

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MARCH 4, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	96.8	38	43

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	113	-1%
F LINE	20	20	0%
CABLE CAR	26	29	12%
WOODS	140	166	19%
KIRKLAND	111	128	15%
FLYNN	103	111	8%
POTRERO 40'	49	54	10%
POTRERO 60'	53	41	-23%
PRESIDIO	103	110	7%
TOTAL	719	772	7%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	213	44	8	3	18	15
Cable Car	122	27	3	0	18	6
Potrero	237	64	20	3	28	13
Presidio	194	34	8	4	13	9
Kirkland	214	42	12	3	19	8
Woods	322	71	27	6	21	17
Flynn	195	40	13	6	13	8
TOTAL	1,497	322	91	25	130	76

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:40 03/04/11	R INSP H.VONG WO	35	1150	22	44	8415	EVANS & 3RD ST (OB)	ACCIDENT, TREE BRANCH / COACH NO INJURY. NO 799	OB	09:40	10:25	35
						1158100	INSP H.VONG. VIDEO* MNGR M.ESPINOZA* VEH DELAY: 00:45					
09:55 03/04/11	T OPERATOR ME	88	447	23	M	1421	SAN JOSE & GENEVA (IB)	ACCIDENT LRV/AUTO	IB	09:55	09:56	88
						1157993	[LRV2=1507]INSP C DEBONO CLEARED; MINOR PAINT SCRAPE; INTERVIEWED OPERATOR ON FOLLOWING TRIP. VEH DELAY: 00:01					
11:09 03/04/11	R OPERATOR PR	11	3288	23	1	5576	CALIFORNIA & ARGUELLO (IB)	ACCIDENT, TROLLEY POLES AND RESIDENTIAL WINDOW (BROKEN)	IB	11:09		14
						1158138	PRES. SHOP 092 RESP. S/S*, CLAIMS 6A01*, VIDEO*, INSP. D. WALSH* SI PRESIDIO N/R					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO C C	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	C C	
12:00 03/04/11	R	CONDUCTOR CA	14	1013	10	60	9	HYDE & NORTH POINT (IB)	FALL ALIGHTING WHILE CAR IS IN MOTION	IB LD	12:00 12:00	12:29 12:29	14
					1158003		INSPTS. A. JAHN/J. KWONG, MED. 82 TRNSP. 62 YR OLD MALE TO SFGH FOR LEG INJURY. CREW 799. NEW CREW TO FINISH RUN. CARS SEND TO 59 LINE AND RETURNED TO 60 LINE AT 1229HRS.CLAIMS 6A01*, S/S*, D. BANBURY* VEH DELAY: 00:29 LINE DELAY: 00:29						