

## DAILY SERVICE DELIVERY OVERVIEW

### THURSDAY, MAY 19, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			AM	PM	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>97.0%</b>	<b>18</b>	<b>17</b>	<b>53</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F-LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>162</b>	<b>16%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>52</b>	<b>6%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>35</b>	<b>-34%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>104</b>	<b>1%</b>
<b>TOTAL:</b>	<b>719</b>	<b>750</b>	<b>4%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<i>Green</i>	193	37	5	8	14	10
<i>Cable Car</i>	114	27	1	6	14	6
<i>Potrero</i>	231	66	12	9	28	17
<i>Presidio</i>	198	28	8	3	10	7
<i>Kirkland</i>	220	38	10	4	15	9
<i>Woods</i>	336	82	10	8	51	13
<i>Flynn</i>	197	37	5	5	16	11
<b>TOTAL:</b>	<b>1,489</b>	<b>315</b>	<b>51</b>	<b>43</b>	<b>148</b>	<b>73</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:34 05/19/11	R OPERATOR PO	12	1225	314	49	7013	VAN NESS & GREENWICH (OB)	ACCIDENT COACH & AUTO, NO INJURY, HIT & RUN	OB	06:34	07:54	30
						1171243	INSP C WILCHER CLEARED. COACH WAS REAR ENDED BY AUTO. MINOR DAMAGE TO LEFT REAR OF COACH. SYSTEM SAFETY*. CLAIMS 6A45*. VIDEO*. VEH DELAY: 01:20					

**ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS - CONTINUED**

18:41 05/19/11	R	OPERATOR FL	34	3346	468	14L	6214	VERMONT & 17TH ST. (PI)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	PI	18:41	19:18	24
					1171452			INSP ESPINOZA T, S/S*, VIDEO*, CLAIMS #6A48*, NO 799. VEH DELAY: 00:37					
22:50 05/19/11	R	OPERATOR PO	36	4034	449	49	7007	POST & LARKIN (OB)	POLE IN THE O/H, SWINGING TROLLEY POLE PULLED SUPPPORT WIRE POLE ONTO THE O/H. COACH THEN STRUCK PARKED AUTO. NO INJURIES REPORTED. OPEN FEEDER FILLMORE 23.	OB LD	22:50 22:59	01:12 00:06	25
					1171395			LINE TRUCK#818, PRESIDIO SHOP, POTRERO SHOP, INSP^S FONG, ALDANA, ESPINOZA RESPONDED. OPERATOR PUT ON NON-DRIVING STATUS. POTRERO SHOPMAN PULLED COACH INTO THE YARD. TWO 3 LINE COACHES TRAPPED TIL EOS. SYS.SAFETY* CLAIMS#6A48* SEN.STAFF* UPAGED* SI POTRERO N/R [EOR 22:54] VEH DELAY: 00:04 LINE DELAY: 01:07					

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
08:35 05/19/11	R	OPERATOR KI	11	2974	627	19	8331	CONNECTICUT & 26TH ST (OB)	DISABLE TRUCK BLOCKING	OB LD	08:35 08:35	08:55 09:19	30
					1171278			INSP E TUCKER; LEAD INSP J STUART RESP TO CLEAR THE TRAPPED COACHES. REROUTES FOR THE 19-LINE. 3 STOPS MISSED. SFPD RESP. MGR M ESPINOSA*. VEH DELAY: 00:20 LINE DELAY: 00:44					

**LINE DELAY > 20 MINUTES - CONTINUED**

22:50 05/19/11	R	OPERATOR PO	36	4034	449	49	7007	POST & LARKIN (OB)	POLE IN THE O/H, SWINGING TROLLEY POLE PULLED SUPPPORT WIRE POLE ONTO THE O/H. COACH THEN STRUCK PARKED AUTO. NO INJURIES REPORTED. OPEN FEEDER FILLMORE 23.	OB LD	22:50 22:59	01:12 00:06	25
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22:59 05/19/11	R	OPERATOR PR	36	2660	138	3	5581	SUTTER & TAYLOR (OB)	OPEN FEEDER NO POWER	OB LD	22:59 22:59	00:23 00:06	36
								1171483	POT TRK 093 RESP VEH DELAY: 01:24 LINE DELAY: 01:07				