



**Muni  
Service Delivery  
Daily Report**

Thursday, May 14, 2008





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	Count	Time
<b>Baseball Game Service Summary Report MAY, 14, 2009</b>		
<b>ATTENDANCE: 30154</b>		
<b>NUMBER OF PASSENGERS (appr.): 2840</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:30
Last IB trip at Embarcadero		19:53
Number of special IB trips	9	
Number of regular IB trips	40	
Total pre-game trips	49	
Average IB headway		4:20
Standard deviation		4:05
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:25</b>
First OB trip at Embarcadero		22:06
Last OB trip at Embarcadero		22:56
<b>Load completed</b>		<b>22:30</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	1	
KT	2	
L	1	
M	1	
N	5	
<b>Total post-game trips</b>	<b>10</b>	
<b>Average OB headway</b>		<b>5:36</b>
Standard deviation		3:35

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

<b>Morning Report</b>		<b>FRIDAY 05 15 2009</b>			
Cable Car	0	0	0	0	
Flynn		0	0	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	4	0	1	0	30=2, 41=2
Presidio	1	0	0	0	5=1
Green	6	0	0	0	M=2, N=2, J=1, S=1
F line	1	0	0	0	F=1
<b>TOTAL</b>	12	0	1	0	

<b>Special Events</b>
<b>Emergency Equipment Demand - Reason</b>
Division
Number of coaches
<b>0736 HOURS</b>

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**05 14 09 Thursday PM NOLO REPORT**

Cable Car	1	0	0	0	1=59
Flynn	0	0	0	0	
Kirkland	2	0	1	0	28=1 91=1
Woods	0	0	0	0	
Potrero	8	0	0	0	7=1 14=3 22=1 30=1 33=1 41=1
Presidio	7	0	1	0	1=2 3=1 5=3 30=1
Metro	6	0	1	0	L=1 S=3 M=1 KT=1
F line	0	0	0	0	
<b>TOTAL</b>	24	0	3	0	

**Special Events**

0

Division

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY 5/14/2009							
Revised 2/21/09							
<b>Cable Car one-piece</b>	1	2		49	1	2	2.0%
<b>Cable Car multi-piece</b>	0						
<b>Flynn one-piece</b>	1	1		154	1	1	0.6%
<b>Flynn multi-piece</b>	0						
<b>Kirkland one-piece</b>	1	1		212	1	1	0.5%
<b>Kirkland multi-piece</b>	0						
<b>Woods one-piece</b>	1	0		251	1	0	0.4%
<b>Woods multi-piece</b>	0						
<b>Potrero one-piece</b>	3	0		212	5	0	2.4%
<b>Potrero multi-piece</b>	4						
<b>Presidio one-piece</b>	4	6		174	9	6	5.2%
<b>Presidio multi-piece</b>	10						
<b>Metro one-piece</b>	0	8		146	5	8	3.4%
<b>Metro multi-piece</b>	10						
<b>F Line one-piece</b>	0	3		33	1	3	3.0%
<b>F Line multi-piece</b>	2						
<b>System total</b>				1231	24	21	1.9%

# Accidents

Thu May 14, 2009

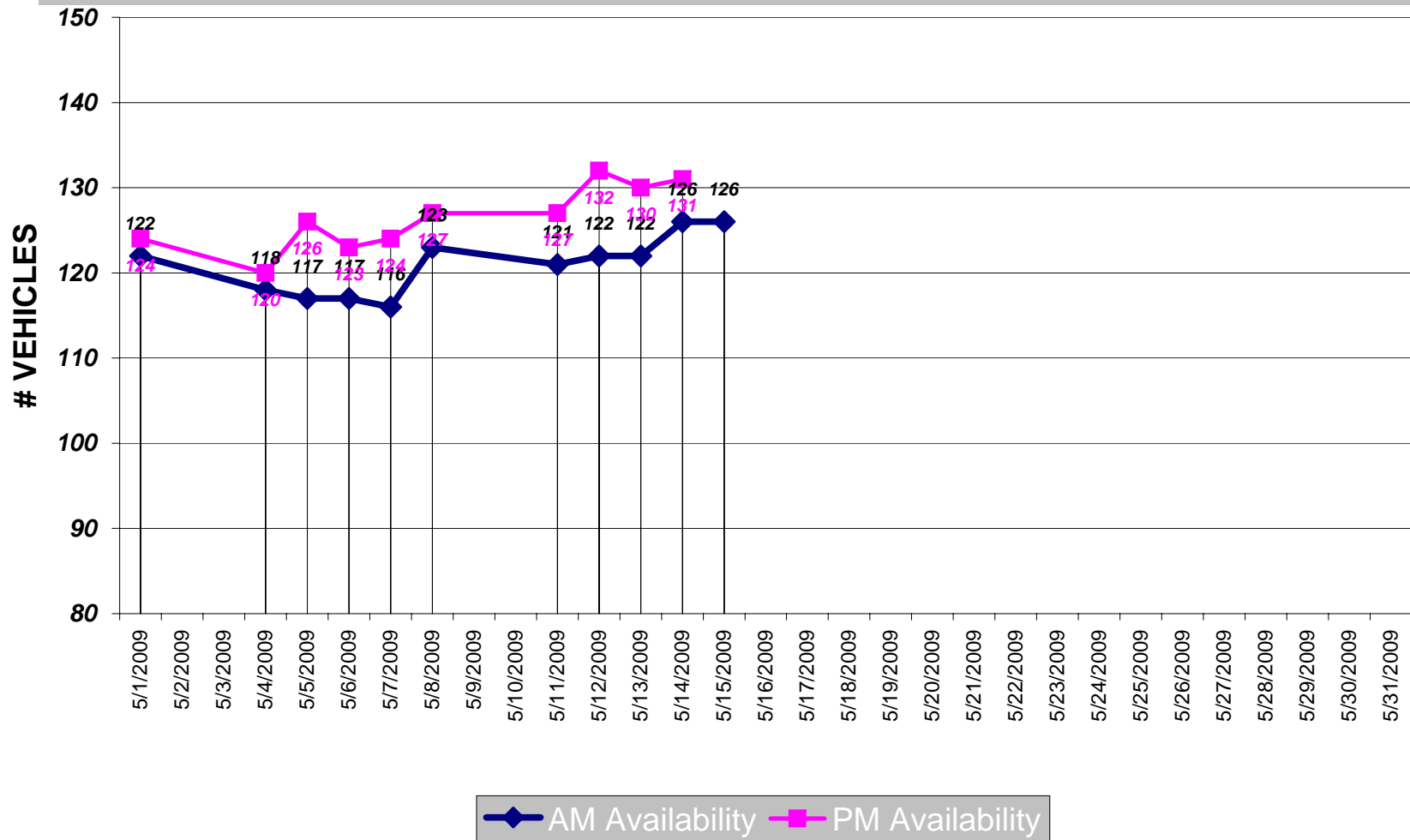
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:26 05/14/09	R INSP J GIANG	30				027	GEARY & COLLINS	ACCIDENT INSPECTOR TRUCK & AUTO. NO INJURY.		14:26		30
						1047955	INSP L BROWN CLEARED AT 1541 HOURS. MINOR DAMAGE TO BOTH VEHICLE. NO 799. MGR A ANDREW*.					
18:17 05/14/09	R OPERATOR PR	07	6	069	1	5504	CALIFORNIA & LAUREL (OB)	ACCIDENT (COACH / AUTO)	OB	18:17	18:19	16
						1047979	OPERATOR CLEARED VEH DELAY: 00:02					
20:26 05/14/09	R OPERATOR ME	21	8	102	J	1510	CHURCH & 23RD STREET (OB)	LRV/AUTO ACCIDENT NO INJURIES REPORTED	OB	20:26	20:44	85
						1047978	INSPECTOR MCCRAY INTERVIEW OPERATOR. VEH DELAY: 00:18 LINE DELAY: 00:18		LD	20:26	20:44	
20:26 05/14/09	R OPERATOR ME	21	8	102	J	1510	CHURCH & 23 ST (OB)	LRV/AUTO ACCIDENT	OB	20:26	21:35	85
						1047988	OPERATOR CLEARED, 4T78 INSPECTOR MCCRAY INTERVIEW OPERATOR VEH DELAY: 01:09 LINE DELAY: 00:14		LD	20:26	20:40	

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:33 05/14/09	R OPERATOR CA	40	1 1	8	59	21	MASON & FILBERT (IB)	BLOCKED BY GARBAGE TRUCK	IB	06:33	07:00	40
							1047888	INSP.8T43 JAHN,A. TRUCK 665.GARBAGE TRUCK SHOP TRUCK CLEARED DELAY. VEH DELAY: 00:27 LINE DELAY: 00:27	LD	06:33	07:00	
16:57 05/14/09	R OPERATOR ME	21		71	J	1484	CHURCH & DUBOCE (IB)	BLOCKED BY CAR 1455	IB	16:57	18:20	85
							1048003	4S39,4S44,4S49. VEH DELAY: 01:23 LINE DELAY: 01:23	LD	16:57	18:20	
16:58 05/14/09	R OPERATOR	21	4	104		J	CHURCH & DUBOCE (IB)	BLOCKED OVERHEAD WIRE DOWN.	IB	16:58	18:20	85
							1048007	MRU SHOP CLEARED. SS/STAFF*,4S44,4S49,C33,OVERHEAD LINE 819. SHUTTLES #13 USED FOR SERVICE J/N LINE. FEEDER CA-11 OPENED AT 1658HRS.CLOSED 1814 HRS. 819 REQUESTED TO OPEN FEEDER CH-13 AT 1716HRS. CLOSED AT 1742 HRS. SERVICE BACK AT 1814 HRS. OUTBOUND N/J LINE SWITCHBACK AT SAINT FRANCIS CIRCLE OB/IB. SI MINT YARD VEH DELAY: 01:22 LINE DELAY: 01:22	LD	16:58	18:20	
20:28 05/14/09	R OPERATOR ME	21	1	113	N	1489	7TH & IRVING (IB)	NON-MUNI ACCIDENT	IB	20:28	20:49	85
							1047983	[LRV2=1454]OPERATOR CLEARED. 4T40 SFPD. VEH DELAY: 00:21 LINE DELAY: 00:21	LD	20:28	20:49	



## LIGHT RAIL VEHICLES AVAILABLE



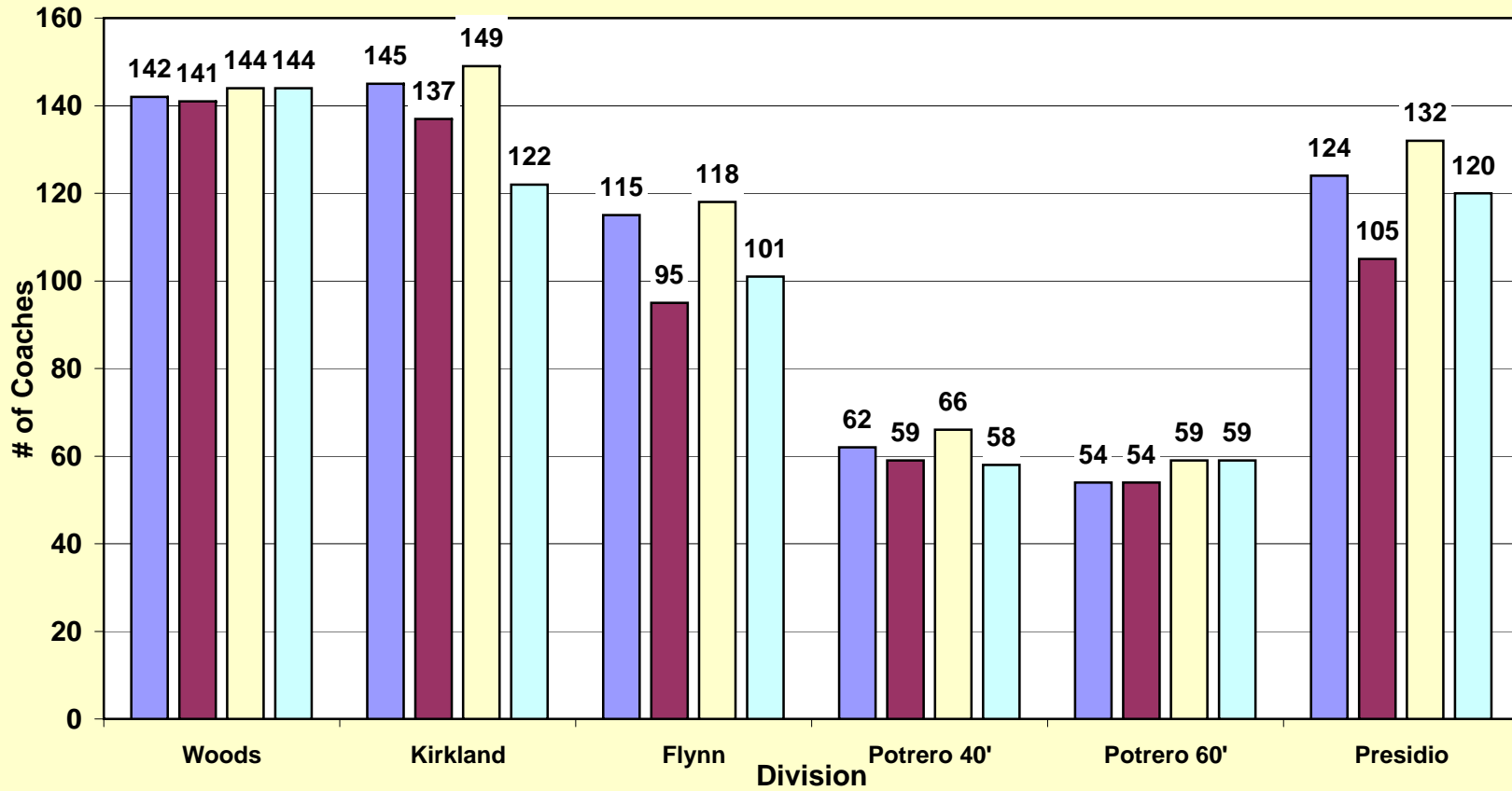
Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	130
05/14/09	THURSDAY	126	131
05/15/09	FRIDAY	126	
05/18/09	MONDAY		
05/19/09	TUESDAY		
05/20/09	WEDNESDAY		
05/21/09	THURSDAY		
05/22/09	FRIDAY		
05/25/09	MONDAY		
05/26/09	TUESDAY		
05/27/09	WEDNESDAY		
05/28/09	THURSDAY		
05/29/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>05/15/09</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
<b>Air</b>	1
<b>Automatic Train Control System (ATCS)</b>	0
<b>Brakes</b>	1
<b>Coupler</b>	0
<b>Doors / steps</b>	0
<b>Heating, Ventilation, Air Conditioner (HVAC)</b>	2
<b>Lights</b>	0
<b>Pantographs</b>	1
<b>Propulsion</b>	2
<b>Flats</b>	0
<b>PM</b>	4
<b>Support shop</b>	3
<b>Body/paint shop</b>	10
<b>Glass shop</b>	0
<b>Parts</b>	0
<b>Destination sign/electrical</b>	0
<b>Other</b>	1
<b>Vendor</b>	0
<b>Engineering</b>	0
<b>Total</b>	<b>25</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>05/15/09</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	28	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>25</b>	<b>19</b>	<b>4</b>	<b>4</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>126</b>	<b>9</b>	<b>6</b>	<b>4</b>

**Motor & Trolley Coaches Availability**  
**A.M. 5/15/09 & 5/14/09 P.M. Peak Time**

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability POTRERO USED 1 40' FOR 60' RUNS</b>									
<b>5/15/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	0	1	2	3	14
Campaigns / retrofits	0	0	1	1	0	0	3	3	4
Maintenance Holds	39	10	9	58	13	21	41	75	133
Awaiting parts	15	4	1	20	2	1	21	24	44
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	142	145	115	402	62	54	124	240	642
Final a.m. pull-out	141	137	95	373	59	54	105	218	591
Reserve fleet usage	10	0	0	10	0	1	0	1	11
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	2	2	1	5	5
<b>Afternoon (p.m.) availability POTRERO USED 3 40' FOR 60' RUNS</b>									
<b>5/14/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	2	6	0	0	0	0	6
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	41	6	6	53	9	18	33	60	113
Awaiting parts	17	4	0	21	2	1	17	20	41
Radio	0	0	0	0	0	0	0	0	0
Farebox	1	0	0	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	144	149	118	411	66	59	132	257	668
Final p.m. pull-out	144	122	101	367	58	59	120	237	604
Reserve fleet usage	9	0	0	9	0	3	0	3	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	0	0	1	0	0	1	1

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	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: THURSDAY, MAY 14, 2009</b>											
Green	240	54	18	8	20	8	22.5	7.5	3.3	8.3	3.3
Cable Car	131	26	7	3	12	4	19.8	5.3	2.3	9.2	3.1
Potrero	265	53	25	3	13	12	20.0	9.4	1.1	4.9	4.5
Presidio	204	45	22	7	7	9	22.1	10.8	3.4	3.4	4.4
Kirkland	254	42	17	7	14	4	16.5	6.7	2.8	5.5	1.6
Woods	304	48	16	6	19	7	15.8	5.3	2.0	6.3	2.3
Flynn	204	46	13	5	20	8	22.5	6.4	2.5	9.8	3.9
<b>Total</b>	<b>1602</b>	<b>314</b>	<b>118</b>	<b>39</b>	<b>105</b>	<b>52</b>	<b>19.6%</b>	<b>7.4%</b>	<b>2.4%</b>	<b>6.6%</b>	<b>3.2%</b>

**Summary For The Last 7 Days**

THURSDAY 5. 7.	1,615	323	107	41	109	66	20%	7%	3%	7%	4
FRIDAY 5. 8	1,647	343	125	45	110	63	21%	8%	3%	7%	4
SATURDAY 5. 9.	1,124	265	106	27	83	49	24%	9%	2%	7%	4
SUNDAY 5. 10.	1,069	281	115	21	86	59	26%	11%	2%	8%	5
MONDAY 5. 11	1,648	347	143	41	108	55	21%	9%	3%	7%	3
TUESDAY 5. 12	1,604	305	103	43	98	61	19%	6%	3%	6%	4
WEDNESDAY 5. 13	1,589	297	99	39	97	62	19%	6%	3%	6%	4

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.