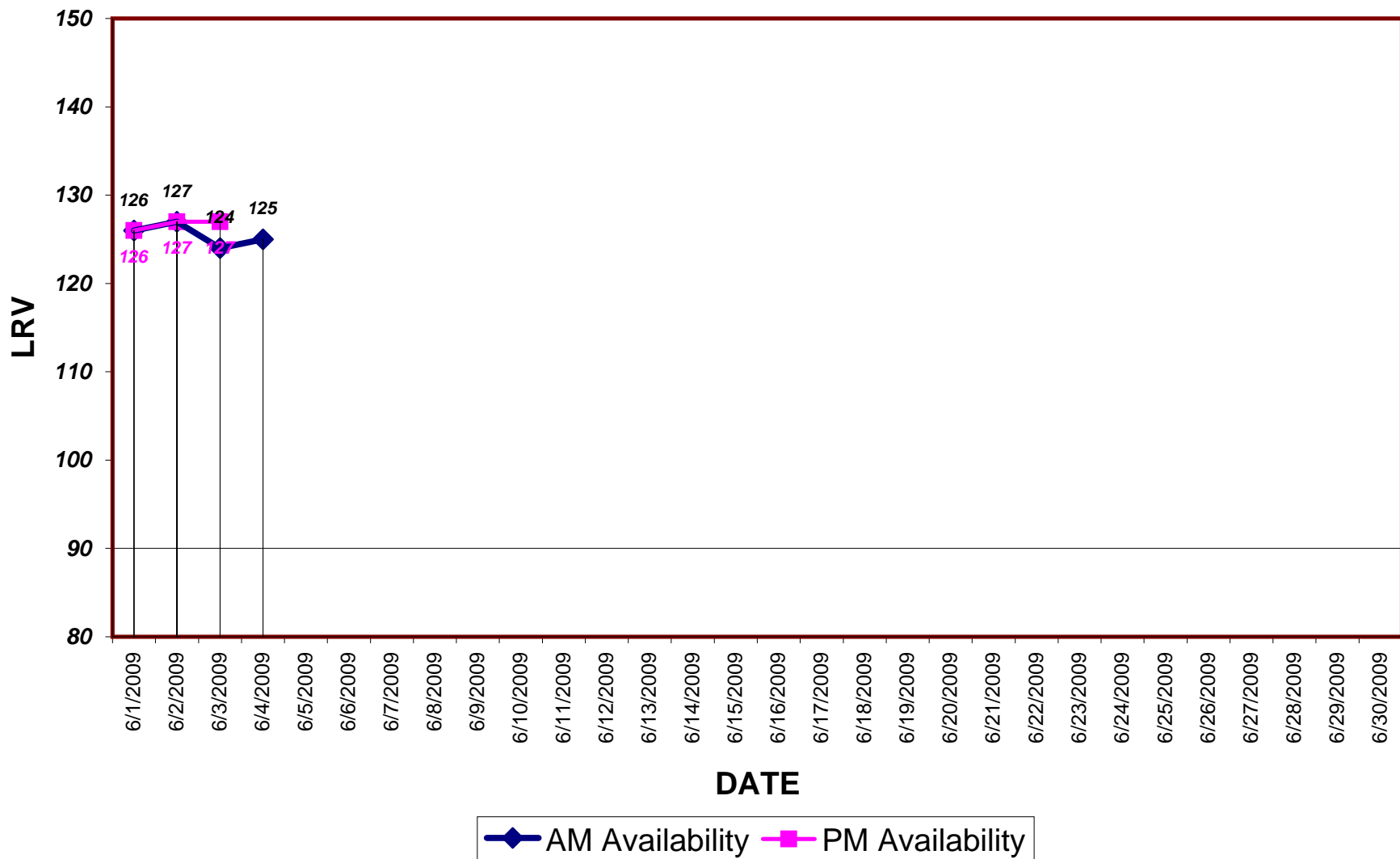
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:52 06/03/09	R OPERATOR KI	39	3	604	108	8329	TRANSBAY TERMINAL (OB)	ACCIDENT COACH & POLE.	OB	09:52	11:43	12
				1050768			INSP LEADBETTER. MGR. STUART.RCS 855 CALLED P&S FOR TOW. SYSTEM SAFTY* VIDEO* .NO INJURY.LEFT MIRROR BROKEN.OPERATOR 799.NEW OPERATOR SENT TO SIT WITH COACH UNTILL TOW ARRIVED AND ANOTHER PULLED OUT COACH TO FINISH UP RUN 604/108/ WITH NEW COACH 8315. OPERATOR ATTEMPTED TO SQUEEZE IN PARKING AREA AND HIT POLE. NO INJURY. SI KIRKLAND VEH DELAY: 01:51					
11:05 06/03/09	R OPERATOR PO	40	7	317	6	5468	PAGE & OCTAVIA (OB)	ACCIDENT, COACH /TRUCK, MINOR	OB	11:05		35
				1050766			OPERATOR CLEARED REFER TO TAG # 1050767					
11:50 06/03/09	R OPERATOR WO	39	7	24	54	8125	3RD ST & HUDSON (IB)	ACCIDENT COACH & AUTO NO INJURY.	IB	11:50	12:38	12
				1050773			INSP FLORES.SYSTEM SAFTY* . VEH DELAY: 00:48					
17:43 06/03/09	R OPERATOR PR	26	0	70	3	5482	SUTTER & LAGUNA (IB)	ACCIDENT COACH & AUTO. NO INJURY.	IB	17:43	18:25	30
				1050826			INSP B HENDERSON CLEARED. NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO. NO OP 799. RUN WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:42					
19:50 06/03/09	R OPERATOR FL	38	9	540	9X	6247	OCEAN & HAROLD (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	19:50	20:25	28
				1050853			INSP B NEWMAN CLEARED. MAJOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH. NO OP 799. RUN WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:35					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:27 06/03/09	R OPERATOR GV	88	9	154	F	1053	JONES ST & BEACH ST (OB)	TRACK BRAKES	OB	06:27	06:49	74
						1050713	CAR WAS D/H TO THE FERRIES & CLEARED FOR SERVICE BY MRU 4S22 & PCC SHOP; MRU 4S31 & INSP G PINTO ASSISTED; INSP L HAYNES* SI FERRIES 1053 @07:56 VEH DELAY: 01:29 LINE DELAY: 00:22		LD	06:27	06:49	
08:14 06/03/09	R OPERATOR ME	88	1	009	K/T	1426	BAYSHORE BLVD & SUNNYDALE AVENUE (NB)	PROPULSION FAULT	NB	08:14	08:35	74
						1050716	MRU 4S22 & 4S26 ASSISTED; USING RUNS 38-K/T-1427 & 66 K/T 1448 AS A RESCUE. RUN 66-K/T-1448 WAS RELEASED BACK IN SERVICE FROM 3RD ST & LACONTE ST @ 0835 HRS FOR NORTHBOUND SERVICE; INSP C DEBONO* SI MME YARD 1493 @09:30 VEH DELAY: 01:16 LINE DELAY: 00:21		LD	08:14	08:35	

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:18 06/03/09	CCO OBSERVED ME	88					SUBWAY TRACK RIGHT & SUBWAY TRACK LEFT BETWEEN CIVIC CENTER & EMBARCADERO (IB,OB)	STATION CONTROLLER PROBLEM - AXLE COUNTER EVALUATOR FAILURE ACB BLOCKS DISTURBED INBOUND & OUTBOUND	IB	13:18		88
						1050729	ROLLING DELAY INBOUND & OUTBOUND WITH TRAINS IN CUT-OUT MODE BETWEEN VAN NESS & FERRY PORTAL BEFORE & DURING SWEEP OF DISTURBED BLOCKS; SIGNAL MAINTENANCE 500 & 501 AT EMBARCADERO RELAY ROOM; STATION AND PORTAL HOLDS; LSGP; SUBWAY PA; STATION AGENT PHONE TREE*; TL OUTBOUND CLEAR AT 1341; ALL CLEAR IB & OB AT 1350; F ALEJANDRO*; 311 CENTER*; T KENNEDY*; J TRUE*; J KELLY*; W TOM*; SIGNAL MAINTENANCE OWL SHIFT TO RECHECK. LINE DELAY: 00:32		LD	13:18	13:50	

LIGHT RAIL AM/PM Availability



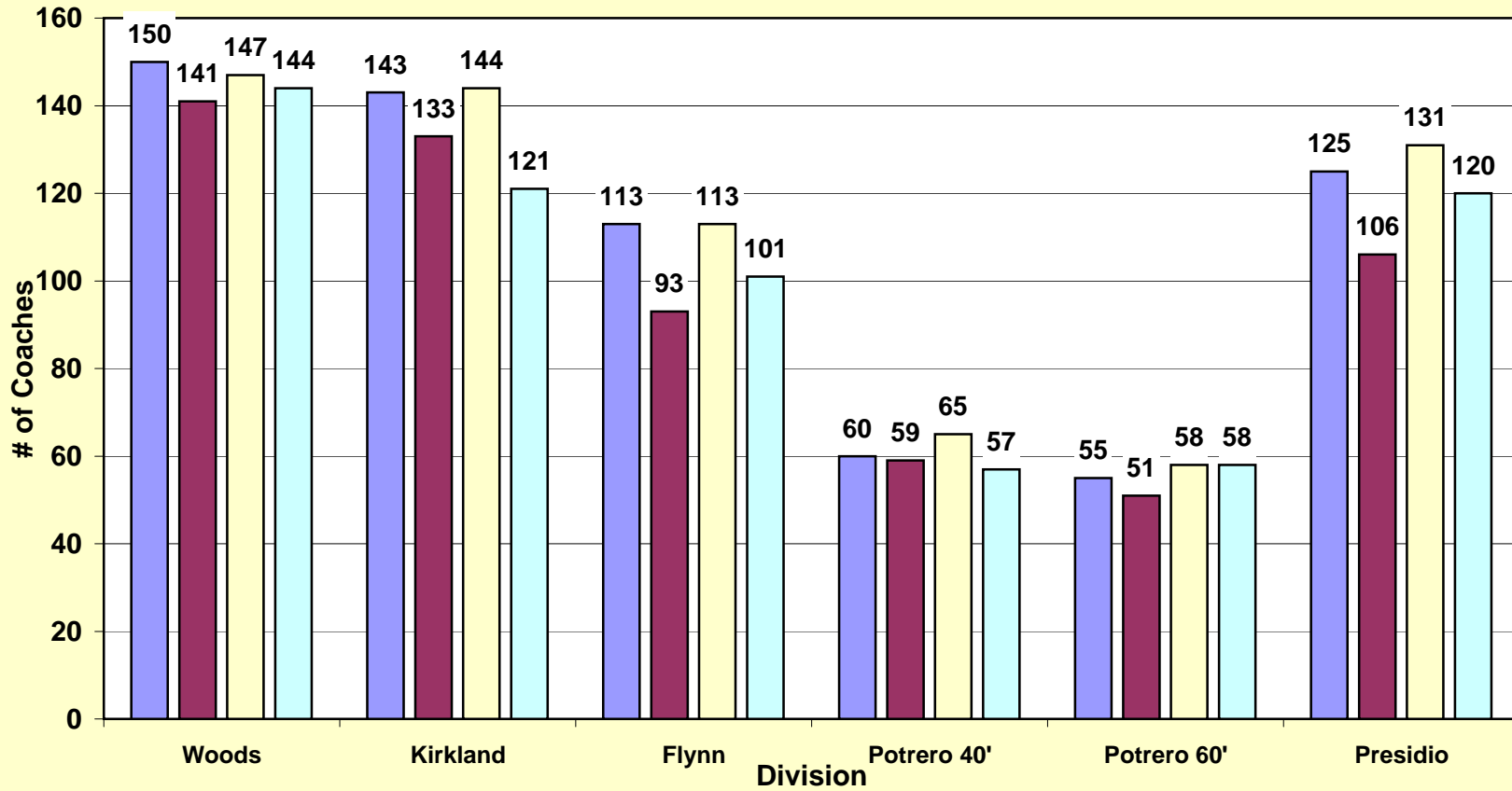
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	127
06/03/09	WEDNESDAY	124	127
06/04/09	THURSDAY	125	
06/05/09	FRIDAY		
06/08/09	MONDAY		
06/09/09	TUESDAY		
06/10/09	WEDNESDAY		
06/11/09	THURSDAY		
06/12/09	FRIDAY		
06/15/09	MONDAY		
06/16/09	TUESDAY		
06/17/09	WEDNESDAY		
06/18/09	THURSDAY		
06/19/09	FRIDAY		
06/22/09	MONDAY		
06/23/09	TUESDAY		
06/24/09	WEDNESDAY		
06/25/09	THURSDAY		
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 06/04/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	1
Automatic Train Control System (ATCS)	0
Brakes	3
Coupler	0
Doors / steps	1
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	0
Pantographs	0
Propulsion	0
Flats	0
PM	5
Support shop	4
Body/paint shop	9
Glass shop	0
Parts	1
Destination sign/electrical	0
Other	2
Vendor	0
Engineering	0
Total	26

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 06/04/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	26	15	3	3
Equipment available for service @ 7:30 a.m.	125	13	7	5

Motor & Trolley Coaches Availability
A.M. 6/4/09 & 6/3/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/4/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	2	0	3	5	14
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance Holds	31	12	11	54	15	19	40	74	128
Awaiting parts	6	4	1	11	0	0	21	21	32
Radio	0	0	0	0	0	1	1	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	150	143	113	406	60	55	125	240	646
Final a.m. pull-out	141	133	93	367	59	51	106	216	583
Reserve fleet usage	4	0	0	4	0	2	0	2	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	4	2	6	2	2	0	4	10
Afternoon (p.m.) availability									
6/3/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	3	7	0	0	0	0	7
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance holds	34	11	11	56	10	18	34	62	118
Awaiting parts	12	3	0	15	0	0	21	21	36
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	147	144	113	404	65	58	131	254	658
Final p.m. pull-out	144	121	101	366	57	58	120	235	601
Reserve fleet usage	6	0	0	6	0	3	0	3	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	1	0	1	2	1	0	3	4

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, JUNE 3, 2009											
Green	231	63	26	10	21	6	27.3	11.3	4.3	9.1	2.6
Cable Car	126	36	10	6	12	8	28.6	7.9	4.8	9.5	6.3
Potrero	263	53	24	5	16	8	20.2	9.1	1.9	6.1	3.0
Presidio	206	35	9	6	6	14	17.0	4.4	2.9	2.9	6.8
Kirkland	250	50	19	7	11	13	20.0	7.6	2.8	4.4	5.2
Woods	308	46	10	6	17	13	14.9	3.2	1.9	5.5	4.2
Flynn	205	47	20	6	16	5	22.9	9.8	2.9	7.8	2.4
Total	1589	330	118	46	99	67	20.8%	7.4%	2.9%	6.2%	4.2%
Summary For The Last 7 Days											
WEDNESDAY 5 27	1,601	329	112	56	92	69	20%	7%	4%	6%	4
THURSDAY 5 28	1,609	318	95	56	103	64	20%	6%	3%	6%	4
FRIDAY 5 29	1,641	353	122	52	110	69	21%	7%	3%	7%	4
SATURDAY 5 30	1,117	244	99	25	81	39	22%	9%	2%	7%	4
SUNDAY 5 31	1,063	263	100	28	77	58	25%	9%	3%	7%	6
MONDAY 6 1	1,618	356	132	50	102	72	22%	8%	3%	6%	4
TUESDAY 6 2	1,592	340	115	45	99	81	21%	7%	3%	6%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											