



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, June 20, 2009





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	Count	Time
<b>Baseball Game Service Summary Report JUNE 20, 2009</b>		
<b>ATTENDANCE: 31312</b>		
<b>NUMBER OF PASSENGERS (appr.): 2435</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		18:05
First IB trip at Embarcadero		15:54
Last IB trip at Embarcadero		18:33
Number of special IB trips	8	
Number of regular IB trips	27	
Total pre-game trips	35	
Average IB headway		4:33
Standard deviation		4:26
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>21:40</b>
First OB trip at Embarcadero		21:31
Last OB trip at Embarcadero		22:17
<b>Load completed</b>		<b>22:05</b>
Trips to Castro	0	
Trips to Embarcadero	1	
J	0	
KT	3	
L	1	
M	0	
N	6	
<b>Total post-game trips</b>	<b>11</b>	
<b>Average OB headway</b>		<b>4:55</b>
Standard deviation		4:37

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**SUNDAY 06/21/09 AM NOLO REPORT**

Cable Car	0	0	1	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	0	0	0	0	
	Metro	2	0	0	K=2
	F line	2	0	0	F=2
<b>TOTAL</b>		4	0	1	0

**Special Events**

0

Division

**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**06 20 09 Saturday PM NOLO REPORT**

Cable Car	2	0	0	0	60=2
Flynn	4	0	0	0	9X=1 38=2 71=1
Kirkland	5	0	0	0	10=1 12=1 43=1 47=1
Woods	0	0	0	0	
Potrero	2	0	0	0	14=1 24=1
Presidio	0	0	2	0	
Metro	19	0	0	0	N=4 KT=3 L=7 J=3 M=2
F line	4	0	0	0	F=4
<b>TOTAL</b>	<b>36</b>	<b>0</b>	<b>2</b>	<b>0</b>	

**Special Events**

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday 6/20/09</b>							
Revised 2/21/08							
<b>Cable Car</b> one-piece	1	10		46	4	10	8.7%
<b>Cable Car</b> multi-piece	6						
<b>Flynn</b> one-piece	3	10		117	5	10	4.3%
<b>Flynn</b> multi-piece	4						
<b>Kirkland</b> one-piece	1	3		137	1	3	0.7%
<b>Kirkland</b> multi-piece	0						
<b>Woods</b> one-piece	0	0		160	0	0	0.0%
<b>Woods</b> multi-piece	0						
<b>Potrero</b> one-piece	1	1		142	1	1	0.7%
<b>Potrero</b> multi-piece	0						
<b>Presidio</b> one-piece	0	0		130	0	0	0.0%
<b>Presidio</b> multi-piece	0						
<b>Metro</b> one-piece	12	23		103	16	23	15.5%
<b>Metro</b> multi-piece	8						
<b>F Line</b> one-piece	2	1		30	4	1	13.3%
<b>F Line</b> multi-piece	4						
<b>System total</b>				<b>865</b>	<b>31</b>	<b>48</b>	<b>3.6%</b>

# Accidents

Sat Jun 20, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:27 06/20/09	R OPERATOR KI	14	96	650	12	8214	PACIFIC & POWELL (OB)	ACCIDENT COACH & AUTO (MINOR DAMAGE TO LEFT REAR RAIN GUARD)	OB	08:27	09:28	39
				<b>1053173</b>		INSP B. WONG, SYSTEM SAFETY J. KROLL*, NO 799 <b>VEH DELAY: 01:01</b>						
09:50 06/20/09	R SFPD ME		12	44	KT	1526	3RD STREET & CARROLL (NB)	SFPD REQUEST TO STOP CAR	NB LD	09:50	10:02	20
				<b>1053166</b>		INSP CADELINA*, OPERATOR CLEARED. <b>VEH DELAY: 00:12 LINE DELAY: 00:12</b>						
13:05 06/20/09	R OPERATOR GV	23	4	162	F	1811	MARKET ST & 2ND ST (OB)	MILAN CAR/AUTO	OB LD	13:05	13:20	74
				<b>1053226</b>		SENIOR STAFF/SYSTEM SAFETY; INSP L HAYNES & MRU 4S27 RESPONDED & CLEARED THE MILAN CAR FOR SERVICE WITH MINOR PAINT SCRATCHES; MODERATE DAMAGE TO REAR OF TAXICAB; FROM SYSTEM SAFETY NO ^R^ FORM; OPERATOR WAS POST ACCIDENT TESTED; PCC SHOP* 311 CENTER* MR DELBARRIO (4M2) RESPONDED; CLAIMS 6-A-42* NO INJURIES REPORTED. END OF RUN. CAR 1811 WAS PULLED IN TO THE GENEVA YARD @ 1250 HRS. BY ANOTHER OPERATOR. SI MINT YARD N/R [EOR 13:16] <b>VEH DELAY: 00:11 LINE DELAY: 00:15</b>						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
13:12 06/20/09	R	OPERATOR KI		8	744	47	8339	VAN NESS & PINE (OB)	ACCIDENT COACH & TRUCK (HIT & RUN), LEFT MIRROR OF COACH CRACKED	OB	13:12	13:49	39
								<b>1053136</b>	INSP L. BROWN, MINOR DAMAGE TO COACH, NO 799, SYSTEM SAFETY J. KROLL* <b>VEH DELAY: 00:37</b>				
14:45 06/20/09	T	SFPD GV	72	3	159	F	1818	MARKET ST & 5TH ST (OB)	MILAN CAR/AUTO ACCIDENT	OB	14:45	15:15	74
								<b>1053236</b>	SENIOR STAFF/SYSTEM SFETY; INSP DENNIS, E. (1T-60) ASSISTED; MRU 4S27 RESPONDED AND CLEARED; 4M3 E DELBARRIO TO INTERVIEW OPERATOR @ GENEVA YARD; NO DAMAGE TO MILAN CAR; MODERATE DAMAGE TO AUTO; NO INJURIES; CLAIMS 6-A-42* PCC SHOP* FROM SYSTEM SAFETY NO ^R^ FORM; NO POST ACCIDENT 799; END OF RUN. SI GENEVA YARD N/R [EOR 15:16] <b>VEH DELAY: 00:31 LINE DELAY: 00:30</b>				
15:45 06/20/09	R	OPERATOR ME	23	52	078	L	1416	TARAVAL ST BETWEEN 42ND AVENUE & 43RD AVENUE (OB)	LRV/SUV ACCIDENT , NO INJURY.	OB	15:45	16:02	74
								<b>1053243</b>	SENIOR STAFF/SYSTEM SAFETY; MRU 4S35 & INSP C GONZALEZ RESPONDED; MINOR SCRATCHES TO LRV; MODERATE DAMAGE TO SUV; NO INJURIES; CLAIMS 6-A-42* 311 CENTER* FROM SYSTEM SAFETY NO ^R^ FORM; NO POST ACCIDENT 799; 4M3 E DELBARRIO* <b>VEH DELAY: 00:17 LINE DELAY: 00:17</b>				
15:54 06/20/09	R	INSP V. HOLME FL	30	21	492	38	6422	TRANSBAY TERMINAL (OB)	ACCIDENT COACH / POLE MINOR, RADIO MALFUNCTION	OB	15:54		24
								<b>1053218</b>	INSP V. HOLMES CLEARED, OP NO 799, 311* SI FLYNN N/R [EOR 18:00] <b>VEH DELAY: 02:06</b>				



## Line Delays $\geq$ 20 Minutes

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
										DI	START	END	CC	
18:17 06/20/09	R	OPERATOR CA	24		39	60	19	HYDE & CHESTNUT (IB)	LIMOUSINE DISABLED ON TRACKS. AT HYDE AND LOMBARD.	IB	18:17	20:01	24	
								<b>1053270</b>	INSP BEMNET A, CABLE MACHINERY, DPT TOW, TWO SHUTTLES USED, 8M1*, ALEJANDRO F*, CARRILLO C*. <b>VEH DELAY: 01:44 LINE DELAY: 01:44</b>					
23:20 06/20/09	R	123@K.T/1403 ME	86	9		K,T	3RD & LELAND (NB)	BLOCKED BY FIRE DEPARTMENT		NB	23:20	00:11	13	
								<b>1053326</b>	LSGP*, PHONE TREE, C. GONZALES, J. CASTILLO, F.CADELINA, SFPD, SHUTTLE USED COACH 8333 , M. MC GEHEE, 311*, SENIOR STAFF/SAFETY/RAILS*. <b>VEH DELAY: 00:51 LINE DELAY: 00:51</b>					
23:21 06/20/09	R	OPERATOR ME	86	2	128	K,T	1516	BAYSHORE & SUNNYDALE (NB)	BLOCKED BY FIRE DEPARTMENT	NB	23:22	23:24	13	
								<b>1053327</b>	LSGP*, PHONE TREE, C. GONZALES, J. CASTILLO, F.CADELINA, SFPD, SHUTTLE USED COACH 8333 , M. MC GEHEE, 311*, SENIOR STAFF/SAFETY/RAILS*. <b>VEH DELAY: 00:02 LINE DELAY: 00:51</b>					
23:22 06/20/09	R	OPERATOR ME	86	0	126	K,T	1441	3RD & VISITATION / LEAND (SB)	BLOCKED BY FIRE DEPARTMENT	SB	23:24	23:25	13	
								<b>1053328</b>	LSGP*, PHONE TREE, C. GONZALES, J. CASTILLO, F.CADELINA, SFPD, SHUTTLE USED COACH 8333 , M. MC GEHEE, 311*, SENIOR STAFF/SAFETY/RAILS*. <b>VEH DELAY: 00:01 LINE DELAY: 00:47</b>					
23:23 06/20/09	R	OPERATOR ME	86	08	119	T,K	1526	3RD & ARMSTRONG (SB)	BLOCKED BY FIRE DEPARTMENT	SB	23:27	23:28	13	
								<b>1053329</b>	LSGP*, PHONE TREE, C. GONZALES, J. CASTILLO, F.CADELINA, SFPD, SHUTTLE USED COACH 8333 , M. MC GEHEE, 311*, SENIOR STAFF/SAFETY/RAILS*. <b>VEH DELAY: 00:01 LINE DELAY: 00:51</b>					

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons +	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY , JUNE 20, 2009</b>											
Green	133	48	17	4	18	9	36.1	12.8	3.0	13.5	6.8
Cable Car	116	38	16	7	11	4	32.8	13.8	6.0	9.5	3.4
Potrero	174	47	18	5	13	11	27.0	10.3	2.9	7.5	6.3
Presidio	152	29	12	4	7	6	19.1	7.9	2.6	4.6	3.9
Kirkland	167	34	12	3	8	11	20.4	7.2	1.8	4.8	6.6
Woods	206	41	7	6	13	15	19.9	3.4	2.9	6.3	7.3
Flynn	150	50	20	5	18	7	33.3	13.3	3.3	12.0	4.7
<b>Total</b>	<b>1098</b>	<b>287</b>	<b>102</b>	<b>34</b>	<b>88</b>	<b>63</b>	<b>26.1%</b>	<b>9.3%</b>	<b>3.1%</b>	<b>8.0%</b>	<b>5.7%</b>
<b>Summary For The Last 7 Days</b>											
SATURDAY 6 13	1,085	257	86	29	86	56	24%	8%	3%	8%	5
SUNDAY 6 14	1,025	258	92	23	89	54	25%	9%	2%	9%	5
MONDAY 6 15	1,624	358	111	57	106	84	22%	7%	3%	7%	5
TUESDAY 6 16	1,601	317	91	62	93	71	20%	6%	4%	6%	4
WEDNESDAY 6 17	1,622	335	100	57	100	78	21%	6%	4%	6%	5
THURSDAY 6 18	1,619	340	100	54	108	78	21%	6%	3%	7%	5
FRIDAY 6 19	1,655	372	120	52	110	90	23%	7%	3%	7%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											