

## DAILY SERVICE DELIVERY OVERVIEW

### MONDAY, JUNE 13, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVERTIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	1174	96.1%	26	20	66

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F-LINE</b>	20	23	15%
<b>CABLE CAR</b>	26	30	15%
<b>WOODS</b>	140	182	30%
<b>KIRKLAND</b>	111	127	14%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	49	52	6%
<b>POTRERO 60'</b>	53	36	-32%
<b>PRESIDIO</b>	103	128	24%
<b>TOTAL:</b>	719	800	11%

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	198	37	7	8	12	10
<b>Cable Car</b>	123	28	11	4	9	4
<b>Potrero</b>	237	59	12	8	28	11
<b>Presidio</b>	197	38	6	8	14	10
<b>Kirkland</b>	232	53	9	8	25	11
<b>Woods</b>	350	86	22	13	32	19
<b>Flynn</b>	212	53	14	7	20	12
<b>TOTAL:</b>	<b>1,549</b>	<b>354</b>	<b>81</b>	<b>56</b>	<b>140</b>	<b>77</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:43 06/13/11	R OPERATOR PR	14	1163	2	1	5547	SACRAMENTO & MASON (OB)	ACCIDENT COACH/AUTO, NO INJURY	OB	10:43	12:07	27
							1175506	INSP C WILCHER CLEARED, S/S*, VIDEO*, CLAIM 6A42* VEH DELAY: 01:24				
17:53 06/13/11	R OPERATOR WO	21	2302	180	71	8447	HAIGHT STREET & DIVISADERO STREET (IB)	ACCIDENT, COACH AND CAB	IB	17:53	19:00	27
							1175610	INSP. DENNIS (1T62), SYSTEM SAFETY*, VIDEO*, 6A46*, NO 799, MINOR DAMAGE TO CAB, NO DAMAGE TO COACH. VEH DELAY: 01:07				

**ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS - CONTINUED**

19:02 06/13/11	R	OPERATOR KI	21	3748	776	47	8305	VAN NESS & EDDY (IB)	VEHICLE ACCIDENT COACH / AUTO ( REAR LEFT SIDE DAMAGE MINOR)	IB	19:02	19:42	33
					1175626		INSP. E. IRBY RESPONDED NO INJURIES, NO 799. VEH DELAY: 00:40						
21:02 06/13/11	R	OPERATOR FL	24	3327	537	38L	6274	GEARY & WEBSTER (IB)	VEHICLE ACCIDENT COACH/AUTO	IB	21:02	21:55	36
					1175619		INSP E. DENNIS RESP NO 799 VIDEO* CLAIMS 6A46* S/SAFETY* MINOR DAMAGE TO BUMPER OF CAR, NO INJURIES REPORTED ON SCENE VEH DELAY: 00:53						

**DELAYS > 20 MINUTES:**

No line delays  $\geq$  than 20 minutes to report.