

## DAILY SERVICE DELIVERY OVERVIEW

### THURSDAY, MARCH 24, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>98.2</b>	<b>21</b>	<b>63</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>119</b>	<b>4%</b>
<b>F LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>179</b>	<b>28%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>64</b>	<b>31%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>39</b>	<b>-26%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>TOTAL</b>	<b>719</b>	<b>798</b>	<b>11%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	<b>207</b>	<b>57</b>	<b>3</b>	<b>10</b>	<b>18</b>	<b>26</b>
<b>Cable Car</b>	<b>115</b>	<b>24</b>	<b>2</b>	<b>5</b>	<b>14</b>	<b>3</b>
<b>Potrero</b>	<b>238</b>	<b>60</b>	<b>17</b>	<b>7</b>	<b>24</b>	<b>12</b>
<b>Presidio</b>	<b>192</b>	<b>36</b>	<b>6</b>	<b>5</b>	<b>14</b>	<b>11</b>
<b>Kirkland</b>	<b>216</b>	<b>38</b>	<b>7</b>	<b>9</b>	<b>16</b>	<b>6</b>
<b>Woods</b>	<b>328</b>	<b>80</b>	<b>17</b>	<b>13</b>	<b>39</b>	<b>11</b>
<b>Flynn</b>	<b>197</b>	<b>27</b>	<b>5</b>	<b>4</b>	<b>14</b>	<b>4</b>
<b>TOTAL</b>	<b>1,493</b>	<b>322</b>	<b>57</b>	<b>53</b>	<b>139</b>	<b>73</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:29 03/24/11	R OPERATOR PR	27	3535	106	5	5561	MCALLISTER & HYDE (OB)	ACCIDENT, (COACH / POLE) NO INJURY	OB	11:29	13:04	26
						1161387	INSP WILCHER, C (1T60A), SHOP TRUCK O93, ATLAS TOWING RESP, INSP LUM, B (1T62A) TRANSPORTED RESCUE OP TO PULL COACH IN, AND TRANSPORTED OP, ID # 3535, FOR 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A01*, DAVIS, L (1L1)*, PAGE SENT OUT. SI PRESIDIO N/R [EOR 13:39] VEH DELAY: 02:10					
12:00 03/24/11	R OPERATOR PO	30	1155	333	24	5483	DIVISADERO & POST (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	12:00	12:36	26
						1161393	INSP LUM, B (1T62A) RESP, NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*, CLAIMS 6A01*. VEH DELAY: 00:36					
14:24 03/24/11	R OPERATOR CA	30	0315	21	59	17	POWELL & SUTTER (IB)	SLOT BLADE / NO INJURY	IB LD	14:24 14:24	14:31 14:35	30
						1161465	CABLE SHOP 665 TOW CAR IN HOUSE. CABLE MACHINERY CLEARED. INSP J KWONG; INSP S WONG RESP. CARS WENT AROUND THE HORN. MGR D BANDBURY*. SI CABLE CAR N/R VEH DELAY: 00:07 LINE DELAY: 00:11					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:59 03/24/11	R OPERATOR CA	30	1691	24	60	24	HYDE & NORTH POINT (OB)	SLOT BLADE / NO INJURY	OB LD	16:59 16:59	17:15 17:15	30
							1161470	CABLE SHOP 665 CLEARED THE CAR TO PULL IN. CABLE MACHINERY CLEARED. INSP S GARNICA RESP. MGR D BANDBURY*. SI CABLE CAR N/R VEH DELAY: 00:16 LINE DELAY: 00:16				
17:24 03/24/11	R OPERATOR ME	23	2487	096	N	1412	JUDAH STREET & 48TH. AVENUE (IB)	OPERATOR REPORTS ILL ELDERLY PASSENGER REQUESTING MEDICAL AID. (CHEST PAIN)	IB	17:24	17:41	23
							1161483	[LRV2=1409]MEDICAL CAD#340, DISP.#171, INSP. 4-T-41B KINDSTEDT RESP, SFFD MEDIC#23 RESP. PATRON TRANSPORTED TO RECOVERY CENTER DUE TO INTOXICATION. INSP. 4-C-33B PITTS* SI BANK IN STRAIGHT TRACK @ JUDAH ST./48TH. VEH DELAY: 00:17				
19:23 03/24/11	R OPERATOR PR	11	3121	126	1	5489	CALIFORNIA & 11TH AVE (IB)	ACCIDENT COACH & PARK AUTO	IB	19:23	20:06	39
							1161513	INSP D. FONG, NO DAMAGE TO COACH , NO 799, VIDEO* VEH DELAY: 00:43				

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:16 03/24/11	R OPERATOR CA	27	2282	18	60	20	HYDE STREET & FRANCISCO (OB)	SLOT BLADE (NO INJURIES)	OB LD	11:16 11:16	11:45 11:45	27
							1161381	INSP. KWONG (8T54),SHOP TRUCK #665. CABLE MACHINERY, DISPATCHER*, D, BANBURY*, SYSTEM SAFETY*, TRUCK MADE AN ILLEGAL TURN IN FRONT OF CABLE CAR CAUSING THE OPERATOR TO THROW THE BLADE. SHUTTLES WERE DECLINED. VEH DELAY: 00:29 LINE DELAY: 00:29				
13:02 03/24/11	R OPERATOR CA	30	1983	16	59	10	MASON & UNION (IB)	GRIP, CODE 900 AT 1306 HRS.	IB LD	13:02 13:02	13:32 13:41	30
							1161413	CABLE SHOP 665 TOW CAR IN HOUSE. CABLE MACHINERY CLEARED. INSP J KWONG RESP. MASON LINE CARS WENT TO THE HYDE LINE. TWO SHUTTLES SECURED, BUT NOT USED. MGR D BANDBURY*. SI CABLE CAR 28 @14:07 VEH DELAY: 01:05 LINE DELAY: 00:39				
13:48 03/24/11	R 406/33/8193 PO	24			33		POTRERO BETWEEN 17TH ST & 18TH ST (OB)	TREE DOWN CLOSE TO OVERHEAD WIRE & FEEDER B-2 OPEN	OB LD	13:48 14:15	16:55	39
							1161319	INSP L. DAVIS, INSP L. BROWN, MANAGER M. ESPINOZA*, 33 LINE SWITCHBACK IB/OB AT 17TH ST & KANSAS, DPW CREW AT SCENE, LINE TRUCK #819 LINE DELAY: 02:40				