

Edwin M. Lee | Mayor
 Tom Nolan | Chairman
 Cheryl Brinkman | Vice-Chairman
 Leona Bridges | Director
 Malcolm Heinicke | Director
 Jerry Lee | Director
 Joél Ramos | Director
 Edward D. Reiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

FRIDAY, MAY 18, 2012

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,247	96.8%	17	23	47

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	24	23	-4%
CABLE CAR	27	29	7%
WOODS	154	187	21%
KIRKLAND	115	136	18%
FLYNN	103	110	7%
POTRERO 40'	49	57	16%
POTRERO 60'	40	50	25%
PRESIDIO	123	139	13%
TOTAL	749	846	13%



3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	27	6	6	14	1
Flynn	196	37	15	8	14	0
Green	218	43	20	12	10	1
Kirkland	200	32	11	11	9	1
Potrero	233	35	14	12	6	3
Presidio	216	44	18	11	13	2
Woods	346	48	12	8	25	3
TOTAL	1,534	266	96	68	91	11

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:24 05/18/12	402	8X	6242	SAN BRUNO & WILDE (IB)	PASSENGER I-PAD STOLEN	12:24 12:24	12:50
			1231915	SFPD RESPONDED - NO ARREST - VIDEO PULLED LINE DELAY: 00:26			
14:30 05/18/12	163	F	1053	EMBARCADERO & KEARNY (OB)	COLLISION, PCC AND AUTO	14:30 14:30	14:56
			1232003	INSP WILLIAMS, 4S44; CLAIMS* SI GREEN N/R [EOR 14:34] VEH DELAY: 00:04 LINE DELAY: 00:26			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:39 05/18/12	515	38L	6292	MARKET & 2ND ST. (OB)	FALL ALLIGHTING, AID REFUSED.	15:39	16:05
			1231737	INSP FLORES, S/S*, VIDEO*, CLAIMS #6A47*. VEH DELAY: 00:26			
17:36 05/18/12	197	71	8366	BEALE & FOLSOM (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	17:36	18:50
			1232000	INSP FLORES J, PORTER M TRANSPORTED RESCUE OPERATOR. S/S*, VIDEO*, CLAIMS #6A47*, 799. SI WOODS N/R VEH DELAY: 01:14			
18:13 05/18/12	112	21	5535	GROVE & FRANKLIN (IB)	NON INJURY MUNI ACCIDENT, COACH / PARKED AUTO.	18:13	21:48
			1232020	INSP GEETER A, SHOP TRUCK #093, TOW TRUCK, S/S*, VIDEO*, CLAIMS #6A47*. VEH DELAY: 03:35			
19:27 05/18/12	448	24	5456	CASTRO & 18TH ST. (OB)	NON INJURY MUNI ACCIDENT, COACH / AUTO, HIT & RUN.	19:27	21:04
			1232016	INSP PORTER M, SFPD #3D11D, CASE #120395626, S/S*, VIDEO*, CLAIMS #6A47*, LICENSE PLATE #3RMC933. VEH DELAY: 01:37			

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:20 05/18/12	672	2	8010	SUTTER & MONTGOMERY (OB)	NO FORWARD MOTION	08:20	09:20
			1231885	201 RESPONDED - SENT IN - END OF RUN NO RETURN SI KIRKLAND N/R [EOR 08:49] VEH DELAY: 00:29 LINE DELAY: 01:00			
08:29 05/18/12	84	44	8104	CALIFORNIA & 7TH (OB)	NO START	08:29	09:34
			1231890	SENT IN- END OF RUN NO RETURN SI WOODS N/R LINE DELAY: 01:09			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:18 05/18/12	414	38	6285	GEARY & KEARNEY (OB)	LIFT STUCK	09:18	10:28
				1231888		INSPECTOR L. WILSON 1T60A AND 201 RESPONDED AND REPAIRED - BACK IN SERVICE LINE DELAY: 01:10	
09:53 05/18/12	386	6	5426	10TH & ORTEGA (IB)	SHUNT WIRE	09:53	10:28
				1231886		92 RESPONDED AND REPAIRED - BACK IN SERVICE LINE DELAY: 00:35	
10:05 05/18/12	338	49	5433	VANNESS & NORTH POINT (OB)	RESTRICTIVE MODE	10:05	11:07
				1231898		92 RESPONDED AND REPAIRED - BACK IN SERVICE LINE DELAY: 01:10	
12:05 05/18/12	12	30	5556	4TH & TOWNSEND (OB)	DEFECTIVE RIGHT RETREIVER	12:05	13:02
				1231728		INSPECTOR J.JIANG 1T61 RESPONDED - 93 RESPONDED AND REPAIRED - BACK IN SERVICE LINE DELAY: 00:57	
12:07 05/18/12	402	24	5422	CASTRO & 16TH (IB)	TROLLEY ROPE IN A TREE	12:07	12:42
				1231729		INSPECTOR Y. CHAN 1C53 AND OVERHEAD LINE 820 BOTH RESPONDED AND CLEARED - BACK IN SERVICE - INSPECTOR A. CHAU 1C9A NOTIFIED LINE DELAY: 00:35	
12:24 05/18/12	402	8X	6242	SAN BRUNO & WILDE (IB)	PASSENGER I-PAD STOLEN	12:24	12:50
				1231915		SFPD RESPONDED - NO ARREST - VIDEO PULLED LINE DELAY: 00:26	
14:30 05/18/12	163	F	1053	EMBARCADERO & KEARNY (OB)	COLLISION, PCC AND AUTO	14:30	14:56
				1232003		INSP WILLIAMS, 4S44; CLAIMS* SI GREEN N/R [EOR 14:34] VEH DELAY: 00:04 LINE DELAY: 00:26	