

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, MARCH 14, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	97.3	32	61

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	105	-8%
F LINE	20	21	5%
CABLE CAR	26	30	15%
WOODS	140	173	24%
KIRKLAND	111	127	14%
FLYNN	103	110	7%
POTRERO 40'	49	60	22%
POTRERO 60'	53	35	-34%
PRESIDIO	103	118	15%
TOTAL	719	779	8%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	213	52	5	8	21	18
Cable Car	120	26	3	2	12	9
Potrero	238	69	18	8	26	17
Presidio	200	33	3	8	13	9
Kirkland	217	43	10	9	16	8
Woods	327	80	23	11	31	15
Flynn	192	36	6	3	18	9
TOTAL	1,507	339	68	49	137	85

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:45 03/14/11	R OPERATOR CA	14	1674	17	61	2820	CALIFORNIA & HYDE (IB)	ACCIDENT, COACH/ FLASHING- LIGHT TWO WHEEL MOBILE BARRIER. NO INJURY	IB	08:45	10:05	30
						1159707	INSP C.ALLEN, SYSTEM SAFETY* MNGR D.BANBURY* CLAIMS 6A42, 1L1 J.STUART RESP. VIDEO*, NEW OPERATOR PULL COACH IN, OPERATOR 799 SI CABLE CAR N/R VEH DELAY: 01:20					
10:11 03/14/11	R OPERATOR PR	39	2834	54	30	5524	STOCKTON & PACIFIC (IB)	ACCIDENT COACH & PARK TRUCK, NO INJURY	IB	10:11	11:15	30
						1159717	INSP C WILCHER RESP. MINOR DAMAGE TO RIGHT REAR OF COACH, MINOR DAMAGE TO PARK TRUCK. NO OP799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. VEH DELAY: 01:04					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:56 03/14/11	R OPERATOR	21	4040				MCALLISTER STREET & POLK STREET (OB)	ACCIDENT, COACH AND AUTO	OB	13:56	15:50	27
							1159729	INSP. WONG (1T60), TRAINING COACH, TRAINER #26, SYSTEM SAFETY*, VIDEO*, 6A42*, DISPATCHER*, INSP. LUM (1T62) RESCUE OPERATOR TO PULL COACH INTO BARN, OPERATOR AND INSTRUCTOR. 799, SUPT. FRANKS*. VEH DELAY: 01:54				
14:50 03/14/11	R OPERATOR WO	15	0371	103	48	8195	24TH STREET & MISSION STREET (OB)	ACCIDENT, COACH AND AUTO	OB	14:50	15:41	27
							1159744	INSP. LIANG (1T63), VIDEO*, SYSTEM SAFETY*, 6A48*, MINOR DAMAGE, NO 799, OPERATOR WAS GIVEN ORDERS AND PLACED BACK IN SERVICE. VEH DELAY: 00:51				
15:39 03/14/11	R OPERATOR FL	11	3813	519	8X	6410	GENEVA AVE & SAN JOSE AVE (OB)	ACCIDENT, COACH AND AUTO	OB	15:39	17:14	27
							1159732	INSP. IRBY (1T67), SYSTEM SAFETY*, 6A48*, VIDEO*, INSP. LIANG (1T63), NO INJURIES, NO 799, MINOR DAMAGE. VEH DELAY: 01:35				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:03 03/14/11	R OPERATOR GV	77	2099	179	F	1051	CHURCH & 19TH STREET (PI)	INTOXICATED PERSON ON TRACKWAY--RENDERING AID.	PI LD	01:03 01:03	01:24 01:24	77
							1159343	DISPATCHED INSPECTOR MCGEHEE, SFFD, MEDIC, SFPD AND SHOP UNIT 46 TO SCENE. MEDIC TRANSPORTED PERSON TO SFGH. CLAIMS* CASE #110-211-844 VEH DELAY: 00:21 LINE DELAY: 00:21				
23:15 03/14/11	T SFPD PO	36			22		16TH STREET BETWEEN MISSION & VALENCIA (IB,OB)	BLOCKING - POLICE ACTIVITY	IB LD	23:15 23:15	01:36	34
							1159829	INSP WILSON, L CLEARED, INSPECTOR GEETER, A RESPONDED, 311*, SENIOR MANAGEMENT PAGED*, 22 LINE REROUTED - 1 STOP MISSED LINE DELAY: 02:21				