

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
 Joél Ramos | Director  
 Edward D. Reiskin | Director of Transportation

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, JUNE 26, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,245	96.1%	28	20	63

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	116	2%
<b>F LINE</b>	24	24	0%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	154	182	18%
<b>KIRKLAND</b>	115	132	15%
<b>FLYNN</b>	103	109	6%
<b>POTRERO 40'</b>	49	66	35%
<b>POTRERO 60'</b>	40	46	15%
<b>PRESIDIO</b>	123	135	10%
<b>TOTAL</b>	749	837	12%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	28	7	11	9	1
Flynn	200	47	15	14	16	2
Green	228	48	22	14	10	2
Kirkland	225	29	8	13	7	1
Potrero	224	43	20	13	8	2
Presidio	216	41	13	11	15	2
Woods	369	49	19	12	17	1
<b>TOTAL</b>	<b>1,587</b>	<b>285</b>	<b>104</b>	<b>88</b>	<b>82</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:02 06/26/12	062	M	1419	DUBOCE JUNCTION & TS # 588 (OB)	ATCS (TIMED OUT IN MOTION WITH E.B. VELOCITY 1 MPH)	08:48 08:01	09:30 08:03
			1237694	[LRV2=1418]INSP.C.DEBONO*.OPERATOR CLAIMING INJURY(SORE BACK)METRO DISP.*TWU 250 A*,PEER ASSISTANCE*,VIDEO*,WORKERS COMP*,METRO SHOP*,C.WOLTHER*. SI GREEN 1425 @09:30 VEH DELAY: 00:42 LINE DELAY: 00:02			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:02 06/26/12	158	F	1040	MARKET ST & VALENCIA ST (IB)	PCC & AUTO, ACCIDENT, HIT & RUN, MINOR, NO INJURIES REPORTED.	10:27	11:22
				<b>1237599</b>	INSP L HAYNES INTERVIEWED AT FERRY LOOP STORAGE, CHIPPED PAINT, INCIDENT OCCURRED IN INTERSECTION.SYSTEM SAFETY* SI FERRY LOOP STORAGE <b>VEH DELAY: 00:55</b>		
10:24 06/26/12	12	59	28	BAY & TAYLOR (IB)	OPERATOR	10:24	10:45
				<b>1237695</b>	INSP J KWONG RESP. INSP C ALLEN TRANS NEW OPERATOR TO PULL CAR IN. DISP*. MGR D BANBURY*. WORKER^S COMP*. LOCAL 250A*. SI CABLE CAR N/R <b>VEH DELAY: 00:21</b>		
11:32 06/26/12	117	5	5585	MARKET & MASON (OB)	FALL ON BOARD; AID REFUSED	11:32	12:25
				<b>1237721</b>	OPERATOR CLEARED; PASSENGER INTOXICATED AND LOST BALANCE; INSP VONG INTERVIEWED OPERATOR; SYSTEM SAFETY* <b>VEH DELAY: 00:53</b>		
12:12 06/26/12	2	9	8433	FERRIES (OB)	INSPECTOR REQUEST (ACCIDENT INVESTIGATION)	12:22	12:51
				<b>1237729</b>	INSP MORRIS <b>VEH DELAY: 00:29</b>		
16:24 06/26/12	443	24	5462	DIVISADERO & MC ALLISTER (OB)	ACCIDENT COACH/AUTO, NO INJURY	16:24	17:35
				<b>1237748</b>	INSP S WONG CLEARED, VIDEO*, CLAIM 6A47*, S/S* <b>VEH DELAY: 01:11</b>		
18:40 06/26/12	884	10	8301	JACKSON & FILLMORE (OB)	INTERVIEW	18:51	19:25
				<b>1237779</b>	INSP E. DENNIS RESP CLAIMS 6A47* S/SAFETY* VIDEO* NO 799 (DNMC) <b>VEH DELAY: 00:34</b>		
19:24 06/26/12	151	48	8443	24TH STREET & HARRISON (OB)	FALL ON BOARD	19:24	20:05
				<b>1237814</b>	INSP A. MCDANIELS RESP AID REFUSED VIDEO* CLAIMS 6A47* SI WOODS N/R <b>VEH DELAY: 00:41</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:40 06/26/12		5960		POWELL & CALIFORNIA (IB,OB)	VIP VISIT BLOCKING	13:40 <b>13:40</b>	<b>14:04</b>
		<b>1237703</b>		SFPD CLEARED. INSP J KWONG RESP. <b>LINE DELAY: 00:24</b>			
20:03 06/26/12	176	F	1818	EMBARCADERO & BAY (IB)	NO PROPULSION	20:03 <b>20:03</b>	21:03 <b>21:03</b>
		<b>1237820</b>		4S30, INSP WILLIAMS & MCCRAY; RESCURE CAR 1058; PCC CARS SWITCH BACK AT FERRY IB TO OB; 178/F/8349 SHUTTLE BETWEEN FERRY AND JONES/BEACH. SI FERRY <b>VEH DELAY: 01:00 LINE DELAY: 01:00</b>			