

## DAILY SERVICE DELIVERY OVERVIEW

### SATURDAY, MARCH 19, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>799</b>	<b>98.9</b>	<b>9</b>	<b>48</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>62</b>	<b>101</b>	<b>63%</b>
<b>F LINE</b>	<b>19</b>	<b>20</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>24</b>	<b>29</b>	<b>21%</b>
<b>WOODS</b>	<b>64</b>	<b>104</b>	<b>63%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>100</b>	<b>67%</b>
<b>FLYNN</b>	<b>82</b>	<b>106</b>	<b>29%</b>
<b>POTRERO 40'</b>	<b>34</b>	<b>55</b>	<b>62%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>46</b>	<b>18%</b>
<b>PRESIDIO</b>	<b>66</b>	<b>111</b>	<b>68%</b>
<b>TOTAL</b>	<b>450</b>	<b>672</b>	<b>49%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>140</b>	<b>34</b>	<b>7</b>	<b>6</b>	<b>7</b>	<b>14</b>
<b>Cable Car</b>	<b>100</b>	<b>23</b>	<b>7</b>	<b>4</b>	<b>10</b>	<b>2</b>
<b>Potrero</b>	<b>158</b>	<b>29</b>	<b>12</b>	<b>4</b>	<b>5</b>	<b>8</b>
<b>Presidio</b>	<b>134</b>	<b>20</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>8</b>
<b>Kirkland</b>	<b>122</b>	<b>21</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>6</b>
<b>Woods</b>	<b>176</b>	<b>30</b>	<b>8</b>	<b>6</b>	<b>5</b>	<b>11</b>
<b>Flynn</b>	<b>158</b>	<b>25</b>	<b>6</b>	<b>3</b>	<b>7</b>	<b>9</b>
<b>TOTAL</b>	<b>988</b>	<b>182</b>	<b>47</b>	<b>32</b>	<b>45</b>	<b>58</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:34 03/19/11	R OPERATOR PO	36	3924	450	24	5402	30TH STREET & SAN JOSE (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	00:34	01:14	36
						1160533	INSP A. VELACRUZS RESP. NO 799 VIDEO* CLAIMS 6A48* NO INJURIES AT SCENE END OF SHIFT NO 799 SI POTRERO N/R VEH DELAY: 00:40					
12:25 03/19/11	R OPERATOR PR	39	3712	49	1	5528	CLAY STREET BETWEEN MONTGOMERY STREET & KEARNY STREET (IB)	ACCIDENT, COACH AND AUTO	IB	12:25	13:49	27
						1160579	INSP. TUCKER (1T60), INSP. WONG (1T97), 6A48*, VIDEO*, SYSTEM SAFETY*, SFPD, NO 799, NO INJURIES. VEH DELAY: 01:24					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:29 03/19/11	R OPERATOR KI	34	3363	752	28	8304	19TH AVE & NORIEGA (OB)	ACCIDENT, COACH AND AUTO (HIT & RUN)	OB	18:29	19:11	27
						1160603	INSP. ESPINOZA (1T67), SYSTEM SAFETY*, VIDEO*, 6A50*, NO DAMAGE TO COACH MINOR OPERATOR NOTICED MIRROR HANGING ON AUTO, NO 799. VEH DELAY: 00:42					
20:27 03/19/11	R OPERATOR ME	75	1604	114	J	1426	CHURCH & DUNCAN (OB)	TRUCK & LRV ACCIDENT	OB	20:27	20:37	86
						1160705	INSP.HENLEY CLEARED. SYSTEM SAFETY* AND CLAIMS* 6-A-50 NOTIFIED. VIDEO PULL REQUESTED. NO POST-ACCIDENT 799 PER INSPECTOR. VEH DELAY: 00:10 LINE DELAY: 00:10		LD	20:27	20:37	

***LINE DELAY > 20 MINUTES:***

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:38 03/19/11	R 360/33/5418 PO	39			33		ARGUELLO & CALIFORNIA (IB,OB)	SFPD BLOCKING	IB	10:38	13:12	30
						1160578	INSP J GIANG RESP. INSP J JIANG; INSP S WONG; PRESIDIO 092 RESP. SFPD CLEARED. 311*. MGR A ANDREWS*. LINE DELAY: 02:34		LD	10:38	13:12	
12:13 03/19/11	R OPERATOR CA	26	2220	013	60	0012	POWELL & OFARRELL (IB,OB)	CABLE HAS SPLICE CHECK AND 013/60/0012 CALLED 900	IB	11:13	12:42	26
						1160588	INSP ALLEN, C (8T43A), KWONG, J (8T54A) RESP, CABLE MACHINERY CLEARED. NO INJURY, MGR DAVID BANBURY*, 311*, PAGE SENT OUT. TWO SHUTTLES RUNNING ON POWELL STREET. VEH DELAY: 01:29 LINE DELAY: 00:29		LD	11:13	11:42	

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
20:20 03/19/11	R OPERATOR ME	75	2908	136	K	1434	CHURCH & DOLORES PARK BETWEEN 18TH STREET & 20TH STREET (IB)	TREE BRANCH FELL ONTO OVERHEAD WIRES & BROKE PANTOGRAPH	IB LD	20:20 20:20	21:55 20:55	86
						<b>1160678</b>	INSP.CONTRERAS, INSP.HENLEY*, MRU 4S37 & MRU 4S30 CLEARED. RESCUE TRAIN 133/J/1530 TO THE MME YARD. SHUTTLES. OPERATORS & PASSENGERS NOTIFIED. SWITCHBACK RUN 139/J/1484 IB AT CHURCH & 30TH STREET. OVERHEAD LINE #820 REMOVED TREE BRANCH & REPAIRED WIRES. 311 CALL CENTER*, SYSTEM SAFETY*, J.KELLY*, M.ELLIS*, PAUL ROSE*, T.JULIAN*. SENIOR STAFF/SAFETY/RAILS* UPAGED. SI METRO EAST 1402 @21:55 VEH DELAY: 01:35 LINE DELAY: 00:35					
21:30 03/19/11	R OPERATOR CA	24		30	60	10	HYDE BETWEEN FILBERT & UNION (IB)	HYDE LINE BLOCKED BY FALLEN TREE	IB LD	21:30 21:30	03:14 03:14	36
						<b>1160696</b>	INSP S. GARNICA RESP. 311* DPW* THREE SHUTTLES USED SENIOR MGRS PAGED DISPATCHER* VEH DELAY: 05:44 LINE DELAY: 05:44					