

DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, MARCH 20, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	773	99.1	7	52

2. VEHICLES AVAILABILITY (MONDAY AM)

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F LINE	18	21	17%
CABLE CAR	26	30	15%
WOODS	140	176	26%
KIRKLAND	111	124	12%
FLYNN	103	110	7%
POTRERO 40'	44	64	45%
POTRERO 60'	47	33	-30%
PRESIDIO	98	101	3%
TOTAL	701	773	10%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	116	24	5	4	5	10
Cable Car	101	23	4	4	11	4
Potrero	161	31	11	5	6	9
Presidio	134	26	4	5	10	7
Kirkland	124	21	4	4	9	4
Woods	185	25	5	5	6	9
Flynn	149	26	1	6	8	11
TOTAL	970	176	34	33	55	54

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:20 03/20/11	R OPERATOR PO	14	3227	321	49	7031	VAN NESS & OAK (OB)	ACCIDENT COACH & AUTO (NO INJURY)	OB	08:15	08:20	39
						1160653	OPERATOR CLEARED, OPERATOR EXCHANGED INFORMATION, SEE INTERVIEW TAG #1160654 VEH DELAY: 00:05					
14:15 03/20/11	R OPERATOR FL	21	4013	529	8X	6410	KEARNY & JACKSON BETWEEN MOVED TO KEARNY & BROADWAY	COACH / FIXED OBJECT COLLISION		14:15	16:13	34
						1160785	INSP BROWN, L CLEARED, WOODS RCS 854 CLEARED, NO 799 VEH DELAY: 01:58					
18:19 03/20/11	R OPERATOR KI	24	2587	749	43	8222	CHESTNUT & FILLMORE (OB)	COACH / AUTO COLLISION - NO INJURIES, AUTO LEFT SCENE	OB	18:26	18:58	34
						1160806	INSP DENNIS, E CLEARED, SYSTEM SAFETY*, CLAIMS (6A50)*, VIDEO*, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:32					

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:39 03/20/11	R OPERATOR CA	17	1636	1	60	17	HYDE & CHESTNUT (OB)	SLOT BLADE	OB LD	09:39 09:39	10:07 10:07	12
						1160703	INSP ALLEN, CABLE SHOP 665, CABLE MACH. MGR. 4M1 & 8M8*. SS*. NO INJURY. OP. REPORT AUTO CUT IN FRONT OF CABLE CAR, TO AVOID ACCIDENT OP. USE SLOT BLADE. ONE SHUTTLE USED. HYDE LINE CARS USED MASON LINE. SI CABLE CAR 17 @11:23 VEH DELAY: 01:44 LINE DELAY: 00:28					
13:33 03/20/11	R OPERATOR WO	24	2727	37	36	8519	RANDALL & CHENERY (IB)	SFFD BLOCKING (BUILDING FIRE)	IB LD	13:33 13:33	14:54 14:54	34
						1160774	SFFD CLEARED, INSP JIANG, J RESPONDED, SENIOR MANAGEMENT PAGED*, 36 LINE REROUTED : INBOUND - FROM CHENERY & RANDALL, RIGHT ON RANDALL, LEFT ON WHITNEY, OUTBOUND - FROM CHENERY & WHITNEY, LEFT ON WHITNEY, RIGHT ON RANDALL, LEFT ON CHENERY VEH DELAY: 01:21 LINE DELAY: 01:21					