

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, JUNE 12, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			AM	PM	
<b>SYSTEM WIDE</b>	<b>773</b>	<b>97.4%</b>	<b>14</b>	<b>6</b>	<b>63</b>

#### 2. VEHICLES AVAILABILITY – MONDAY AM

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>105</b>	<b>-8%</b>
<b>F-LINE</b>	<b>18</b>	<b>22</b>	<b>22%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>182</b>	<b>30%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>111</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>56</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>35</b>	<b>-26%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>121</b>	<b>23%</b>
<b>TOTAL:</b>	<b>701</b>	<b>754</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	110	21	2	5	6	8
<b>Cable Car</b>	105	25	11	4	3	7
<b>Potrero</b>	164	46	11	7	16	12
<b>Presidio</b>	128	27	2	3	11	11
<b>Kirkland</b>	135	33	6	2	14	11
<b>Woods</b>	200	53	20	12	11	10
<b>Flynn</b>	152	35	11	5	10	9
<b>TOTAL:</b>	<b>994</b>	<b>240</b>	<b>63</b>	<b>38</b>	<b>71</b>	<b>68</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:51 06/12/11	T 8T43A CA	26				52	CABLE CAR HOUSE (PO)	ACCIDENT (CABLE CAR / PARKED AUTO), NO INJURY	PO	11:51	12:25	26
						1175322	INSP ALLEN, C (8T43A) RESP, NO INJURY, NO 799. SYSTEM SAFETY*, CLAIM 6A42*, 4M1*, VEH DELAY: 00:34					
14:27 06/12/11	R OPERATOR PO	27	2850	328	49	7108	VAN NESS BETWEEN FILBERT & UNION (OB)	ACCIDENT (COACH / AUTO), NO INJURY	OB	14:27	15:00	26
						1175404	INSP BROWN, L (1T66) RESP. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. VEH DELAY: 00:33					

#### DELAYS > 20 MINUTES:

No line delays  $\geq$  than 20 minutes to report.