

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
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 Malcolm Heinicke | Director
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DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, JUNE 6, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,247	95.3%	27	32	39

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	24	25	4%
CABLE CAR	27	27	0%
WOODS	154	194	26%
KIRKLAND	115	130	13%
FLYNN	103	112	9%
POTRERO 40'	49	63	29%
POTRERO 60'	40	46	15%
PRESIDIO	123	141	15%
TOTAL	749	854	14%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	126	27	7	8	12	0
Flynn	206	42	16	10	16	0
Green	221	41	18	11	10	2
Kirkland	209	28	7	11	9	1
Potrero	225	33	13	11	7	2
Presidio	216	32	11	8	11	2
Woods	365	55	21	15	17	2
TOTAL	1,568	258	93	74	82	9

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:17 06/06/12	523	8X	6202	KEARNY & NORTH POINT (OB)	OPERATOR	16:15	17:26
			1234622	INSP V HOLMES RESP. INSP A BANIAS TRANS NEW OPERATOR TO PULL COACH IN. DISP*. MGR A ANDREWS*. SI FLYNN N/R [EOR 00:18] VEH DELAY: 08:03			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:44 06/06/12	87	N	1501	STANYAN & CARL (OB)	RENDERING AID FOR AN ILL PASSENGER	16:44 16:44	17:02 17:02
			1234684	RENDERING AID TO PASSENGER. MEDIC TRANSPORTED AN AFRICAN AMERICAN MALE TO UCSF; INSP CHAVEZ VEH DELAY: 00:18 LINE DELAY: 00:18			
17:07 06/06/12	58	KT	1536	3RD & KIRKWOOD (OB)	NON-INJURY COLLISION, LRV AND AUTO	17:07 17:07	17:22 17:22
			1234641	AUTO MADE CONTACT WITH STATIONARY LRV; OPERATOR DRUG TEST DUE TO DISABLED AUTO; INSP HENLEY RESPONDED; VIDEO*, CLAIMS 6A48*; SYSTEM SAFETY* SI MME N/R [EOR 17:07] LINE DELAY: 00:15			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:07 06/06/12	618	10	8303	PACIFIC & VAN NESS (OB)	STALLED	07:07 07:07	07:50 07:34
			1234586	INSP. H. VONG RESP. RCS 091 CLEARED. SI KIRKLAND 8311 @08:23 VEH DELAY: 01:16 LINE DELAY: 00:27			
07:50 06/06/12		61		1520 CALIFORNIA & POLK (OB)	STRAND ALARM	07:50 07:50	09:09
			1234579	C, ALLEN CABLE MACHINERY, CABLE SHOP 665 (TWO SHUTTLES) LINE DELAY: 01:19			
14:21 06/06/12	22	383	5442	18TH ST. & MINNESOTA (IB)	BLOCKED BY A SFPD BARRICADE (VIP VISIT)	14:21 14:21	15:20 15:20
			1234653	INSPECTOR T. KONG AND SFPD CLEARED, SWITCHBACK OB TO IB AT 17TH ST. & KANSAS, 1 MOTOR COACH SHUTTLE. VEH DELAY: 00:59 LINE DELAY: 00:59			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
18:30 06/06/12				CALIFORNIA (IB,OB)	SPLICE CHECK	18:30	
		1234640		CABLE MACHINERY CLEARED, 2 MOTOR COACH SHUTTLES, INSP. A. BEMNET* LINE DELAY: 00:30		18:30	19:00
21:07 06/06/12		61		WASHINGTON & MASON (IB,OB)	INITIAL SPLICE CHECK, THEN ADVISED CALIFORNIA LINE DOWN FOR REST OF THE EVENING	21:07	01:30
		1234698		CABLE MACHINERY AUTHORIZED CABLE CARS TO GRIP ROPE AND PULL IN. 5 SHUTTLES UTILIZED. INSP.GARNICA CLEARED. SEN.STAFF* 311* LINE DELAY: 04:23			

5. NX Bus Express

Ridership	Counts
Morning	565
Afternoon	935
TOTAL	1,500

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%