



# MUNI Service Delivery Daily Report

Friday, June 19, 2009





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	Count	Time
<b>Baseball Game Service Summary Report JUNE 19, 2009</b>		
<b>ATTENDANCE: 31241                      NUMBER OF PASSENGERS (appr.): 2865</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:14
Last IB trip at Embarcadero		19:52
Number of special IB trips	11	
Number of regular IB trips	46	
Total pre-game trips	57	
Average IB headway		3:49
Standard deviation		2:48
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:18</b>
First OB trip at Embarcadero		22:15
Last OB trip at Embarcadero		22:50
<b>Load completed</b>		<b>22:30</b>
Trips to Castro	0	
Trips to Embarcadero	1	
J	0	
KT	3	
L	1	
M	1	
N	3	
<b>Total post-game trips</b>	<b>9</b>	
<b>Average OB headway</b>		<b>3:07</b>
Standard deviation		1:47

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**06 19 09 FRIDAY PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	5	0	0	0	9X=1 38=2 38L=2
Kirkland	1	0	0	0	43=1
Woods	0	0	0	0	
Potrero	7	0	0	0	6=2 14=1 24=1 41=1 49=2
Presidio	0	0	0	0	
Metro	11	0	1	0	L=3 M=2 N=2 KT=2 S=2
F line	1	0	0	0	F=1
<b>TOTAL</b>	25	0	1	0	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY 6/19/2009							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	0		<b>49</b>	1	0	2.0%
<b>Cable Car multi-piece</b>	0						
<b>Flynn one-piece</b>	1	0		<b>154</b>	1	0	0.6%
<b>Flynn multi-piece</b>	0						
<b>Kirkland one-piece</b>	1	0		<b>212</b>	1	0	0.5%
<b>Kirkland multi-piece</b>	0						
<b>Woods one-piece</b>	0	0		<b>251</b>	0	0	0.0%
<b>Woods multi-piece</b>	0						
<b>Potrero one-piece</b>	2	0		<b>212</b>	6	0	2.8%
<b>Potrero multi-piece</b>	8						
<b>Presidio one-piece</b>	0	0		<b>174</b>	0	0	0.0%
<b>Presidio multi-piece</b>	0						
<b>Metro one-piece</b>	3	8		<b>146</b>	8	8	5.5%
<b>Metro multi-piece</b>	10						
<b>F Line one-piece</b>	1	2		<b>33</b>	2	2	6.1%
<b>F Line multi-piece</b>	2						
<b>System total</b>				<b>1231</b>	19	10	1.5%

# Accidents

Fri Jun 19, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:16 06/19/09	R OPERATOR PR	17	4	104	20	5541	SANSOME & CLAY (OB)	ALLEGED ACCIDENT COACH AND AUTO	OB	10:16		11
				<b>1053056</b>		PASSENGER REPORTS AUTO MADE CONTACT WITH COACH,SEE INTERVIEW TAG						
11:52 06/19/09	R OPERATOR FL	30	4	441	9	6296	SAN BRUNO & GIRARD (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES, HIT AND RUN	IB	11:52	11:53	14
				<b>1053068</b>		OP CLEARED VEH DELAY: 00:01						
11:52 06/19/09	R OPERATOR FL	30	4	441	9	6296	MAIN & MISSION (OB)	POST ACCIDENT INTERVIEW	OB	12:33	14:00	14
				<b>1053069</b>		VEH DELAY: 01:27						
12:14 06/19/09	R OPERATOR KI		23	604	108	8212	TREASURE ISLAND (IB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES	IB	12:14	13:11	14
				<b>1053104</b>		INSP. P JONES CLEARED. NO OP 799. VEH DELAY: 00:57						
13:49 06/19/09	R OPERATOR PO	11		303	14	7013	MISSION BETWEEN MOUNT VERNON & NIAGRA (IB)	BROKEN TROLLEY ROPE,OVERHEAD DAMAGE	IB	13:49	14:45	11
				<b>1053108</b>		INSPECTOR DAVIS,L:SFPD,SFFD,OVER HEAD LINE TRUCK 819 RESPOND,311 INFORMATION CENTER * FOR STREET LIGHT DAMAGE,CLAIMS * FOR AUTO WINDSHIELD DAMAGE,MANAGER WONG,S.*VIDEO *POTRERO TRUCK 094 REPAIR,END OF RUN SI POTRERO N/R VEH DELAY: 00:56						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
16:29 06/19/09	R	OPERATOR FL	30	9	460	9X	6202	VISITATION & SAWYER (IB)	GUN SHOTS FIRED	IB	16:29	18:31	15
								1053110					
18:09 06/19/09	R	OPERATOR PR	11	1	152	30	5526	STOCKTON & VALLEJO (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	18:09	19:06	11
								1053094					
19:06 06/19/09	R	OPERATOR PR	7	9	132	21	5507	DIVISADERO & HAYES (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	19:06	20:13	16
								1053148					
19:48 06/19/09	R	OPERATOR WO	26	4	225	29	8448	SUNSET & ORTEGA (OB)	VEHICLE ACCIDENT COACH/AUTO	OB	19:48	21:23	36
								1053149					
23:15 06/19/09	R	OPERATOR	86	59	123	J	1481	CHURCH ST. & 20TH ST. (IB)	AUTO ON TRACKWAY	IB	23:21	23:34	23
								1053152					

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:01 06/19/09	R OPERATOR CA	11			POWL		1201 MASON (IB,OB)	SPLICE CHECK (BAD SPLICE)	IB	16:01		16
					<b>1053194</b>		INSP. J. KWONG, W. BARTH, 8M1 Y. KWAN, CABLE MACHINERY, SHOP TRUCK 665 TOWED 6 CARS FROM POWELL LINE, 311*, 59 / 60 LINE CARS SENT AROUND THE HORN IB / OB, SENIOR STAFF / SAFETY*, SHUTTLES USED UNTILL END OF SERVICE. <b>LINE DELAY:</b> <b>07:52</b>		<b>LD</b>	<b>16:01</b>	<b>23:53</b>	



	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons +	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: FRIDAY , JUNE 19, 2009</b>											
Green	233	59	22	8	20	9	25.3	9.4	3.4	8.6	3.9
Cable Car	136	32	11	3	14	4	23.5	8.1	2.2	10.3	2.9
Potrero	277	65	23	10	16	16	23.5	8.3	3.6	5.8	5.8
Presidio	218	40	13	9	10	8	18.3	6.0	4.1	4.6	3.7
Kirkland	261	52	18	7	10	17	19.9	6.9	2.7	3.8	6.5
Woods	322	62	16	9	19	18	19.3	5.0	2.8	5.9	5.6
Flynn	208	62	17	6	21	18	29.8	8.2	2.9	10.1	8.7
<b>Total</b>	<b>1655</b>	<b>372</b>	<b>120</b>	<b>52</b>	<b>110</b>	<b>90</b>	<b>22.5%</b>	<b>7.3%</b>	<b>3.1%</b>	<b>6.6%</b>	<b>5.4%</b>
<b>Summary For The Last 7 Days</b>											
FRIDAY 6 12	1,648	394	151	45	111	87	24%	9%	3%	7%	5
SATURDAY 6 13	1,085	257	86	29	86	56	24%	8%	3%	8%	5
SUNDAY 6 14	1,025	258	92	23	89	54	25%	9%	2%	9%	5
MONDAY 6 15	1,624	358	111	57	106	84	22%	7%	3%	7%	5
TUESDAY 6 16	1,601	317	91	62	93	71	20%	6%	4%	6%	4
WEDNESDAY 6 17	1,622	335	100	57	100	78	21%	6%	4%	6%	5
THURSDAY 6 18	1,619	340	100	54	108	78	21%	6%	3%	7%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											