

Edwin M. Lee | Mayor
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DAILY SERVICE DELIVERY OVERVIEW

SUNDAY, MAY 06, 2012

1. RUNS PULLED OUT- IN SERVICE

| | SCHEDULED | PULLED OUT IN SERVICE | OPEN | | WORKED ON DAY OFF |
|--------------------|------------|--------------------------|-----------|-----------|----------------------|
| | | | AM | PM | |
| SYSTEM WIDE | 801 | 93.9% | 29 | 20 | 72 |

2. VEHICLES AVAILABILITY

| | SCHEDULED DEMAND | AVAILABLE | SPARE RATIO |
|--------------------|------------------|------------|-------------|
| LRV | 63 | 99 | 57% |
| F LINE | 24 | 21 | -13% |
| CABLE CAR | 25 | 30 | 20% |
| WOODS | 84 | 182 | 117% |
| KIRKLAND | 60 | 132 | 120% |
| FLYNN | 82 | 110 | 34% |
| POTRERO 40' | 42 | 68 | 62% |
| POTRERO 60' | 39 | 49 | 26% |
| PRESIDIO | 68 | 134 | 97% |
| TOTAL | 487 | 825 | 69% |



3. OPERATORS' ABSENTEEISM

| | Scheduled WF | Total Unavailable | Sick | Vacation | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Cable Car | 87 | 18 | 3 | 7 | 6 | 2 |
| Flynn | 144 | 28 | 17 | 7 | 3 | 1 |
| Green | 123 | 23 | 9 | 10 | 3 | 1 |
| Kirkland | 127 | 15 | 8 | 6 | 1 | 0 |
| Potrero | 144 | 27 | 11 | 10 | 3 | 3 |
| Presidio | 142 | 25 | 10 | 11 | 2 | 2 |
| Woods | 167 | 26 | 14 | 7 | 5 | 0 |
| TOTAL | 934 | 162 | 72 | 58 | 23 | 9 |

4. ACCIDENTS & DELAYS

Accidents

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|----------------|---|--|-------|-------|
| | | | | | Action Taken | Start | End |
| 05:57 05/06/12 | 312 | 14 | 7122 | MISSION & CRESENT (IB) | EMERGENCY ALARM | 05:58 | 06:04 |
| | | | 1230098 | INSP. J. JIANG (1T67) RESPONDED CLEAR BEFORE ARRIVAL, SFPD CLEARED. VEH DELAY: 00:06 | | | |
| 13:26 05/06/12 | 385 | 6 | 5440 | HAIGHT & MARKET (OB) | FALL ON BOARD, AID REFUSED, WALKED AWAY. | 13:26 | 13:57 |
| | | | 1230130 | INSP GIANG J, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. VEH DELAY: 00:31 | | | |

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|------|-----------|--|---|-------|-------|
| | | | | | Action Taken | Start | End |
| 18:17 05/06/12 | 497 | 38 | 6295 | GEARY & STOCKTON (OB) | NON INJURY MUNI ACCIDENT, COACH MIRROR / CONSTRUCTION SIGN. | 18:17 | 19:40 |
| | | | | 1230186 | INSP BANIAS A, SFPD #3A109, SHOP TRUCK #091, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. VEH DELAY: 01:23 | | |
| 21:30 05/06/12 | 478 | 22 | 5403 | 16TH STREET & CAPP (IB) | ELECTRICAL SHORT ON ROOF | 21:30 | 22:08 |
| | | | | 1230202 | INSP. SOLINGER, SFFD ENG. 7, SFPD 3D-13E, POTRERO SHOP CLEARED CT 5435 @22:34 VEH DELAY: 01:04 | | |
| 22:58 05/06/12 | 131 | M | 1442 | CIVIC CENTER STATION BETWEEN RAILS & PLATFORM REFUGE AREA (OB) | PATRON FELL ONTO TRACKS AND WAS UNDER LRV. | 22:58 | 00:20 |
| | | | | 1230171 | SFPD*CAD.#359. SFFD* HOTLINE. SFPD UNIT.#B107, CASE.#120-361-310. INSP.MCGEHEE, INSP.S.GARCIA, MRU 4S43, MRU 4S37, CLAIMS* 6A46, SYSTEM SAFETY, TRACK DEPT.#559 & 539, MGR.D.PUGLISI, MGR. J.HALEY, PEER ASSISTANCE, M.ELLIS RESPONDED. MGR. J.KELLY*, INSP.PITTS*, INSP.GONZALEZ*, INSP.STALIONS*, STATION AGENTS*, BART*, 311 CALL CENTER*, TWU 250A*, E.KRETZ*, MUNI SECURITY* (VIDEO PULL FOR STATION AND TRAIN#1442), METRO DISPATCHER*, OPERATORS & PASSENGERS NOTIFIED. SENIOR STAFF* UPAGED. STATION AND PORTAL HOLDS. INBOUND TRAINS SWITCHBACK AT VAN NESS STATION IB-OB. OUTBOUND TRAINS SWITCHBACK OB-IB AT EMBARCADERO CROSSOVER TO POWELL STATION. J-N LINE SWITCHBACK AT CHURCH & DUBOCE IB-OB. SHUTTLES BUS BRIDGE BETWEEN MARKET & CHURCH TO MARKET & EMBARCADERO STATION. INSP.MCGEHEE TRANSPORTED OPERATOR TO POTRERO DIVISION FOR POST ACCIDENT 799. SI GREEN N/R [EOR 01:08] VEH DELAY: 02:10 LINE DELAY: 01:32 | 22:58 | 00:30 |

Line Delays > 20 Minutes

| Time Date | Run | Line | Vehicle # | Location | Nature of Occurrence | Delay | |
|-------------------|-----|----------------|-----------|--|---|-----------------------|-----------------------|
| | | | | | Action Taken | Start | End |
| 22:58 05/06/12 | 131 | M | 1442 | CIVIC CENTER STATION BETWEEN RAILS & PLATFORM REFUGE AREA (OB) | PATRON FELL ONTO TRACKS AND WAS UNDER LRV. | 22:58 22:58 | 00:20 00:30 |
| | | 1230171 | | <p>SFPD*CAD.#359. SFFD* HOTLINE. SFPD UNIT.#B107, CASE.#120-361-310. INSP.MCGEHEE, INSP.S.GARCIA, MRU 4S43, MRU 4S37, CLAIMS* 6A46, SYSTEM SAFETY, TRACK DEPT.#559 & 539, MGR.D.PUGLISI, MGR. J.HALEY, PEER ASSISTANCE, M.ELLIS RESPONDED. MGR. J.KELLY*, INSP.PITTS*, INSP.GONZALEZ*, INSP.STALIONS*, STATION AGENTS*, BART*, 311 CALL CENTER*, TWU 250A*, E.KRETZ*, MUNI SECURITY* (VIDEO PULL FOR STATION AND TRAIN#1442), METRO DISPATCHER*, OPERATORS & PASSENGERS NOTIFIED. SENIOR STAFF* UPAGED. STATION AND PORTAL HOLDS. INBOUND TRAINS SWITCHBACK AT VAN NESS STATION IB-OB. OUTBOUND TRAINS SWITCHBACK OB-IB AT EMBARCADERO CROSSOVER TO POWELL STATION. J-N LINE SWITCHBACK AT CHURCH & DUBOCE IB-OB. SHUTTLES BUS BRIDGE BETWEEN MARKET & CHURCH TO MARKET & EMBARCADERO STATION. INSP.MCGEHEE TRANSPORTED OPERATOR TO POTRERO DIVISION FOR POST ACCIDENT 799. SI GREEN N/R [EOR 01:08] VEH DELAY: 02:10 LINE DELAY: 01:32</p> | | | |
| 22:58 05/06/12 | 118 | K | 1486 | POWELL STATION (OB) | CENTRAL CONTROL HOLD. BLOCKED BY CIVIC CENTER STATION ACCIDENT. | 22:58 22:58 | 00:33 00:33 |

| | | | | |
|--|---|--|--|--|
| | <p style="text-align: center;">1230172</p> | <p>SFPD*CAD.#359. SFFD* HOTLINE. SFPD UNIT.#B107, CASE.#120-361-310. INSP.MCGEHEE, INSP.S.GARCIA, MRU 4S43, MRU 4S37, CLAIMS* 6A46, SYSTEM SAFETY, TRACK DEPT.#559 & 539, MGR.D.PUGLISI, MGR. J.HALEY, PEER ASSISTANCE, M.ELLIS RESPONDED. MGR. J.KELLY*, INSP.PITTS*, INSP.GONZALEZ*, INSP.STALIONS*, STATION AGENTS*, BART*, 311 CALL CENTER*, TWU 250A*, E.KRETZ*, MUNI SECURITY* (VIDEO PULL FOR STATION AND TRAIN#1442), METRO DISPATCHER*, OPERATORS & PASSENGERS NOTIFIED. SENIOR STAFF* UPAGED. STATION AND PORTAL HOLDS. INBOUND TRAINS SWITCHBACK AT VAN NESS STATION IB-OB. OUTBOUND TRAINS SWITCHBACK OB-IB AT EMBARCADERO CROSSOVER TO POWELL STATION. J-N LINE SWITCHBACK AT CHURCH & DUBOCE IB-OB. SHUTTLES BUS BRIDGE BETWEEN MARKET & CHURCH TO MARKET & EMBARCADERO STATION. OPERATOR IN CCT MODE TO WEST PORTAL AT 0033HRS. VEH DELAY: 01:35 LINE DELAY: 01:35</p> | | |
|--|---|--|--|--|