



**Muni
Service Delivery
Daily Report**

Tuesday, May 11, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

05 12 2010 WEDNESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	1	0	1	0	9=1
Potrero	3	0	0	0	22=1, 49=2
Presidio	0	0	0	1	
Green	1	0	0	0	J=1
F line	0	0	0	0	
TOTAL	5	0	1	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - **0730 HOURS (TIME)**

<i>Not-Outs: No Operators</i>	<i>Not-Outs: No Equipment</i>	<i>Late Pull-outs: No Operators</i>	<i>Late Pull-outs: No Equipment</i>	<i>Afected lines</i>
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05-11-2010 TUESDAY PM NOLO REPORT

<i>Cable Car</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Flynn</i>	<i>0</i>	<i>0</i>	<i>2</i>	<i>0</i>	
<i>Kirkland</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>47-1</i>
<i>Woods</i>	<i>5</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1-9,1-23,1-29,1-37,1-44</i>
<i>Potrero</i>	<i>5</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>2-14,1-22,1-30,1-49</i>
<i>Presidio</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
<i>Metro</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	
<i>F line</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	
TOTAL	11	0	3	0	

Special Events

Emergency Equipment Demand - Reason

Division

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY, MAY 11, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	0	1	0.0%	49	0	1	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	10	0.0%	155	0	10	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	0	0	0.0%	189	0	0	100.0%
Kirkland multi-piece	0		0.0%				
Woods one-piece	5	2	5.7%	262	8	2	96.9%
Woods multi-piece	6		6.0%				
Potrero one-piece	3	3	4.5%	183	3	3	98.4%
Potrero multi-piece	0		0.0%				
Presidio one-piece	1	1	1.9%	161	1	1	99.4%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	4	0.0%	151	0	4	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	0	1	0.0%	32	0	1	100.0%
F Line multi-piece	0		0.0%				
System total				1182	12	22	99.0%

Accidents

Tue May 11, 2010

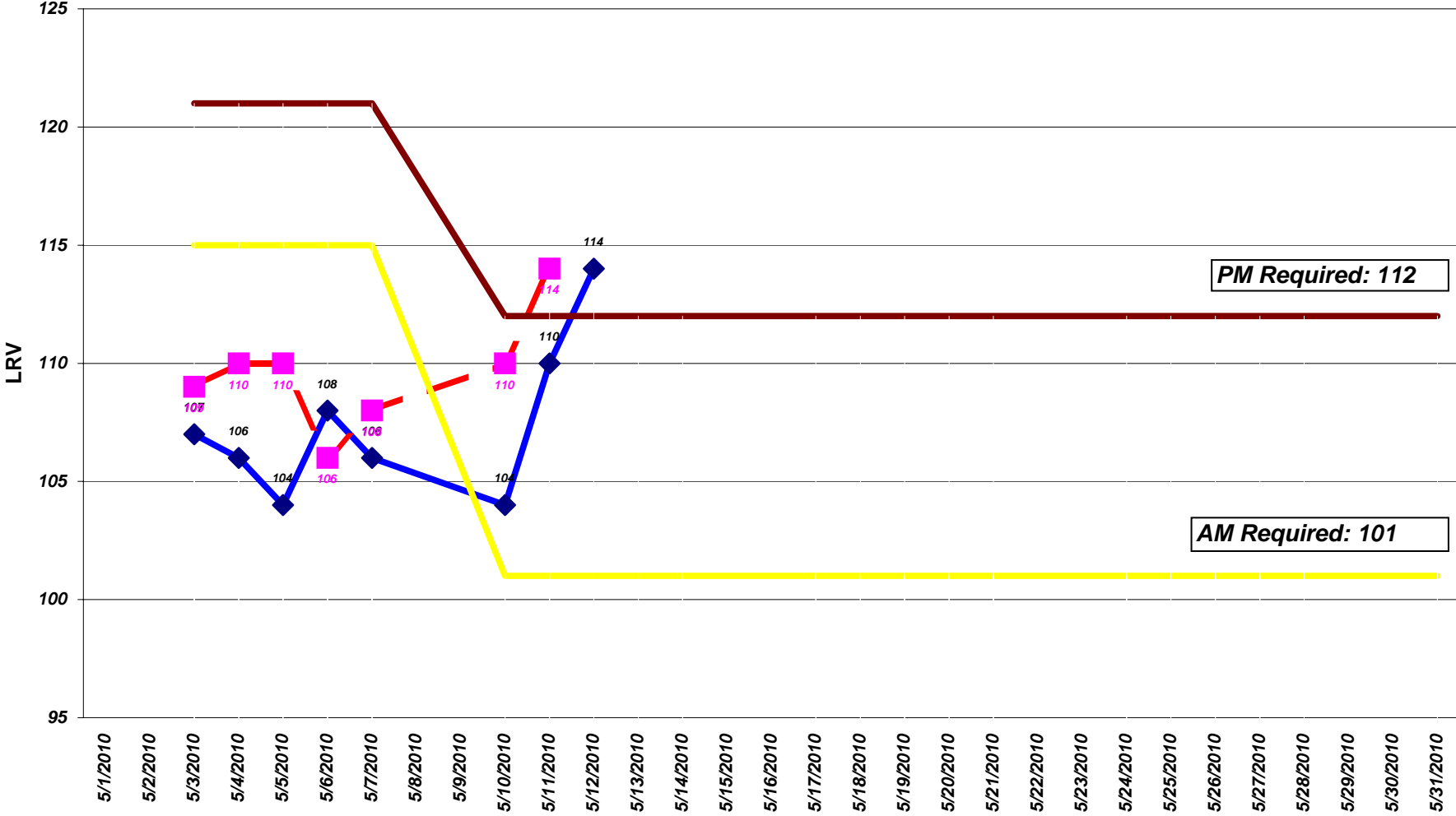
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:06 05/11/10	R OPERATOR WO	11	2980	78	9L	8141	SAN BRUNO & SILVER (OB)	ACCIDENT COACH / BICYCLIST	OB	08:06	09:01	39
							1106523	INSP J. CLARK, SYSTEM SAFETY*, MANAGER STUART*, 6A48*, VIDEO*, AID REFUSED, NO 799 VEH DELAY: 00:55				
08:15 05/11/10	R OPERATOR PO	14	0904	319	24	5469	DIVISADERO & CALIFORNIA (IB)	ACCIDENT TROLLEY POLE AND APARMENT BUILDING WINDOW	IB	08:15	09:35	11
							1106544	INSPECTORS LUM,B;JONES,R.SFPD 3G1A,SFFD TRUCK 10 RESPOND VIDEO *,CLAIMS *,SYSTEM SAFETY*,MGR.STEUART,J.* NO POST ACCIDENT TEST VEH DELAY: 01:20				
08:17 05/11/10	R OPERATOR WO	40	2495	26	29	8366	SOMERSET & MANSELL (OB)	ACCIDENT WITH INJURY COACH & AUTO (AID REFUSED)	OB	08:17	10:20	39
							1106555	INSP T.C. JOHNSON, SYSTEM SAFETY*, 6A48*, VIDEO*, MANAGER STUART*, 4 PASSENGER CLAIMED INJURY, AID REFUSED, NO 799 VEH DELAY: 02:03				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:15 05/11/10	R OPERATOR PO	17	3414	408	30	7116	NORTH POINT & POLK (IB)	ACCIDENT WITH INJURY COACH / AUTO (HIT & RUN)	IB	11:15	13:24	39
							1106612 INSP WILCHER, MANAGER LAVIGNE, SYSTEM SAFETY*, VIDEO*, POLICE #3A4C, CASE #100436109, MEDIC #77 TRANSPORTED OPERATOR TO ST. FRANCIS HOSPITAL WITH NECK INJURY, ENG #28, DISP*, INSP B. NEWMAN TRANSPORTED RESCUE OPERATOR TO PULL COACH IN, TWU 250A*, WORKERS COMP* SI POTRERO N/R [EOR 14:03] VEH DELAY: 02:48					
12:03 05/11/10	T INSP R. JONES	39				42	CALIFORNIA & PARKER (IB)	NON REVENUE ACCIDENT TRUCK & AUTO	IB	12:03	12:36	39
							1106561 INSP VICKER, MANAGER STUART*, MINOR DAMAGE TO CAR VEH DELAY: 00:33					
12:15 05/11/10	R INSP CHAU PO	14	686	302	14	7119	MISSION & 15TH ST (OB)	ACCIDENT COACH / AUTO	OB	11:45		18
							1106608 OPERATOR CLEARED, SEE INTERVIEW TAG #1106609					
12:49 05/11/10	R OPERATOR PO	14	2389	391	33	5436	25TH STREET & POTRERO (IB)	ACCIDENT COACH AND AUTO	IB	12:49	13:22	11
							1106600 INSPECTOR JOMOC,K;CLEARED SYSTEM SAFETY * VEH DELAY: 00:33					
13:49 05/11/10	R OPERATOR PR	38	3022	129	5	5625	FULTON & MASONIC (IB)	ACCIDENT COACH/ AUTO, HIT AND RUN	IB	13:49	13:54	18
							1106687 SFPD*, VIDEO*,S/S* CLAIM 6-A-46*, 311 REF. #218-9380 VEH DELAY: 00:05					
19:04 05/11/10	R OPERATOR KI	27	2440	709	1X	8123	NORTH POINT & JONES (PO)	ACCIDENT COACH/ COACH, H/R	PO	19:04	19:43	18
							1106692 INSP D FONG CLEARED, VIDEO* NO 799, JIM KELLY*, MARY TRAVIS-ALLEN* VEH DELAY: 00:39					
22:29 05/11/10	R OPERATOR PO	25	1217	448	22	5466	20TH ST & 3RD ST (OB)	ACCIDENT COACH & AUTO (MODERATE)	OB	22:29	23:45	25
							1106602 INSP.WILSON CLEARED SI POTRERO N/R [EOR 23:53] VEH DELAY: 01:24					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:43 05/11/10	R TRACK DEPARTM ME	75			N		JUDAH ST & 35TH AVE (IB,OB)	SUSPICIOUS PACKAGE	IB	09:36	10:25	87
					1106545		SFPD UNIT 312 CLRD, INSP W COLLAZOS, R DONALDSON & MGR CARLOS CARRILLO ON SCENE. N-LINE SWITCH BACK JUDAH/SUNSET BLVD & JUDAH/19TH AVE, 3-MOTOR COACH SHUTTLES USED FOR BUS BRIDGE. LSGP*, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 00:49 LINE DELAY: 00:49		LD	09:36	10:25	

LIGHT RAIL VEHICLES AM/PM Required & Availability



PM Required: 112

AM Required: 101

◆ AM Availability
 ■ PM Availability
 — AM REQUIRED
 — PM REQUIRED

Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
MAY 2010					
05/03/10	MONDAY	115	107	121	109
05/04/10	TUESDAY	115	106	121	110
05/05/10	WEDNESDAY	115	104	121	110
05/06/10	THURSDAY	115	108	121	106
05/07/10	FRIDAY	115	106	121	108
05/10/10	MONDAY (NEW SIGN U	101	104	112	110
05/11/10	TUESDAY	101	110	112	114
05/12/10	WEDNESDAY	101	114	112	
05/13/10	THURSDAY	101		112	
05/14/10	FRIDAY	101		112	
05/17/10	MONDAY	101		112	
05/18/10	TUESDAY	101		112	
05/19/10	WEDNESDAY	101		112	
05/20/10	THURSDAY	101		112	
05/21/10	FRIDAY	101		112	
05/24/10	MONDAY	101		112	
05/25/10	TUESDAY	101		112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	May
12, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

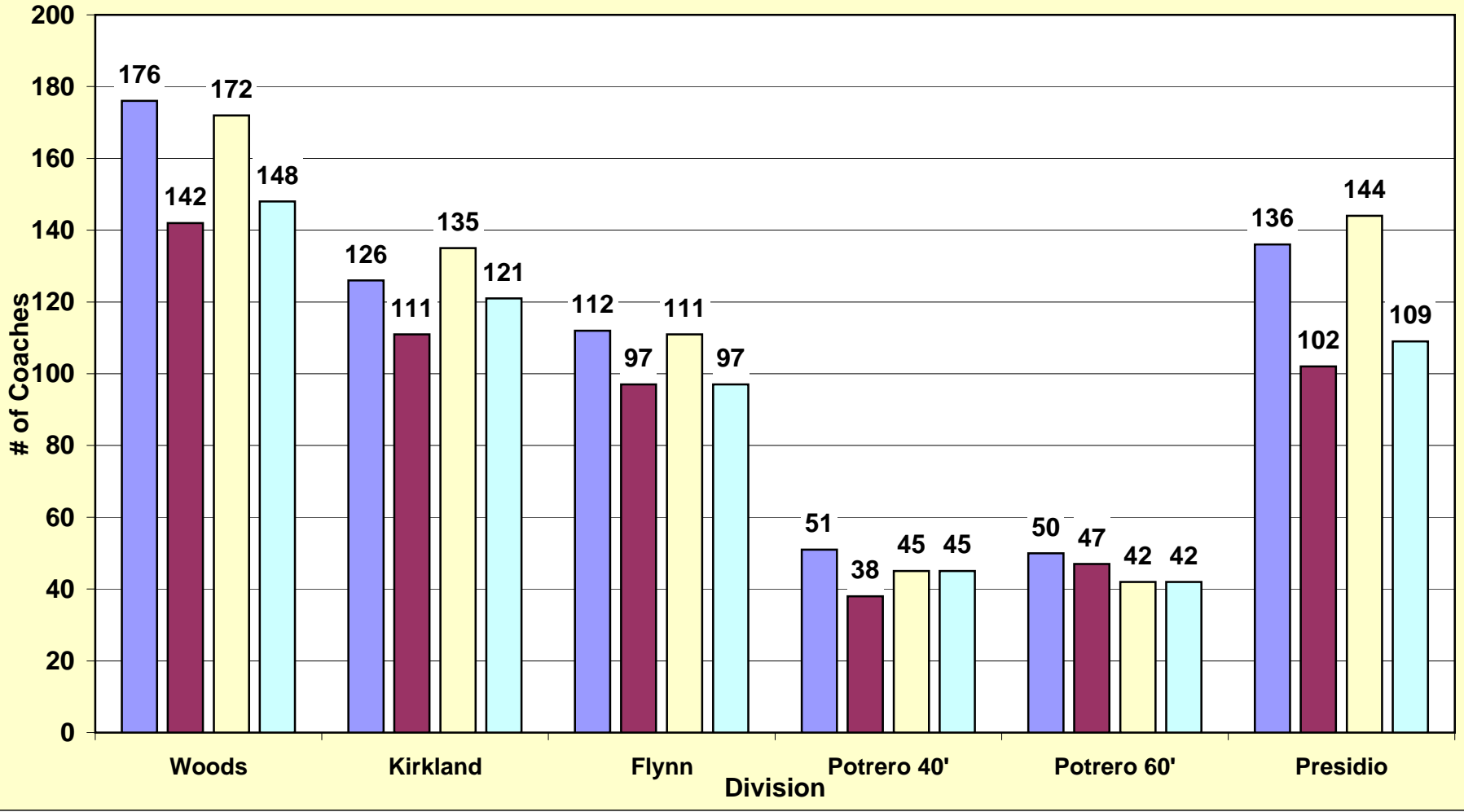
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	8
SUPPORT SHOP	1
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	2
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	9
QUALITY ASSURANCE	0

TOTAL **37**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
				May
12, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	37	8	7	4
Equipment available for service @ 7:30 a.m.	114	13	3	4

Motor & Trolley Coaches Availability
A.M. 5/12/10 & 5/11/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/12/10									
Fleet size	205	135	124	464	75	73	165	313	787
Present demand	142	111	97	350	40	49	97	186	536
Extra service	14	0	0	14	N/A	N/A	N/A	N/A	14
Scheduled maintenance	5	1	3	9	1	1	1	3	12
Campaigns / retrofits	1	0	0	1	0	0	2	2	3
Maintenance Holds	29	9	12	50	24	23	29	76	126
Awaiting parts	4	0	0	4	8	11	5	24	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	1	0	0	1	1
Equipment available for service @ 7:45 a.m.	176	126	112	414	51	50	136	237	651
Final a.m. pull-out	142	111	97	350	38	47	102	187	537
Reserve fleet usage	16		0	16	0	0	0	0	16
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	0	1	1
Operator not outs	0	0	0	0	2	2	0	4	4
Afternoon (p.m.) availability									
5/11/10									
Fleet size	205	145	124	474	75	73	165	313	787
Present demand	142	121	97	360	63	54	101	218	578
Extra service	5	0	0	5	N/A	N/A	N/A	N/A	5
Scheduled maintenance	4	1	4	9	1	1	1	3	12
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	33	10	13	56	30	31	21	82	138
Awaiting parts	4	1	0	5	8	11	5	24	29
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	2	2	0	4	4
Equipment available for service @ 5:30 p.m.	172	135	111	418	45	42	144	231	649
Final p.m. pull-out	148	121	97	366	45	42	109	226	592
Reserve fleet usage	8	0	0	8	0	0	0	0	8
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	0	1	1
Operator not outs	1	0	0	1	0	0	0	0	1

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day:TUESDAY, MAY 11, 2010											
Green	242	47	9	9	17	19	19.4	3.7	3.7	7.0	7.9
Cable Car	136	18	6	3	3	6	13.2	4.4	2.2	2.2	4.4
Potrero	224	42	15	8	14	5	18.8	6.7	3.6	6.3	2.2
Presidio	194	25	7	5	8	5	12.9	3.6	2.6	4.1	2.6
Kirkland	229	34	5	3	11	15	14.8	2.2	1.3	4.8	6.6
Woods	331	47	11	5	22	9	14.2	3.3	1.5	6.6	2.7
Flynn	193	32	10	6	14	2	16.6	5.2	3.1	7.3	1.0
Total	1,549	245	63	39	89	61	15.8%	4.1%	2.5%	5.7%	3.9%
<i>TUESDAY 05 04 10</i>	1549	354	111	36	107	100	23%	7%	2%	7%	7%
<i>WEDNESDAY 05 05 10</i>	1542	309	105	34	105	65	20%	7%	2%	7%	4%
<i>THURSDAY 05 06 10</i>	1531	301	81	38	110	72	20%	5%	3%	7%	5%
<i>FRIDAY 05 07 10</i>	1548	334	101	44	107	82	22%	6%	3%	7%	5%
<i>SATURDAY 05 08 10</i>	1048	243	71	31	84	57	23%	7%	3%	8%	5%
<i>SUNDAY 05 09 10</i>	1019	246	67	26	83	70	24%	7%	3%	8%	7%
<i>MONDAY 05 10 10</i>	1569	290	75	40	98	77	18%	5%	3%	6%	5%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:**1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.