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**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, JUNE 23, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>815</b>	<b>93.3%</b>	<b>24</b>	<b>31</b>	<b>42</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>113</b>	<b>79%</b>
<b>F LINE</b>	<b>24</b>	<b>24</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>30</b>	<b>20%</b>
<b>WOODS</b>	<b>84</b>	<b>186</b>	<b>121%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>131</b>	<b>118%</b>
<b>FLYNN</b>	<b>82</b>	<b>110</b>	<b>34%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>62</b>	<b>48%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>44</b>	<b>13%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>136</b>	<b>100%</b>
<b>TOTAL</b>	<b>487</b>	<b>836</b>	<b>72%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	94	15	6	6	3	0
Flynn	179	33	13	12	7	1
Green	142	26	10	8	7	1
Kirkland	139	23	11	11	1	0
Potrero	152	35	15	13	6	1
Presidio	147	27	16	7	4	0
Woods	189	32	16	14	2	0
<b>TOTAL</b>	<b>1,042</b>	<b>191</b>	<b>87</b>	<b>71</b>	<b>30</b>	<b>3</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:03 06/23/12	703	19	8216	POLK & UNION (OB)	ACCIDENT, COACH/SHELTER, MINOR, NO INJURIES	10:03	12:02
					INSP. A. BANIAS, RCS 201 CLEARED. VIDEO*, S/S*, NO OP 799 VEH DELAY: 01:59		
12:01 06/23/12	56	N	1445	SUNSET TUNNEL (OB)	INTRUDER	12:01	12:15
					[LRV2=1447]LSGP*, SFPD # 04-T-110, ESCORTED CITIZEN OUT OF THE TUNNEL, INSP B UPCHURCH* VEH DELAY: 00:14 LINE DELAY: 00:14	12:01	12:15

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:45 06/23/12	616	28	8228	LOMBARD & DIVISADERO (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	12:45	12:47
	<b>1237272</b>		TAXI OPENS DOOR ON REAR OF COACH. OP CLEARED. OP TO BE INTERVIEWED AT TERMINAL <b>VEH DELAY: 00:02</b>				
18:49 06/23/12	167	29	8188	KEITH & FITZGERALD (IB)	COACH / FIXED OBJECT ACCIDENT - NO INJURIES REPORTED	18:49	19:20
	<b>1237297</b>		INSPECTOR D. LEE CLEARED, VIDEO*, SYSTEM SAFETY*, CLAIMS (6A47)*, NO 799 <b>VEH DELAY: 00:31</b>				
21:32 06/23/12	183	F	1055	MARKET & 7TH (OB)	SFPD ACTIVITIES	21:32	21:46
	<b>1237328</b>		INSP KUO <b>VEH DELAY: 00:14 LINE DELAY: 00:14</b>			<b>21:32</b>	<b>21:46</b>
21:56 06/23/12	746	19	8331	CHURCH & DUBOCE (OB)	ACCIDENT, COACH / AUTO	21:56	22:33
	<b>1237349</b>		INSP. STANTON, VIDEO*, CLAIMS 6A-47*, SYSTEM SAFETY* <b>VEH DELAY: 00:37</b>				
22:05 06/23/12		6		317 PARNASSUS BETWEEN HILLWAY & WILLARD (IB)	PG&E WIRE ON OVERHEAD	22:05	23:47
	<b>1237347</b>		INSP. VELACRUZ, LINE CREW 824 CLEARED, POSSIBLE 06-LINE COACH DAMAGED PG&E WIRE FROM RESIDENCE WITH TROLLEY POLE/SHOE, RUN 469/06/5419 OR 452/06/5435, CLAIMS 6A-47* <b>VEH DELAY: 01:42</b>				

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:40 06/23/12	184	F	1062	SAN JOSE AVE. BETWEEN RANDALL & HIGHLAND (OB,PO)	R,T: BLOCKED BY AUTO ON TRACKS	00:40 00:40	01:02 01:02
				<b>1237193</b>	INSP.HENLEY CLEARED. INSP.GONZALEZ & INSP.PITTS. NO MRU SHOP DETAILED BEYOND 2359 HRS. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. TRACK DEPT.#559. <b>VEH DELAY: 00:22 LINE DELAY: 00:22</b>		
00:53 06/23/12	111	J	1446	SAN JOSE AVE. NEAR RANDALL (OB,PO)	BLOCKED BY AUTO ON TRACKS	00:53 00:40	01:02 01:02
				<b>1237194</b>	INSP.HENLEY CLEARED. INSP.GONZALEZ & INSP.PITTS. NO MRU SHOP DETAILED BEYOND 2359 HRS. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. TRACK DEPT.#559. <b>VEH DELAY: 00:09 LINE DELAY: 00:22</b>		
19:49 06/23/12	188	F	1010	THE EMBARCADERO & BAY ST (OB)	BLOCKED BY A DISABLE AMTRAK COACH	19:49 19:49	20:45 20:45
				<b>1237327</b>	SENIOR STAFF* ^F^ LINE SWITCHED BACK IB TO OB @ THE FERRIES. M/C SHUTTLE COACHES COVERING THE GAP. LSGP. <b>VEH DELAY: 00:56 LINE DELAY: 00:56</b>		