

## DAILY SERVICE DELIVERY OVERVIEW

### WEDNESDAY, MARCH 2, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>97.4</b>	<b>30</b>	<b>59</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>20</b>	<b>20</b>	<b>0%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>140</b>	<b>166</b>	<b>19%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>111</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>54</b>	<b>10%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>42</b>	<b>-21%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>117</b>	<b>14%</b>
<b>TOTAL</b>	<b>719</b>	<b>778</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>206</b>	<b>56</b>	<b>11</b>	<b>7</b>	<b>23</b>	<b>15</b>
<b>Cable Car</b>	<b>118</b>	<b>34</b>	<b>6</b>	<b>3</b>	<b>16</b>	<b>9</b>
<b>Potrero</b>	<b>231</b>	<b>51</b>	<b>13</b>	<b>2</b>	<b>25</b>	<b>11</b>
<b>Presidio</b>	<b>191</b>	<b>41</b>	<b>8</b>	<b>5</b>	<b>16</b>	<b>12</b>
<b>Kirkland</b>	<b>211</b>	<b>39</b>	<b>16</b>	<b>5</b>	<b>14</b>	<b>4</b>
<b>Woods</b>	<b>323</b>	<b>71</b>	<b>25</b>	<b>8</b>	<b>23</b>	<b>15</b>
<b>Flynn</b>	<b>195</b>	<b>29</b>	<b>7</b>	<b>4</b>	<b>15</b>	<b>3</b>
<b>TOTAL</b>	<b>1,475</b>	<b>321</b>	<b>86</b>	<b>34</b>	<b>132</b>	<b>69</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:25 03/02/11	R OPERATOR FL	26	3320	497	1BX	6252	PINE & SANSOME (IB)	ALLEGED ACCIDENT, COACH / AUTO NO PAINT TRANSFER	IB	08:25	09:40	35
						1157740	INSP C.WILCHER. CLAIMS 6A50* SYSTEM SAFETY* VIDEO* VEH DELAY: 01:15					
08:40 03/02/11	T H/R DEPT. C.	28				204	HARRISON & 15 TH ST (PO)	ACCIDENT, AUTO/ BICYCLE, H&R BICYCLIST LEFT SCENE	PO	08:40	09:30	35
						1157737	1L1 L.DAVIS. NO DAMAGE TO VEHICLE 735-204 TAG #1005938. MNGR M.ESPINOZA* VEH DELAY: 00:50					
15:39 03/02/11	R OPERATOR KI	18	2092	624	10	8228	BROADWAY BETWEEN FRANKLIN STREET & VAN NESS AVE (PI)	ACCIDENT, COACH AND AUTO (H&R)	PI	15:39	16:42	27
						1157824	INSP. HOLMES (1T66), SYSTEM SAFETY*, 6A01*, TRUCK #091 REPAIRED MIRROR VEH DELAY: 01:03					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:02 03/02/11	R OPERATOR KI	18	2090	672	43	8025	JUDAH AVE & 7TH AVE (IB)	ACCIDENT, BICYCLIST AND COACH WITH INJURY (INTERVIEW)	IB	17:02	19:05	27
						1157845	MGR. ANDREWS (4M3), INSP. GIANG (1T64), SYSTEM SAFETY*, VIDEO, 6A01*, R. MASON*, J. KELLY*, J. HALEY*, J. MURPHY*, R. ROSE*. Y. KWAN*, A. ANTONIO*, WORKERS COMP*, INSP. FONG (1T68) TRANSPORTED NEW OPERATOR TO PULL COACH INTO SHOP. SFPD UNIT #4B203, UNIT #4B7D, CASE #110 180 067, MED #63 TRANSPORTED BICYCLIST TO SFGH IN STABLE CONDITION, PEER ASST*, DISPATCHER*, LOCAL 250A*, OPERATOR 799 AND PLACED ON NON-DRIVING STATUS. MODERATE DAMAGE TO BIKE, PAINT TRANSFER TO COACH, BICYCLIST MADE CONTACT WITH RIGHT REAR OF COACH. NO RE-ROUTE, ROLLING DELAY. PAGED @1737, 1752, 1805 AND FINAL @1920 HRS. SI KIRKLAND VEH DELAY: 02:03					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:57 03/02/11	R OPERATOR ME	20	0931	8	L	1518	CASTRO STATION (IB)	HELD DUE TO OVERHEAD INSPECTION	IB LD	04:57 04:57	05:42 05:42	72
						1157753	OVERHEAD 818 CHECKED OVERHEAD DUE TO A REPORT OF LOUD NOISE COMING FROM THE OVERHEAD, NO MERIT, INSP. C. DEBONO,. VEH DELAY: 00:45 LINE DELAY: 00:45					
08:41 03/02/11	R OPERATOR CA	17	1917	8	59	27	POWELL & SUTTER (IB)	SLOT BLADE WAS UTILIZED TO PREVENT CABLE CAR FROM MAKING CONTACT WITH FIRE TRUCK, NO INJURIES WERE REPORTED	IB LD	08:41 08:41	09:12 09:12	17
						1157752	INSP A FORSE, INSP A JAHN*, MGR D BANBURY*, CABLE CAR WAS TOWED INTO GARAGE BY CABLES SHOP TRUCK 665, CABLE MACHINERY, BLUE LIGHT UTILIZED BY SHOP, PROPER ANNOUNCEMENTS WERE MADE SI CABLE CAR 16 @10:20 VEH DELAY: 01:39 LINE DELAY: 00:31					
16:07 03/02/11	T CABLE MACH. CA	39			60		HYDE LINE (IB,OB)	ELECTRICAL PROBLEM	IB LD	16:07 16:07	17:10 17:10	39
						1157836	INSP C. ALLEN, HYDE LINE GO TO MASON LINE AT POWELL & JACKSON OUTBOUND, D. BANBURY*, A. ANDREWS*, J. CASTILLO*, 2 SHUTTLES USED, 311*, C/S, C/M*, DISP*, CABLE CAR OPERATORS PULL OUT 3 SHUTTLE COACHES VEH DELAY: 01:03 LINE DELAY: 01:03					