

DAILY SERVICE DELIVERY OVERVIEW

Monday May 16, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NOT OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	97.3	32	47

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	108	-5%
F LINE	20	22	10%
CABLE CAR	26	30	15%
WOODS	140	168	20%
KIRKLAND	111	125	13%
FLYNN	103	109	6%
POTRERO 40'	49	53	8%
POTRERO 60'	53	29	-45%
PRESIDIO	103	102	-1%
TOTAL	719	746	4%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	204	44	6	10	14	14
Cable Car	119	25	4	4	14	3
Potrero	236	60	11	10	28	11
Presidio	198	41	5	9	19	8
Kirkland	218	43	10	8	17	8
Woods	334	95	19	10	55	11
Flynn	202	39	9	4	16	10
TOTAL	1,511	347	64	55	163	65

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE		CALL FROM Division	RU N	LI NE	VEH	LOCATION	NATURE OF OCCURRENCE Action Taken	DELAY		
								DI	START	END
10:30 5/16/2011	T	SFPD PO	303	24	5444	630 VALENCIA (OB)	ALLEGED ACCIDENT, COACH/AUTO	OB	10:30	10:31
			1170797			OP TO BE INTERVIEWED AT 3D/PALOU TERMINAL VEH DELAY: 00:01				
11:14 5/16/2011	R	OPERATOR FL	434	38	6403	GEARY & 3RD AVENUE (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES	IB	11:14	11:49
			1170810			INSP. B. LUM CLEARED. CLAIMS 6A45*, VIDEO*, S/S*. NO OP 799 SI FLYNN N/R [EOR 11:43] VEH DELAY: 00:29				

13:21	R	OPERATOR	423	49	912 2	MISSION & 24TH STREET (OB)	PEDESTRIAN FELL IN FRONT OF COACH	OB	13:21	
5/16/2011		PO	1170853			VIDEO*, SEE INTERVIEW TAG				
18:39	R	OPERATOR	176	54	815 7	GENEVA & SAN JOSE (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	18:39	19:43
5/16/2011		WO	1170862			INSP L WILSON; SFPD 3-H-15-D; SYSTEM SAFETY*, CLAIMS 6-A-48*, VIDEO*, NO INJURIES / NO 799, VEH DELAY: 01:04				
19:23	R	OPERATOR	732	19	833 8	BEACH & POLK (OB)	VEHICLE ACCIDENT COACH / TRUCK	OB	19:23	19:46
5/16/2011		KI	1170907			INSP D FONG; CLAIMS 6-A-48*, SYSTEM SAFETY*, VIDEO*, SI KIRKLAND N/R [EOR 20:10] VEH DELAY: 00:47				
20:04	R	OPERATOR	153	31	553 1	BALBOA & 30TH AVE (IB)	FALL ONBOARD / AID REFUSED	IB	20:04	
5/16/2011		PR	1170915			VIDEO*, SEE INTERVIEW TAG				

Line Delays \geq 20 Minutes

TIME DATE		CALL FROM Division	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE Action Taken	DI	START	END
9:52	T	POWER CONTROL				FULTON & 25TH AVENUE (IB,OB)	OPEN FEEDER - BA2	IB	9:52	
5/16/2011		PR	1170500			INSP. R. JONES, 1L1 J. STUART, LINE TRUCK 818, PRES. SHOP 072 RESP. CONTRACTOR BACKHOE DAMAGES GUY WIRE. 5 LINE REROUTED VIA 31 LINE. BUS BRIDGE ESTABLISHED ON FULTON ST BTWN. 6TH AVENUE AND LA PLAYA TERMINAL LINE DELAY: 00:46		LD	9:52	10:38