



**Muni
Service Delivery
Daily Report**

Thursday, March 25, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 26 2010 FRIDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	8	0	0	0	9=2, 16X=2, 29=1, 44=2, 54=1
Potrero	1	0	0	4	22=1
Presidio	3	0	0	1	1=1, 3=1, 30=1
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	12	0	0	5	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
0735 HOURS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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03 25 10 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	5	0	0	0	8X=3 38=1 38L=1
Kirkland	6	0	0	0	2=1 12=1 19=1 28=2 47=1
Woods	6	0	0	0	9=2 16X=2 54=1 71=1
Potrero	9	0	0	1	14=2 22=1 24=2 30=1 33=1 41=1 49=1
Presidio	0	0	0	0	
Metro	1	0	0	1	N=1
F line	0	0	0	0	
TOTAL	27	0	0	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, MAR. 25, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	3	0.0%	49	0	3	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	5	9	13.2%	155	6	9	96.1%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	3	7	5.3%	218	4	7	98.2%
Kirkland multi-piece	2		2.0%				
Woods one-piece	5	7	5.7%	260	6	7	97.7%
Woods multi-piece	2		2.0%				
Potrero one-piece	4	4	6.0%	202	5	4	97.5%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	12	0.0%	162	0	12	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	15	1.5%	148	2	15	98.6%
Metro multi-piece	2		4.1%				
F Line one-piece	1	3	10.0%	33	1	3	97.0%
F Line multi-piece	0		0.0%				
System total				1227	24	60	98.0%

Accidents

Thu Mar 25, 2010

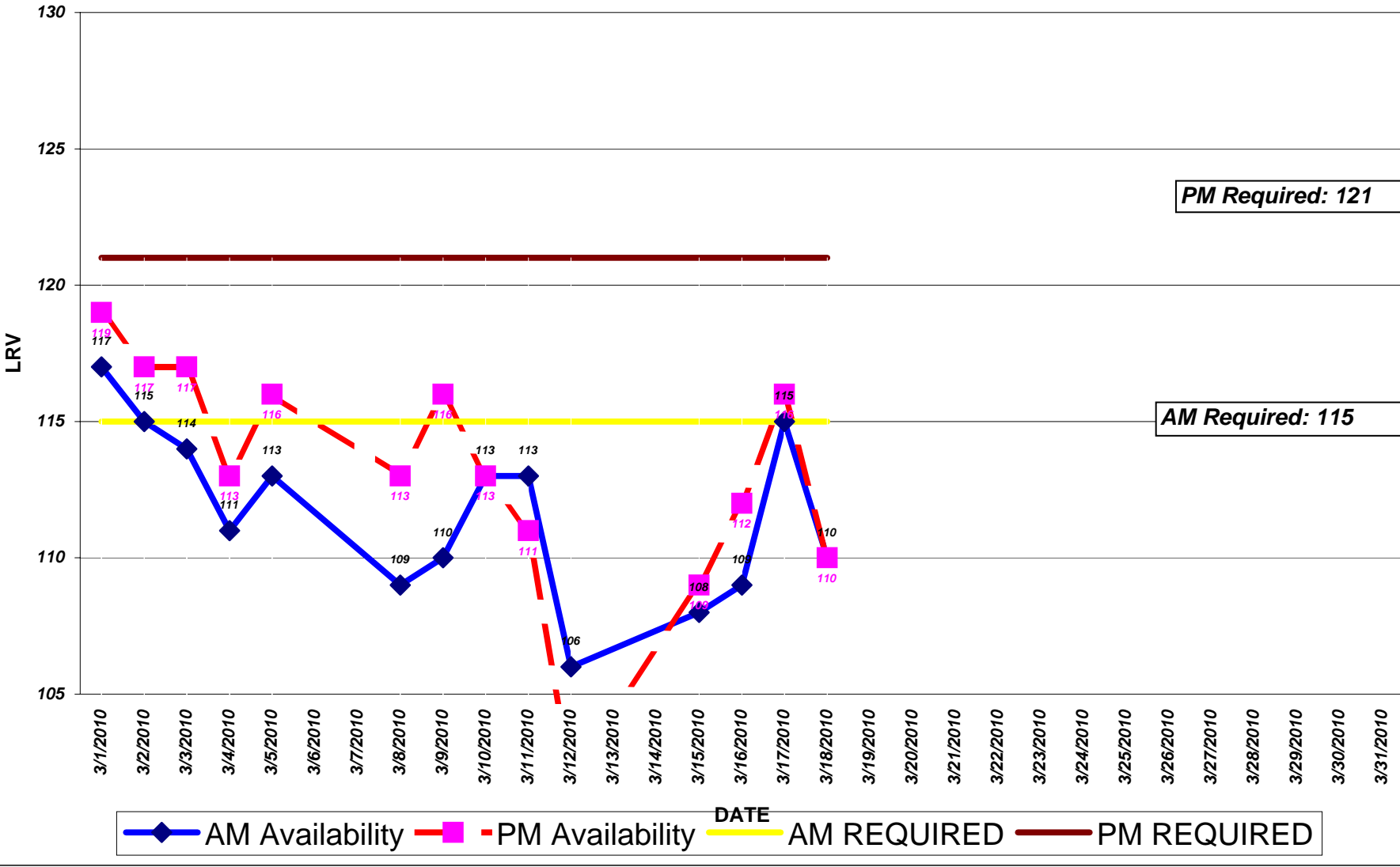
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:04 03/25/10	R OPERATOR ME	20	1588	33	K	1520	3RD & WILLIAMS/WALLACE	LRV/PEDESTRIAN (MINOR) BLOODY NOSE.		09:04	10:02	85
							1098755	TRANSPORTED TO SFGH.SS/STAFF,CLAIMS,VIDEO PULL CAR/PLATFORM.4T75,53,4S20,CASE#10028D116.SFPD 4BIB. VEH DELAY: 00:58 LINE DELAY: 00:58	LD	09:04	10:02	
09:24 03/25/10	R OPERATOR KI	35	0672	703	28	8045	19TH AVENUE & PACHECO (OB)	ACCIDENT COACH AND AUTO (HIT AND RUN)	OB	09:23		11
							1098761	NO DAMAGE,OPERATOR CLEARED,SEE INTERVIEW TAG				
10:20 03/25/10	R SFPD	20					1167 MISSION STREET	ALLEDGED VEHICLE ACCIDENT, BROKEN LEFT OUTSIDE MIRROR		10:20	11:28	17
							1098900	INSP C WILCHER INTERVIEWED MOTORIST VEH DELAY: 01:08				
11:19 03/25/10	T RIGO TRACK DE	75					JUDAH & 29TH AVE	MUNI/MUNI (TRACK DEPARTMENT TRUCKS) COLLIDE, (MINOR) NO INJURIES REPORTED		11:19	11:40	85
							1098938	W.TOM,PINO.*,SS/STAFF*, FONSECA, R.*, TRUCK DRIVERS 799 AS PER SYSTEM SAFETY. TRUCK # 735-048 DAMAGE TO HOOD AND SIDE PANEL, TRUCK # 735-313 NO DAMAGE., INSPECTOR 4T46, ECHIVARRE, MARTY, CLEARED. VEH DELAY: 00:21				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:26 03/25/10	R OPERATOR PO	12	2276	309	14	7009	MISSION & 24TH ST. (IB)	ALLEDGED NON INJURY ACCIDENT (MIRROR).	IB	13:26	14:09	24
							1098945	INSP JOMOC K, S/S*, VIDEO*, CLAIMS #6A48*, NO 799. VEH DELAY: 00:43				
15:33 03/25/10	R OPERATOR WO	27	3298	38	23	8446	OAKDALE & LOOMIS (IB)	NON INJURY ACCIDENT, COACH / SHOPPING CART, PERSON WALKED AWAY.	IB	15:33	15:54	24
							1099002	INSP WONG B, VIDEO*, CLAIMS #6A45*, NO 799. VEH DELAY: 00:21				
17:44 03/25/10	R OPERATOR KI	7	2443	773	10	8320	TOWNSEND & 5TH ST. (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	17:44	18:05	24
							1098958	INSP HENDERSON B, 1M6*, S/S*, VIDEO*, CLAIMS #6A45*, NO 799. VEH DELAY: 00:21				
18:47 03/25/10	R OPERATOR ME	88	1948	062	L	1460	TARAVAL ST & 40TH AVENUE (OB)	ALIGHTING PATRON HIT BY AUTO	OB LD	18:47	19:45	74 19:45
							1099032	[LRV2=1421]SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER; INSP W GARCIA, J CHAVEZ & H HENLEY RESPONDED AND ASSISTED, AS WELL AS MRU 4S37 & 4S51. MEDIC 73 TRANSPORTED TO ST MARY^S HOSPITAL WITH A RIGHT FOOT INJURED. SFFD ENG# 18 ASSISTED; SFPD UNIT# 4B-5H RESPONDED WITH CASE# 100282184; CLAIMS UNIT# 6A45* ^L^ LINE SWITCHED BACK OB TO IB @ TARAVAL ST & SUNSET BLVD; 2 M/C SHUTTLES USED. INSP J CASTILLO* VEH DELAY: 00:58 LINE DELAY: 00:58				
19:15 03/25/10	R OPERATOR PO	7	3093	485	24	5462	DIVISADERO & FULTON (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	19:15	20:18	24
							1099045	INSP GEETER A, 1M6*, S/S*, VIDEO*, CLAIMS #6A45*, NO 799. VEH DELAY: 01:03				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:04 03/25/10	R OPERATOR ME	20	1588	33	K	1520	3RD & WILLIAMS/WALLACE	LRV/PEDESTRIAN (MINOR) BLOODY NOSE.	LD	09:04	10:02	85
							1098755	TRANSPORTED TO SFGH.SS/STAFF,CLAIMS,VIDEO PULL CAR/PLATFORM.4T75,53,4S20,CASE#10028D116.SFPD 4BIB. VEH DELAY: 00:58 LINE DELAY: 00:58				
18:47 03/25/10	R OPERATOR ME	88	1948	062	L	1460	TARAVAL ST & 40TH AVENUE (OB)	ALIGHTING PATRON HIT BY AUTO	OB LD	18:47	19:45	74
							1099032	[LRV2=1421]SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER; INSP W GARCIA, J CHAVEZ & H HENLEY RESPONDED AND ASSISTED, AS WELL AS MRU 4S37 & 4S51. MEDIC 73 TRANSPORTED TO ST MARY^S HOSPITAL WITH A RIGHT FOOT INJURED. SFFD ENG# 18 ASSISTED; SFPD UNIT# 4B-5H RESPONDED WITH CASE# 100282184; CLAIMS UNIT# 6A45* ^L^ LINE SWITCHED BACK OB TO IB @ TARAVAL ST & SUNSET BLVD; 2 M/C SHUTTLES USED. INSP J CASTILLO* VEH DELAY: 00:58 LINE DELAY: 00:58				

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	112
03/17/10	WEDNESDAY	115	115	121	116
03/18/10	THURSDAY	115	110	121	110
03/19/10	FRIDAY	115	107	121	106
03/22/10	MONDAY	115	107	121	112
02/23/10	TUESDAY	115	109	121	109
02/24/10	WEDNESDAY	115	107	121	106
02/25/10	THURSDAY	115	105	121	108
02/26/10	FRIDAY	115	111	121	
03/29/10	MONDAY	115		121	
03/30/10	TUESDAY	115		121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 26, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

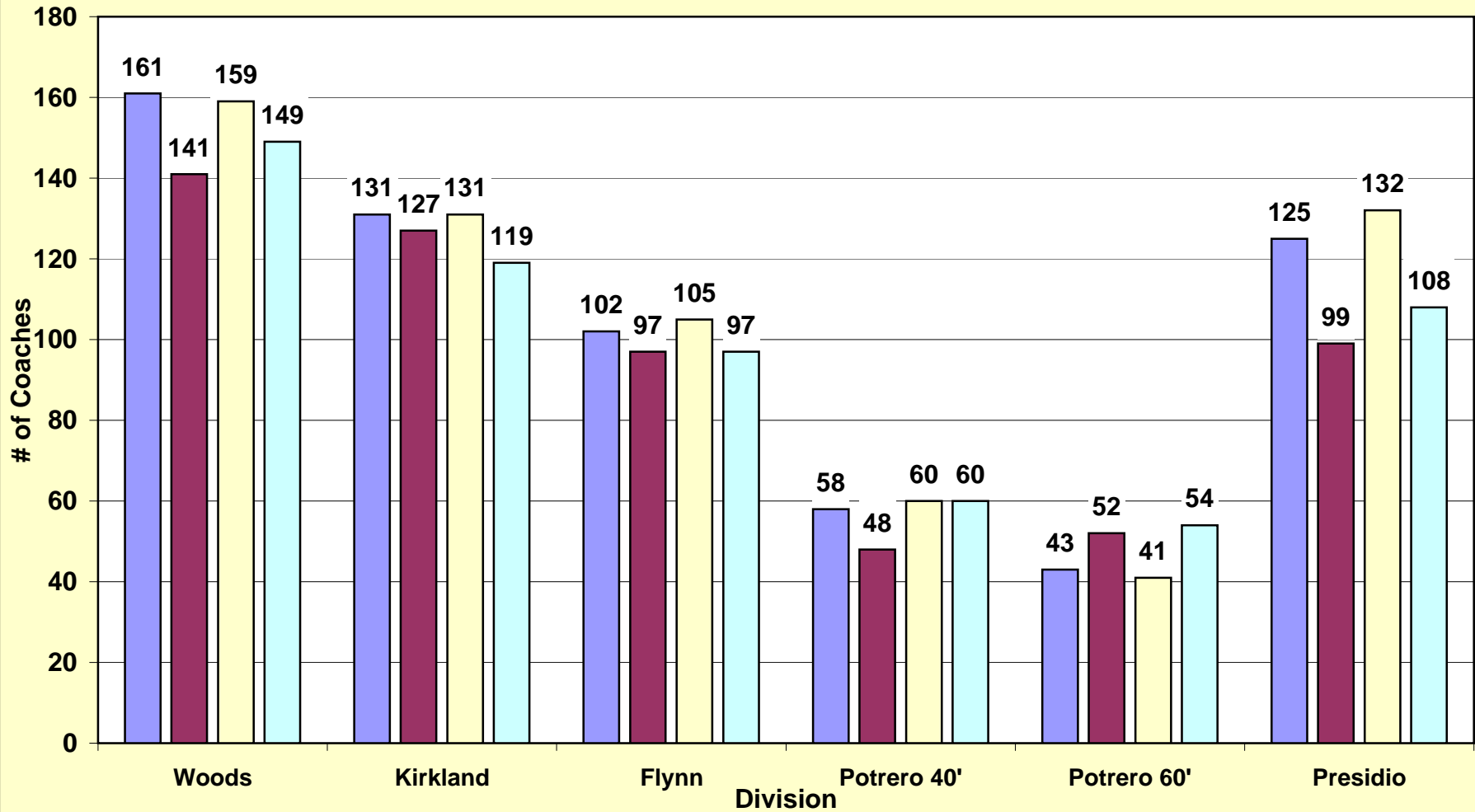
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	13
SUPPORT SHOP	5
BODY/PAINT/LEAKER	1
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **40**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
26, 2010				March
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	40	6	5	3
Equipment available for service @ 7:30 a.m.	111	15	5	5

Motor & Trolley Coaches Availability
 A.M. 3/26/10 & 3/25/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/26/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	4	0	0	4	N/A	N/A	N/A	N/A	4
Scheduled maintenance	6	1	5	12	2	0	1	3	15
Campaigns / retrofits	1	0	2	3	0	0	0	0	3
Maintenance Holds	30	14	22	66	17	30	40	87	153
Awaiting parts	4	1	0	5	0	3	10	13	18
Radio	0	0	2	2	0	0	0	0	2
Farebox	1	0	0	1	0	1	0	1	2
Equipment available for service @ 7:45 a.m.	161	131	102	394	58	43	125	226	620
Final a.m. pull-out	141	127	97	365	48	52	99	199	564
Reserve fleet usage	3	0	0	3	0	10	0	10	13
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	7	0	0	7	0	1	3	4	11
Afternoon (p.m.) availability									
3/25/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	10	0	0	10	N/A	N/A	N/A	N/A	10
Scheduled maintenance	5	1	2	8	0	0	0	0	8
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	32	14	19	65	15	32	33	80	145
Awaiting parts	5	1	0	6	3	10	10	23	29
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	159	131	105	395	60	41	132	233	628
Final p.m. pull-out	149	119	97	365	60	54	108	225	590
Reserve fleet usage	7	0	0	7	0	13	0	13	20
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	2	0	2	0	0	1	1	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, MARCH 25, 2010											
Green	229	58	10	7	23	18	25.3	4.4	3.1	10.0	7.9
Cable Car	138	22	6	2	5	9	15.9	4.3	1.4	3.6	6.5
Potrero	244	50	16	3	22	9	20.5	6.6	1.2	9.0	3.7
Presidio	188	36	8	6	16	6	19.1	4.3	3.2	8.5	3.2
Kirkland	252	40	15	4	12	9	15.9	6.0	1.6	4.8	3.6
Woods	316	51	10	5	22	14	16.1	3.2	1.6	7.0	4.4
Flynn	187	47	17	7	19	4	25.1	9.1	3.7	10.2	2.1
Total	1,554	304	82	34	119	69	19.6%	5.3%	2.2%	7.7%	4.4%

Summary For The Last 7 Days

THURSDAY 03 18 10	1575	298	92	41	112	55	19%	6%	3%	7%	4%
FRIDAY 03 19 10	1594	354	130	42	112	70	22%	8%	3%	7%	4%
SATURDAY 03 20 10	1086	246	88	28	83	47	23%	8%	3%	8%	4%
SUNDAY 03 21 10	1027	232	86	24	79	43	23%	8%	2%	8%	4%
MONDAY 03 22 10	1576	319	101	42	111	65	20%	6%	3%	7%	4%
TUESDAY 03 23 10	1570	288	82	41	107	58	18%	5%	3%	7%	4%
WEDNESDAY 03 24 10	1576	288	78	41	112	57	18%	5%	3%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.