

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, June 18, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1179</b>	<b>96.8</b>	<b>38</b>	<b>40</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>110</b>	<b>112</b>	<b>2%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>135</b>	<b>180</b>	<b>33%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>122</b>	<b>10%</b>
<b>FLYNN</b>	<b>99</b>	<b>110</b>	<b>11%</b>
<b>POTRERO 40</b>	<b>45</b>	<b>50</b>	<b>11%</b>
<b>POTRERO 60</b>	<b>53</b>	<b>44</b>	<b>-17%</b>
<b>PRESIDIO</b>	<b>92</b>	<b>140</b>	<b>52%</b>
<b>TOTAL</b>	<b>691</b>	<b>807</b>	<b>17%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	252	79	16	8	25	30
Cable Car	137	38	4	6	11	17
Potrero	236	59	29	7	16	7
Presidio	198	41	15	6	7	13
Kirkland	229	46	14	13	14	5
Woods	347	88	22	8	26	32
Flynn	200	42	17	7	12	6
<b>Total</b>	<b>1,599</b>	<b>393</b>	<b>117</b>	<b>55</b>	<b>111</b>	<b>110</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:10 06/18/10	R OPERATOR FL	79	1809	407	38	6265	GEARY & STOCKTON (OB)	NON INJURY VEHICLE ACCIDENT, ( HIT & RUN )	OB	10:10	10:33	17
						1112359	INSP B LUM CLEARED, VIDEO*, SYSTEM SAFETY*, 6-A-45*, NO 799 SI FLYNN 6218 @11:38 VEH DELAY: 01:28					
17:49 06/18/10	R OPERATOR PR	18	1563	100	5	5528	MARKET BETWEEN 8TH STREET & 7TH STREET (IB)	ACCIDENT COACH/AUTO (HIT AND RUN), BROKEN MIRROR	IB	17:49	18:22	18
						1112411	INSP T ALDANA CLEARED,S/S*,J KELLY*,M TRAVIS-ALLEN*, VIDEO* SI PRESIDIO N/R [EOR 19:05] VEH DELAY: 01:16					

***Line Delays ≥ 20 minutes***

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:25 06/18/10	R OPERATOR PR	35	2531	18	1	5499	SACRAMENTO BETWEEN POWELL & MASON (OB)	ILLEGALLY PARKED AUTO BLOCKING	OB	06:25	06:55	17
						1112225	INSP B LUM CLEARED, SFPD, DPT*, MRG M ESPINOZA*, MOTORIST MOVED AUTO, ONE MOTOR COACH SHUTTLE UTILIZED, TEMPORARY REROUTE IN PLACE. VEH DELAY: 00:30 LINE DELAY: 00:30					