



**Muni
Service Delivery
Daily Report**

Monday, March 22, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 23 10 TUESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	38=1
Kirkland	0	0	1	0	
Woods	3	0	0	0	18=2, 29=1
Potrero	4	0	1	1	14=2, 22=1, 30=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	8	0	2	1	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of - 0730 HRS (TIME)

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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03 22 10 MONDAY PM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>4</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>8X=2 14L=1 38=1</i>
<i>Kirkland</i>	<i>4</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2=1 10=2 12=1</i>
<i>Woods</i>	<i>9</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>9=1 23=1 27=1 44=2 54=1 66=1 71=1 48=1</i>
<i>Potrero</i>	<i>11</i>	<i>1</i>	<i>0</i>	<i>2</i>	<i>6=1 14=4 22=2 24=1 30=2 49=1 33=1</i>
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	
<i>F line</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>1</i>	
<i>TOTAL</i>	<i>29</i>	<i>1</i>	<i>0</i>	<i>4</i>	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, MAR.22, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	0	0.0%	49	0	0	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	11	5.3%	155	3	11	98.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	4	2	7.0%	218	5	2	97.7%
Kirkland multi-piece	2		2.0%				
Woods one-piece	8	6	9.2%	260	10	6	96.2%
Woods multi-piece	4		4.0%				
Potrero one-piece	9	6	13.4%	202	11	6	94.6%
Potrero multi-piece	4		4.5%				
Presidio one-piece	1	7	1.9%	162	1	7	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	22	0.0%	148	0	22	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	1	10.0%	33	1	1	97.0%
F Line multi-piece	0		0.0%				
System total				1227	31	55	97.5%

Accidents

Mon Mar 22, 2010

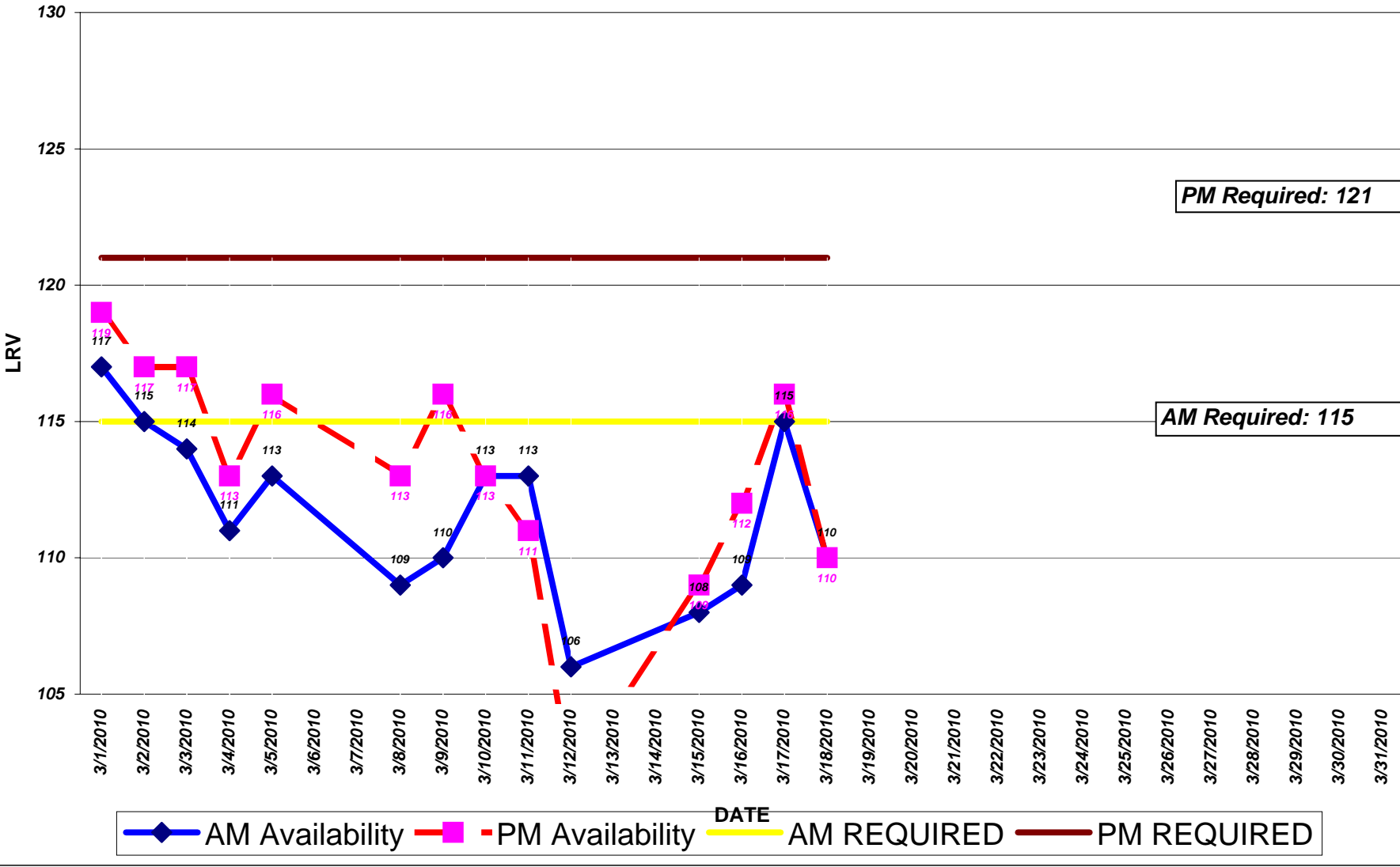
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:21 03/22/10	R OPERATOR PO	38	1837	431	24	5415	WASHINGTON & WEBSTER (IB)	ACCIDENT, COACH AND AUTO (SUV)	IB	14:21	15:32	18
							1098476	INSP L. BROWN RESPONDED, S/S*, NO INJURIES, NO 799, AUTO BACKED INTO COACH. VEH DELAY: 01:11				
14:40 03/22/10	R OPERATOR WO	27	2676	62	52	8451	WOODSIDE & O^SHANACY (OB)	ACCIDENT COACH/ SUV	OB	14:40	15:45	18
							1098523	INSP B NEWMAN RESP., VIDEO*, NO 799, NO INJURY SI WOODS N/R VEH DELAY: 01:05				
16:08 03/22/10	R OPERATOR KI	27	1977	770	10	8206	SANSOME & PACIFIC (IB)	ACCIDENT COACH/ AUTO	IB	16:08	17:23	18
							1098521	INSP L SMITH CLEARED, VIDEO*, NO 799 SI KIRKLAND N/R [EOR 20:44] VEH DELAY: 04:36				
19:34 03/22/10	R OPERATOR PO	38	3710	455	14	7112	MISSION & ONONDAGA (OB)	ACCIDENT, COACH / AUTO	OB	19:34	20:40	32
							1098558	INSP B. NEWMAN RESPONDED, S/S*, VIDEO*, CLAIMS 6-A-45*. NO INJURIES, NO 799. VEH DELAY: 01:06				
19:56 03/22/10	R OPERATOR ME	20	1777	125	M	1452	SAN JOSE & GENEVA (IB)	R,T: ACCIDENT, LRV & AUTO (HIT & RUN) (VEHICLE STOLEN)	IB LD	19:56	20:55	20
							1098561	[LRV2=1488]SENIOR STAFF, SAFETY*, SYSTEM SAFETY * P. MEDINA*, 311*, K. HOLLAND*, J KELLY*, VIDEO*, M-LINE SWITCHBACK @ SAN JOSE & NIGARA, OPERATOR CLEARED TO GO BACK IN SERVICE BY MGR S BRITT, SFPD # 3 -H-15-D, CASE # 100-271-513, INSP W GARCIA, INSP R MC CRAY, INSP R COLEMAN CLEARED VEH DELAY: 00:59 LINE DELAY: 00:59				

Line Delays \geq 20 Minutes

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
02:48 03/22/10	R	OPERATOR PR	36	3601	162	5	5620	FULTON & 33RD AVENUE (OB)	JUVENILE DISTURBANCE EGGS BEING THROWN AT THE COACH	OB LD	02:48 02:48	03:31 03:31	36
1098273										SI PRESIDIO 5620 @03:31 VEH DELAY: 00:43 LINE DELAY: 00:43			
04:34 03/22/10	R	INSP.DEBONO ME	86	790	10	J	1456	SAN JOSE AVE & RANDALL (IB,OB)	BLOCKED BY CONTRUCTION / SEE CLEARANCE #32618. RESCUE TRAIN FOR TEST TRAIN#1475	IB LD	04:30 04:30	04:57 04:57	86
1098428										ALL PULL-OUT N-JUDAH & J-LINE PULLED OUT VIA THE K-LINE TO WEST PORTAL. OPERATORS & PASSENGERS NOTIFIED. LSGP*, STATION AGENT*. ONE SHUTTLE 604/28/8320. INSP.DEBONO*, INSP.HENLEY*, INSP.GUZMAN*. J,KELLY CLEARED. VEH DELAY: 00:27 LINE DELAY: 00:27			
14:07 03/22/10	R	OPERATOR ME	74	1111	041	KT	1490	BAYSHORE AVE & ARLETA ST (OB)	NO BRAKE RELEASE	OB LD	14:07 14:07	14:31 14:31	87
1098545										INSP W GARCIA & MRU 4S27 REVERSED TRAIN TO TERMINAL & BANKED FOR TOW AFTER RUSH HOUR. RELIEF RUN 115/KT/ TO P/O, INSP E CASTRO & J CASTILLO* SI BAYSHORE/SUNNYDALE TERMINAL N/R [EOR 14:14] VEH DELAY: 00:07 LINE DELAY: 00:24			

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
										DI	START	END	CC
14:45 03/22/10	R	OPERATOR GV	74	2178	161	F	1052	MARKET & 11TH (IB)	BRAKES	IB	14:45	14:48	13
							1098474	BANKED AT 11TH & MARKET UNTIL 15:15HRS, EOR, N/R SI GREEN N/R [EOR 16:26] VEH DELAY: 01:41 LINE DELAY: 10:03		LD	14:45	00:48	
19:56 03/22/10	R	OPERATOR ME	20	1777	125	M	1452	SAN JOSE & GENEVA (IB)	R,T: ACCIDENT, LRV & AUTO (HIT & RUN) (VEHICLE STOLEN)	IB	19:56	20:55	20
							1098561	[LRV2=1488]SENIOR STAFF, SAFETY*, SYSTEM SAFETY * P. MEDINA*, 311*, K. HOLLAND*, J KELLY*, VIDEO*, M-LINE SWITCHBACK @ SAN JOSE & NIGARA, OPERATOR CLEARED TO GO BACK IN SERVICE BY MGR S BRITT, SFPD # 3 -H-15-D, CASE # 100-271-513, INSP W GARCIA, INSP R MC CRAY, INSP R COLEMAN CLEARED VEH DELAY: 00:59 LINE DELAY: 00:59		LD	19:56	20:55	
20:15 03/22/10	R	OPERATOR GV	74	2303	183	F	1076	JONES ST & BEACH ST (OB)	MALE PASSENGER EXPOSING HIMSELF IN A LEWD MANNER	OB	20:13	20:28	87
							1098556	SFPD UNIT 3A4D ON SCENE & REMOVED PASSENGER, INSP M CONTRERAS ON SCENE, F-LINE SWITCHBACK I/O PIER 39. CT 1422 @21:46 VEH DELAY: 01:33 LINE DELAY: 00:25		LD	20:13	20:38	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	112
03/17/10	WEDNESDAY	115	115	121	116
03/18/10	THURSDAY	115	110	121	110
03/19/10	FRIDAY	115	107	121	106
03/22/10	MONDAY	115	107	121	112
02/23/10	TUESDAY	115	109	121	
02/24/10	WEDNESDAY	115		121	
02/25/10	THURSDAY	115		121	
02/26/10	FRIDAY	115		121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 23, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

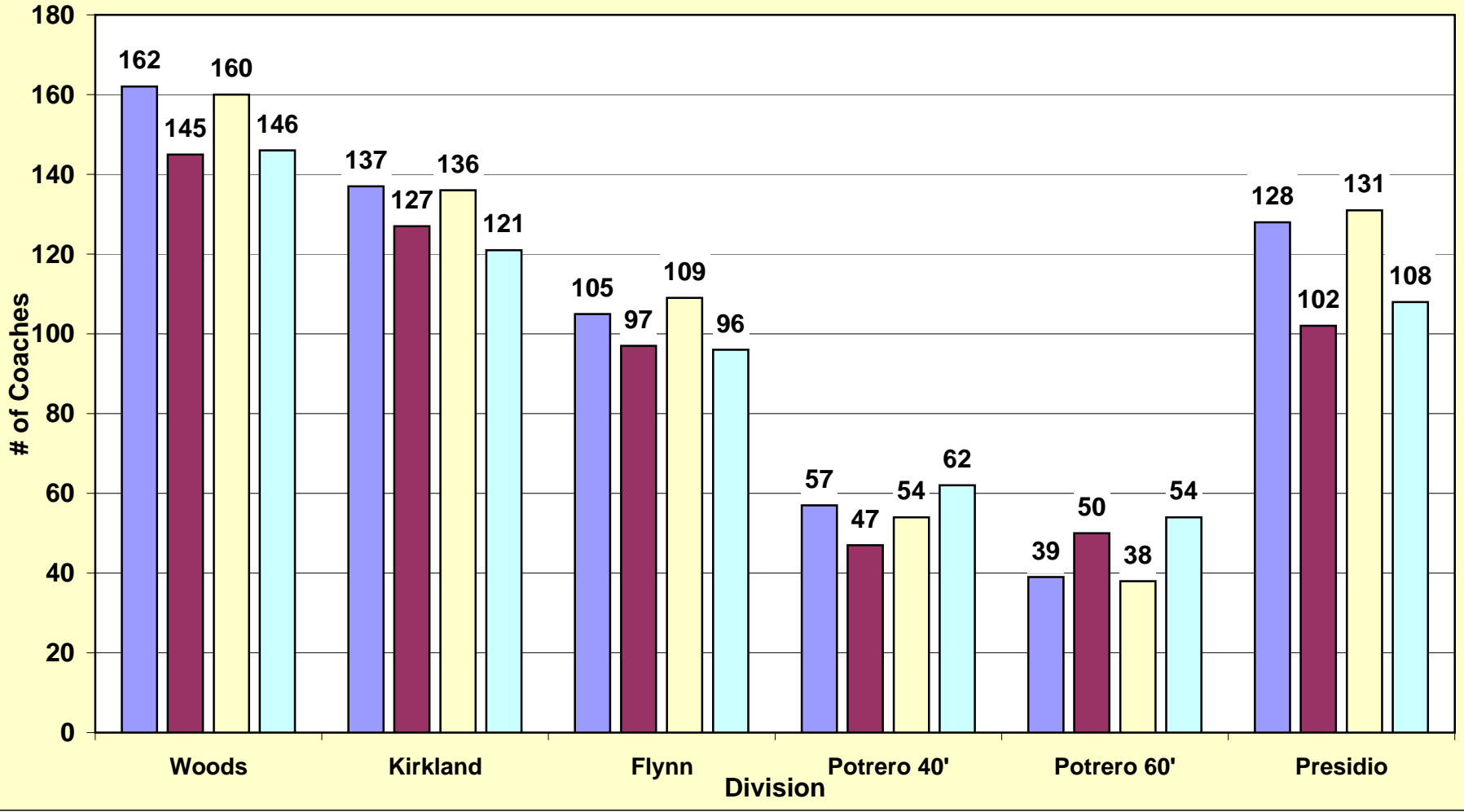
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	12
SUPPORT SHOP	5
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **42**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
23, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	42	9	6	3
Equipment available for service @ 7:30 a.m.	109	12	4	5

Motor & Trolley Coaches Availability
 A.M. 3/23/10 & 3/22/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/23/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	3	0	0	3	N/A	N/A	N/A	N/A	3
Scheduled maintenance	6	1	6	13	1	3	2	6	19
Campaigns / retrofits	1	0	4	5	0	0	0	0	5
Maintenance Holds	29	8	19	56	18	34	37	89	145
Awaiting parts	6	0	0	6	3	5	8	16	22
Radio	0	0	1	1	0	1	3	4	5
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	162	137	105	404	57	39	128	224	628
Final a.m. pull-out	145	127	97	369	47	50	102	199	568
Reserve fleet usage	0	0	0	0	6	16	0	22	22
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	0	0	3	1	3	0	4	7
Afternoon (p.m.) availability									
3/22/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	6	1	5	12	0	2	0	2	14
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	31	9	15	55	21	35	34	90	145
Awaiting parts	7	0	0	7	3	5	8	16	23
Radio	1	0	1	2	0	0	0	0	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	160	136	109	405	54	38	131	223	628
Final p.m. pull-out	146	121	96	363	62	54	108	224	587
Reserve fleet usage	0	0	0	0	7	11	0	18	18
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	0	1	4	1	0	1	2	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, MARCH 22, 2010											
Green	227	52	15	5	20	12	22.9	6.6	2.2	8.8	5.3
Cable Car	140	26	4	4	10	8	18.6	2.9	2.9	7.1	5.7
Potrero	248	54	20	4	21	9	21.8	8.1	1.6	8.5	3.6
Presidio	196	39	13	9	14	3	19.9	6.6	4.6	7.1	1.5
Kirkland	253	41	13	6	10	12	16.2	5.1	2.4	4.0	4.7
Woods	324	59	19	6	19	15	18.2	5.9	1.9	5.9	4.6
Flynn	188	48	17	8	17	6	25.5	9.0	4.3	9.0	3.2
Total	1,576	319	101	42	111	65	20.2%	6.4%	2.7%	7.0%	4.1%

Summary For The Last 7 Days

MONDAY 03 15 10	1572	320	116	37	105	62	20%	7%	2%	7%	4%
TUESDAY 03 16 10	1559	286	90	41	110	45	18%	6%	3%	7%	3%
WEDNESDAY 03 17 10	1570	293	92	39	112	54	19%	6%	3%	7%	4%
THURSDAY 03 18 10	1575	298	92	41	112	55	19%	6%	3%	7%	4%
FRIDAY 03 19 10	1594	354	130	42	112	70	22%	8%	3%	7%	4%
SATURDAY 03 20 10	1086	246	88	28	83	47	23%	8%	3%	8%	4%
SUNDAY 03 21 10	1027	232	86	24	79	43	23%	8%	2%	8%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.