



**Muni
Service Delivery
Daily Report**

Thursday, June 4, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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FRIDAY 06 05 09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	9X=1, 14X=1
Kirkland	3	0	0	0	10=1, 12=1, 47=1
Woods	1	0	0	0	48=1
Potrero	2	0	2	1	30=1, 41=1
Presidio	0	0	3	0	
Metro	5	0	0	0	KT=1, M=3, N=1
F line	0	0	0	0	
TOTAL	13	0	5	1	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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06 04 09 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	8	0	0	0	2=2 10=1 28=2 47=2 43=1
Woods	0	0	0	0	
Potrero	11	0	0	0	6=1 7=1 14=2 30=1 41=4 49=2
Presidio	2	0	0	0	5=1 31=1
Metro	19	0	1	0	J=3 KT=7 M=3 L=3 N=1 S=2
F line	2	0	0	0	F=2
TOTAL	43	0	1	0	

Special Events

0

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY 6/4/2009							
Revised 2/21/09							
Cable Car one-piece	2	5		49	3	5	6.1%
Cable Car multi-piece	2						
Flynn one-piece	1	0		154	1	0	0.6%
Flynn multi-piece	0						
Kirkland one-piece	4	0		212	6	0	2.8%
Kirkland multi-piece	4						
Woods one-piece	0	0		251	0	0	0.0%
Woods multi-piece	0						
Potrero one-piece	4	3		212	9	3	4.2%
Potrero multi-piece	10						
Presidio one-piece	2	5		174	3	5	1.7%
Presidio multi-piece	2						
Metro one-piece	7	12		146	14	12	9.6%
Metro multi-piece	14						
F Line one-piece	3	6		33	4	6	12.1%
F Line multi-piece	2						
System total				1231	40	31	3.2%

Accidents

Thu Jun 04, 2009

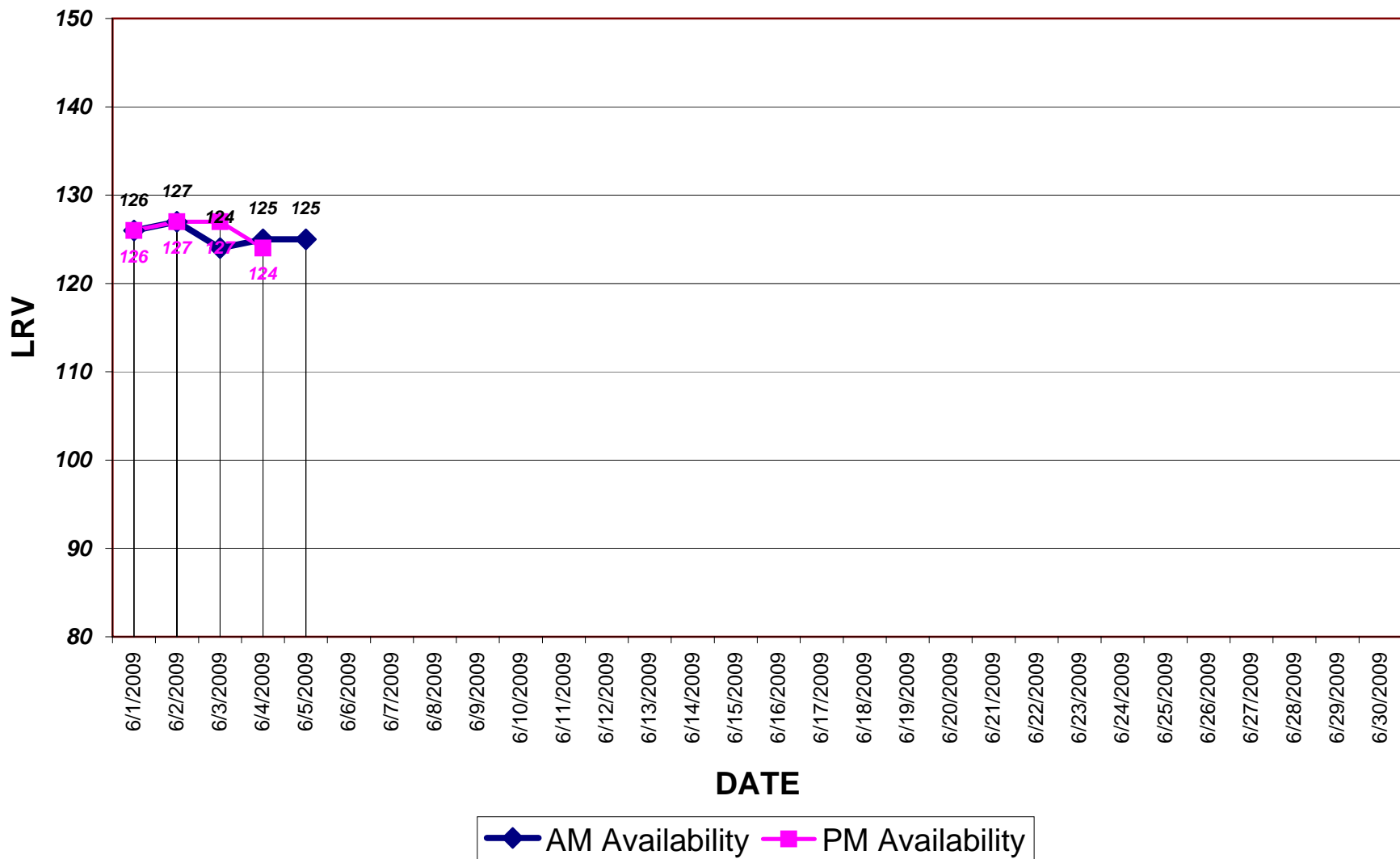
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:28 06/04/09	R OPERATOR WO	26	2	57	27	8193	CHAVEZ & MISSION (IB)	SUSPICIOUS BOX IN A BAG	IB	11:29	11:40	12
							1050927	INSP LAVIGNE.MGR. ESPINOZA. SFPD # 3D14A. REMOVED. CLOTHING IN A BAG.SECURITY PARRA* TRAVIS ALLEN* VEH DELAY: 00:11				
15:15 06/04/09	R OPERATOR WO	24	5	084	36	8504	WARREN DRIVE & DEVONSHIRE WAY (IB)	PEDESTRIAN COLLISION	IB	15:15	16:56	16
							1050983	INSP. B. NEWMAN, 1M4 ANDREWS, CLAIMS 6-A-48*, K. ANDERSON, SFPD # 3-F-61, CASE # 090-575-784, M. TRAVIS-ALLEN*, J. KELLY*, R. LOUIE*, SENIOR STAFF/SAFETY*, SFFD ENG.12 & 39, MEDIC 62 TRANSPORTED TO SFGH, VIDEO*, OPERATOR (799) AND PLACED ON NON-DRIVING STATUS. SI WOODS N/R VEH DELAY: 01:41				
16:15 06/04/09	R OPERATOR KI	01	8	668	43	8337	MASONIC & FELL (OB)	ACCIDENT, COACH / AUTO	OB	16:10	16:59	16
							1050959	INSP. J. GIANG, ONE ALLEGED INJURY, AID REFUSED, NO (799), NO DAMAGE TO COACH, MODERATE TO AUTO^S BUMPER, VIDEO* VEH DELAY: 00:49				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
17:07 06/04/09	R	CONDUCTOR CA	17	2	36	59	24	POWELL & ELLIS (IB)	TAXI CAB & #2 CABLE CARS INJURY ACCIDENT	IB LD	17:07 17:07	19:11 19:11	17
							1050984	MGR Y. KWAN, INSP J. KWONG, CLEARED ,SFPD 3J103, CASE NO. 091552913, MEDIC 62, & KING AMERICAN #1, TRANSPORT 2 GRIPMAN, & CONDUCTOR TO ST FRANCIS HOSPITAL WITH MINOR INJURIES. TAXI CAB DRIVER TRANSPORTED TO SFGH, HOSP. SYSTEM SAFETY*, CLAIMS, 6A48, WORKERS COMP*,MODERATE DAMAGE TO CABLE CARS, MAJOR DAMAGE TO TAXI CAB SI CABLE CAR N/R VEH DELAY: 02:04 LINE DELAY: 02:04					
18:11 06/04/09	R	OPERATOR ME	87	8	98	M	1439	SAN JOSE & LAKEVIEW (IB)	LRV/AUTO ACCIDENT (MINOR) AUTO RAN STOP SIGN	IB LD	18:11 18:11	18:27 18:27	85
							1050969	[LRV2=1487]4T41*,4S30,VIDEO PULL.SS/STAFF* INSPECTOR INTERVIEW OPERATOR. SI GREEN N/R [EOR 19:45] VEH DELAY: 01:34 LINE DELAY: 00:16					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:40 06/04/09	R OPERATOR ME	72	9	18	KT	1512	3RD STREET & LA SALLE AVENUE (OB)	FALL ON BOARD	OB	06:40	07:07	28
							1050828	SENIOR STAFF SAFETY*, SYSTEM SAFETY*, CLAIMS # 06-A-40*, 311*, S. LAU*, F. ALEJANDRO*, J. KELLY, F. LUM*, SWITCHED BACK @ 3RD ST/EVANS, (2) SHUTTLES, SFFD # 17, MEDIC #17 TRANSPORTED CITIZEN TO SFGH (RENDERING AID), MEDIC #75 TRANSPORTED PASSENGER TO UCSF, OPERATOR NO 799, MRU 4-S-22 & 4-S-31 RESP., INSP CADELINA. CLEARED. VEH DELAY: 00:27 LINE DELAY: 00:27	LD	06:40	07:07	
17:07 06/04/09	R CONDUCTOR CA	17	2	36	59	24	POWELL & ELLIS (IB)	TAXI CAB & #2 CABLE CARS INJURY ACCIDENT	IB	17:07	19:11	17
							1050984	MGR Y. KWAN, INSP J. KWONG, CLEARED ,SFPD 3J103, CASE NO. 091552913, MEDIC 62, & KING AMERICAN #1, TRANSPORT 2 GRIPMAN, & CONDUCTOR TO ST FRANCIS HOSPITAL WITH MINOR INJURIES. TAXI CAB DRIVER TRANSPORTED TO SFGH, HOSP. SYSTEM SAFETY*, CLAIMS, 6A48, WORKERS COMP*, MODERATE DAMAGE TO CABLE CARS, MAJOR DAMAGE TO TAXI CAB SI CABLE CAR N/R VEH DELAY: 02:04 LINE DELAY: 02:04	LD	17:07	19:11	
17:31 06/04/09	R OPERATOR ME	23	4	128	J	1516	SAN JOSE & RANDALL (OB)	AUTO ON TRACKWAY	OB	17:38	18:02	85
							1050964	4S49,4T41, CLEARED.SS/STAFF* VEH DELAY: 00:24 LINE DELAY: 00:24	LD	17:38	18:02	

LIGHT RAIL AM/PM Availability



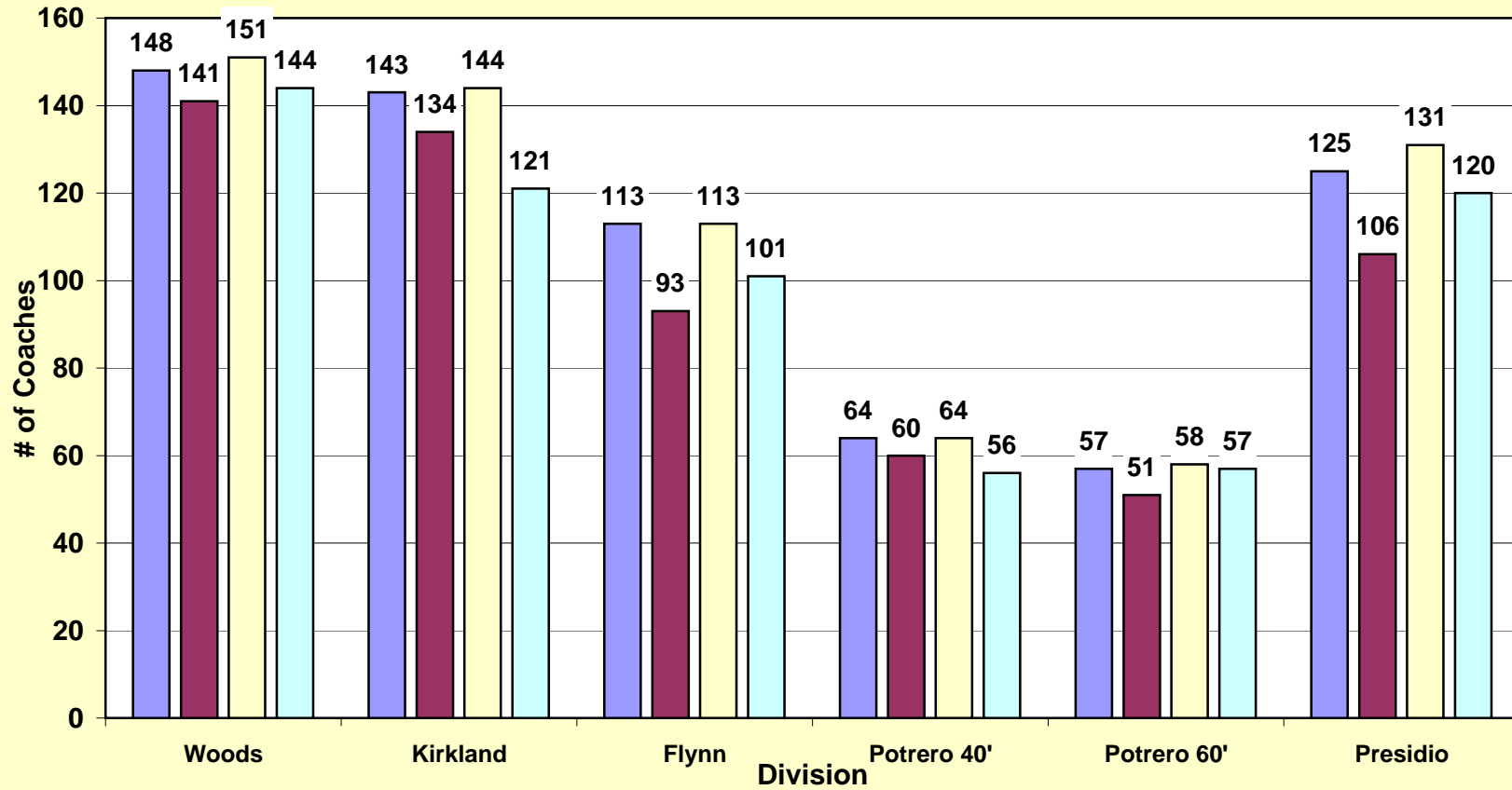
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	127
06/03/09	WEDNESDAY	124	127
06/04/09	THURSDAY	125	124
06/05/09	FRIDAY	125	
06/08/09	MONDAY		
06/09/09	TUESDAY		
06/10/09	WEDNESDAY		
06/11/09	THURSDAY		
06/12/09	FRIDAY		
06/15/09	MONDAY		
06/16/09	TUESDAY		
06/17/09	WEDNESDAY		
06/18/09	THURSDAY		
06/19/09	FRIDAY		
06/22/09	MONDAY		
06/23/09	TUESDAY		
06/24/09	WEDNESDAY		
06/25/09	THURSDAY		
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 06/05/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	0
Automatic Train Control System (ATCS)	0
Brakes	2
Coupler	0
Doors / steps	1
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	0
Pantographs	0
Propulsion	0
Flats	0
PM	4
Support shop	6
Body/paint shop	9
Glass shop	0
Parts	1
Destination sign/electrical	0
Other	3
Vendor	0
Engineering	0
Total	26

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
06/05/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	26	16	3	3
Equipment available for service @ 7:30 a.m.	125	12	7	5

Motor & Trolley Coaches Availability
A.M. 6/5/09 & 6/4/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/5/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	0	1	2	3	12
Campaigns / retrofits	0	0	0	0	0	0	1	1	1
Maintenance Holds	33	12	11	56	11	17	40	68	124
Awaiting parts	6	4	1	11	0	0	22	22	33
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	148	143	113	404	64	57	125	246	650
Final a.m. pull-out	141	134	93	368	60	51	106	217	585
Reserve fleet usage	4	0	0	4	0	2	0	2	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	2	5	1	2	0	3	8
Afternoon (p.m.) availability									
6/4/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	3	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance holds	30	11	11	52	11	16	34	61	113
Awaiting parts	13	3	0	16	0	0	21	21	37
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	151	144	113	408	64	58	131	253	661
Final p.m. pull-out	144	121	101	366	56	57	120	233	599
Reserve fleet usage	3	0	0	3	0	1	0	1	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	1	0	1	3	2	0	5	6

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons +	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, JUNE 4, 2009											
Green	229	68	31	8	19	10	29.7	13.5	3.5	8.3	4.4
Cable Car	128	31	10	6	11	4	24.2	7.8	4.7	8.6	3.1
Potrero	266	59	25	5	18	11	22.2	9.4	1.9	6.8	4.1
Presidio	204	35	9	6	8	12	17.2	4.4	2.9	3.9	5.9
Kirkland	253	58	18	6	14	20	22.9	7.1	2.4	5.5	7.9
Woods	308	51	14	5	19	13	16.6	4.5	1.6	6.2	4.2
Flynn	206	52	21	7	19	5	25.2	10.2	3.4	9.2	2.4
Total	1594	354	128	43	108	75	22.2%	8.0%	2.7%	6.8%	4.7%
Summary For The Last 7 Days											
THURSDAY 5 28	1,609	318	95	56	103	64	20%	6%	3%	6%	4
FRIDAY 5 29	1,641	353	122	52	110	69	21%	7%	3%	7%	4
SATURDAY 5 30	1,117	244	99	25	81	39	22%	9%	2%	7%	4
SUNDAY 5 31	1,063	263	100	28	77	58	25%	9%	3%	7%	6
MONDAY 6 1	1,618	356	132	50	102	72	22%	8%	3%	6%	4
TUESDAY 6 2	1,592	340	115	45	99	81	21%	7%	3%	6%	5
WEDNESDAY 6 3	1,589	330	118	46	99	67	21%	7%	3%	6%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jimb, birthday, non-driving status, training.</p>											