



**Muni
Service Delivery
Daily Report**

Monday, June 15, 2009





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	Count	Time
Baseball Game Service Summary Report JUNE 15, 2009		
ATTENDANCE: 33613		NUMBER OF
PASSENGERS (appr.): 3450		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:03
Last IB trip at Embarcadero		20:00
Number of special IB trips	10	
Number of regular IB trips	46	
Total pre-game trips	56	
Average IB headway		3:50
Standard deviation		3:05
Post-game outbound (OB) service		
Game ended		22:00
First OB trip at Embarcadero		21:56
Last OB trip at Embarcadero		22:40
Load completed		22:25
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	4	
L	1	
M	1	
N	5	
Total post-game trips	12	
Average OB headway		4:00
Standard deviation		2:14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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T UESDAY 06 16 09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	1	9X=1
Kirkland	0	0	0	0	
Woods	0	0	0	2	NO 74 X NOT OUTS
Potrero	2	0	0	0	30=1, 41=1
Presidio	0	0	0	1	
Metro	2	0	0	0	K=1, L=1
F line	0	0	1	0	
TOTAL	5	0	1	4	

Special Events

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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MONDAY 06 15 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	1	0	1=9X 1=14X 1=38
Kirkland	0	0	0	0	
Woods	3	0	1	0	1=29 1=54 1=71
Potrero	10	1	0	0	1=6 2=7 1=14 2=22 2=41 3=49
Presidio	0	0	0	0	
Metro	11	0	0	0	2=J 4=KT 3=L 1=M 1=N
F line	2	0	0	0	
TOTAL	29	1	2	0	

Special Events					
Division					
REPORT DATA COMPILED AS OF - 1600HRS					

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO) MONDAY							
6/15/2009							
Revised 6/15/09							
Cable Car one-piece	0	0		49	0	0	0.0%
Cable Car multi-piece	0						
Flynn one-piece	1	1		154	2	1	1.3%
Flynn multi-piece	2						
Kirkland one-piece	1	2		212	3	2	1.4%
Kirkland multi-piece	4						
Woods one-piece	1	0		251	2	0	0.8%
Woods multi-piece	2						
Potrero one-piece	2	0		212	6	0	2.8%
Potrero multi-piece	8						
Presidio one-piece	1	4		174	1	4	0.6%
Presidio multi-piece	0						
Metro one-piece	4	8		146	9	8	6.2%
Metro multi-piece	10						
F Line one-piece	2	0		33	5	0	15.2%
F Line multi-piece	6						
System total				1231	28	15	2.3%

Accidents

Mon Jun 15, 2009

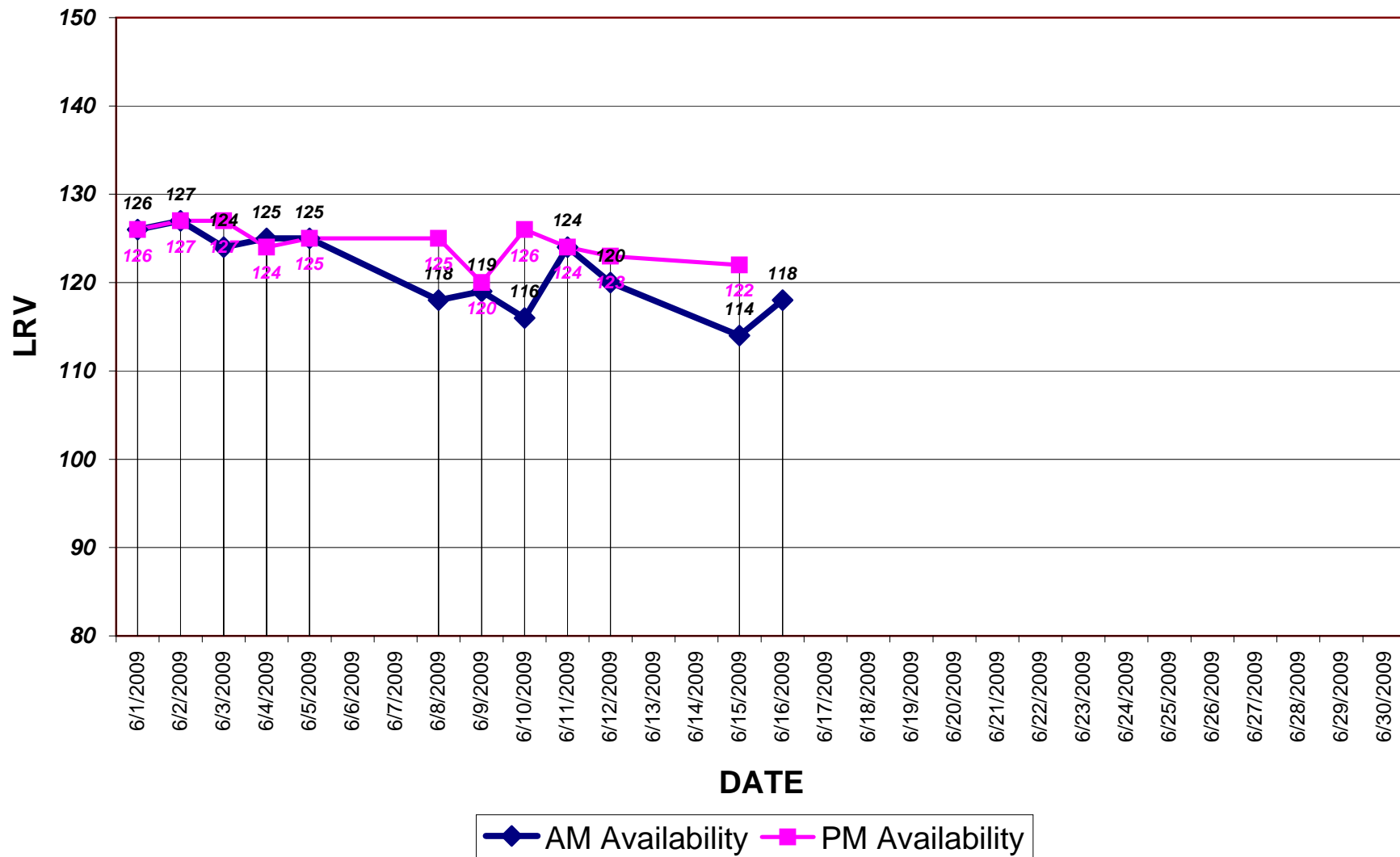
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:15 06/15/09	R OPERATOR PO	30	5	347	33	5432	ARGUELLO & BALBOA (OB)	ACCIDENT, COACH/AUTO, MINOR DAMAGE, NO INJURIES	OB	08:15	09:11	14
				1052388		INSP B LIANG CLEARED. *MGR M ESPINOZA, *VIDEO, *CLAIMS 6A42, NO OP 799. TROLLEY POLE DEWIRES AND STRIKES WINDSHIELD/ROOF OF NORTHBOUND AUTO. NO DAMAGE TO COACH VEH DELAY: 00:56						
11:32 06/15/09	R OPERATOR FL	39	3	505	38	6282	GEARY & SPRUCE (IB)	ACCIDENT, COACH/COACH, MINOR, NO INJURIES	IB	11:32	12:39	14
				1052445		INSPS E VICKERS, B WONG, MGR A ANDREWS, SYSTEM SAFETY J SADORRA, RCS 201 RESP. *M HARRIS, *DISP., *CLAIMS 6A42, OP 799/NON-DRIVING STATUS. OP REAR-ENDS STATIONARY RUN 491/38L/6416 LEAVING BUS ZONE. RIGHT MIRROR ARM CONTACTS SHATTERS REAR WINDOW OF STOPPED COACH. NO INJURIES CLAIMED. SI FLYNN N/R [EOR 19:24] VEH DELAY: 07:52						
11:34 06/15/09	R OPERATOR FL	39	1	491	38L	6416	GEARY & SPRUCE (IB)	ACCIDENT, COACH/COACH, MINOR, NO INJURIES	IB	11:34	12:39	14
				1052446		INSPS E VICKERS, B WONG, MGR A ANDREWS, SYSTEM SAFETY J SADORRA, RCS 201 RESP. *M HARRIS, *DISP., *CLAIMS 6A42,. STATIONARY WHEN REAR ENDED BY 505/38/6282. SENT IN FOR SHATTERED REAR WINDOW. NO OP 799. SI FLYNN N/R VEH DELAY: 01:05						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:34 06/15/09	R OPERATOR FL	39	1	491	38L	6416	GEARY & SPRUCE (IB)	ACCIDENT, COACH/COACH, MINOR, NO INJURIES	IB	11:34		14
							1052447	INSPS E VICKERS, B WONG, MGR A ANDREWS, SYSTEM SAFETY J SADORRA, RCS 201 RESP. *M HARRIS, *DISP., *CLAIMS 6A42., STATIONARY WHEN REAR ENDED BY 505/38/6282. SENT IN FOR SHATTERED REAR WINDOW. NO OP 799.				
15:29 06/15/09	R OPERATOR FL	29	0	428	38	6219	GEARY & SCOTT (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	15:29	18:11	15
							1052486	INSPECTOR J WILLIAMS; CLAIMS 6-A-40; SFFD MEDIC 95; TRANSPORTED OPERATOR TO KAISER, SFPD 4-B-6-H; CASE# 090614752, 1-M-4*, DISPATCHER*, SYSTEM SAFETY*, VISEO*, OPERATOR COMPLAINED OF BACK PAIN SI FLYNN N/R [EOR 15:45] VEH DELAY: 00:16				
16:33 06/15/09	T INSP C SANDER ME		5	119	N	1463	LA PLAYA & JUDAH ST (OB)	LRV/AUTO ACCIDENT (MINOR)	OB LD	16:10	16:14	74
							1052481	[LRV2=1516]INSP C SANDERS RESPONDED & CLD; PAINT SCRATCHES TO LRV; MODERATE DAMAGE TO AUTO; NO 799; FROM SYSTEM SAFETY NO ^R^ FORM VEH DELAY: 00:04 LINE DELAY: 00:04				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:33 06/15/09	R OPERATOR GV	23	0	153	F	1053	MARKET STREET & NOE (IB)	NON-MUNI INJURY ACCIDENT MOTORCYCLE & AUTO (MOTORCYCLE DOWN ON THE TRACKWAY BLOCKING)	IB	10:33	10:44	23
							1052423	INSP. 4-T-42 PINTO RESP., INSP. 4-C-55A HAYNES*, SFPD UNIT#3-D-1-A RESP., AMBULANCE RESP., F-LINE CARS SWITCHBACK O/B TO I/B @ MARKET STREET & 11TH. STREET.LSGP.*, (1) ONE MOTORCOACH SHUTTLE USED TO PROVIDE SERVICE FROM MARKET & 11TH. TO CASTRO STREET STATION. J. KELLY* VEH DELAY: 00:11 LINE DELAY: 00:29				
13:11 06/15/09	R OPERATOR CA	30	2	4	59	5	POWELL & GEARY (OB)	CROWN DIES	OB	13:11	13:25	17
							1052462	SI CABLE CAR 5 @13:25 VEH DELAY: 00:14 LINE DELAY: 00:44				
13:50 06/15/09	R OPERATOR KI	14	7	775	19	8366	18TH STREET & DEHARO (IB)	SFPD BLOCKING	IB	13:50		15
							1052495	INSPECTOR Y CHAN; 1-M-4; NON MUNI SHOOTING LINE DELAY: 01:24				
13:51 06/15/09	R OPERATOR ME	74	8	053	L	1462	CHURCH STATION (IB)	NO POWER	IB	13:51		23
							1052452	[LRV2=1543]4-S-49 RESP., 4-S-39 RESP., INSP. 4-C-32A CASTRO ASSISTED, LSGP*, PA, STATION HOLDS, PORTAL HOLDS, STATION AGENT PHONE TREE*, METRO DISPATCHER*, RELIEF RUN 122/L/ * TO PULL-OUT, 311*, K. MCDONALD*, S. LAU*, J. KELLY*, D. BANBURY*, F. ALEJANDRO*, F. LUM*, R. DELBARRIO* SI GREEN N/R [EOR 15:40] VEH DELAY: 01:49 LINE DELAY: 00:23				

AM/PM Availability



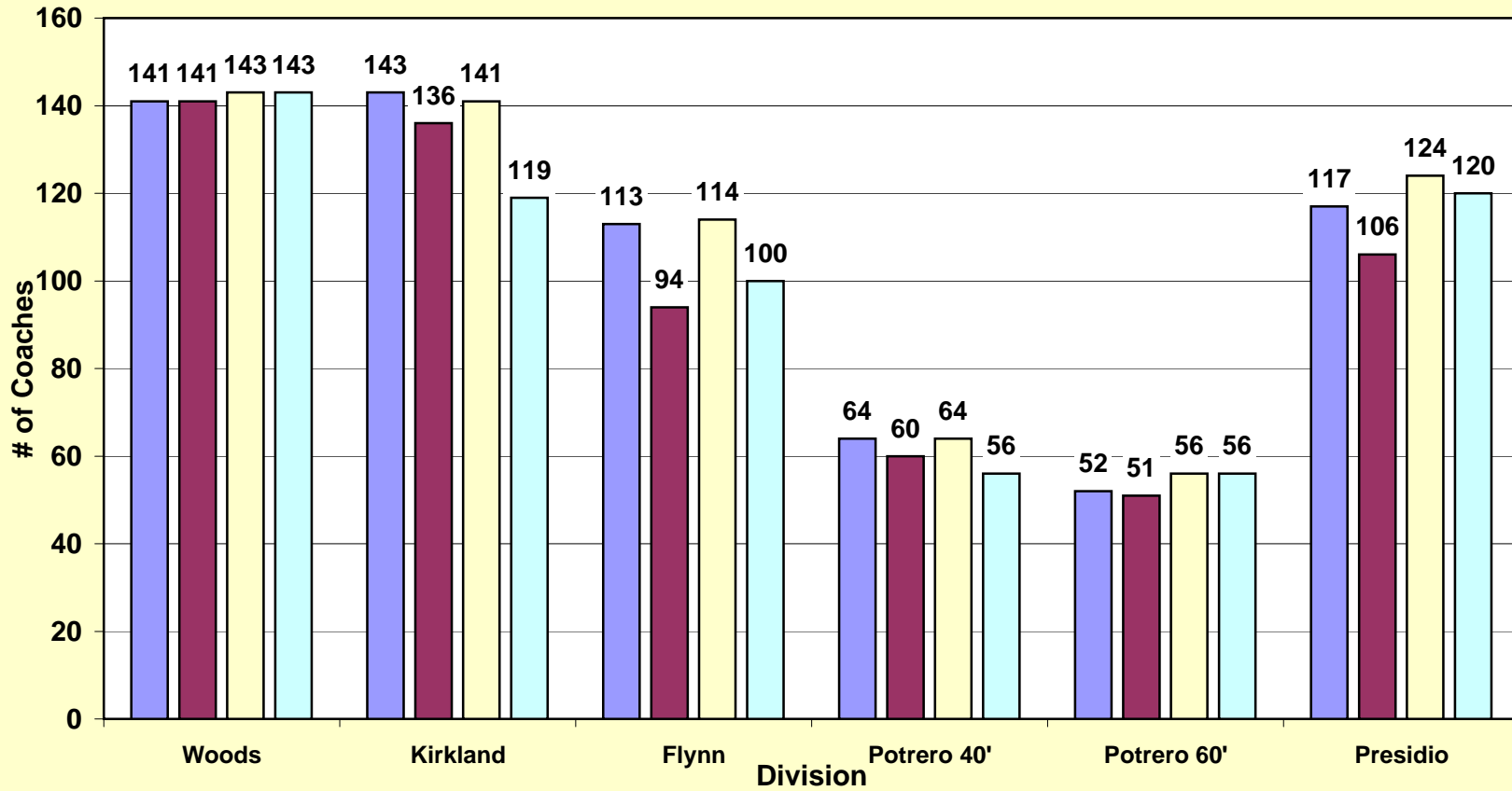
LRVS AVAILABILITY - PEAK			
	DATE	AM	PM
MONDAY	06/01/09	126	126
TUESDAY	06/02/09	127	127
WEDNESDAY	06/03/09	124	127
THURSDAY	06/04/09	125	124
FRIDAY	06/05/09	125	125
MONDAY	06/08/09	118	125
TUESDAY	06/09/09	119	120
WEDNESDAY	06/10/09	116	126
THURSDAY	06/11/09	124	124
FRIDAY	06/12/09	120	123
MONDAY	06/15/09	114	122
TUESDAY	06/16/09	118	
WEDNESDAY	06/17/09		
THURSDAY	06/18/09		
FRIDAY	06/19/09		
MONDAY	06/22/09		
TUESDAY	06/23/09		
WEDNESDAY	06/24/09		
THURSDAY	06/25/09		
FRIDAY	06/26/09		
MONDAY	06/29/09		
TUESDAY	06/30/09		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 06/16/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	0
Automatic Train Control System (ATCS)	3
Brakes	2
Coupler	0
Doors / steps	2
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	0
Pantographs	0
Propulsion	3
Flats	0
PM	3
Support shop	6
Body/paint shop	13
Glass shop	0
Parts	0
Destination sign/electrical	0
Other	0
Vendor	0
Engineering	1
Total	33

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Tuesday 06/16/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand	114	13	4	3
Maintenance Holds	33	8	2	3
Equipment available for service @ 7:30 a.m.	118	13	8	5

Motor & Trolley Coaches Availability
A.M. 6/16/09 & 6/15/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/16/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	7	11	2	1	3	6	17
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance Holds	44	12	11	67	11	22	48	81	148
Awaiting parts	11	4	4	19	0	0	27	27	46
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	141	143	113	397	64	52	117	233	630
Final a.m. pull-out	141	136	94	371	60	51	106	217	588
Reserve fleet usage	6	0	0	6	0	4	0	4	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	1	1	2	1	2	0	3	5
Afternoon (p.m.) availability									
6/15/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	3	6	0	0	0	0	6
Campaigns / retrofits	1	0	0	1	0	0	2	2	3
Maintenance holds	45	14	10	69	11	20	41	72	141
Awaiting parts	7	3	3	13	0	3	27	30	43
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	143	141	114	398	64	56	124	244	642
Final p.m. pull-out	143	119	100	362	56	56	120	232	594
Reserve fleet usage	7	0	0	7	0	5	0	5	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	1	3	1	5	3	3	0	6	11

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY , JUNE 15, 2009											
Green	218	58	24	6	15	13	26.6	11.0	2.8	6.9	6.0
Cable Car	138	29	5	3	14	7	21.0	3.6	2.2	10.1	5.1
Potrero	275	62	25	9	12	16	22.5	9.1	3.3	4.4	5.8
Presidio	207	38	5	10	10	13	18.4	2.4	4.8	4.8	6.3
Kirkland	263	52	11	11	16	14	19.8	4.2	4.2	6.1	5.3
Woods	317	63	21	9	18	15	19.9	6.6	2.8	5.7	4.7
Flynn	206	56	20	9	21	6	27.2	9.7	4.4	10.2	2.9
Total	1624	358	111	57	106	84	22.0%	6.8%	3.5%	6.5%	5.2%
Summary For The Last 7 Days											
MONDAY 6 8	1,644	385	137	50	112	86	23%	8%	3%	7%	5
TUESDAY 6 9	1,584	379	133	56	109	81	24%	8%	4%	7%	5
WEDNESDAY 6 10	1,597	344	116	51	98	79	22%	7%	3%	6%	5
THURSDAY 6 11	1,592	360	127	45	105	83	23%	8%	3%	7%	5
FRIDAY 6 12	1,648	394	151	45	111	87	24%	9%	3%	7%	5
SATURDAY 6 13	1,085	257	86	29	86	56	24%	8%	3%	8%	5
SUNDAY 6 14	1,025	258	92	23	89	54	25%	9%	2%	9%	5
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											