



MUNI Service Delivery Daily Report

Saturday, May 16, 2009





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	Count	Time
Baseball Game Service Summary Report MAY, 16, 2009		
ATTENDANCE: 41336		
NUMBER OF PASSENGERS (appr.): 4490		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		13:10
First IB trip at Embarcadero		10:40
Last IB trip at Embarcadero		13:54
Number of special IB trips	10	
Number of regular IB trips	42	
Total pre-game trips	52	
Average IB headway		3:54
Standard deviation		2:31
Post-game outbound (OB) service		
Game ended		16:21
First OB trip at Embarcadero		16:20
Last OB trip at Embarcadero		17:24
Load completed		16:50
Trips to Castro	0	
Trips to Embarcadero	0	
J	3	
KT	6	
L	1	
M	2	
N	7	
Total post-game trips	19	
Average OB headway		3:18
Standard deviation		2:43

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected

Runs Not Out and Late Out for Rush Hours

Morning Report

SUNDAY 05/17/09

Cable Car	1	0	0	0	
Flynn	1	0	0	0	
Kirkland	2	0	0	0	
Woods	0	0	0	1	
Potrero	0	0	1	0	
Presidio	3	0	0	0	
Green	4	0	0	0	
F line	0	0	0	0	
TOTAL	11	0	1	1	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

0800 HOURS

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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05 16 09 SATURDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	5	0	0	0	9=1 9X=1 38=2 71=1
Kirkland	0	0	0	0	
Woods	2	0	0	0	29=1 94=1
Potrero	0	0	0	0	
Presidio	9	0	0	0	3=1 5=2 21=2 30=2 31=2
Metro	11	0	0	0	M=3 L=3 KT=4 N=1
F line	0	0	0	0	
TOTAL	27	0	0	0	

Special Events

0

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 5/16/09							
Revised 2/21/08							
Cable Car one-piece	0	6		46	1	6	2.2%
Cable Car multi-piece	2						
Flynn one-piece	2	5		117	4	5	3.4%
Flynn multi-piece	4						
Kirkland one-piece	1	0		137	1	0	0.7%
Kirkland multi-piece	0						
Woods one-piece	0	0		160	0	0	0.0%
Woods multi-piece	0						
Potrero one-piece	1	0		142	1	0	0.7%
Potrero multi-piece	0						
Presidio one-piece	6	8		130	7	8	5.4%
Presidio multi-piece	2						
Metro one-piece	4	19		103	7	19	6.8%
Metro multi-piece	6						
F Line one-piece	2	1		30	4	1	13.3%
F Line multi-piece	4						
System total				865	25	39	2.9%

Accidents

Sat May 16, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:43 05/16/09	R OPERATOR PR	26	4	54	31	8215	EDDY & MASON (IB)	ALIGHTING WHEELCHAIR PASSENGER MAKES CONTACT (MINOR) WITH PEDESTRIAN NEAR COACH.	IB	10:43	11:15	40
							1048252	INSP B WONG RESPONDS AND INTERVIEWS PARTIES. NEITHER CLAIMS INJURY OR REQUESTS AID. BOTH WERE 80 YRS OLD. VIDEO*, CLAIMS-6A42*. MGR ESPINOZA* VEH DELAY: 00:32				
11:25 05/16/09	R OPERATOR WO	26	5	019	54	8453	KIRKWOOD AVENUE. & DORMITORY RD. (IB)	ACCIDENT (COACH / AUTO) , NO INJURY	IB	11:25	12:07	28
							1048215	INSP CLARK, J. RESP; NO INJURY, NO 799. VEH DELAY: 00:42				
11:58 05/16/09	R OPERATOR WO			059	54	8199	SAGAMORE & PLYMOUTH (OB)	ACCIDENT (COACH / AUTO, HIT & RUN)	OB	11:58		26
							1048212	NO INJURY, OPERATOR CONTINUE IN SERVICE & WILL BE INTERVIEWED.				
14:37 05/16/09	R OPERATOR CA	12	29	12	59	12	POWELL & SACRAMENTO (OB)	ACCIDENT CABLE CAR AND AUTO HIT AND RUN	OB	14:37		12
							1048290	NO INJURY. NO DAMAGE. INSP. KWONG WILL INTERVIEW OPERATOR AT BAY AND TAYLOR				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:00 05/16/09	R OPERATOR CA	12	98	37	60	22	HYDE & NORTH POINT (OB)	SLOT BLADE . NO INJURY.	OB LD	17:00 17:00	17:15 17:15	12
							1048296					
18:23 05/16/09	R OPERATOR PO	38	33	477	14	7005	MISSION & 6TH ST (OB)	COACH & AUTO ACCIDENT, BROKEN TROLLEY POLE MADE CONTACT WITH AUTO MODERATE DAMAGE, TO AUTO BROKEN WINDSHIELD	OB	18:23	21:09	07
							1048343					
19:30 05/16/09	R SHOPMAN JAMES PO	07		435	14	7032	MISSION & 7TH ST (OB)	COACH/AUTO ACCIDENT, MINOR DAMAGE, POTRERO SHOPMAN DRIVING COACH	OB	19:30	22:08	7
							1048346					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
06:36 05/16/09	R	OPERATOR GV			157	F	1050	SAN JOSE BETWEEN GENEVA & SENECA (PO)	PCC TROLLEY SHOE IN THE OVERHEAD SNAGS GUY WIRE. F-LINE PULL-OUTS (THREE RUNS) AFFECTED.	PO	06:37	08:07	85
												LD	06:37
							1048239	INSPS G PINTO, PCC SHOP, OVERHEAD LINE 824 RESPOND. OVERHEAD REPAIRED AT 0745 HRS. PCC SHOP UNABLE TO EFFECT REPAIRS ON STREET AND MOVE 1050 TO GENEVA. THREE SHUTTLES OBTAINED FOR F-LINE SERVICE. S LAU*, J KELLY*, F LUM*, MESSAGES TO K MCDONALD, F ALEJANDRO. 311*, UPAGED. ROLLING DELAYS IN REVENUE LOOP FOR REGULAR LRV-LINE SERVICE FROM 0722 TO 0735 HRS DURING OHL REPAIR, SI GENEVA 1056 @08:07 VEH DELAY: 01:30 LINE DELAY: 01:23					
18:44 05/16/09	R	OPERATOR PR	36	3	173	1	5525	CALIFORNIA & STEINER (IB)	BROKEN OVERHEAD WIRES, OPEN FEEDER F-15	IB	18:20	20:14	07
													LD
							1048321	INSP S. WONG CLEARED, INTERVIEW OP, LINE TRUCK 819, REROUTE 1 LINE I/B & O/B, SHUTTLES. NO 799. VEH DELAY: 01:54 LINE DELAY: 01:54					

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
23:36 05/16/09	T OPERATOR PO	85		477	14	7114	MISSION BETWEEN OCEAN & GENEVA (IB,OB)	SFPD ACTIVITY / SHOOTING	IB LD	23:36 23:36	04:00 05:07	16
						1048188	INSP. L. WILSON, A. VELACRUZ, SFPD CASE 090-507-787, VIDEO*, J. KELLY*, SENIOR STAFF / SAFETY*, 311*, TWO SHUTTLES USED - 813/91/8338, 246/90/8410 OB / IB FROM MISSION / OCEAN TO MISSION / SAN JOSE, LINES 09X,14,29,43,52,54 ALL BLOCKED AND RE-ROUTED AT MISSION / GENEVA, 14 - LINE SB AT PHELAN LOOP OB / IB, OPERATOR ID 3333 TAKEN TO POLICE STATION FOR INTERVIEW AS POTENTIAL WITNESS, TAKEN BACK TO POTRERO AT 04:30, 14-LINE CLEARED ALL AROUND AT 05:07. VEH DELAY: 04:24 LINE DELAY: 05:31					

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons +	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, MAY 16, 2009											
Green	163	54	24	6	18	6	33.1	14.7	3.7	11.0	3.7
Cable Car	116	25	11	3	8	3	21.6	9.5	2.6	6.9	2.6
Potrero	179	37	14	2	11	10	20.7	7.8	1.1	6.1	5.6
Presidio	147	35	19	5	4	7	23.8	12.9	3.4	2.7	4.8
Kirkland	172	35	11	7	9	8	20.3	6.4	4.1	5.2	4.7
Woods	202	41	13	3	17	8	20.3	6.4	1.5	8.4	4.0
Flynn	152	46	15	5	19	7	30.3	9.9	3.3	12.5	4.6
Total	1131	273	107	31	86	49	24.1%	9.5%	2.7%	7.6%	4.3%
Summary For The Last 7 Days											
SATURDAY 5. 9.	1,124	265	106	27	83	49	24%	9%	2%	7%	4
SUNDAY 5. 10.	1,069	281	115	21	86	59	26%	11%	2%	8%	5
MONDAY 5. 11	1,648	347	143	41	108	55	21%	9%	3%	7%	3
TUESDAY 5. 12	1,604	305	103	43	98	61	19%	6%	3%	6%	4
WEDNESDAY 5. 13	1,589	297	99	39	97	62	19%	6%	3%	6%	4
THURSDAY 5. 14	1,602	314	118	39	105	52	19%	7%	2%	7%	3
FRIDAY 5. 15	1,640	349	129	43	109	68	21%	8%	3%	7%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											