



**Muni  
Service Delivery  
Daily Report**

Tuesday, May 12, 2008





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	Count	Time
<b>Baseball Game Service Summary Report MAY, 12, 2009</b>		
<b>ATTENDANCE: 25701</b>		
<b>NUMBER OF PASSENGERS (appr.): 2745</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:20
Last IB trip at Embarcadero		19:40
Number of special IB trips	10	
Number of regular IB trips	41	
Total pre-game trips	51	
Average IB headway		3:40
Standard deviation		3:27
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:06</b>
First OB trip at Embarcadero		21:58
Last OB trip at Embarcadero		22:48
<b>Load completed</b>		<b>22:25</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	4	
L	1	
M	2	
N	4	
<b>Total post-game trips</b>	<b>12</b>	
<b>Average OB headway</b>		<b>4:21</b>
Standard deviation		2:58

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Runs Not Out and Late Out for Rush Hours**

Morning Report		WEDNESDAY 05 13 2009			
Cable Car	0	0	0	0	
Flynn	0	0	0	2	
Kirkland	3	0	0	0	10=1, 28=2
Woods	0	0	0	0	
Potrero	2	0	1	2	14=1, 30=1
Presidio	1	0	0	0	5=1
Green	4	0	0	0	KT=2, N=2
F line	1	0	0	0	F=1
<b>TOTAL</b>	11	0	0	4	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches
<b>0738 HOURS</b>

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**TUESDAY/5 12 09 /PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	3	0	0	0	2=48 1=71
Potrero	5	0	0	0	1=22 2=30 1=41 1=49
Presidio	1	0	1	0	1=45
Metro	6	0	0	0	1=J 2=KT 1=L 2=M
F line	0	0	0	0	
<b>TOTAL</b>	15	0	1	0	

<b>Special Events</b>				
<b>0</b>				
Division				
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>				

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY 5/12/2009							
Revised 2/21/09							
<b>Cable Car one-piece</b>	3	1		49	3	1	6.1%
<b>Cable Car multi-piece</b>	0						
<b>Flynn one-piece</b>	0	0		154	0	0	0.0%
<b>Flynn multi-piece</b>	0						
<b>Kirkland one-piece</b>	0	1		212	0	1	0.0%
<b>Kirkland multi-piece</b>	0						
<b>Woods one-piece</b>	1	0		251	2	0	0.8%
<b>Woods multi-piece</b>	2						
<b>Potrero one-piece</b>	1	2		212	3	2	1.4%
<b>Potrero multi-piece</b>	4						
<b>Presidio one-piece</b>	1	3		174	3	3	1.7%
<b>Presidio multi-piece</b>	4						
<b>Metro one-piece</b>	4	13		146	7	13	4.8%
<b>Metro multi-piece</b>	6						
<b>F Line one-piece</b>	1	1		33	2	1	6.1%
<b>F Line multi-piece</b>	2						
<b>System total</b>				1231	20	21	1.6%

# Accidents

Tue May 12, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:09 05/12/09	R OPERATOR FL	39		493	9	6216	ARELETA & SAN BRUNO (IB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES	IB	09:09	10:39	14
				1047620		INSPTS J WILLIAMS, G LAVIGNE, A CHAU CLEARED - ACCIDENT REQUIRED INTERPRETER VEH DELAY: 01:30						
11:05 05/12/09	R OPERATOR CA	12	8	22	60	07	MASON & WASHINGTON (IB)	BUMPER BAR.	IB LD	11:05	11:15	12
				1047594		INSP JAHN. MANAGER DEL BARRIO*. CABLE SHOP FOUND KINK IN CABLE, MARKED THE CABLE AND PUT THE CABLE BACK IN SERVICE. CABLE SHOP 665 TOWED CAR 22 INTO BARN. NO INJURY. OPERATOR LET THE CABLE GO LATE HITTING THE BUMPER BAR. SHUTTLES PULLED BUT CANCELED. SI CABLE CAR 07 @11:55 VEH DELAY: 00:50 LINE DELAY: 00:10						
14:32 05/12/09	R OPERATOR FL	26	1	530	9X	6221	COLUMBUS & UNION (OB)	NON INJURY ACCIDENT, COACH / AUTO.	OB	14:19	15:35	24
				1047657		INSP SIGALA J, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO AUTO, NO 799, VIDEO*, CLAIMS #6A42*. VEH DELAY: 01:16						
14:40 05/12/09	R OPERATOR KI	11	6	633	43	8354	GENEVA & NAPLES (OB)	NON INJURY ACCIDENT, COACH / VAN.	OB	14:40	15:44	24
				1047654		INSP CHAN Y, MINOR DAMAGE TO COACH, MODERATE DAMAGE TO VAN, NO 799, VIDEO*, CLAIMS #6A42*. VEH DELAY: 01:04						

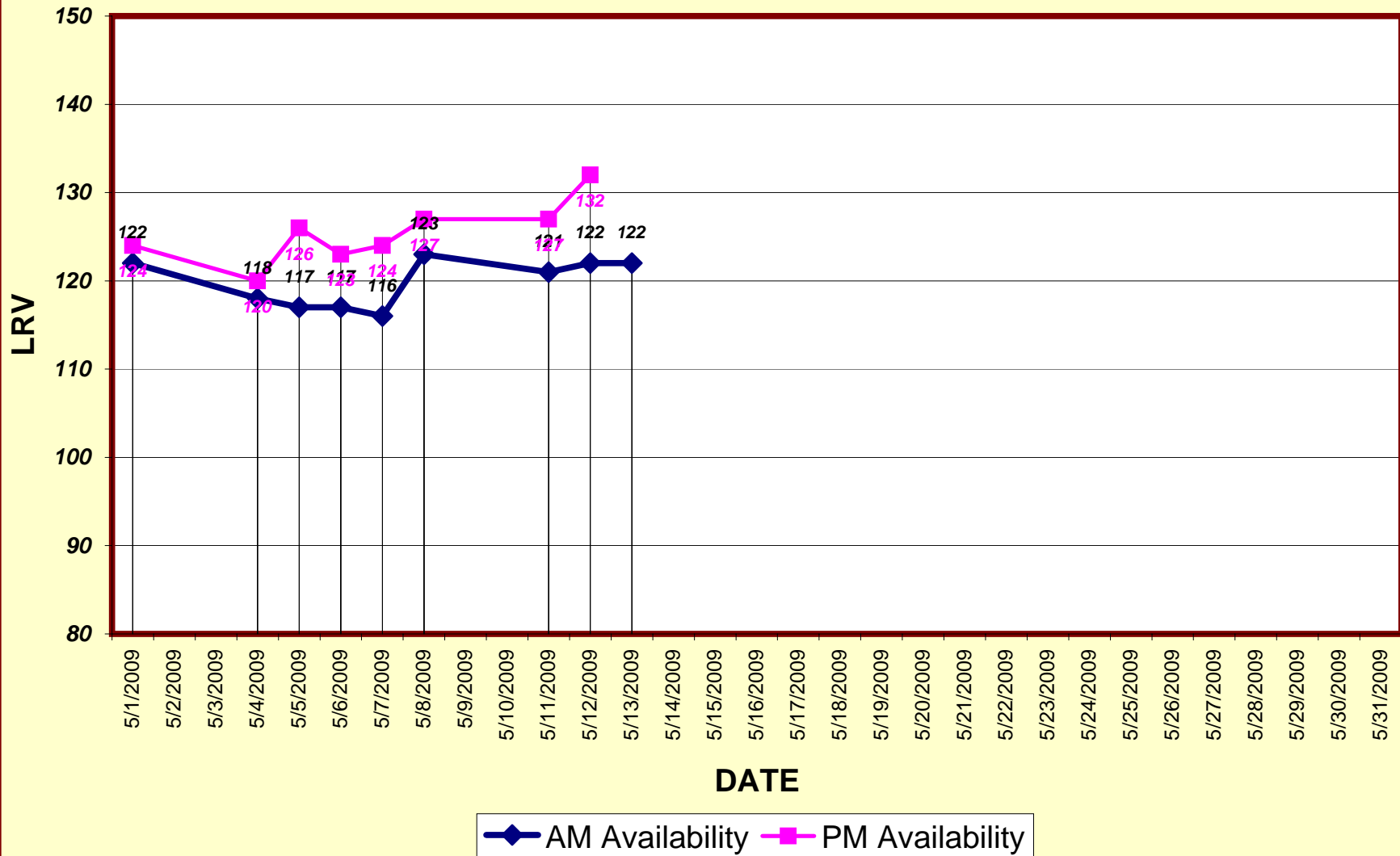
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:53 05/12/09	R OPERATOR PO	38	1	435	14	7032	MISSION & 16TH (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	16:53	17:55	24
							1047645	INSP CHAN Y, NO 799, MINOR DAMAGE TO COACH AND AUTO, VIDEO*, CLAIMS #6A42* VEH DELAY: 01:02				
19:03 05/12/09	R OPERATOR PR	07	6	140	31	5524	EDDY & FILLMORE (IB)	VERBAL ALTERCATION, OPERATOR / PASSENGER.	IB	19:03	19:17	24
							1047675	SFPD VEH DELAY: 00:14				
19:08 05/12/09	R OPERATOR WO	26	6	213	52	8197	PORTOLA & DIAMOND HEIGHTS (IB)	NON INJURY ACCIDENT, COACH / AUTO.	IB	19:08	20:08	24
							1047682	INSP NEWMAN B, MODERATE DAMAGE TO AUTO, NO DAMAGE TO COACH, NO 799, VIDEO*, CLAIMS #6A42*. VEH DELAY: 01:00				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
22:06 05/12/09	T CABLE MACHINE CA	25			59		WASINGTON & MASON (IB,OB)	SPLICE CHECK, DAMAGE FOUND. MASON LINE DELAY.	IB	22:04	01:30	25
							1047705	CABLE SHOP TRUCK TOWED MASON CARS INTO BARN. 2 SHUTTLES. CABLE CREWS CONVERTED TO MOTORCOACH SERVICE. SEN.STAFF*; SI CABLE CAR VEH DELAY: 03:26 LINE DELAY: 03:26	LD	22:04	01:30	



# LIGHT RAIL AM/PM Availability



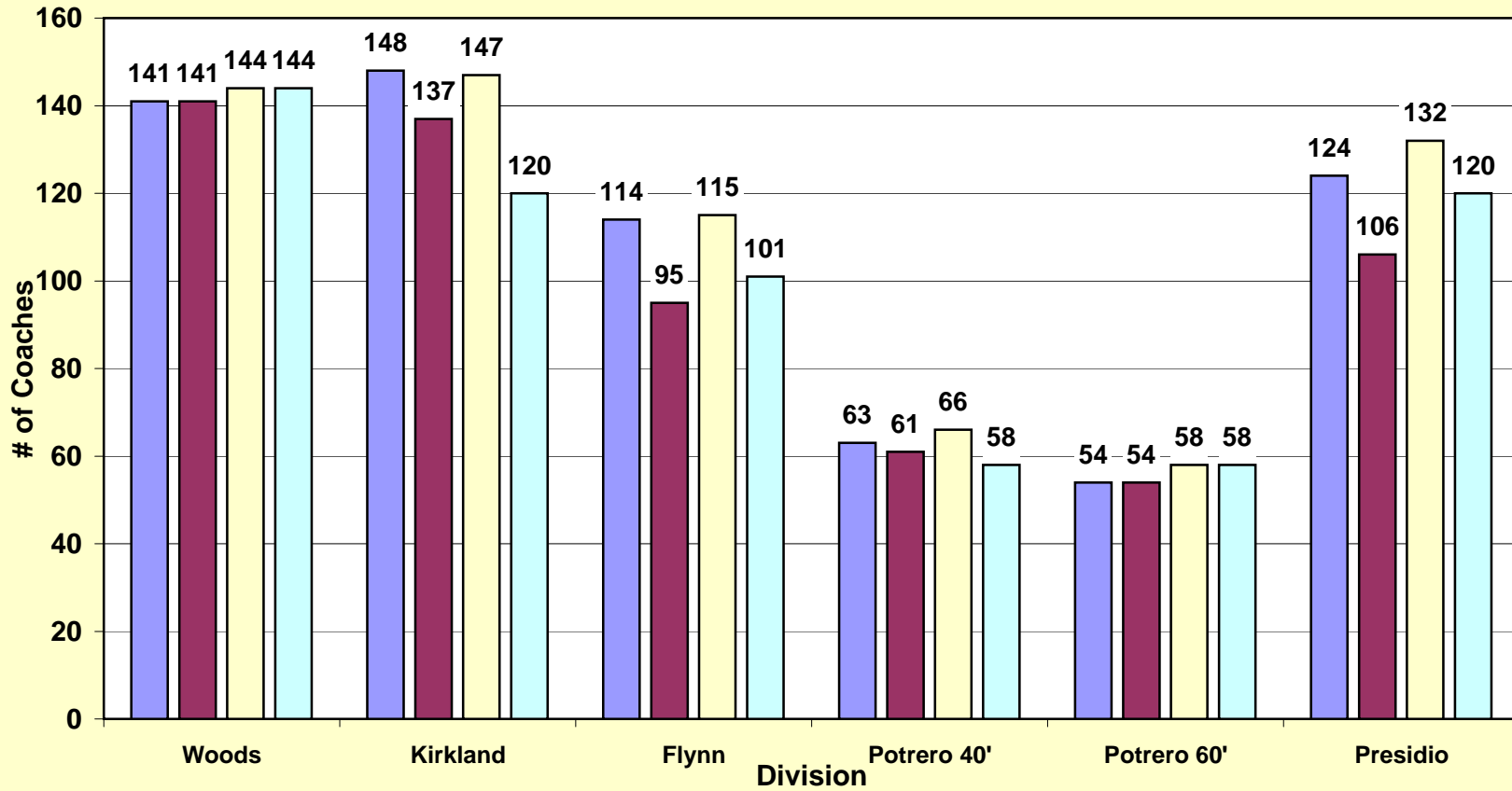
Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	
05/14/09	THURSDAY		
05/15/09	FRIDAY		
05/18/09	MONDAY		
05/19/09	TUESDAY		
05/20/09	WEDNESDAY		
05/21/09	THURSDAY		
05/22/09	FRIDAY		
05/25/09	MONDAY		
05/26/09	TUESDAY		
05/27/09	WEDNESDAY		
05/28/09	THURSDAY		
05/29/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>Wednesday</b> <b>05/13/09</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
<b>Air</b>	1
<b>Automatic Train Control System (ATCS)</b>	1
<b>Brakes</b>	0
<b>Coupler</b>	0
<b>Doors / steps</b>	2
<b>Heating, Ventilation, Air Conditioner (HVAC)</b>	1
<b>Lights</b>	0
<b>Pantographs</b>	0
<b>Propulsion</b>	2
<b>Flats</b>	0
<b>PM</b>	5
<b>Support shop</b>	3
<b>Body/paint shop</b>	10
<b>Glass shop</b>	1
<b>Parts</b>	2
<b>Destination sign/electrical</b>	0
<b>Other</b>	1
<b>Vendor</b>	0
<b>Engineering</b>	0
<b>Total</b>	<b>29</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>Wednesday 05/13/09</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	28	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>29</b>	<b>18</b>	<b>3</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>122</b>	<b>10</b>	<b>7</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 5/13/09 & 5/12/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability POTRERO USED 2 40' FOR 60' RUNS</b>									
<b>5/13/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	5	10	2	0	2	4	14
Campaigns / retrofits	0	0	1	1	0	0	3	3	4
Maintenance Holds	45	7	10	62	12	22	41	75	137
Awaiting parts	21	4	2	27	0	0	16	16	43
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	141	148	114	403	63	54	124	241	644
Final a.m. pull-out	141	137	95	373	61	54	106	221	594
Reserve fleet usage	15	0	0	15	0	2	0	2	17
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	0	0	0	2	0	2	2
<b>Afternoon (p.m.) availability POTRERO USED 8 40' FOR 60' RUNS</b>									
<b>5/12/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	3	7	0	0	0	0	7
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	46	8	9	63	9	24	33	66	129
Awaiting parts	25	4	1	30	0	0	17	17	47
Radio	0	0	0	0	0	0	1	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	144	147	115	406	66	58	132	256	662
Final p.m. pull-out	144	120	101	365	58	58	120	236	601
Reserve fleet usage	10	0	0	10	0	8	0	8	18
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	2	0	2	1	1	0	2	4

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: TUESDAY, MAY 12, 2009</b>											
Green	240	52	19	9	19	5	21.7	7.9	3.8	7.9	2.1
Cable Car	134	32	8	5	11	8	23.9	6.0	3.7	8.2	6.0
Potrero	267	50	21	4	16	9	18.7	7.9	1.5	6.0	3.4
Presidio	208	39	13	7	5	14	18.8	6.3	3.4	2.4	6.7
Kirkland	253	41	12	9	12	8	16.2	4.7	3.6	4.7	3.2
Woods	301	54	20	5	18	11	17.9	6.6	1.7	6.0	3.7
Flynn	201	37	10	4	17	6	18.4	5.0	2.0	8.5	3.0
<b>Total</b>	<b>1604</b>	<b>305</b>	<b>103</b>	<b>43</b>	<b>98</b>	<b>61</b>	<b>19.0%</b>	<b>6.4%</b>	<b>2.7%</b>	<b>6.1%</b>	<b>3.8%</b>
<b>Summary For The Last 7 Days</b>											
TUESDAY 5.5	1,581	328	126	47	99	56	21%	8%	3%	6%	4
WEDNESDAY 5.6	1,589	309	112	44	92	61	19%	7%	3%	6%	4
THURSDAY 5.7.	1,615	323	107	41	109	66	20%	7%	3%	7%	4
FRIDAY 5.8	1,647	343	125	45	110	63	21%	8%	3%	7%	4
SATURDAY 5.9.	1,124	265	106	27	83	49	24%	9%	2%	7%	4
SUNDAY 5.10.	1,069	281	115	21	86	59	26%	11%	2%	8%	5
MONDAY 5.11	1,648	347	143	41	108	55	21%	9%	3%	7%	3
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											