

Edwin M. Lee | Mayor
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DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, JUNE 20, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,245	95.7%	28	25	51

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	117	3%
F LINE	24	23	-4%
CABLE CAR	27	28	4%
WOODS	154	176	14%
KIRKLAND	115	131	14%
FLYNN	103	109	6%
POTRERO 40'	49	59	20%
POTRERO 60'	40	43	8%
PRESIDIO	123	134	9%
TOTAL	749	820	9%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	22	5	8	9	0
Flynn	207	43	14	12	15	2
Green	226	40	16	9	14	1
Kirkland	224	28	5	16	7	0
Potrero	221	36	16	8	10	2
Presidio	216	42	16	10	14	2
Woods	365	60	25	16	16	3
TOTAL	1,582	271	97	79	85	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:27 06/20/12	476	14	7114	FERRY TERMINAL (OB)	SFPD REQUEST OPERATOR INTERVIEW RE: ALLEGED ROBBERY ON COACH;	03:28	03:47
				1236749	OPERATOR STATES NO KNOWLEDGE. SFPD & INSP MC.DANIEL CLEARED VEH DELAY: 00:19		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:12 06/20/12	473	14L	6269	MISSION & 11TH STREET (IB)	OPERATOR INTERVIEW (RE: TAG 1236701)	08:15	08:40
				1236766	INSP. E. MORRIS RESP. SFFD ENG 7 CLEARED. 30-40 YR X COMPLAINED OF LEG PAIN. TREATED AND RELEASED. CLAIMS 6A48*, VIDEO* VEH DELAY: 00:25		
10:50 06/20/12	153	F	1007	17TH & CASTRO (IB)	SFPD ACTIVITY	10:50	11:05
				1236812	F LINE SWITCHBACK OB/IB @ NOE/17TH STREET LSGP,LMC,311* 4M2,SS/STAFF 4C55* VEH DELAY: 00:15 LINE DELAY: 00:15	10:50	11:05
14:37 06/20/12	186	9	8425	SUNNYDALE & MCLAREN PARK (IB)	INTERVIEW FOR INCIDENT AT SAN BRUNO & WILDE, SEE TAG 1236779.	14:46	15:10
				1236780	INSP J WONG INTERVIEWED THE OPERATOR. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A47*. VIDEO*. VEH DELAY: 00:24		
14:57 06/20/12	63	30	5537	STOCKTON & WASHINGTON (IB)	ACCIDENT COACH & AUTO, ONE INJURY	14:57	15:58
				1236867	INSP C SOLINGER; INSP V HOLMES RESP. KING AMERICA UNIT #10 TRANS 65 YRS OLD FEMALE PASSENGER TO KAISER. CLAIMS 6A47; SYSTEM SAFETY RESP. OP 799. RELIEF OPERATOR TOOK OVER THE COACH. VIDEO*. MGR A ANDREWS*. VEH DELAY: 01:01		
20:43 06/20/12	127	N	1422	KING & 6TH ST (OB)	WINDOW SHATTERED ON CAR #1422	20:43	21:07
				1236835	[LRV2=1467]INSP HENLEY AND 4S30; APPEARED FROM BB GUN; UNCOUPLED; OPERATOR CONTINUED SERVICE WITH 1467; 4S30 PULLED IN CAR #1422, NO INJURY, SS*, VIDEO* VEH DELAY: 00:24		
20:51 06/20/12	503	38L	6224	GEARY BETWEEN SCOTT & DIVISADERO (IB,PI)	ACCIDENT COACH & AUTO (ALLEGED REAR ENDED BY COACH)	20:51	22:13
				1236875	A GETER CLEARED, 6-A-47*, SYSTEM SAFTY*, VIDEO PULLED VEH DELAY: 01:22		
21:57 06/20/12	523	508	6274	STOCKTON & ELLIS (OB)	GRAFFETI	21:57	22:04
				1236881	SFPD* VEH DELAY: 00:07		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:17 06/20/12	51	KT	1539	3RD STREET & LECONTE (OB)	NO FORWARD MOTION	08:17 08:17	08:45 08:45
			1236764	LSGP*, ADGP*, LMC*, 311*, C WOLTERS*, INSP R NORWOOD*, INSP R AREVALO*, INSP C DEBONO, MRU 4-S-27 CLEARED SI MME 1448 @09:36 VEH DELAY: 01:19 LINE DELAY: 00:28			
16:01 06/20/12	29	59	15	WASHINGTON & MASON (IB)	BUMPER BAR	16:01 16:01	18:45 18:45
			1236852	LINE DELAY FOR POWELL LINE 1601 TO 1845; HYDE GOING AROUND THE HORN; LINE DELAY ON MASON TO END OF SERVICE; CABLE MACHINERY; CABLE SHOP TOW CARS IN; MGR D BANBURY; INSP M MCGEHEE; 5 MOTOR COACH SHUTTLES FROM OTHER LINES UNTIL CABLE CAR OPERATORS ARE ABLE TO PULL OUT COACHES; SYSTEM SAFETY*: 311 CENTER*; D PUGLISI*; W HOBLITZELLE* SI CABLE CAR N/R LINE DELAY: 02:44			
17:06 06/20/12	123	M	1452	SAN JOSE AVENUE & FARALLONES (IB)	DOORS (NOT CLOSING)	17:06 17:06	17:29 17:29
			1236868	[LRV2=1416]MRU 4S44 & INSP G PITTS RESPONDED AND CLEARED. LSGP/ADGP; 311 CENTER* SI GREEN 1440 @18:20 VEH DELAY: 01:14 LINE DELAY: 00:23			
21:46 06/20/12	33	59	7	MASON & JACKSON (OB)	BLUE LIGHT REQUEST FOR CAR TOW INTO BARN	21:46 21:46	22:12 22:12
			1236882	CABLES SHOP TRUCK #665 INSP. 8T54 SI CABLE CAR N/R VEH DELAY: 00:26 LINE DELAY: 00:26			