

## **DAILY SERVICE DELIVERY OVERVIEW**

### **TUESDAY, MAY 10, 2011**

#### **1. RUNS PULLED OUT- IN SERVICE:**

	<b>SCHEDULED</b>	<b>% PULLED OUT IN SERVICE</b>	<b>OPEN RUNS</b>	<b>RUNS WORKED AT OVER TIME</b>
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>95.9%</b>	<b>48</b>	<b>51</b>

#### **2. VEHICLES AVAILABILITY**

	<b>SCHEDULED</b>	<b>AVAILABLE</b>	<b>SPARE RATIO</b>
<b>LRV</b>	<b>114</b>	<b>111</b>	<b>-3%</b>
<b>F-LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>29</b>	<b>12%</b>
<b>WOODS</b>	<b>140</b>	<b>172</b>	<b>23%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>125</b>	<b>13%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>58</b>	<b>18%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>31</b>	<b>-42%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>102</b>	<b>-1%</b>
<b>TOTAL:</b>	<b>719</b>	<b>757</b>	<b>5%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	195	45	9	9	11	16
<b>Cable Car</b>	106	26	5	4	14	3
<b>Potrero</b>	231	56	10	7	28	11
<b>Presidio</b>	195	32	3	7	16	6
<b>Kirkland</b>	223	36	8	4	16	8
<b>Woods</b>	341	90	17	9	53	11
<b>Flynn</b>	200	41	10	8	15	8
<b>TOTAL:</b>	<b>1,491</b>	<b>326</b>	<b>62</b>	<b>48</b>	<b>153</b>	<b>63</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:26 05/10/11	R	INSP L.DAVIS	11		29	996	GARFIELD & JUNIPER SERRA	ACCIDENT, INSP TRUCK / TRUCK		08:26	09:02	35
							1169709					
08:33 05/10/11	R	OPERATOR WO	18	3871	73	9L	8147 BAYSHORE & CORTLAND (OB)	ACCIDENT, COACH/AUTO MINOR, NO INJURY, NO 799	OB	08:33	09:23	35
							1169713					
10:28 05/10/11	R	OPERATOR KI	17	1075	675	47	8302 VAN NESS & OFARRELL (OB)	ACCIDENT, COACH / AUTO H&R. MINOR NO INJURY. NO 799	OB	10:28	11:18	35
							1169689					

## 2. ACCIDENTS & DELAYS > 20 MINUTES - CONTINUED:

### ACCIDENTS

12:49 05/10/11	R	OPERATOR WO	17		36	799	2845	SLOAT AVE & 45TH AVE (OB)	ACCIDENT, COACH AND VAN (NO INJURIES)	OB	12:49	14:40	27
					1169776			INSP. JIANG (1T64), LEAD INSPECTOR STUART (1L1)*, SHOP TRUCK #854 FIXED CONVEX MIRROR, SYSTEM SAFETY*, VIDEO*, 6A46*. VEH DELAY: 01:51					
13:05 05/10/11	R	OPERATOR FL	18	2768	518	8X	6270	MISSION STREET & GENEVA AVE (OB)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	OB	13:05		27
					1169696			OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1169697					
13:05 05/10/11	R	OPERATOR FL	18	2768	518	8X	6270	PHELAN LOOP (IB)	ACCIDENT, COACH AND AUTO (HIT AND RUN) INTERVIEW	IB	13:18	15:20	27
					1169697			INSP. DAVIS (1T67), SYSTEM SAFETY*, VIDEO*, 6A46*, NOTE: SEE ORIGINAL TAG #1169696 VEH DELAY: 02:02					
18:50 05/10/11	R	OPERATOR WO	33	1615	138	9	8416	2ND STREET BETWEEN HOWARD STREET & MISSION STREET (PI)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	PI	18:50	19:29	27
					1169850			INSP. WONG (1T61) SYSTEM SAFETY*, VIDEO*, 6A46*, THE AUTO LEFT THE SCENE (LICENSE PLATE CA 4CTK231), HONDA MINI VAN. VEH DELAY: 00:39					

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:16 05/10/11	R OPERATOR ME	88		ALL			MMT-1 (IB,OB)	B/O ATCS PROBLEM - SEM MESSAGE DATE / TIME INVALID MESSAGE	IB LD	17:16	18:00	13
							1169835				OCC CLEARED, 4-S-39 J. SMITH, LSGP, AND WP. AGENT*, J. KELLY*, DAVIDE PUGLISI, A. ANDREWS., 8 SHUTTLE USED VEH DELAY: 00:44 LINE DELAY: 00:44	
17:30 05/10/11	R OPERATOR ME	20	2669	82	L	1506	MMT-1 (IB,OB)	B/O ATCS PROBLEM - SEM MESSAGE DATE / TIME INVALID MESSAGE (TRAIN 1506 LOCKED KEYS)	IB LD	17:16	17:47	13
							1169841				[LRV2=1533]OCC CLEARED, 4-S-39 J. SMITH, LSGP, WP. AGENT*, J. KELLY*, DAVIDE PUGLISI, A. ANDREWS., 8 SHUTTLE USED VEH DELAY: 00:31 LINE DELAY: 00:27	