



**Muni  
Service Delivery  
Daily Report**

Wednesday, March 17, 2010





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	---	---	-----------------------

**Runs Not Out and Late Out for Rush Hours**

**03 18 2010 THURSDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	2	0	0	0	8X=1, 14XL=1
<b>Kirkland</b>	2	0	0	0	28=1, 43=1
<b>Woods</b>	5	0	0	0	9=2, 29=1, 48=1, 71=1
<b>Potrero</b>	8	0	0	0	6=2, 14=4, 22=1, 24=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	2	0	6	0	M=1, S=1
<b>F line</b>	1	0	0	0	F=1
<b>TOTAL</b>	20	0	6	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

Report data compiled as of - 0740 HOURS (TIME)

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

**03 17 10 WEDNESDAY PM NOLO REPORT**

<b>Cable Car</b>	2	0	0	0	59=1 60=1
<b>Flynn</b>	1	0	1	0	8X=1
<b>Kirkland</b>	8	0	0	0	2=1 10=1 12=1 19=1 28=1 43=3
<b>Woods</b>	4	0	1	0	9=1 29=1 52=1 71=1
<b>Potrero</b>	23	0	0	0	6=4 14=6 22=7 24=1 49=4 41=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>38</b>	<b>0</b>	<b>2</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY, MAR.17, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	2	4.5%	49	1	2	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	3	2.6%	155	1	3	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	7	2	12.3%	218	8	2	96.3%
Kirkland multi-piece	2		2.0%				
Woods one-piece	5	5	5.7%	260	6	5	97.7%
Woods multi-piece	2		2.0%				
Potrero one-piece	19	4	28.4%	202	22	4	89.1%
Potrero multi-piece	6		6.7%				
Presidio one-piece	0	5	0.0%	162	0	5	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	3	1.5%	148	1	3	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	0	1	0.0%	33	0	1	100.0%
F Line multi-piece	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>39</b>	<b>25</b>	<b>96.8%</b>

# Accidents

Wed Mar 17, 2010

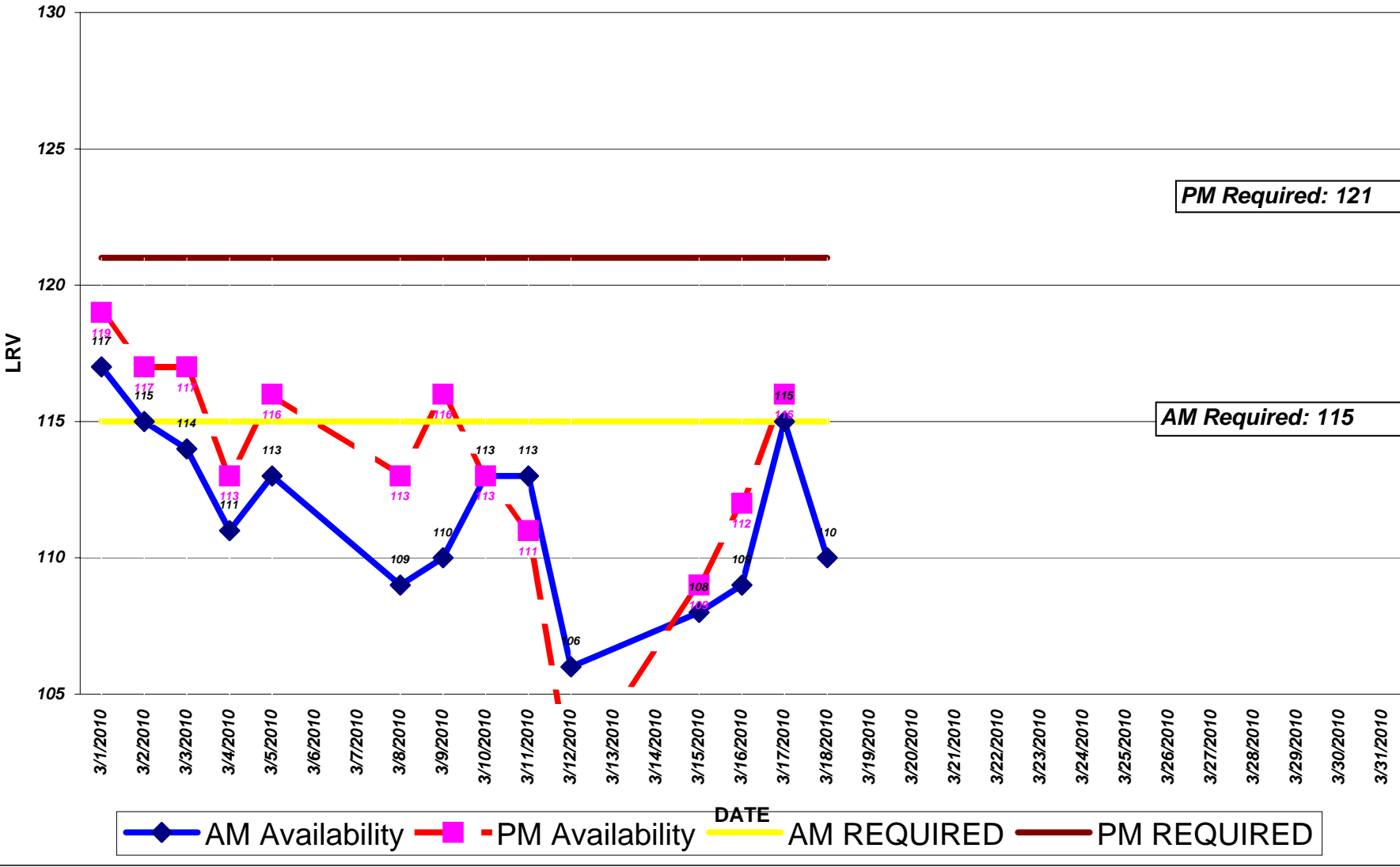
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:29 03/17/10	R OPERATOR KI	12	1859	684	28L	8224	19TH AVE & HOLLOWAY (IB)	ACCIDENT, CHILD INJURED BY REAR DOOR, NON-LIFE THREATENING INJURY NO 799	IB	08:29	09:15	35
							<b>1097635</b>	INSP T.C.JOHNSON. PAGED. MNGR J.STUART, CLAIMS 6A42, SYSTEM SAFETY* MEDIC 78 TRANSPORT CHILD TO SFGH. VIDEO* SFFD ENGINES #19 & #33. VEH DELAY: 00:46				
10:06 03/17/10	R OPERATOR PR	18	1788	73	21	5605	FULTON & SCHRAEDER (IB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES	IB	10:08	10:56	14
							<b>1097700</b>	INSP. B. JOHNSON CLEARED. NO OP 799. *SAFETY SI PRESIDIO N/R [EOR 11:49] VEH DELAY: 01:41				
10:12 03/17/10	R OPERATOR PO	39	3224	356	33	5424	POTRERO & 24TH ST (IB)	ACCIDENT, COACH / TREE, NO INJURY OPER 799	IB	10:12	10:52	35
							<b>1097661</b>	INSP T.C.JOHNSON. POTRERO SHOP 093 PULL-IN COACH TO DIVISION, BROKEN MIRROR. MNGR J.STUART* VIDEO* DISP* DRIVER NON-DRIVING STATUS. SI POTRERO N/R [EOR 11:42] VEH DELAY: 01:30				
11:11 03/17/10	R OPERATOR PO	18	2545	344	14	5470	MISSION & 16TH STREET (OB)	VEHICLE ACCIDENT HIT AND RUN COACH / AUTO	OB	11:11	12:50	15
							<b>1097704</b>	INSP G LAVIGNE; SFPD, VIDEO*, CLAIMS 6-A-42*, SYSTEM SAFETY*, MODERATE DAMAGE TO COACH, NO INJURIES SI POTRERO N/R [EOR 13:27] VEH DELAY: 02:16				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:21 03/17/10	R OPERATOR WO	12	3594	160	27	8142	BRYANT & 13TH STREET (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	13:21	13:50	15
						1097747	INSP B HENDERSON; VIDEO*, 6-A-42*, SYSTEM SAFETY*, VEH DELAY: 00:29					

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:16 03/17/10	R OPERATOR ME	20	1313	085	N	1432	IRVING ST & 7TH AVE (IB)	BLOCKED BY NON MUNI INJURY ACCIDENT	IB LD	13:16 13:16	13:45 13:45	87
						1097707	[LRV2=1402]INSP J CHAVEZ ON SCEN SFPD UNITS & PARAMEDICS CLRD. 2-MOTOR COACH SHUTTLES FOR BUS BRIDGE, N-LINE S/B JUDAH ST/19TH AVE & CARL ST/HILLWAT ST, LSGP, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:29 LINE DELAY: 00:29					
16:04 03/17/10	R OPERATOR CA	38		41	61		CALIFORNIA & TAYLOR (OB)	CALIFORNIA LINE DOWN(STRAND ALARM)	OB LD	16:04 16:04	01:02	29
						1097711	8T54 CABLE MACHINERY LINE DELAY: 08:58					

# LIGHT RAIL VEHICLES AM/PM Required & Availability





Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
March 2010					
03/01/10	MONDAY	115	<b>117</b>	121	<b>119</b>
03/02/10	TUESDAY	115	<b>115</b>	121	<b>117</b>
03/03/10	WEDNESDAY	115	<b>114</b>	121	<b>117</b>
03/04/10	THURSDAY	115	<b>111</b>	121	<b>113</b>
03/05/10	FRIDAY	115	<b>113</b>	121	<b>116</b>
03/08/10	MONDAY	115	<b>109</b>	121	<b>113</b>
03/09/10	TUESDAY	115	<b>110</b>	121	<b>116</b>
03/10/10	WEDNESDAY	115	<b>113</b>	121	<b>113</b>
03/11/10	THURSDAY	115	<b>113</b>	121	<b>111</b>
03/12/10	FRIDAY	115	<b>106</b>	121	<b>102</b>
03/15/10	MONDAY	115	<b>108</b>	121	<b>109</b>
03/16/10	TUESDAY	115	<b>109</b>	121	<b>112</b>
03/17/10	WEDNESDAY	115	<b>115</b>	121	<b>116</b>
03/18/10	THURSDAY	115	<b>110</b>	121	
03/19/10	FRIDAY	115		121	
03/22/10	MONDAY	115		121	
02/23/10	TUESDAY	115		121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>March 18, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

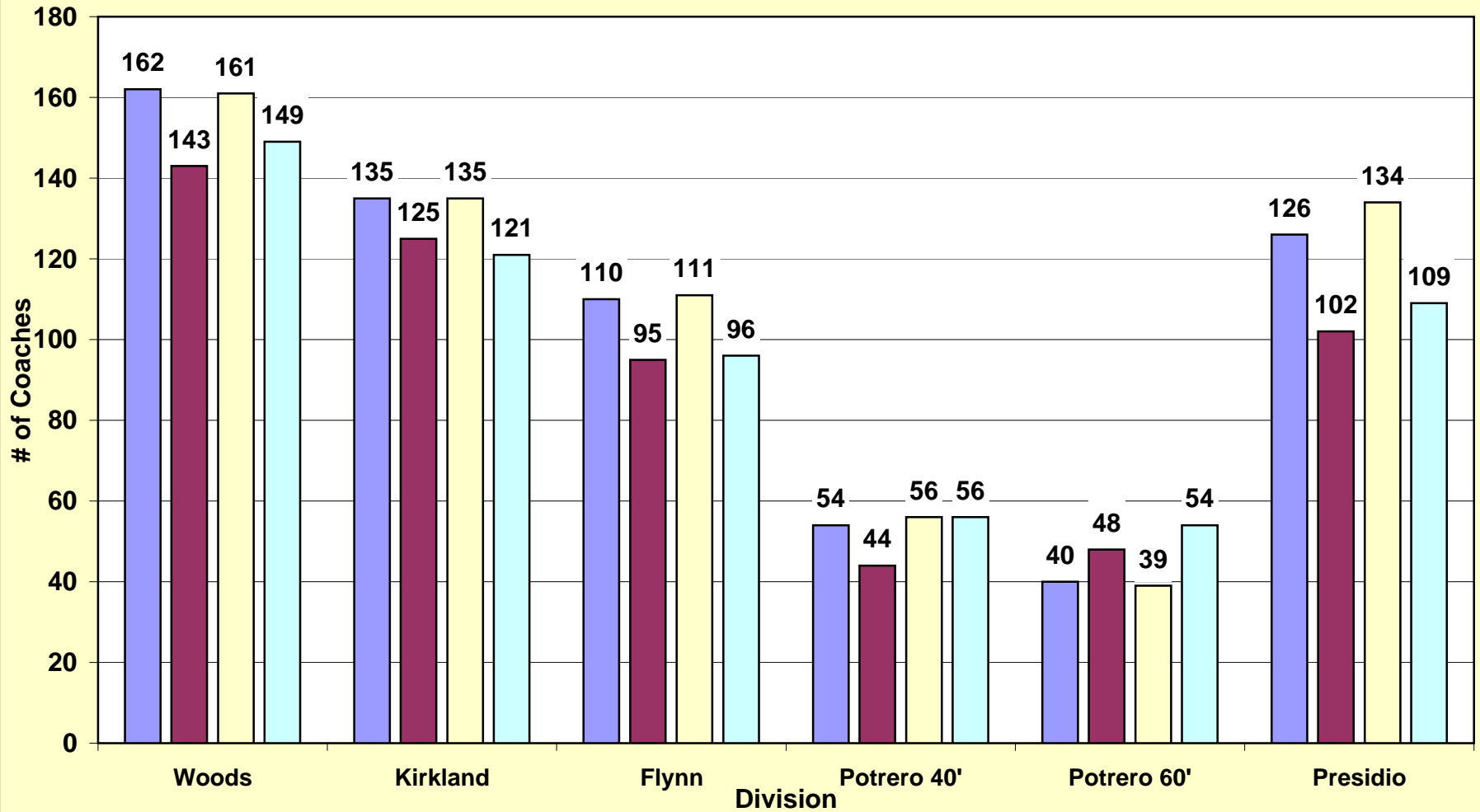
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	9
SUPPORT SHOP	4
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	2
BREDA / VENDOR	9
ENGR / PROJECT	3
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **41**

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>18, 2010</b>				<b>March</b>
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	41	7	6	3
<b>Equipment available for service @ 7:30 a.m.</b>	110	14	4	5

**Motor & Trolley Coaches Availability**  
 A.M. 3/18/10 & 3/17/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>3/18/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	2	0	2	N/A	N/A	N/A	N/A	2
Scheduled maintenance	6	0	6	12	2	1	3	6	18
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	29	10	14	53	21	33	39	93	146
Awaiting parts	9	0	0	9	3	6	8	17	26
Radio	0	0	0	0	1	0	3	4	4
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	162	135	110	407	54	40	126	220	627
Final a.m. pull-out	143	125	95	363	44	48	102	194	557
Reserve fleet usage	0	0	0	0	6	13	0	19	19
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	5	2	2	9	4	5	0	9	18
<b>Afternoon (p.m.) availability</b>									
<b>3/17/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	6	1	0	7	1	1	0	2	9
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	30	10	13	53	19	34	31	84	137
Awaiting parts	7	0	0	7	3	5	8	16	23
Radio	0	0	0	0	0	0	2	2	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	161	135	111	407	56	39	134	229	636
Final p.m. pull-out	149	121	96	366	56	54	109	223	589
Reserve fleet usage	5	0	0	5	7	15	0	22	27
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	1	1	3	1	0	4	5

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, MARCH 17, 2010</b>											
Green	233	43	9	6	20	8	18.5	3.9	2.6	8.6	3.4
Cable Car	139	22	6	4	7	5	15.8	4.3	2.9	5.0	3.6
Potrero	243	64	26	5	22	11	26.3	10.7	2.1	9.1	4.5
Presidio	198	37	8	7	14	8	18.7	4.0	3.5	7.1	4.0
Kirkland	249	40	13	6	11	10	16.1	5.2	2.4	4.4	4.0
Woods	322	50	14	10	15	11	15.5	4.3	3.1	4.7	3.4
Flynn	191	42	16	3	21	2	22.0	8.4	1.6	11.0	1.0
<b>Total</b>	<b>1,575</b>	<b>298</b>	<b>92</b>	<b>41</b>	<b>110</b>	<b>55</b>	<b>18.9%</b>	<b>5.8%</b>	<b>2.6%</b>	<b>7.0%</b>	<b>3.5%</b>

**Summary For The Last 7 Days**

<b>WEDNESDAY 03 10 10</b>	1581	280	83	31	107	59	18%	5%	2%	7%	4%
<b>THURSDAY 03 11 10</b>	1565	297	102	30	110	55	19%	7%	2%	7%	3%
<b>FRIDAY 03 12 10</b>	1592	335	117	32	110	76	21%	7%	2%	7%	5%
<b>SATURDAY 03 13 10</b>	1071	267	95	31	91	50	25%	9%	3%	8%	5%
<b>SUNDAY 03 14 10</b>	1024	265	108	24	82	51	26%	11%	2%	8%	5%
<b>MONDAY 03 15 10</b>	1572	320	116	37	105	62	20%	7%	2%	7%	4%
<b>TUESDAY 03 16 10</b>	1559	286	90	41	110	45	18%	6%	3%	7%	3%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.