

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
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 Edward D. Reiskin | Director of Transportation

**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, MAY 03, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,246	97.1%	16	20	56

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	116	2%
<b>F LINE</b>	24	23	-4%
<b>CABLE CAR</b>	26	28	8%
<b>WOODS</b>	154	177	15%
<b>KIRKLAND</b>	115	131	14%
<b>FLYNN</b>	103	109	6%
<b>POTRERO 40'</b>	49	64	31%
<b>POTRERO 60'</b>	42	48	14%
<b>PRESIDIO</b>	121	143	18%
<b>TOTAL</b>	748	839	12%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	127	28	10	4	12	2
Flynn	188	37	14	5	17	1
Green	221	35	11	10	12	2
Kirkland	198	39	22	10	7	0
Potrero	228	32	16	6	9	1
Presidio	209	32	6	14	11	1
Woods	345	53	19	10	21	3
<b>TOTAL</b>	<b>1,516</b>	<b>256</b>	<b>98</b>	<b>59</b>	<b>89</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05/11:56 03/12	14	27	8123	26TH ST & MISSION (IB)	ACCIDENT COACH & PARKED TRUCK, NO INJURY.	11:56	12:32
			1229688	INSP K JOMOC CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. VEH DELAY: 00:36			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:33 05/03/12	313	22	5408	16TH ST. & FOLSOM (OB)	MUNI NON INJURY ACCIDENT, COACH / AUTO.	14:33	15:14
					INSP JOMOCK, S/S*, VIDEO*, CLAIMS #6A45*, NO 799. <b>VEH DELAY: 00:41</b>		
15:41 05/03/12	47	5	5617	MARKET & MONTGOMERY (OB)	ACCIDENT COACH & BICYCLIST, AID REFUSED.	15:41	16:15
					INSP S WONG CLEARED. BICYCLIST RAN INTO LEFT REAR OF COACH. AID REFUSED. LEFT THE SCENE PRIOR TO THE INSPECTOR'S ARRIVAL. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A42*. <b>VEH DELAY: 00:34</b>		
22:30 05/03/12	40	59	17	POWELL & GEARY (OB)	VEHICLE ACCIDENT CABLE CAR / AUTO	22:30	22:43
					INSP S. GARNICA RESP S/SAFETY* CLAIMS 6A42* NO 799 NO INJURY REPORTED DISPATCHER* <b>VEH DELAY: 00:13</b>		

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:20 05/03/12	153	F	1895	MARKET & 3RD (OB)	NO POWER	13:20	13:47
					DEAD PUSH TO MARKET & 11TH BY TRAINING CAR 1859 - INSPECTOR L. HAYNES, MRU 4S44, MRU 4S45 AND PCC SHOP ALL RESPONDED - TAKEN TO MINT YARD @1606 HRS. TAKEN TO METRO BY RESCUE CAR 1513 @ 2052 HRS. PER INSPECTOR J. CHAVEZ 4T40B - LSGP GIVEN - END OF RUN NO RETURN - D. PUGLISI NOTIFIEDN/R [EOR 14:59] <b>VEH DELAY: 01:39 LINE DELAY: 00:27</b>	13:20	13:47
17:15 05/03/12	181	F	1015	FERRY (IB)	RETRIEVER	17:15	17:18
					INSP K WILLIAMS, MRU 4-S-30 REPAIRED/CLEARED SI FERRY <b>VEH DELAY: 00:26 LINE DELAY: 00:26</b>	17:15	17:41