

## DAILY SERVICE DELIVERY OVERVIEW

### WEDNESDAY, MARCH 9, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>98.0</b>	<b>23</b>	<b>51</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>31</b>	<b>19%</b>
<b>WOODS</b>	<b>140</b>	<b>168</b>	<b>20%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>112</b>	<b>9%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>56</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>35</b>	<b>-34%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>114</b>	<b>11%</b>
<b>TOTAL</b>	<b>719</b>	<b>776</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>201</b>	<b>47</b>	<b>7</b>	<b>6</b>	<b>18</b>	<b>16</b>
<b>Cable Car</b>	<b>111</b>	<b>24</b>	<b>3</b>	<b>2</b>	<b>12</b>	<b>7</b>
<b>Potrero</b>	<b>233</b>	<b>49</b>	<b>9</b>	<b>6</b>	<b>23</b>	<b>11</b>
<b>Presidio</b>	<b>190</b>	<b>37</b>	<b>11</b>	<b>7</b>	<b>14</b>	<b>5</b>
<b>Kirkland</b>	<b>211</b>	<b>29</b>	<b>6</b>	<b>5</b>	<b>14</b>	<b>4</b>
<b>Woods</b>	<b>327</b>	<b>69</b>	<b>16</b>	<b>7</b>	<b>31</b>	<b>15</b>
<b>Flynn</b>	<b>192</b>	<b>30</b>	<b>5</b>	<b>5</b>	<b>14</b>	<b>6</b>
<b>TOTAL</b>	<b>1,465</b>	<b>285</b>	<b>57</b>	<b>38</b>	<b>126</b>	<b>64</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:39 03/09/11	R OPERATOR KI	11	3434	606	28	8227	RICHARDSON & FRANSISCO (OB)	ACCIDENT COACH AND AUTO	OB	11:39	12:18	11
						1158951	INSPECTOR LUM,B.CLEARED,VIDEO *,CLAIMS 6A45 *,SYSTEM SAFETY *COACH STATIONARY IN ZONE VEH DELAY: 00:39					
17:41 03/09/11	T SFPD PR	27	3087	130	31	5599	MARKET & 5TH STREET (OB)	ALLEGED ACCIDENT	OB	17:41		18
						1159053	INSP J FLORES CLEARED, VIDEO*,S/S*,CLAIM 6A40*, 4M3*					
17:41 03/09/11	T SFPD PR	27	3579	159	31	5556	MARKET & 5TH STREET (OB)	ALLEGED ACCIDENT	OB	17:41		18
						1159054	INSP J FLORES CLEARED, VIDEO*,S/S*, CLAIM 6A40*, 4M3*					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:35 03/09/11	R INSP.DEBONO ME	86	931	8	K	1408	OCEAN & HIGHWAY 280 (IB,PO)	BROKEN PANTOGRAPH	IB LD	04:35 04:35	05:37 05:37	86
						1158882	MRU 4S31 & 4S26 CLEARED. RESCUE TRAIN 1509-1443 USED FROM METRO YARD. OVERHEAD LINE #819 REPAIRED BROKEN O/H HANGER & EAR DAMAGED FROM THE PANTOGRAPH AT 0545HRS. INSP.DEBONO. INSP.COLLAZOS*, INSP.COLEMAN*, INSP.CASTRO*. K-LINE REROUTED INBOUND VIA THE M-LINE. SHUTTLES BETWEEN METRO & WEST PORTAL STATION. STATION AGENTS*, OPERATORS & PASSENGERS NOTIFIED VIA LSGP. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI GREEN VEH DELAY: 01:02 LINE DELAY: 01:02					
16:07 03/09/11	R OPERATOR GV	20	2604	177	F	1075	17TH. STREET & CASTRO STREET (IB)	DOOR	IB LD	16:07 16:07	16:44 16:44	23
						1159015	LSGP*, 4-S-35 RESP. AND CLEARED, INSP. 4-T-78 MCCRAY*, INSP. 4-C-55B WILLIAMS*, 4-M-3 A. ANDREWS*, OUTBOUND F-LINE CARS RE-ROUTED LEFT ON 17TH; LEFT ON CHURCH; RIGHT ON MARKET; REGULAR ROUTE. VEH DELAY: 00:37 LINE DELAY: 00:37					