



**Muni
Service Delivery
Daily Report**

Thursday, June 3, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

06 04 2010 FRIDAY A MORNING REPORT

Cable Car	0	0	0	0	59=1, 60=1
Flynn	0	0	0	0	
Kirkland	1	0	0	0	28=1
Woods	12	0	0	0	9=2, 18=1, 23=1, 27=1, 44=2, 48=1, 54=2, 71=1, 80=1
Potrero	1	0	0	1	30=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	14	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0740 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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06-03-10 PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	1	0	0	0	38=1
Kirkland	7	0	0	0	1X=3, 10=2, 28=1, 47=1
Woods	7	0	0	0	9=1, 23=1, 29=1, 44=1, 48=1, 54=1, 71=1
Potrero	7	0	1	0	6=1, 14=4, 30=2
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	1	0	0	0	
TOTAL	24	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, JUNE 03, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	2	3	9.1%	49	2	3	95.9%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	3	0.0%	154	0	3	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	7	2	12.3%	189	9	2	95.2%
Kirkland multi-piece	4		4.0%				
Woods one-piece	12	15	13.8%	262	16	15	93.9%
Woods multi-piece	8		8.0%				
Potrero one-piece	3	5	4.5%	181	4	5	97.8%
Potrero multi-piece	2		2.2%				
Presidio one-piece	1	17	1.9%	161	0	17	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	12	1.5%	151	1	12	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	1	6	10.0%	32	1	6	96.9%
F Line multi-piece	0		0.0%				
System total				1179	33	63	97.2%

Accidents

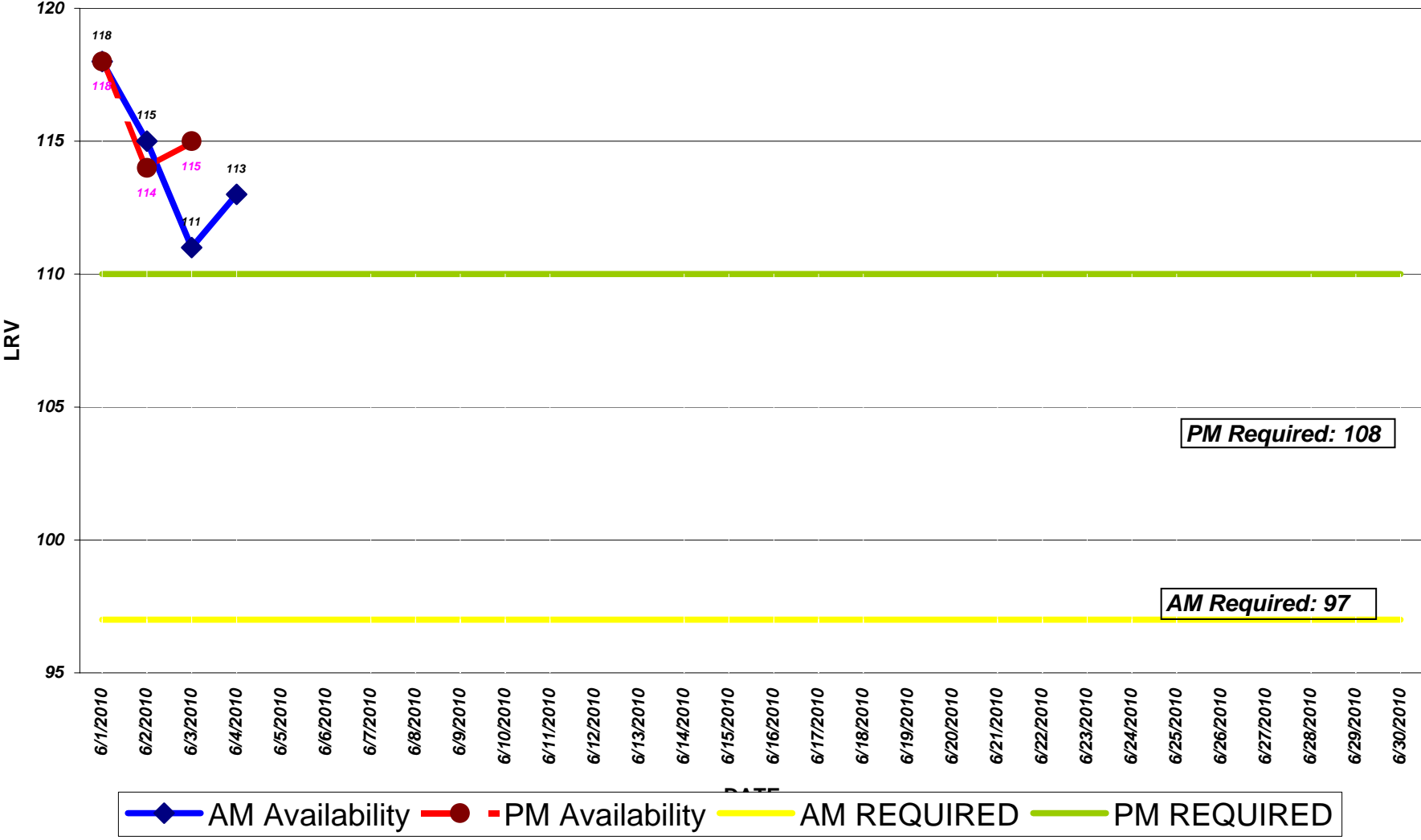
Thu Jun 03, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:36 06/03/10	R OPERATOR WO	39	2111	15	29	8171	20TH. AVE. & IRVING (IB)	ACCIDENT, COACH / AUTO	IB	08:36	09:29	78
							1110066	INSP.B. JONHSON, RESPOND,MINOR DAMAGE TO RIGHT REAR OF COACH, NO 799,SYSTEM SAFE* VEH DELAY: 00:53				
09:02 06/03/10	R OPERATOR ME	75	221	57	J	1531	DUBOCE & CHURCH (OB)	ACCIDENT, LRV & AUTO	OB LD	09:08 09:08	09:20 09:20	20
							1110071	S/S & SAFETY*, SYSTEM SAFETY*, CLAIMS 06-A-45 *, J. TRUE*, D BANBURY*, NO OPERATOR 799, MGR G WILLIAMS*, INSP R GUZMAN CLEARED VEH DELAY: 00:12 LINE DELAY: 00:12				
15:06 06/03/10	R OPERATOR PO	36	1245	337	33	5437	POTRERO & 21ST ST. (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	15:06	16:00	24
							1110176	INSP ESPINOZA T, CLAIMS #6A01*, S/S*, VIDEO*, MINOR, NO 799. VEH DELAY: 00:54				
18:04 06/03/10	R OPERATOR PO	38	1837	458	49	7030	VAN NESS & GROVE (OB)	NON INJURY MINOR ACCIDENT, HIT & RUN.	OB	18:04	18:45	24
							1110216	INSP VELACRUZ A, VIDEO*, S/S*, CLAIMS #6A01*, SHOP TRUCK #094, CONVEX MIRROR. SI POTRERO 7114 @19:25 VEH DELAY: 01:21				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:14 06/03/10	R OPERATOR CA	26	2282	013	60	0025	HYDE BETWEEN UNION & FILBERT (OB)	BLOCK BY DIABLE GARBAGE TRUCK	OB	07:14	08:05	26
						1109999	INSP A. JAHN (8T43), A. FORSE (8T35), SFPD, SHOP TRUCK 855 RESP. MGR Y. KWAN*, ALL 60 LINE CARS RUNNING ON MASON LINE, TWO SHUTTLES RUN ON HYDE LINE FROM POWELL & JACKSON TO HYDE & BEACH. PAGE SENT OUT. VEH DELAY: 00:51 LINE DELAY: 00:51		LD	07:14	08:05	
11:08 06/03/10	R OPERATOR PR	12	3712	046	1	5554	SACRAMENTO & STOCKTON (OB)	LOW AIR	OB	11:09	11:27	26
						1110155	INSP C. WILCHER, SHOP TRUCK 655 RESP, SHOP TRUCK 092 CLEARED. MGR J. STUART*, K. HOLLAND*, PAGE SENT OUT. SI PRESIDIO N/R [EOR 11:55] VEH DELAY: 00:46 LINE DELAY: 01:10		LD	11:08	12:18	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
JUNE 2010					
06/01/10	TUESDAY (NEW DEMAND)	97	118	110	118
06/02/10	WEDNESDAY	97	115	110	114
06/03/10	THURSDAY	97	111	110	115
06/04/10	FRIDAY	97	113	110	
06/07/10	MONDAY	97		110	
06/08/10	TUESDAY	97		110	
06/09/10	WEDNESDAY	97		110	
06/10/10	THURSDAY	97		110	
06/11/10	FRIDAY	97		110	
06/14/10	MONDAY	97		110	
06/15/10	TUESDAY	97		110	
06/16/10	WEDNESDAY	97		110	
06/17/10	THURSDAY	97		110	
06/18/10	FRIDAY	97		110	
06/21/10	MONDAY	97		110	
06/22/10	TUESDAY	97		110	
06/23/10	WEDNESDAY	97		110	
06/24/10	THURSDAY	97		110	
06/25/10	FRIDAY	97		110	
06/28/10	MONDAY	97		110	
06/29/10	TUESDAY	97		110	
06/30/10	WEDNESDAY	97		110	

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report June 4, 2010 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

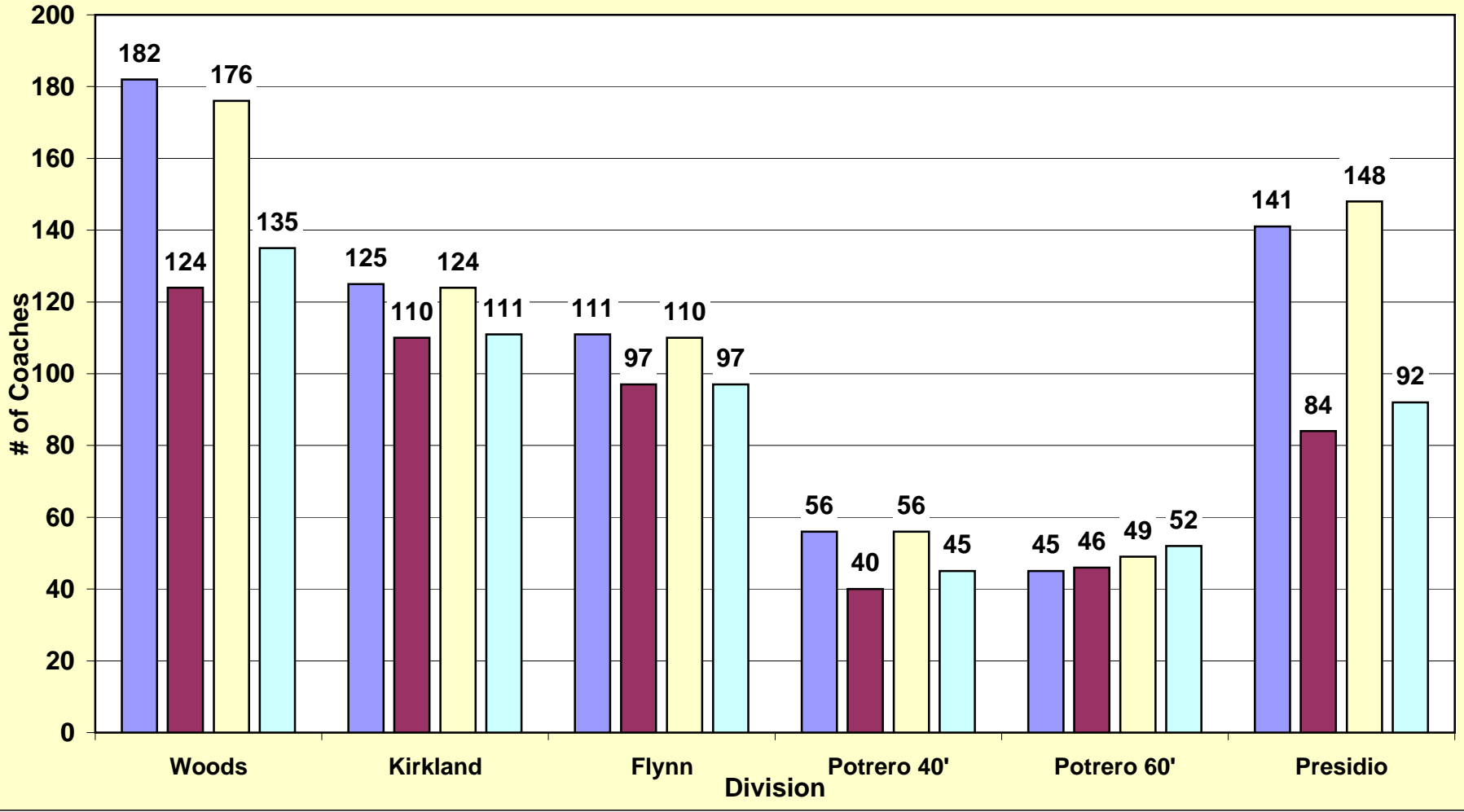
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	4
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	2
HEAVY DUTY REPAIR	4
PREVENTIVE MAINTENANCE	5
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

TOTAL **38**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
June 4, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	101	13	4	3
Maintenance Holds	38	9	6	4
Equipment available for service @ 7:30 a.m.	113	12	4	4

Motor & Trolley Coaches Availability
 A.M. 6/4/10 & 6/3/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/4/10									
Fleet size	205	135	124	464	75	73	165	313	773
Present demand	135	111	97	343	40	47	85	172	515
Extra service	20	0	0	20	N/A	N/A	N/A	N/A	20
Scheduled maintenance	6	3	6	15	1	1	2	4	19
Campaigns / retrofits	6	0	2	8	0	0	0	0	8
Maintenance Holds	23	10	13	46	19	28	24	71	117
Awaiting parts	1	0	1	2	4	9	0	13	15
Radio	0	0	0	0	0	1	2	3	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	182	125	111	418	56	45	141	242	660
Final a.m. pull-out	124	110	97	331	40	46	84	170	501
Reserve fleet usage	20		0	20	0	0	0	0	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	11	1	0	12	0	1	1	2	14
Afternoon (p.m.) availability									
6/3/10									
Fleet size	201	135	124	460	75	73	165	313	773
Present demand	135	111	99	345	45	53	92	190	535
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	0	4	10	2	0	0	2	12
Campaigns / retrofits	3	0	2	5	0	0	0	0	5
Maintenance holds	25	11	14	50	19	24	17	60	110
Awaiting parts	1	0	0	1	4	9	7	20	21
Radio	0	3	0	3	0	0	0	0	3
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	176	124	110	410	56	49	148	253	663
Final p.m. pull-out	135	111	97	343	45	52	92	189	532
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	0	1	1
Operator not outs	0	0	2	2	0	1	0	1	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, JUNE 03, 2010											
Green	247	65	14	6	25	20	26.3	5.7	2.4	10.1	8.1
Cable Car	135	30	6	2	7	15	22.2	4.4	1.5	5.2	11.1
Potrero	230	60	25	10	14	11	26.1	10.9	4.3	6.1	4.8
Presidio	198	47	21	7	10	9	23.7	10.6	3.5	5.1	4.5
Kirkland	224	43	12	10	14	7	19.2	5.4	4.5	6.3	3.1
Woods	344	69	20	8	26	15	20.1	5.8	2.3	7.6	4.4
Flynn	198	42	9	7	18	8	21.2	4.5	3.5	9.1	4.0
Total	1,576	356	107	50	114	85	22.6%	6.8%	3.2%	7.2%	5.4%
<i>THURSDAY 05 27 10</i>	1566	308	77	44	110	77	20%	5%	3%	7%	5%
<i>FRIDAY 05 28 10</i>	1599	350	105	43	107	95	22%	7%	3%	7%	6%
<i>SATURDAY 05 29 10</i>	1105	279	92	35	90	62	25%	8%	3%	8%	6%
<i>SUNDAY 05 30 10</i>	1079	287	97	29	94	67	27%	9%	3%	9%	6%
<i>MONDAY 06 01 10</i>	1063	249	91	37	36	85	23%	9%	4%	3%	8%
<i>TUESDAY 06 02 10</i>	1594	333	82	54	120	77	21%	5%	3%	8%	5%
<i>WEDNESDAY 06 03 10</i>	1600	325	93	47	113	72	20%	6%	3%	7%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.

