

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, MAY 25, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
SYSTEM WIDE	1174	94.0%	35	35	74

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	114	0%
F-LINE	20	22	10%
CABLE CAR	26	30	15%
WOODS	140	163	16%
KIRKLAND	111	120	8%
FLYNN	103	107	4%
POTRERO 40'	49	55	12%
POTRERO 60'	53	33	-38%
PRESIDIO	103	106	3%
TOTAL:	719	750	4%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	198	53	11	11	15	16
Cable Car	118	20	2	4	11	3
Potrero	227	60	12	11	29	8
Presidio	190	37	9	8	10	10
Kirkland	222	48	10	9	14	15
Woods	330	96	17	11	53	15
Flynn	197	41	6	5	20	10
TOTAL:	1,482	355	67	59	152	77

1. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:27 05/25/11	R OPERATOR KI	17	0837	660	47	8335	POWELL & NORTH POINT (OB)	ALLEGE ACCIDENT COACH/AUTO, NO INJURY, NO MERIT	OB	06:27	07:25	18
							1172298	INSP A LEDBETTER CLEARED, S/S*, CLAIM 6A40*, KIRKLAND MAINTANACE MANAGER CLEARED VEH DELAY: 00:58				
12:51 05/25/11	R OPERATOR PO	27	1841	377	24	5473	COURTLAND & BRONTE (IB)	VEHICLE ACCIDENT (MINOR) AUTO BACKED INTO STATIONARY COACH.	IB	12:51	13:20	33
							1172395	INSP. L. DAVIS RESPONDED, SS*, VIDEO* CLAIMS 6-A-40* VEH DELAY: 00:29				

LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:54 05/25/11	R OPERATOR WO	25	3883	247	91	8136	JUNIPERO SERRA & OCEAN AVENUE (IB)	MOTOR COACH ON TRACKS	IB LD	04:54 04:54	05:29 05:29	16
							1172297					
11:17 05/25/11	R INSP.R.GUZMAN ME	20	9017	66	N	1505	CHURCH ST. & MARKET (OB,PI)	INTOXICATED PASSENGER (FEMALE & MALE)	OB LD	11:17 11:17	11:41 11:41	78
							1172390					