

Edwin M. Lee | Mayor  
 Tom Nolan | Chairman  
 Cheryl Brinkman | Vice-Chairman  
 Leona Bridges | Director  
 Malcolm Heinicke | Director  
 Jerry Lee | Director  
 Joél Ramos | Director  
 Edward D. Reiskin | Director of Transportation

**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, MAY 9, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,246	96.4%	24	21	42

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	110	-4%
<b>F LINE</b>	24	25	4%
<b>CABLE CAR</b>	27	24	-11%
<b>WOODS</b>	154	184	19%
<b>KIRKLAND</b>	115	134	17%
<b>FLYNN</b>	103	109	6%
<b>POTRERO 40'</b>	49	59	20%
<b>POTRERO 60'</b>	40	50	25%
<b>PRESIDIO</b>	123	144	17%
<b>TOTAL</b>	749	839	12%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	129	34	10	10	13	1
Flynn	197	42	17	9	16	0
Green	230	41	16	9	13	3
Kirkland	195	24	7	6	9	2
Potrero	227	42	18	10	11	3
Presidio	216	36	13	9	12	2
Woods	345	48	17	7	20	4
<b>TOTAL</b>	<b>1,539</b>	<b>267</b>	<b>98</b>	<b>60</b>	<b>94</b>	<b>15</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:50 05/09/12	063	54		WOODS YARD (PO)	OPERATOR FELL IN YARD (TRACK D1).	05:45	06:15
			1230454	IDISP NOTIFIED CC, INSP WONG, A (1C57), TWU 250A*, PEER ASSISTANCE*, SYSTEM SAFETY*. PAGE SENT OUT. VEH DELAY: 00:30			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:53 05/09/12	315	14	7125	FERRY (OB)	NON INJURY ACCIDENT COACH & AUTO (H & R)	08:53	09:08
				<b>1230528</b> OPERATOR CLEARED INSP HENDERSON. VIDEO PULLED <b>VEH DELAY: 00:15</b>			
09:34 05/09/12	152	F	1079	BEACH & MASON (IB)	VECHILE ACCIDENT LRV/AUTO	09:34	<b>09:54</b>
				<b>1230457</b> PCC SHOP*, C55 RESPONDED 4S50. SENT TO FERRY. C55 INTERVIEW OPERATOR, CLEARED 1100HRS. SS/STAFF* SI FERRY <b>VEH DELAY: 01:26 LINE DELAY: 00:20</b>			
10:35 05/09/12	75	M	1482	VAN NESS STATION (IB)	MEDICAL EMERGENCY	10:35	<b>10:48</b>
				<b>1230534</b> [LRV2=1544]MEDIC36, ENG #36, TRANSPORTED TO UCSF. 4S27, 4C90. PHONE TREE. LSGP, ADGP. CAD #123 <b>VEH DELAY: 00:13 LINE DELAY: 00:13</b>			
11:52 05/09/12	16	29	8406	25TH AVE & CALIFORNIA (IB)	EMERGENCY OPERATOR PERSONAL NECESSITY	11:52	13:38
				<b>1230545</b> MEDIC 59 TRANS, INSP B LUM RESP. INSP J GIANG TRANS NEW OPERATOR TO TAKE OVER THE COACH. DISP*. <b>VEH DELAY: 01:46</b>			
12:15 05/09/12	402	8X	6268	VISITATION & TALBERT (OB)	ACCIDENT COACH & DALY CITY POLICE VEHICLE, NO INJURY.	12:15	13:54
				<b>1230546</b> INSP J JIANG; DALY CITY POLICE UNIT #24 RESP. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. CASE #120-03-634. SYSTEM SAFETY*. MGR M ESPINOZA*. CLAIMS 6A42*. VIDEO*. MGR A ANDREWS*. <b>VEH DELAY: 01:39</b>			
14:00 05/09/12	323	33	5448	18TH ST & DANVERS (IB)	ACCIDENT COACH & PARKED AUTO, NO INJURY.	14:00	14:32
				<b>1230541</b> INSP K JOMOC CLEARED. MINOR DAMAGES TO BOTH VEHICLES. NO OP 799. COACH WAS SENT BACK IN SERVICE. CLAIMS 6A42*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 00:32</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:24 05/09/12	32	60	14	POWELL & BUSH (IB)	ACCIDENT CABLE CAR / AUTO	14:24	14:34
				<b>1230551</b>	INSP BEMNET. MGR 8M8*. SS*. 6A42*. OP. INTERVIEW @ BAY & TAYLOR. AUTO MADE ILLEGAL LEFT TURN AND MADE CONTACT WITH FRONT OF CABLE CAR . NO DAMAGE TO C.C. MODERATE DAMAGE TO AUTO. NO INJURY. NO 799 <b>VEH DELAY: 00:10 LINE DELAY: 00:10</b>	<b>14:24</b>	<b>14:34</b>
15:42 05/09/12	173	F	496	FERRY LOOP & (SIDE TRACK)	MEDICAL EMERGENCY (RENDERING AID)	15:42	16:00
				<b>1230563</b>	INSP F CADELINA & MEDICS 92 RESPONDED AND ASSISTED. TREATMENT REFUSED. CLAIMS 6A45* NO LINE DELAY. <b>VEH DELAY: 00:18</b>		
16:16 05/09/12	126	1	5611	CLAY & DRUMM (OB)	ACCIDENT COACH & TOUR BUS, NO INJURY.	16:16	17:00
				<b>1230610</b>	INSP E DENNIS CLEARED. COACH WAS STOPPED. RIGHT REAR OF COACH MADE CONTACT WITH LEFT SIDE MIRROR OF COACH. POTRERO 093 RESP. NO OP 799. SYSTEM SAFETY*. VIDEO*. CLAIMS 6A45*. MGR A ANDREWS*. SI PRESIDIO N/R [EOR 20:15] <b>VEH DELAY: 03:59</b>		
18:03 05/09/12	157	44	8156	CALIFORNIA & 7TH AVE (OB)	INTERVIEW FOR ALLEGED INCIDENT AT PALOU & KEITH, SEE TAG 1230607.	18:31	18:50
				<b>1230608</b>	INSP J GIANG INTERVIEWED THE OPERATOR. OPERATOR HAS NO KNOWLEDGE OF THE ALLEGED INCIDENT. CLAIMS 6A45*. VIDEO*. SYSTEM SAFETY*. <b>VEH DELAY: 00:19</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
05:30 05/09/12	5	L	1542	FOREST HILL (IB)	NO BRAKE RELEASE	05:30	
			<b>1230502</b>	[LRV2=1549]J KELLY*, 4-S-24, 4-S-48, 4-S-50, 4-S-23, DEADPUSH TO FOLSOM, SS/STAFF* PHONE TREE, LSGP, ADGP*, 10 SHUTTLES SENT. SI FOLSOM SIDETRACK 1449<>1430 @10:04 <b>VEH DELAY: 04:34 LINE DELAY: 00:38</b>		<b>05:30</b>	<b>06:08</b>
05:41 05/09/12	155	F	1055	SAN JOSE & RANDALL (IB)	NO BRAKE RELEASE	05:41	
			<b>1230475</b>	C52,4S27, PCC SHOP ON SCENE RESCUECAR SINGLE 33/N/1493 J/N PULLOUTS I/B OVER K-LINE.SS/STAFF* SI METRO 1856 @07:06 <b>VEH DELAY: 01:25 LINE DELAY: 00:25</b>		<b>05:41</b>	<b>06:06</b>
09:52 05/09/12				DUBOCE & CHURCH (IB,OB)	AMBULANCE BLOCKING, GAS LEAK	09:52	11:05
			<b>1230509</b>	4T40 SWITCHBACK I/B O/B CARL/HILLWAY OB/IB ,CHURCH 16TH ST ALSO SAINT FRANCIS CIRCLE. 2M8,LMC,311,PHONE TREE,4T40,4T75,1M1,* SS/STAFF*SUBWAY PA,LSGP,ADGP* <b>VEH DELAY: 01:13 LINE DELAY: 01:13</b>		<b>09:52</b>	<b>11:05</b>
21:03 05/09/12	156	3	5638	POST BETWEEN HYDE & LARKIN (IB)	POLICE ACTIVITY BLOCKING	21:03	21:45
			<b>1230591</b>	INSP E. DENNIS, INSP D.FONG, T. ALDANA RESP 3 LINE REROUTED VIA 31 LINE 27 LINE REROUTED SENIOR MGRS PAGED <b>VEH DELAY: 00:42 LINE DELAY: 02:39</b>		<b>21:03</b>	<b>23:42</b>
22:33 05/09/12	167	F	1053	MARKET & 1ST STREET (IB)	BLOCKED BY DISABLED TROLLEY (POLE STUCK IN OVERHEAD).	22:33	22:58
			<b>1230588</b>	MRU 4S44 & INSP.WILLIAMS CLEARED. OVERHEAD LINE*, TROLLEY SHOP*. SENIOR STAFF/SAFETY/RAILS* UPAGED. <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>		<b>22:33</b>	<b>22:58</b>

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
22:45 05/09/12	187	F	1063	MARKET & 2ST STREET (IB)	BLOCKED BY DISABLED TROLLEY (POLE STUCK IN OVERHEAD).	22:45 22:33	22:58 22:58
			1230589	MRU 4S44 & INSP.WILLIAMS CLEARED. OVERHEAD LINE*, TROLLEY SHOP*. SENIOR STAFF/SAFETY/RAILS* UPAGED. VEH DELAY: 00:13 LINE DELAY: 00:25			

### 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>636</b>
<b>Afternoon</b>	<b>741</b>
<b>TOTAL</b>	<b>1,377</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>