



**Muni
Service Delivery
Daily Report**

Saturday, June 27, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SUNDAY 06/28/09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	1	71=1; 38=1
Kirkland	0	0	0	1	
Woods	0	0	0	1	
Potrero	1	0	0	0	14=1
Presidio	0	0	0	0	
Metro	4	0	0	0	J=1; N=2; M=1
F line	1	0	0	0	F=1
TOTAL	8	0	0	3	

Special Events

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Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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SATURDAY 06 27 09 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	3	0	0	0	9=1 71=1 14L=1
Kirkland	0	0	0	0	
Woods	0	0	1	0	
Potrero	2	0	0	0	14=1 6=1
Presidio	0	0	1	0	
Metro	12	0	2	1	N=3 KT=2 L=2 J=2 M=3
F line	3	0	1	0	
TOTAL	20	0	5	1	

Special Events
Division
REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)						
Saturday 6/27/09						
Revised 2/21/08						
Cable Car one-piece	1	5	46	1	5	2.2%
Cable Car multi-	0					
Flynn one-piece	5	10	117	8	10	6.4%
Flynn multi-piece	5					
Kirkland one-piece	1	0	137	1	0	0.7%
Kirkland multi-piece	0					
Woods one-piece	0	0	160	0	0	0.0%
Woods multi-piece	0					
Potrero one-piece	2	1	142	4	1	2.8%
Potrero multi-piece	4					
Presidio one-piece	0	2	130	0	2	0.0%
Presidio multi-piece	0					
Metro one-piece	4	15	103	9	15	8.7%
Metro multi-piece	10					
F Line one-piece	4	2	30	6	2	20.0%
F Line multi-piece	4					
System total			865	29	35	3.3%

ACCIDENTS

SAT JUN 27, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:35 06/27/09	R OPERATOR KI	38		648	28	8016	19TH AVE. & SANTIAGO (OB)	NON INJURY ACCIDENT, COACH /AUTO, HIT & RUN.	OB	14:35	14:35	24
							1054335 INTERVIEW LATTER.					
19:00 06/27/09	R OPERATOR PR	39		169	30	5483	STOCKTON & SUTTER (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	19:00	19:39	24
							1054371 INSP FLORES J, VIDEO*, CLAIMS#6A42*, SYSTEM SAFETY*, NO 799, MINOR DAMAGE TO COACH & AUTO. VEH DELAY: 00:39					

LINE DELAYS ≥ 20 MINUTES

SAT JUN 27, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:57 06/27/09	R OPERATOR ME	87		062	KT	1453	OCEAN AVE & I280 ON RAMP (OB)	NO BRAKE RELEASE	OB LD	12:57	13:24	87
							1054329 METRO SHOP CLRD, MRU 4S35 ASSISTED, INSP C SANDER ASISTED W/J-LINE SWITCHBACKS, NOT-OUT M/C SHUTTLES USED FOR K-LINE SVC, INSP D CASTRO, MGR T JULIAN, LSGP*, SENIOR MGMT & STAFF*. SI GREEN 1526 @13:54 VEH DELAY: 00:57 LINE DELAY: 00:27					
18:35 06/27/09	R OPERATOR PO	74		503	6	5426	MARKET BETWEEN 11TH ST. & 10TH ST. (IB)	NO BRAKE RELEASE.	IB LD	18:35	18:53	24
							1054362 SHOP TRUCK#854, INSP FISHER R, 311 CALL CENTER*, LUM F*. VEH DELAY: 00:18 LINE DELAY: 00:31					

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
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Full-Time Operators Absenteeism

Day: SATURDAY, JUNE 27, 2009

Green	137	46	13	2	17	14	33.6	9.5	1.5	12.4	10.2
Cable Car	115	36	10	2	8	16	31.3	8.7	1.7	7.0	13.9
Potrero	184	48	14	8	14	12	26.1	7.6	4.3	7.6	6.5
Presidio	154	29	12	4	6	7	18.8	7.8	2.6	3.9	4.5
Kirkland	171	40	11	3	10	16	23.4	6.4	1.8	5.8	9.4
Woods	214	39	14	4	10	11	18.2	6.5	1.9	4.7	5.1
Flynn	152	39	13	3	14	9	25.7	8.6	2.0	9.2	5.9
Total	1,127	277	87	26	79	85	24.6%	7.7%	2.3%	7.0%	7.5%

Summary For The Last 7 Days

SATURDAY 6 20	1,098	287	102	34	88	63	26%	9%	3%	8%	6
SUNDAY 6 21	1,064	289	107	26	85	71	27%	10%	2%	8%	7
MONDAY 6 22	1,636	363	115	56	105	87	22%	7%	3%	6%	5
TUESDAY 6 23	1,626	332	97	62	100	73	20%	6%	4%	6%	5
WEDNESDAY 6 24	1,643	347	94	53	109	91	21%	6%	3%	7%	6
THURSDAY 6 25	1,638	364	110	50	115	89	22%	7%	3%	7%	6
FRIDAY 6 26	1,673	405	123	54	119	109	24%	7%	3%	7%	6

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.