



**Muni
Service Delivery
Daily Report**

Thursday, May 21, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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FRIDAY 5 -22-09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	4	0	0	0	10=1, 12=1, 28L=1, 43=1
Woods	0	0	0	0	
Potrero	2	0	0	1	41=1, 49=1
Presidio	0	0	0	0	
Metro	4	0	0	0	J=1, KT=1, L=1, M=1
F line	0	0	0	0	
TOTAL	10	0	5	0	

Special Events

0

Division

REPORT DATA AS OF 0730 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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THURSDAY/5 21 09 /PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	1=9 1=14L 2=38
Kirkland	13	0	0	0	1=1X 4=2 1=10 1=12 2=19 2=28 1=43 1=47
Woods	1	0	1	0	1=27
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Metro	8	0	1	0	1=J 1=KT 2=L 2=M 1=2
F line	0	0	0	0	
TOTAL	0	0	0	0	

Special Events				
0				
Division				
REPORT DATA COMPILED AS OF - 1600HRS				

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY 5/21/2009							
Revised 2/21/09							
Cable Car one-piece	1	0		49	1	0	2.0%
Cable Car multi-piece	0						
Flynn one-piece	1	0		154	3	0	1.9%
Flynn multi-piece	4						
Kirkland one-piece	2	2		212	6	2	2.8%
Kirkland multi-piece	8						
Woods one-piece	3	0		251	5	0	2.0%
Woods multi-piece	4						
Potrero one-piece	3	0		212	6	0	2.8%
Potrero multi-piece	6						
Presidio one-piece	0	2		174	0	2	0.0%
Presidio multi-piece	0						
Metro one-piece	1	6		146	5	6	3.4%
Metro multi-piece	8						
F Line one-piece	2	6		33	2	6	6.1%
F Line multi-piece	0						
System total				1231	28	16	2.3%

Accidents

Thu May 21, 2009

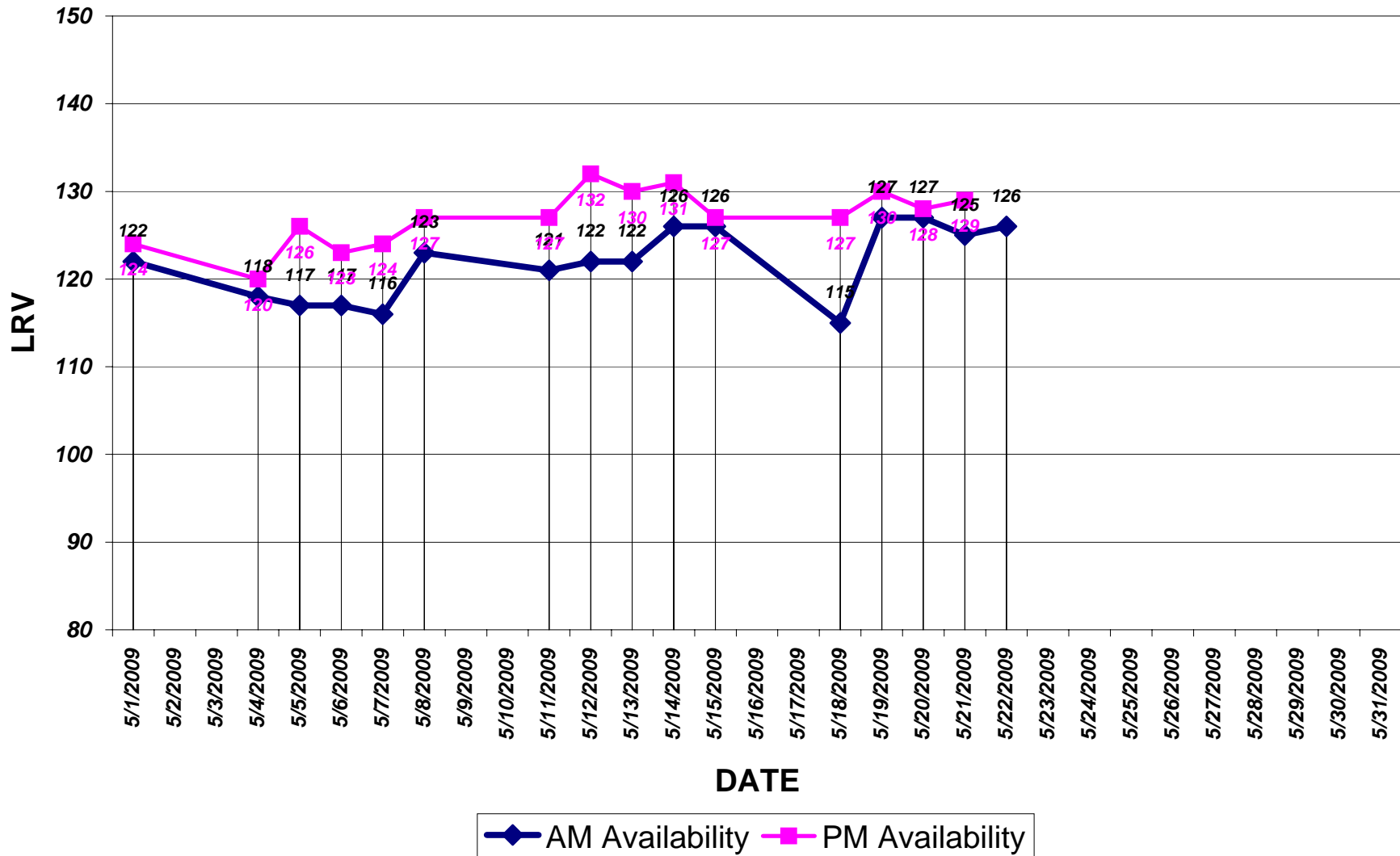
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:07 05/21/09	R OPERATOR CA	39	3	11	61	53	CALIFORNIA & MASON (IB)	ACCIDENT CABLE CAR & TAXI (NO DAMAGE TO CABLE CAR; MODERATE DAMAGE TO LEFT SIDE OF TAXI)	IB	09:07	09:19	39
							1048977	INSP JAHN, MANAGER DEL BARRIO*, NO 799 VEH DELAY: 00:12 LINE DELAY: 00:12				
10:33 05/21/09	R OPERATOR PO	35	3	344	22	5434	UNION & STEINER (IB)	ACCIDENT COACH/AUTO COLLIDED.	IB	10:33	10:55	40
							1048928	INSP.C14 VICKERS,E. VEH DELAY: 00:22				
14:13 05/21/09	R SFPD	36					873 ELLSWORTH & CRESENT	ALLEGED COACH/AUTO ACCIDENT		14:13	15:00	07
							1048971	INSP K. JOMOC CLEARED, NO MERIT TO ALLEGATION VEH DELAY: 00:47				
15:35 05/21/09	R OPERATOR FL	12	9	449	38	6404	GEARY & FILLMORE (IB)	COACH/AUTO ACCIDENT MINOR DAMAGE	IB	15:35	16:21	07
							1049006	INSP J. GIANG CLEARED VEH DELAY: 00:46				
16:15 05/21/09	R OPERATOR PO	15	1	354	22	5475	FILLMORE & GOLDEN GATE (IB)	COACH/TREE ACCIDENT, BROKEN MIRROR	IB	16:15	18:14	07

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:45 05/21/09	R OPERATOR PR	36	6	139	30	5503	STOCKTON & MARKET (IB)	COACH/AUTO ACCIDENT MINOR DAMAGE	IB	16:44	17:25	07
							1049016	INSP B. HENDERSON CLEARED VEH DELAY: 00:41				
18:45 05/21/09	R OPERATOR GV	74		183	F	1075	EMBARCADERO & BROADWAY (OB)	MINOR COLLISION PCC/AUTO	OB LD	18:45 18:45	18:52 18:52	75
							1049037	MRO 4C55 J. CAHVEZ, MRU 4S46. OFFLOADED AND DEADHEAD TO FERRY TERMINAL SYTEM SAFETY, FORM R AS PER P MEDINA, D. BANBURY,P. MEDINA,F. LUM,J. KELLY,UPAGE @ 1935HOURS VEH DELAY: 00:07 LINE DELAY: 00:07				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:12 05/21/09	R OPERATOR PO	35			24		INDUSTRIAL & SHAFTER (OB)	BLOCKED BY SFFD	OB LD	05:12 05:12	05:30 07:45	40
							1048948	INSP.T61 LEDBETTER, 1M1 STUART,J. 1T67 JOHNSON,T.C.COACHES REROUTED IB.OB CORTLAND AND BAYSHORE.ONE SHUTTLE COACH USED.311* VEH DELAY: 00:18 LINE DELAY: 02:33				
08:46 05/21/09	T CABLE MACH. CA	39	4	2	61	49	CALIFORNIA & DRUMM (IB)	BUMPER BAR (025 CALIFORNIA)	IB LD	08:46 08:46	09:07 09:07	39
							1048766	INSP JAHN, C/M, C/S TOWED CABLE CAR IN, MANAGER DEL BARRIO*, 2 SHUTTLES USED SI CABLE CAR 49 @10:41 VEH DELAY: 01:55 LINE DELAY: 00:21				

LIGHT RAIL AM/PM Availability



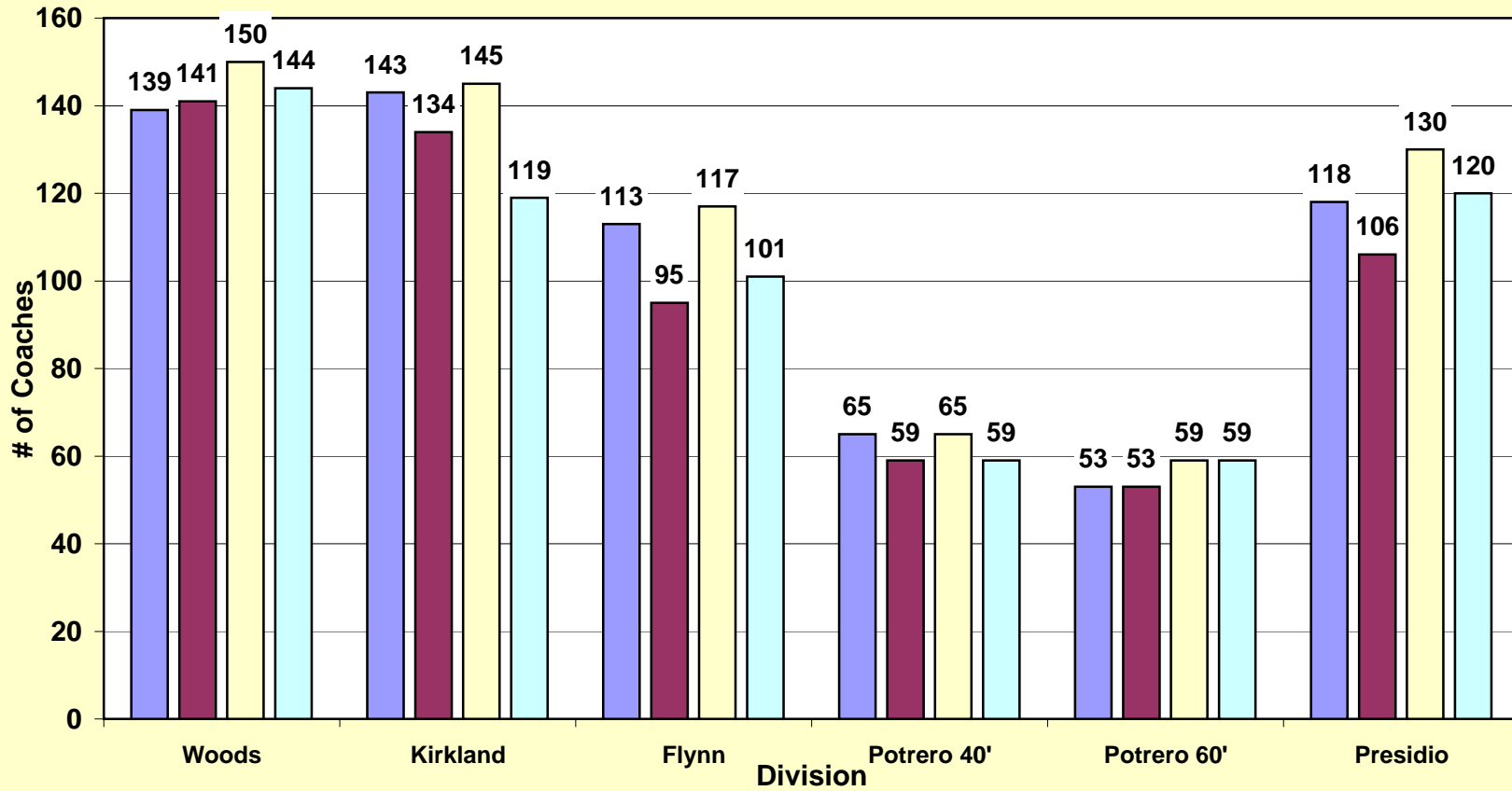
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	130
05/14/09	THURSDAY	126	131
05/15/09	FRIDAY	126	127
05/18/09	MONDAY	115	127
05/19/09	TUESDAY	127	130
05/20/09	WEDNESDAY	127	128
05/21/09	THURSDAY	125	129
05/22/09	FRIDAY	126	
05/25/09	MONDAY		
05/26/09	TUESDAY		
05/27/09	WEDNESDAY		
05/28/09	THURSDAY		
05/29/09	FRIDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 05/22/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	0
Automatic Train Control System (ATCS)	0
Brakes	1
Coupler	1
Doors / steps	1
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	0
Pantographs	0
Propulsion	0
Flats	0
PM	5
Support shop	4
Body/paint shop	10
Glass shop	0
Parts	0
Destination sign/electrical	1
Other	1
Vendor	0
Engineering	1
Total	25

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Thursday 05/22/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	25	9	2	3
Equipment available for service @ 7:30 a.m.	126	19	8	5

Motor & Trolley Coaches Availability
A.M. 5/22/09 & 5/21/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
5/22/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	3	3	6	17
Campaigns / retrofits	0	0	0	0	0	0	1	1	1
Maintenance Holds	33	8	8	49	10	22	47	79	128
Awaiting parts	13	4	2	19	0	0	23	23	42
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	139	143	113	395	65	53	118	236	631
Final a.m. pull-out	141	134	95	370	59	53	106	218	588
Reserve fleet usage	5	0	0	5	0	0	0	0	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	0	3	0	1	0	1	4
Afternoon (p.m.) availability									
5/21/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance holds	31	10	7	48	10	19	35	64	112
Awaiting parts	14	5	0	19	0	3	23	26	45
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	150	145	117	412	65	59	130	254	666
Final p.m. pull-out	144	119	101	364	59	59	120	238	602
Reserve fleet usage	5	0	0	5	0	0	0	0	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	1	4	0	0	0	0	4

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, MAY 21, 2009											
Green	239	58	21	13	16	8	24.3	8.8	5.4	6.7	3.3
Cable Car	127	25	5	4	11	5	19.7	3.9	3.1	8.7	3.9
Potrero	268	60	23	4	14	19	22.4	8.6	1.5	5.2	7.1
Presidio	204	29	12	3	7	7	14.2	5.9	1.5	3.4	3.4
Kirkland	255	53	18	10	14	11	20.8	7.1	3.9	5.5	4.3
Woods	306	59	19	6	18	16	19.3	6.2	2.0	5.9	5.2
Flynn	206	46	15	9	22	0	22.3	7.3	4.4	10.7	0.0
Total	1605	330	113	49	102	66	20.6%	7.0%	3.1%	6.4%	4.1%
Summary For The Last 7 Days											
THURSDAY 5 14	1,602	314	118	39	105	52	19%	7%	2%	7%	3
FRIDAY 5 15	1,640	349	129	43	109	68	21%	8%	3%	7%	4
SATURDASY 5 16	1,131	273	107	31	86	49	24%	9%	3%	8%	4
SUNDAY 5 17	1,077	283	116	29	87	51	26%	11%	3%	8%	5
MONDAY 5 18	1,653	357	140	49	100	68	22%	9%	3%	6%	4
TUESDAY 5 19	1,587	312	105	49	101	57	20%	7%	3%	6%	4
WEDNESDAY 5 20	1,593	337	123	46	100	68	21%	8%	3%	6%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											