

## DAILY SERVICE DELIVERY OVERVIEW

### WEDNESDAY, JUNE 1, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>93.8%</b>	<b>36</b>	<b>37</b>	<b>55</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>115</b>	<b>1%</b>
<b>F-LINE</b>	<b>20</b>	<b>24</b>	<b>20%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>189</b>	<b>35%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>57</b>	<b>16%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>31</b>	<b>-42%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>131</b>	<b>27%</b>
<b>TOTAL:</b>	<b>719</b>	<b>809</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<i>Green</i>	195	41	10	7	14	10
<i>Cable Car</i>	117	28	5	3	16	4
<i>Potrero</i>	229	70	19	9	28	14
<i>Presidio</i>	188	32	6	10	11	5
<i>Kirkland</i>	220	43	6	9	19	9
<i>Woods</i>	332	90	20	8	48	14
<i>Flynn</i>	197	44	8	7	16	13
<b>TOTAL:</b>	<b>1,478</b>	<b>348</b>	<b>74</b>	<b>53</b>	<b>152</b>	<b>69</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:56 06/01/11	R OPERATOR PO	17	1961	386	30	5474	TOWNSEND & 4TH ST (OB)	ACCIDENT COACH / COACH ; TROLLEY ROPE IN OVERHEAD	OB	08:49	10:05	39
						1173543	75/30/5629, INSP LEDBETTER, LINE TRUCK #819, LEAD INSP STUART, VIDEO*, NO 799, COACH #5474 WAS STATIONARY, COACH #5629 PASSING THROUGH AND TROLLEY ROPE OUT, MADE CONTACT WITH COACH #5474 POLE, COACH #5474 HAD A BENT POLE, POT #93, SYSTEM SAFETY* VEH DELAY: 01:16					

**ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS - CONTINUED**

09:25 06/01/11	R	OPERATOR FL	35	2190	412	38L	6235	GEARY BETWEEN TAYLOR & MASON (OB)	INJURY ACCIDENT COACH & GARBAGE TRUCK	OB	09:25	11:36	39
								1173590 INSP H. VONG, LEAD INSP STUART, SYSTEM SAFETY*, 6A50, VIDEO*, MEDIC #67, ENG #3, POLICE #3A1A, CASE #110441950, TREATED & RELEASED, PERSON INJURED LEFT SHOULDER & LEG LEG, ALLEGED LEFT MIRROR OF COACH MADE CONTACT WITH PERSON, NO 799 VEH DELAY: 02:11					
10:50 06/01/11	R	OPERATOR WO	26	3632	144	17	8525	PORTOLA & SLOAT (OB)	INJURY ACCIDENT COACH & AUTO	OB	10:50	12:20	39
								1173593 INSP L. DAVIS, LEAD INSP STUART*, VIDEO*, 6A01, SYSTEM SAFETY*, POLICE #4B1J, CASE #110442011, ENG #39, AMR #8 TRANSPORTED PASSENGER TO CAL PAC MEDICAL CENTER WITH NECK/HEAD/KNEE INJURY, MINOR DAMAGE TO REAR BUMPER OF AUTO, INSP J.CLARK PICKED UP RESCUED OPERATOR, RESCUED OPERATOR PULL COACH IN, OPERATOR 799, N/R SI WOODS N/R VEH DELAY: 01:30					
15:44 06/01/11	R	OPERATOR PR	26	1310	117	1	5590	CALIFORNIA BETWEEN BAKER & BRODERCK (IB)	ACCIDENT COACH/AUTO, NO INJURY	IB	15:44	16:25	18
								1173615 INSP B LUM CLEARED, S/S*, CLAIM 6A48*, VIDEO*, NO 799 VEH DELAY: 00:41					
22:06 06/01/11	T	OPERATOR KI	36	2953	760	43	8311	LAWTON & 7TH AVENUE (OB)	ACCIDENT COACH / AUTO	OB	22:06	23:28	36
								1173675 INSP A. GEETER RESP S/SAFETY* (LEFT MESSAGE) VIDEO* CLAIMS 6A48* NO INJURY REPORTED AT SCENE MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO (REAR BUMPER) NO 799 VEH DELAY: 01:22					

**DELAYS > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:00 06/01/11	R TRACK DEPT. 5 ME	13					DUBOCE JUNCTION & SIGNAL (D-1) (OB)	SWITCH BROKEN	OB	04:00	05:30	16
								LD	04:00	05:30		
							1173457	4-M-1 T. JULIAN, INSP. G. PINTO, INSP. D. CASTRO, TRACK DEPT. 648, SIG. MAINT 500, 4-T-40*, 4-T-75*, J. KELLY*, D. PULGLISI*, T. ARANAS*, R. GREEN*, J. HALEY JR.*, SYSTEM SAFETY H. MELVIN*, 1-L-1 J. STUART*311*, P. ROSE*, T. LAMA*, R. WOLFGANG*, Y. KWAN*, TWO TRAINS USED TO SWEEP SYSTEM, 002/KT/1470-1467 & 001/N/1477-1443, IB CARS SB @ CASTRO-R TO CHURCH-L, OB CARS WERE SB @ VAN NESS-L TO CHURCH-R, FOUR SHUTTLES USED VEH DELAY: 01:30 LINE DELAY: 01:30				
15:09 06/01/11	R OPERATOR ME	79		90	N	1482	JUDAH STREET & 22ND. AVENUE (IB)	OPERATOR REPORTS NO PROPULSION, NO FORWARD MOTION.	IB	15:09		23
								LD	15:09	15:50		
							1173612	[LRV2=1494]MRU 4-S-43 & 4-S-49 RESP., INSP. 4-T-40B CHAVEZ RESP., RESCUE CAR RUN 80/N/1535/1512. DEAD PUSH, OUT OF SERVICE TO THE MINT YARD @ DUBOCE AVE. & CHURCH ST., N/R EOR. RUN 71/N/1419/1420 SWITCHED BACK O/B TO I/B @1541 HRS. ONE (1) MOTORCOACH SHUTTLE DISPATCHED TO JUDAH STREET & 19TH. AVENUE TO WORK INBOUND TO DUBOCE AVENUE AND CHURCH STREET. LSGP*, INSP. 4-C-33A PINTO*, 4-M-2 CASTILLO*, 4-M-3 A. ANDREWS*, D.D.R.O. J. KELLY*, S.O.M. D. PUGLISI* SI DEAD TOW TO MINT YARD N/R [EOR 19:42] VEH DELAY: 04:33 LINE DELAY: 00:41				