



**Muni
Service Delivery
Daily Report**

Thursday, May 06, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

05 07 2010 FRIDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	7	0	0	0	1X=1, 8X=2, 14XL=1
Kirkland	4	0	0	0	2=1, 12=2, 28=1
Woods	6	0	0	0	9=1, 44=2, 48=1, 71=2
Potrero	15	0	0	0	14=5, 22=3, 24=1, 30=1, 41=1, 49=4
Presidio	1	0	0	1	5=1
Green	1	0	0	0	J=1
F line	1	0	0	0	F=1
TOTAL	35	0	0	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0740 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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05 06 10 THURSDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	6	0	0	0	8X=3 14L=2 38L=1
Kirkland	12	0	0	0	2=1 10=1 19=3 28=1 43=2 47=3 91=1
Woods	0	0	0	0	
Potrero	15	0	2	3	14=6 22=2 30=2 41=3 49=2
Presidio	0	0	0	0	
Metro	7	0	0	0	L=4 KT=1 J=1 M=1
F line	0	1	0	0	
TOTAL	40	1	2	3	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY, MAY 06, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	0	1	0.0%	49	0	1	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	7	13	18.4%	155	8	13	94.8%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	10	5	17.5%	218	12	5	94.5%
Kirkland multi-piece	4		4.0%				
Woods one-piece	3	7	3.4%	260	4	7	98.5%
Woods multi-piece	2		2.0%				
Potrero one-piece	13	6	19.4%	202	17	6	91.6%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	9	1.9%	162	1	9	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	4	14	6.0%	148	4	14	97.3%
Metro multi-piece	0		0.0%				
F Line one-piece	2	6	20.0%	33	2	6	93.9%
F Line multi-piece	0		0.0%				
System total				1227	48	61	96.1%

Accidents

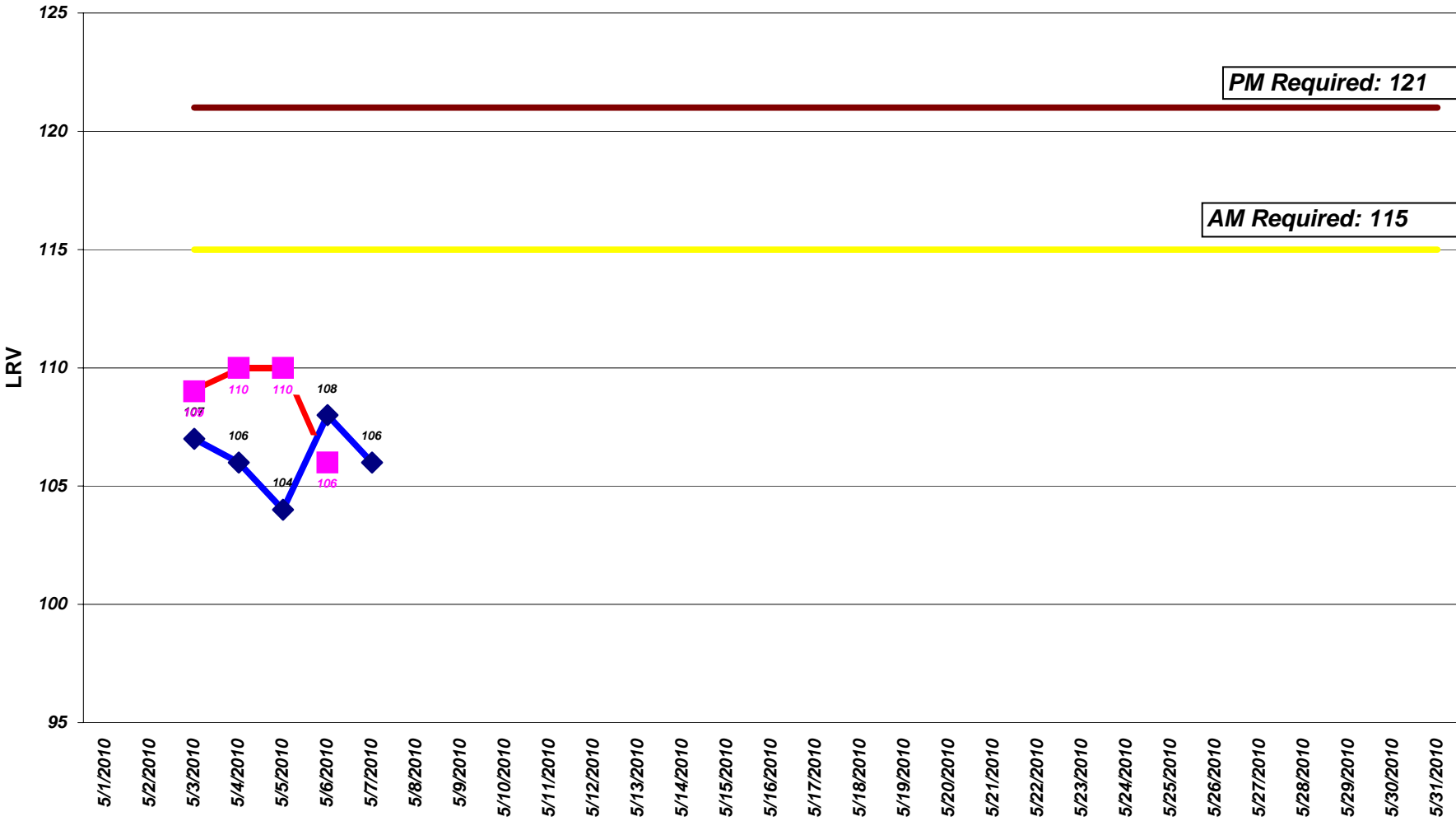
Thu May 06, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:05 05/06/10	R OPERATOR WO	30	2111	168	29	8434	25TH AVE & LINCOLN (OB)	COACH/TRUCK ACCIDENT, NO DAMAGE TO COACH, HIT AND RUN, TRUCK MADE CONTACT WITH LEFT SIDE MIRROR	OB	13:05	13:07	40
							1105832	OPERATOR CLEARED, TO BE INTERVIEWED VEH DELAY: 00:02				
16:50 05/06/10	R OPERATOR PO	36	3749	431	41	2840	3RD STREET & JESSIE (PO)	ACCIDENT COACH AND TRUCK (BROKEN MIRROR)	PO	16:58	17:26	11
							1105799	INSPECTOR FLORES, J. CLEARED, VIDEO DEPT. *, SYSTEM SAFETY *, CLAIMS *, KELLY, J. *, TRAVIS-ALLEN * NO POST ACCIDENT TESTING SI WOODS 8189 @18:38 VEH DELAY: 01:40				
17:01 05/06/10	R OPERATOR PR	36	2217	142	21	5562	STEUART & MARKET (OB)	F-LINE CAR #1818 POLE MADE CONTACT WITH POLES OF COACH #5562, NO DAMAGE, NO INJURY	OB	17:01		28
							1105875	OPERATOR CONTINUE IN SERVICE, OCC STOP COACH AT MARKET AND PINE FOR INTERVIEW, AND OPERATOR ID#2178 F-LINE CAR #1818 WILL BE INTERVIEW AT DON CHEE WAY AND MARKET. SEE TAG # 1105876 AND TAG # 1105878				
17:46 05/06/10	R OPERATOR FL	32	3324	474	8X	6228	GENEVA & SCHEWIN (IB)	COACH AND AUTO, MINOR HIT AND RUN ACCIDENT, NO DAMAGE TO COACH	IB	18:30	19:09	07
							1105867	INSP B. NEWMAN CLEARED. VEH DELAY: 00:39				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:05 05/06/10	R OPERATOR GV	86	2350	175	F	1015	MARKET ST & CHURCH ST (OB)	NO POWER	OB	19:05	19:48	74
						1105881	SENIOR STAFF* MRU 4S35, PCC SHOP, INSP R MCCRAY & CABLE CAR PUSHER 665 RESPONDED AND ASSISTED; TO GET THE CAR TO 17TH ST & NOE ST. ^F^ LINE WAS SWITCHED BACK OB TO IB @ 11TH ST & MARKET ST. LSGP; 311 CENTER* CAR 1015 WAS SENT IN TO THE GENEVA YARD BY UTILIZING CAR (LRV) 1540 FROM 83-N- FOR RESCUE. N/R [EOR 21:02] VEH DELAY: 01:57 LINE DELAY: 00:43					

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability
 — AM REQUIRED
 — PM REQUIRED

Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
MAY 2010					
05/03/10	MONDAY	115	107	121	109
05/04/10	TUESDAY	115	106	121	110
05/05/10	WEDNESDAY	115	104	121	110
05/06/10	THURSDAY	115	108	121	106
05/07/10	FRIDAY	115	106	121	
05/10/10	MONDAY	115		121	
05/11/10	TUESDAY	115		121	
05/12/10	WEDNESDAY	115		121	
05/13/10	THURSDAY	115		121	
05/14/10	FRIDAY	115		121	
05/17/10	MONDAY	115		121	
05/18/10	TUESDAY	115		121	
05/19/10	WEDNESDAY	115		121	
05/20/10	THURSDAY	115		121	
05/21/10	FRIDAY	115		121	
05/24/10	MONDAY	115		121	
05/25/10	TUESDAY	115		121	
05/26/10	WEDNESDAY	115		121	
05/27/10	THURSDAY	115		121	
05/28/10	FRIDAY	115		121	
05/31/10	MONDAY	115		121	

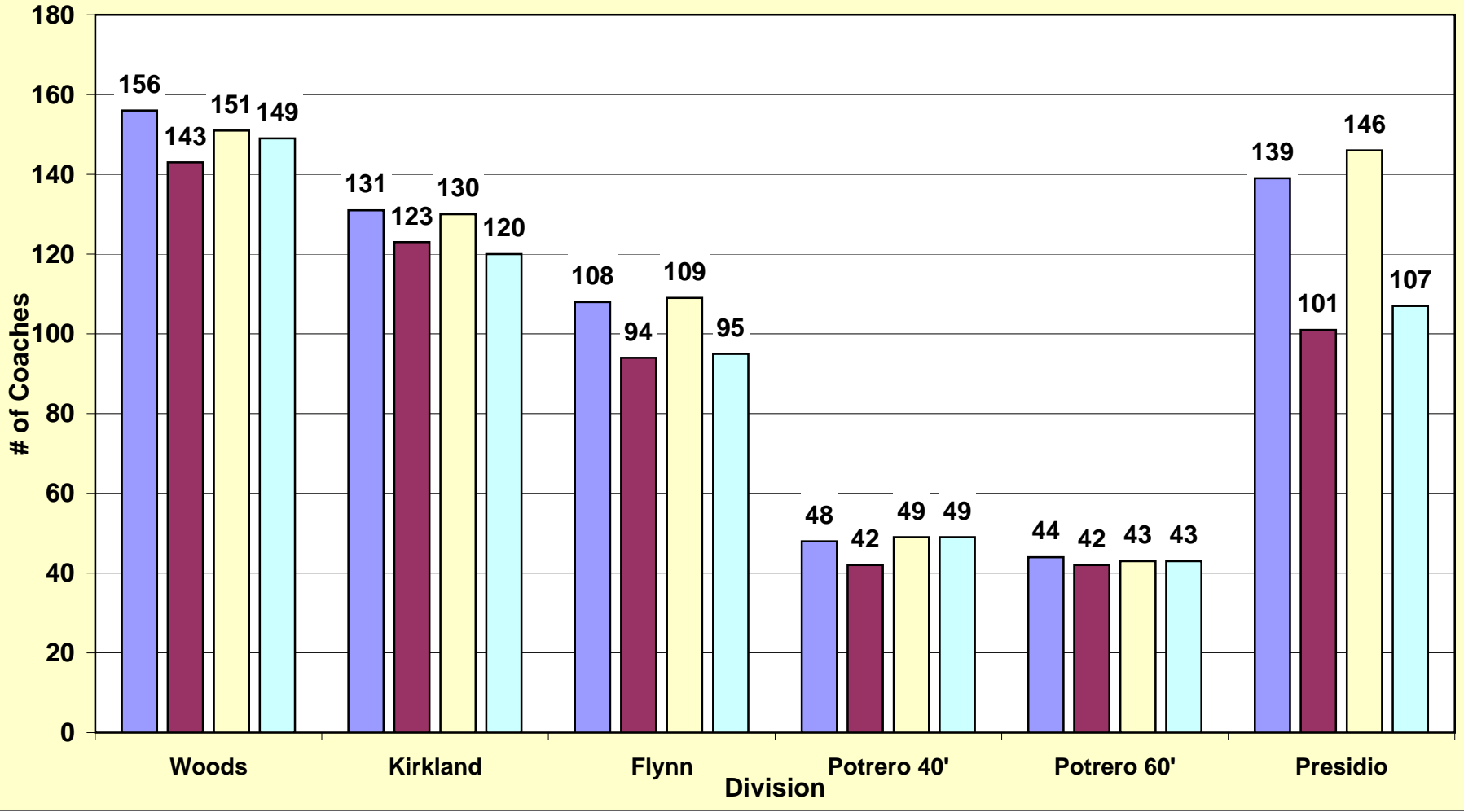
	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	May
7, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	12
SUPPORT SHOP	5
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	3
LONG TERM HOLDS	9
QUALITY ASSURANCE	0
TOTAL	45

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
				May
7, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	45	9	6	4
Equipment available for service @ 7:30 a.m.	106	12	4	4

Motor & Trolley Coaches Availability
 A.M. 5/7/10 & 5/6/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/7/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	3	10	1	2	0	3	13
Campaigns / retrofits	1	0	0	1	0	0	2	2	3
Maintenance Holds	35	14	16	65	27	29	26	82	147
Awaiting parts	3	0	0	3	6	12	5	23	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	156	131	108	395	48	44	139	231	626
Final a.m. pull-out	143	123	94	360	42	42	101	185	545
Reserve fleet usage	0		0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	0	1	1
Operator not outs	5	4	3	12	6	11	1	18	30
Afternoon (p.m.) availability									
5/6/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	5	1	3	9	1	1	1	3	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	40	15	15	70	26	30	19	75	145
Awaiting parts	2	0	0	2	6	12	5	23	25
Radio	0	0	1	1	0	0	0	0	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	151	130	109	390	49	43	146	238	628
Final p.m. pull-out	149	120	95	364	49	43	107	221	585
Reserve fleet usage	8	0	0	8	0	0	0	0	8
Trolley hot body defects	N/A	N/A	N/A	N/A	1	1	0	2	2
Operator not outs	0	1	2	3	3	0	2	5	8

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: WEDNESDAY, MAY 05, 2010											
Green	221	61	10	9	22	20	27.6	4.5	4.1	10.0	9.0
Cable Car	139	21	4	3	5	9	15.1	2.9	2.2	3.6	6.5
Potrero	238	53	22	5	17	9	22.3	9.2	2.1	7.1	3.8
Presidio	188	28	7	6	9	6	14.9	3.7	3.2	4.8	3.2
Kirkland	245	41	10	2	17	12	16.7	4.1	0.8	6.9	4.9
Woods	318	54	12	7	20	15	17.0	3.8	2.2	6.3	4.7
Flynn	182	43	16	6	20	1	23.6	8.8	3.3	11.0	0.5
Total	1,531	301	81	38	110	72	19.7%	5.3%	2.5%	7.2%	4.7%
<i>THURSDAY 04 29 10</i>	1566	355	110	51	109	85	23%	7%	3%	7%	5%
<i>FRIDAY 04 30 10</i>	1595	375	143	52	101	79	24%	9%	3%	6%	5%
<i>SATURDAY 05 01 10</i>	1107	322	145	43	69	65	29%	13%	4%	6%	6%
<i>SUNDAY 05 02 10</i>	1057	316	137	43	71	65	30%	13%	4%	7%	6%
<i>MONDAY 05 03 10</i>	1575	354	125	46	111	72	23%	8%	3%	7%	5%
<i>TUESDAY 05 04 10</i>	1549	354	111	36	107	100	23%	7%	2%	7%	7%
<i>WEDNESDAY 05 05 10</i>	1542	309	105	34	105	65	20%	7%	2%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.