



**Muni
Service Delivery
Daily Report**

Monday, March 29, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

03 30 2010 TUESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	6	0	0	0	8X=2, 14L=2, 38=2
Kirkland	1	0	0	0	10=1
Woods	8	0	0	0	9=1, 18=1, 23=1, 29=1, 52=1, 54=1, 71=2
Potrero	5	0	1	0	14=3, 22=1, 49=1
Presidio	0	0	1	0	
Green	0	0	0	0	
F line	0	0	2	0	
TOTAL	20	0	4	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0745 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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3-29-10 PM NOLO REPORT

Cable Car	1	0	0	0	1=59
Flynn	1	0	0	0	1=14X
Kirkland	10	0	0	0	2=1X 2=2 2=12 2=19 1=28 1=43
Woods	12	0	0	0	2=9 1=18 2=23 1=29 1=44 1=48 1=52 1=54 1=67 1=71
Potrero	10	6	2	2	5=14 2=22 1=30 6=33 1=41 1=49
Presidio	5	0	0	0	1=3 1=5 1=21 1=30 1=31
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	39	6	2	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, MAR. 29, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	1	0.0%	49	0	1	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	1	9	2.6%	155	1	9	99.4%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	7	6	12.3%	218	9	6	95.9%
Kirkland multi-piece	4		4.0%				
Woods one-piece	15	7	17.2%	260	20	7	92.3%
Woods multi-piece	10		10.0%				
Potrero one-piece	8	5	11.9%	202	11	5	94.6%
Potrero multi-piece	6		6.7%				
Presidio one-piece	7	8	13.5%	162	8	8	95.1%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	20	1.5%	148	1	20	99.3%
Metro multi-piece	0		0.0%				
F Line one-piece	0	2	0.0%	33	0	2	100.0%
F Line multi-piece	0		0.0%				
System total				1227	50	58	95.9%

Accidents

Mon Mar 29, 2010

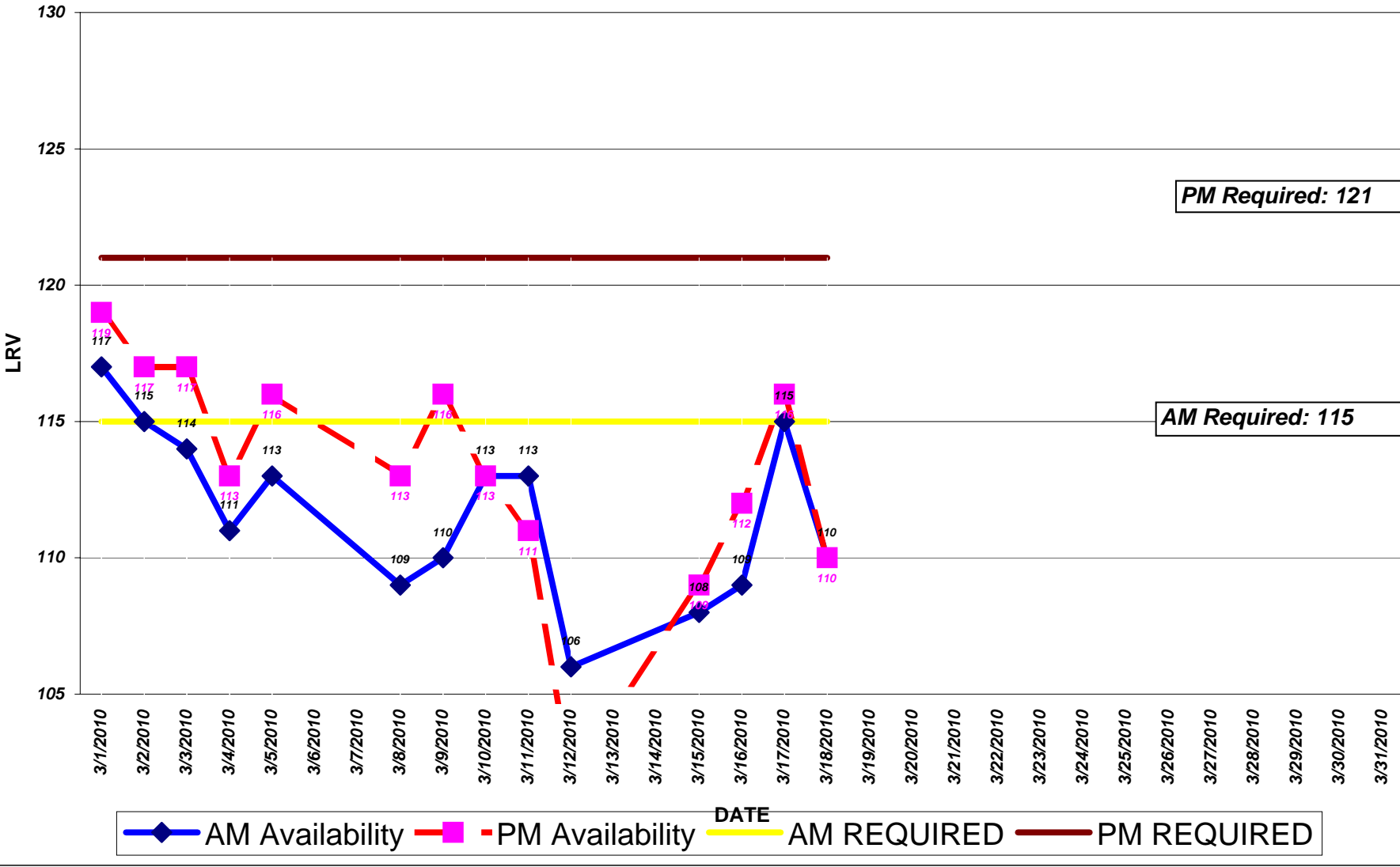
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:07 03/29/10	R MRU-4S38 ME	75					ILLINOIS & 25TH ST	ACCIDENT, SUV & MUNI SIGNAL POLE		10:07		72
							1099612	INSP. M. ECHIVARRE CLEARED, SFPD UNIT #3C15A, STAR #790, CASE #100293103, HONDA PILOT 2005 LICENSE #5SPN761 DRIVER WAS CITED, CLAIMS 6A01* W. TOM* SIGNAL 501* DPW* SYSTEM SAFETY K. ANDERSON*				
15:38 03/29/10	R OPERATOR PO	27	3376	368	49	7038	MISSION & SOUTH VAN NESS (IB)	SFPD ACTIVITY ON COACH	IB	15:38	15:53	11
							1099533	SFPD UNIT 3 B 2 C,INSPECTOR RAMOS,P.CLEARED VEH DELAY: 00:15				
18:18 03/29/10	R OPERATOR FL	26	3716	523	38L	6296	O^FARREL BETWEEN TAYLOR & MASON (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	18:18	19:27	24
							1099655	INSP SMITH L, FONG D, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. SI FLYNN N/R VEH DELAY: 01:09				
23:24 03/29/10	R TRACK DEPT 55 ME	86	1757	138	J	1511	SAN JOSE AVENUE & RANDALL ST (OB)	AUTO STUCK ON THE TRACKWAY	OB LD	23:24 23:24	00:03 00:03	74
							1099669	SENIOR STAFF* LSGP; 311 CENTER* INSP M MCGEHEE & MRU 4S24 RESPONDED AND ASSISTED; SFPD* ^J^ LINE SWITCHED BACK OB TO IB @ CHURCH ST & 30TH ST. 1 M/C SHUTTLE USED. VEH DELAY: 00:39 LINE DELAY: 00:39				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:48 03/29/10	R OPERATOR PO	35	1669	323	33	5458	18TH STREET BETWEEN SANCHEZ & CHURCH (OB)	OVERHEAD WIRES TWISTED, DUE TO MACHANICAL FAILURE.	OB	09:48	10:53	32
						1099587	O/H LINE TRUCK 817 CLEARED, INSP G. LAGIVNE, MGR J. STUART RESPONDED, MANAGERS S. LAU*, D. HILL*, M. TRAVIS-ALLEN*, N. POPP*, T. KENNEDY*, J. KELLY*. OPEN FEEDER EFFECTING CH-25 AND E-5, DUE TO O/H WIRES TWISTED TOGETHER AT 18TH STREET AND SANCHEZ. FEEDER OPEN FROM 0944 HRS TO 1030 HRS, EFFECTED LINES 24 AND 33. , LINE 24 - FROM DIVISARDERO AND HAIGHT TO NOE AND 26TH STREET, LINE 33 - FROM 18TH STREET AND MISSION TO 18TH STREET AND COLLINGWOOD. 4 SHUTTLES. VIDEO* SEE TAG# 1099604 SI POTRERO VEH DELAY: 01:05 LINE DELAY: 01:05					
14:45 03/29/10	R OPERATOR ME	74	2733	24	N	1443	JUDAH & 9TH AVENUE (IB)	OVERHEAD WIRES DOWN	IB	14:45	17:27	88
						1099643	[LRV2=1525]INSP J CHAVEZ; INSP R MCCRAY; INSP W GARCIA; INSP B NEWMAN; MRU 4S35; MRU 4S24; MRU 4S27; METRO SHOP 4S51; OVERHEAD LINES 817; N LINE SWITCH BACK INBOUND TO OUTBOUND AT JUDAH/19TH AVE AND OUTBOUND TO INBOUND AT CARL/HILLWAY; 8 MOTOR COACH SHUTTLES; 1443 & 1525 DEADHEAD USED AS TEST TRAIN UPON COMPLETION AND DEADHEADED TO MINT YARD FOR ADDITIONAL INSPECTION; LSGP; J KROLL*: 311 CENTER*; J HALEY*; S LAU*; J KELLY*; F ALEJANDRO*; T KENNEDY*; K HOLLAND*; D BANBURY*; C CARRILLO*; E DELBARRIO*; M ELLIS*; T ARANAS*; T LIPPS* SI MINT YARD N/R [EOR 15:53] VEH DELAY: 01:08 LINE DELAY: 02:42					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
22:08 03/29/10	T OPERATOR ME	74	2478	126	J	1498	SAN JOSE AVE. BETWEEN RANDALL & GLEN PARK STATION (OB)	BLOCKED BY AUTO ON TRACKWAY	OB 22:20 LD 22:20	22:55 22:55	86	
						1099664	INSP.MCGEHEE, MRU 4S24, SFPD & TOW TRUCK CLEARED. J-LINE SWITCHBACK AT CHURCH & 30TH STREET OB-IB. OPERATORS & PASSENGERS NOTIFIED* LSGP. TRACK DEPARTMENT #559 INSPECTED TRACKWAY. 331 CALL CENTER*, J.KELLY*, F.ALEJANDRO*, D.BANBURY*. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:35 LINE DELAY: 00:35					
23:24 03/29/10	R TRACK DEPT 55 ME	86	1757	138	J	1511	SAN JOSE AVENUE & RANDALL ST (OB)	AUTO STUCK ON THE TRACKWAY	OB 23:24 LD 23:24	00:03 00:03	74	
						1099669	SENIOR STAFF* LSGP; 311 CENTER* INSP M MCGEHEE & MRU 4S24 RESPONDED AND ASSISTED; SFPD* ^J^ LINE SWITCHED BACK OB TO IB @ CHURCH ST & 30TH ST. 1 M/C SHUTTLE USED. VEH DELAY: 00:39 LINE DELAY: 00:39					

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
March 2010					
03/01/10	MONDAY	115	117	121	119
03/02/10	TUESDAY	115	115	121	117
03/03/10	WEDNESDAY	115	114	121	117
03/04/10	THURSDAY	115	111	121	113
03/05/10	FRIDAY	115	113	121	116
03/08/10	MONDAY	115	109	121	113
03/09/10	TUESDAY	115	110	121	116
03/10/10	WEDNESDAY	115	113	121	113
03/11/10	THURSDAY	115	113	121	111
03/12/10	FRIDAY	115	106	121	102
03/15/10	MONDAY	115	108	121	109
03/16/10	TUESDAY	115	109	121	112
03/17/10	WEDNESDAY	115	115	121	116
03/18/10	THURSDAY	115	110	121	110
03/19/10	FRIDAY	115	107	121	106
03/22/10	MONDAY	115	107	121	112
02/23/10	TUESDAY	115	109	121	109
02/24/10	WEDNESDAY	115	107	121	106
02/25/10	THURSDAY	115	105	121	108
02/26/10	FRIDAY	115	111	121	107
03/29/10	MONDAY	115	107	121	110
03/30/10	TUESDAY	115	106	121	
03/31/10	WEDNESDAY	115		121	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
March 30, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

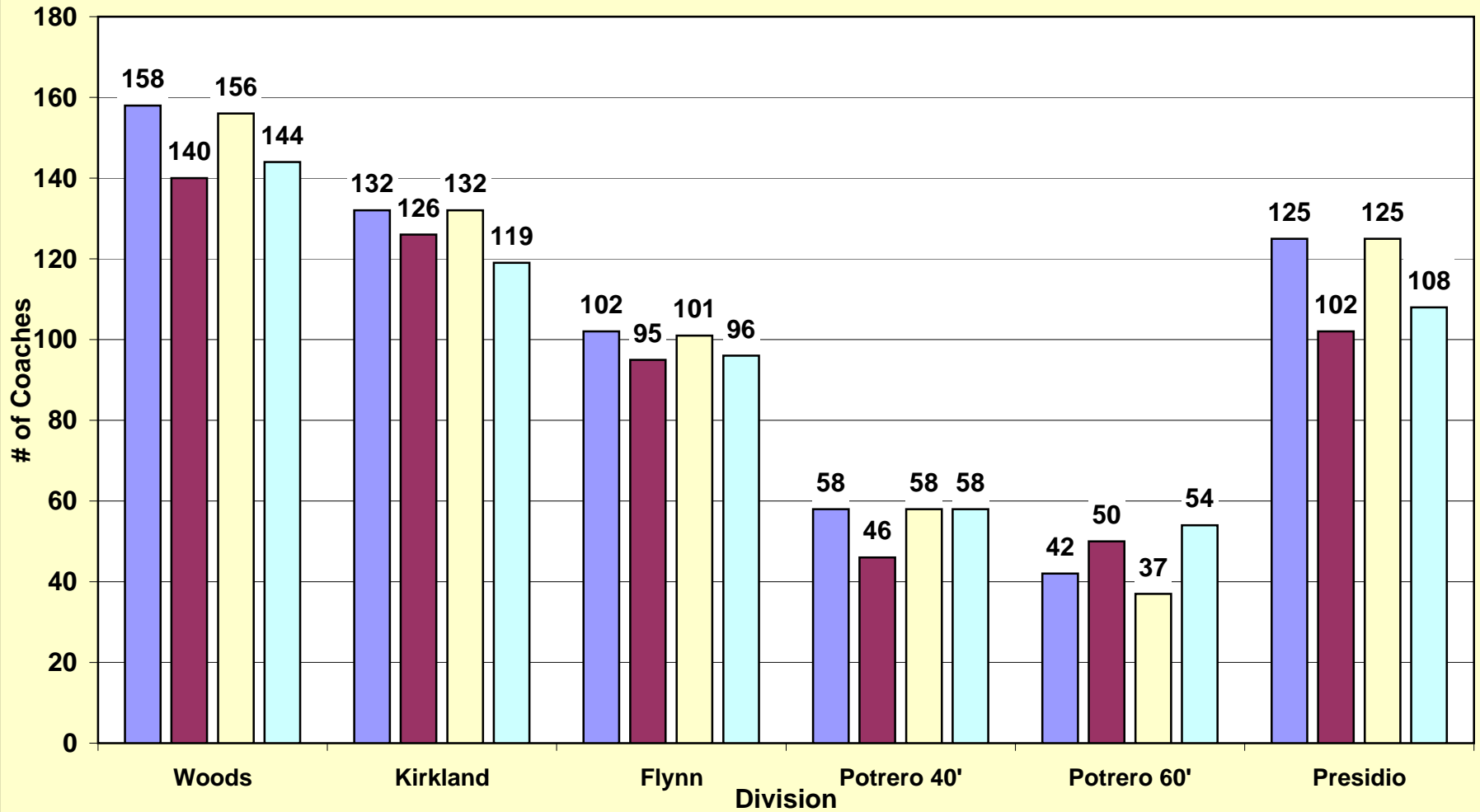
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	14
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	10
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **45**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance March 30, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	45	7	5	3
Equipment available for service @ 7:30 a.m.	106	14	5	5

Motor & Trolley Coaches Availability
A.M. 3/30/10 & 3/29/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
3/30/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	5	12	1	2	2	5	17
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance Holds	33	13	22	68	17	31	40	88	156
Awaiting parts	4	1	0	5	3	11	9	23	28
Radio	0	0	2	2	0	0	0	0	2
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 7:45 a.m.	158	132	102	392	58	42	125	225	617
Final a.m. pull-out	140	126	95	361	46	50	102	198	559
Reserve fleet usage	0	0	0	0	0	10	0	10	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	8	1	2	11	2	3	0	5	16
Afternoon (p.m.) availability									
3/29/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	6	1	5	12	3	1	0	4	16
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	35	13	23	71	17	36	40	93	164
Awaiting parts	5	1	0	6	3	0	9	12	18
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	156	132	101	389	58	37	125	220	609
Final p.m. pull-out	144	119	96	359	58	54	108	223	582
Reserve fleet usage	8	0	0	8	0	17	0	17	25
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	5	2	1	8	2	0	1	3	11

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, MARCH 29, 2010											
Green	228	54	16	8	19	11	23.7	7.0	3.5	8.3	4.8
Cable Car	140	31	7	4	7	13	22.1	5.0	2.9	5.0	9.3
Potrero	248	55	18	8	20	9	22.2	7.3	3.2	8.1	3.6
Presidio	199	46	17	12	9	8	23.1	8.5	6.0	4.5	4.0
Kirkland	255	52	23	10	10	9	20.4	9.0	3.9	3.9	3.5
Woods	325	68	22	14	16	16	20.9	6.8	4.3	4.9	4.9
Flynn	182	39	12	7	13	7	21.4	6.6	3.8	7.1	3.8
Total	1,577	345	115	63	94	73	21.9%	7.3%	4.0%	6.0%	4.6%

Summary For The Last 7 Days

MONDAY 03 22 10	1576	319	101	42	111	65	20%	6%	3%	7%	4%
TUESDAY 03 23 10	1570	288	82	41	107	58	18%	5%	3%	7%	4%
WEDNESDAY 03 24 10	1576	288	78	41	112	57	18%	5%	3%	7%	4%
THURSDAY 03 25	1554	304	82	34	119	69	20%	5%	2%	8%	4%
FRIDAY 03 26 10	1587	334	106	37	118	73	21%	7%	2%	7%	5%
SATURDAY 03 27 10	1072	279	93	38	86	62	26%	9%	4%	8%	6%
SUNDAY 03 28 10	1043	250	98	33	73	46	24%	9%	3%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.