

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
 Joél Ramos | Director  
 Edward D. Reiskin | Director of Transportation

**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, JUNE 8, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,246	95.3%	32	26	41

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	116	2%
<b>F LINE</b>	24	25	4%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	154	194	26%
<b>KIRKLAND</b>	115	132	15%
<b>FLYNN</b>	103	109	6%
<b>POTRERO 40'</b>	49	56	14%
<b>POTRERO 60'</b>	40	47	18%
<b>PRESIDIO</b>	123	141	15%
<b>TOTAL</b>	749	847	13%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	23	3	8	10	2
Flynn	212	47	18	9	18	2
Green	221	51	25	12	12	2
Kirkland	227	34	10	14	8	2
Potrero	231	42	18	12	10	2
Presidio	216	34	10	9	14	1
Woods	373	67	24	18	22	3
<b>TOTAL</b>	<b>1,605</b>	<b>298</b>	<b>108</b>	<b>82</b>	<b>94</b>	<b>14</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:29 06/08/12	743	47	8007	VAN NESS & CHESTNUT (OB)	POLICE REQUEST (INTERVIEW OPERATOR)	00:29	01:15
		1234831		SFPD 3E-14E INTERVIEWED - VAN NESS / SACRAMENTO IB, PATRON VANDALIZED FRONT DOOR, CASE # 120-451-535, VIDEO* VEH DELAY: 00:46			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:00 06/08/12	743	47	8007	VAN NESS & CHESTNUT (OB)	OPERATOR INTERVIEW	01:00	01:15
				<b>1234832</b>	INSP. ALDANA CLEARED, SFPD 3E-14E, CASE # 120-451-535, VIDEO* <b>VEH DELAY: 00:15</b>		
08:47 06/08/12	351	49	7041	VAN NESS & NORTH POINT (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES.	08:47	08:50
				<b>1234919</b>	OP CLEARED. MOTORIST EXCHANGED INFO AND LEFT. OP TO BE INTERVIEWED AT TERMINAL <b>VEH DELAY: 00:03</b>		
08:47 06/08/12	351	49	7041	VAN NESS & NORTH POINT (OB)	OPERATOR INTERVIEW (RE: TAG #1234918)	09:15	09:44
				<b>1234918</b>	INSP. H. VONG CLEARED. VIDEO*, CLAIMS 6A42*. NO OP 799 <b>VEH DELAY: 00:29</b>		
09:55 06/08/12	157	F	1074	MARKET & 7TH ST (IB)	ACCIDENT PCC & PEDSTRIAN	09:55	11:12
				<b>1234921</b>	4M1, INSP B. UPCHURCH, 6A22, SYSTEM SAFETY*, 2M5, C. WOLTER, INSP B. HENDERSON, INSP H. VONG, OPERATOR 799, ENG #1, TRUCK-3, MEDIC #24 TRANSPORTED PEDSTRIAN TO SFGH WITH HEAD & BACK INJURY, 2 SHUTTLES, 374/6/5455 WAS A WITNESS WITH ID #3332, VIDEO*, LSGP*, F-LINE SWITCHBACK OB/IB AT FERRY, ALSO F-LINE SWITCHBACK IB/OB AT MARKET & 11TH ST, 4S45 PULL THE PCC IN SI MME <b>VEH DELAY: 01:17 LINE DELAY: 01:17</b>		
11:03 06/08/12	155	67	8172	CRESCENT & ELLSWORTH (IB)	OPERATOR	11:03	
				<b>1234945</b>	INSP. K. JOMOC CLEARED. DISP*, VIDEO*, CLAIMS 6A42*, S/S*, 1M1*. NEW OP TO FINISH RUN SI WOODS 8527 @13:19 <b>VEH DELAY: 02:16</b>		

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:39 06/08/12	97	30	5494	COLUMBUS & BAY (OB)	ACCIDENT COACH/BUILDING, NO DAMAGE	15:39	17:40
				<b>1234895</b>	INSP L BROWN CLEARED, #72 RESP, 6A48* <b>VEH DELAY: 02:01</b>		
17:51 06/08/12	417	14	7128	MISSION & 1ST STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	17:51	18:43
				<b>1234990</b>	INSP J FLORES; SYSTEM SAFET*, CLAIMS 6-A-48*, VIDEO*, NO INJURIES / NO 799 <b>VEH DELAY: 00:52</b>		
18:11 06/08/12	487	38	6237	GEARY & DIVISADERO (OB)	VEHICLE ACCIDENT COACH / AUTO	18:11	19:31
				<b>1234998</b>	INSP A GEETER; CLAIMS 6-A-48*, VIDEO*, SYSTEM SAFETY*, NO INJURIES / NO 799, <b>VEH DELAY: 01:20</b>		
23:30 06/08/12	483	22	5449	16TH STREET BETWEEN VALENCIA & GUERRERO (IB,OB)	POLICE ACTIVITY	23:30	23:35
				<b>1235048</b>	INSP M. PORTER / A. VELACRUZ RESP SFPD 3D11E / 3D300 CASE #120-454-084 CORONERS CASE 22 LINE REROUTED <b>VEH DELAY: 00:05 LINE DELAY: 03:42</b>	<b>23:30</b>	<b>03:12</b>

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:55 06/08/12	157	F	1074	MARKET & 7TH ST (IB)	ACCIDENT PCC & PEDSTRIAN	09:55	11:12
			<b>1234921</b>	4M1, INSP B. UPCHURCH, 6A22, SYSTEM SAFETY*, 2M5, C. WOLTER, INSP B. HENDERSON, INSP H. VONG, OPERATOR 799, ENG #1, TRUCK-3, MEDIC #24 TRANSPORTED PEDSTRIAN TO SFGH WITH HEAD & BACK INJURY, 2 SHUTTLES, 374/6/5455 WAS A WITNESS WITH ID #3332, VIDEO*, LSGP*, F-LINE SWITCHBACK OB/IB AT FERRY, ALSO F-LINE SWITCHBACK IB/OB AT MARKET & 11TH ST, 4S45 PULL THE PCC IN SI MME <b>VEH DELAY: 01:17 LINE DELAY: 01:17</b>		<b>09:55</b>	<b>11:12</b>
23:30 06/08/12	483	22	5449	16TH STREET BETWEEN VALENCIA & GUERRERO (IB,OB)	POLICE ACTIVITY	23:30	23:35
			<b>1235048</b>	INSP M. PORTER / A. VELACRUZ RESP SFPD 3D11E / 3D300 CASE #120-454-084 CORONERS CASE 22 LINE REROUTED <b>VEH DELAY: 00:05 LINE DELAY: 03:42</b>		<b>23:30</b>	<b>03:12</b>