

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, MARCH 16, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	98.0	24	43

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	105	-8%
F LINE	20	21	5%
CABLE CAR	26	30	15%
WOODS	140	173	24%
KIRKLAND	111	129	16%
FLYNN	103	110	7%
POTRERO 40'	49	60	22%
POTRERO 60'	53	40	-25%
PRESIDIO	103	110	7%
TOTAL	719	778	8%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	206	55	7	9	19	20
Cable Car	111	21	3	1	10	7
Potrero	238	55	13	6	23	13
Presidio	192	31	4	6	15	6
Kirkland	215	47	9	8	22	8
Woods	333	77	15	12	35	15
Flynn	202	28	6	3	14	5
TOTAL	1,497	314	57	45	138	74

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:35 03/16/11	R OPERATOR PR	36	1533	137	21	5627	STANYAN & FULTON (OB)	VEHICLE ACCIDENT COACH / AUTO (ALLEGED HIT / RUN)	OB	00:30		36
						1159981	OPERATOR TO BE INTERVIEW AT PRESIDIO DIVISION BY INSP T. ALDANA (OPERATOR DID NOT CALL FROM INCIDENT LOCATION) CONTINUE TO OCC # 1159917					
10:44 03/16/11	R OPERATOR KI	11	2528	651	19	8354	INNES & EARL (OB)	INTOXICATED PASS	OB	10:44	10:54	26
						1160052	SFPD CLEARED. VEH DELAY: 00:10					
11:04 03/16/11	R OPERATOR FL	12	2364	488	8X	6241	KEARNY & PINE (IB)	ACCIDENT (COACH / TRUCK), NO INJURY	IB	11:04	11:49	26
						1160060	INSP LEDBETTER, A RESP, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A42*. VEH DELAY: 00:45					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:25 03/16/11	R OPERATOR KI	17	1993	674	43	8211	OCEAN & GENEVA (OB)	ACCIDENT COACH/ AUTO, NO INJURY	OB	13:25	13:53	18
							1160086	INSP L DAVIS RESP, S/S*, VIDEO*, CLAIM 6A42* VEH DELAY: 00:28				
18:15 03/16/11	R OPERATOR FL	33	3327	522	8X	6283	HARRISON & 5TH STREET (OB)	ACCIDENT COACH/AUTO, NO INJURY, HIT AND RUN	OB	18:15	18:49	18
							1160101	INSP E IRBY CLEARED, S/S*, VIDEO*, CLAIM 6A48*, NO 799 VEH DELAY: 00:34				
18:21 03/16/11	R OPERATOR PR	11	3618	112	30	5637	CHESTNUT & LAGUNA (IB)	ACCIDENT COACH/AUTO (AUTO BACKED INTO COACH), NO INJURY	IB	18:21	18:44	18
							1160100	INSP D FONG RESP, VIDEO*, S/S*, CLAIM 6A48* VEH DELAY: 00:23				
20:09 03/16/11	R OPERATOR PO	27	2021	432	14	7041	MISSION & 23RD STREE (IB)	ACCIDENT COACH/AUTO ,NO INJURY	IB	20:09	21:20	18
							1160158	INSP T ESPINOZA CLEARED, S/S*, VIDEO*, CLAIM 6A48*, NO 799 VEH DELAY: 01:11				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:24 03/16/11	R OPERATOR GV	72	685	166	F	1059	EMBARCADERO & CHESTNUT (OB)	NO POWER	OB LD	09:24	09:31	20
							1160155	RESCUE # 1519, 169/F/1056 TO PULL OUT@ 1320 HRS., INSP L HAYNES*, INSP G PINTO*, MRU 4-S-24 & MRU 4-S-27, PCC SHOP CLEARED SI GREEN N/R [EOR 12:26] VEH DELAY: 03:02 LINE DELAY: 0:59				