

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, MAY 9, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	96.4%	36	57

2. VEHICLES AVAILABILITY – MONDAY AM

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F-LINE	20	21	5%
CABLE CAR	26	30	15%
WOODS	140	174	24%
KIRKLAND	111	126	14%
FLYNN	103	105	2%
POTRERO 40'	49	55	12%
POTRERO 60'	53	35	-34%
PRESIDIO	103	107	4%
TOTAL:	719	768	7%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	198	48	6	7	13	22
Cable Car	113	25	3	5	11	6
Potrero	236	64	12	7	30	15
Presidio	203	38	7	6	16	9
Kirkland	223	40	9	6	16	9
Woods	348	97	17	10	54	16
Flynn	202	47	14	6	15	12
TOTAL:	1,523	359	68	47	155	89

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:17 05/09/11	R OPERATOR WO	33	3076	202	23	8172	DIAMOND STREET & BOSWORTH (IB)	ACCIDENT, COACH AND AUTO	IB	16:17	16:54	27
							1169602					
18:26 05/09/11	R OPERATOR WO	33				1095 INDIANA STREET & WOODS YARD	ACCIDENT, COACH AND COACH (NO INJURIES)		18:26	19:38	27	
						1169663	INSP. ALDANA (1T63), MGR. ANDREWS (4M3), SYSTEM SAFETY*, VIDEO*, 6A45*, SHOPMAN ON COACH #8412 BACKED INTO COACH #8182 WHICH WAS STATIONARY, WITH A SHOPMAN ON THE COACH, CRACKING THE WINDSHIELD OF THE COACH, SHOPMAN 799, N.POPP* (LEFT MESSAGE). NO INJURIES REPORTED. VEH DELAY: 01:12					

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:47 05/09/11	R OPERATOR WO	11	3481	056	36	8512	MYRA & MOLIMO (IB)	STALLED, BLOCKING	IB	08:47	11:11	26
										LD	08:47	
							1169547	INSP CHAN, Y (1T67), RCS 091, ATLAS TOWING RESP. INSP STUART, J (LEAD INSP)*, 36 LINE COACHES BY- PASS MYRA ROOP. PAGE SENT OUT. SI WOODS N/R VEH DELAY: 02:24 LINE DELAY: 03:23				
10:38 05/09/11	R OPERATOR FL	30	807	495	38	6210	MARKET & 3RD ST (IB)	BLOCKED BY POLICE	IB	10:38	10:57	26
										LD	10:38	
							1169538	INSP WILCHER, LEAD INSP STUART RESP. THEFOLLOW LINES WERE AFFECTED: 5, 6,31,21,71, 38, AND 09. PAGE SENT OUT. VEH DELAY: 00:19 LINE DELAY: 00:35				
14:34 05/09/11	R OPERATOR PR	15	1662	54	5	5561	FULTON & STANYAN (IB)	JAMMED RETRIEVER	IB	14:34	15:05	21
										LD	14:40	
							1169590	INSP. LUM B., PRESIDIO SHOP 092, STREET MANAGER ESPINNOZA M.*, RETRIEVER MALFUNCTION LED TO COACH LOSING AIR. 21 LINE DIVERTED OUTBOUND VIA COLE / GROVE / SCHRADER / HAYES. VEH DELAY: 00:31 LINE DELAY: 00:25				
23:33 05/09/11	R SFPD CAD#3498 ME	86	2082	113	T	1418	BAYSHORE & ARLETA (OB,NB)	R,T: BLOCKED BY POLICE ACTIVITY (SHOOTING)	OB	23:33	00:42	86
										LD	23:33	
							1169619	SFPD CAD#3498, UNIT#3H16E, SFPD CASE#110376937. MUNI SECURITY NOTIFIED FOR PLATFORM VIDEO RETRIEVAL. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. SWITCHBACK ORDER IB-OB AT 3RD STREET & ARMSTRONG. SHUTTLE 547/8X/6265 BUS BRIDGE BETWEEN BAYSHORE & SUNNYDALE TO 3RD STREET & WILLIAMS. INSP.HENLEY CLEARED. 311 CALL CENTER. SI METRO EAST N/R VEH DELAY: 01:09 LINE DELAY: 01:09				

LINE DELAY > 20 MINUTES

23:38 05/09/11	R	TRAINING INTR ME	86	KUO	58	X	1512	BAYSHORE & ARLETA (IB,SB,PI)	BLOCKED BY POLICE ACTIVITY (SHOOTING)	IB LD	23:38 23:33	00:20 00:42	86
					1169621		SFPD CAD#3498, UNIT#3H16E, SFPD CASE#110376937. MUNI SECURITY NOTIFIED FOR PLATFORM VIDEO RETRIEVAL. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. SWITCHBACK ORDER IB-OB AT 3RD STREET & ARMSTRONG. SHUTTLE 547/8X/6265 BUS BRIDGE BETWEEN BAYSHORE & SUNNYDALE TO 3RD STREET & WILLIAMS. INSP.HENLEY CLEARED. 311 CALL CENTER. SI METRO EAST N/R VEH DELAY: 00:42 LINE DELAY: 01:09						
23:43 05/09/11	R	OPERATOR ME	86	2515	116	T	1420	BAYSHORE & ARLETA (OB,NB)	BLOCKED BY POLICE ACTIVITY (SHOOTING)	OB LD	23:43 23:33	00:42 00:42	86
					1169620		SFPD CAD#3498, UNIT#3H16E, SFPD CASE#110376937. MUNI SECURITY NOTIFIED FOR PLATFORM VIDEO RETRIEVAL. OPERATORS & PASSENGERS NOTIFIED VIA LSGP. SWITCHBACK ORDER IB-OB AT 3RD STREET & ARMSTRONG. SHUTTLE 547/8X/6265 BUS BRIDGE BETWEEN BAYSHORE & SUNNYDALE TO 3RD STREET & WILLIAMS. INSP.HENLEY CLEARED. 311 CALL CENTER. SI METRO EAST N/R VEH DELAY: 00:59 LINE DELAY: 01:09						