



**Muni  
Service Delivery  
Daily Report**

Wednesday, May 27, 2009





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	Count	Time
<b>Baseball Game Service Summary Report MAY 27, 2009</b>		
<b>ATTENDANCE: 27744</b>		
<b>NUMBER OF PASSENGERS (appr.): 2245</b>		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
<b>Pre-game inbound (IB) service</b>		
Game started		19:15
First IB trip at Embarcadero		16:01
Last IB trip at Embarcadero		19:54
Number of special IB trips	12	
Number of regular IB trips	45	
Total pre-game trips	57	
Average IB headway		4:16
Standard deviation		3:10
<b>Post-game outbound (OB) service</b>		
<b>Game ended</b>		<b>22:15</b>
First OB trip at Embarcadero		22:10
Last OB trip at Embarcadero		22:47
<b>Load completed</b>		<b>21:25</b>
Trips to Castro	0	
Trips to Embarcadero	0	
J	0	
KT	3	
L	1	
M	0	
N	6	
<b>Total post-game trips</b>	<b>10</b>	
<b>Average OB headway</b>		<b>4:16</b>
Standard deviation		2:14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**THURSDAY 05/28/09 AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	2	0	0	0	10=1; 28=1
Woods	1	0	0	0	16X=1
Potrero	5	1	0	0	30=1; 41=2; 7=1; 14=1
Presidio	0	0	0	0	
Metro	2	0	0	0	M=1; K=1
F line	2	0	0	0	F=2
<b>TOTAL</b>	<b>12</b>	<b>1</b>	<b>0</b>	<b>0</b>	

**Special Events**

**0**

Division

**REPORT DATA AS OF 0800 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**Wednesday 05-27-09 PM NOLO REPORT**

Cable Car	1	0	0	0	60=1
Flynn	5	0	1	0	9=1 14L=2 38=1 9X=1
Kirkland	8	0	1	0	12=3 47=1 28=1 2=1 10=1 19=
Woods	3	0	0	0	54=2 71=1
Potrero	9	0	2	1	14=2 7=2 49=1 41=2 30=1 6=1
Presidio	2	0	1	0	30=1 5=1
Metro	9	0	0	0	KT=5 N=1 L=1 M=1 J=1
F line	1	0	0	0	F=1
<b>TOTAL</b>	<b>38</b>	<b>0</b>	<b>0</b>	<b>0</b>	

**Special Events**

**0**

Division

**REPORT DATA AS OF 1010**

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
WEDNESDAY 5/27/2009							
Revised 2/21/09							
<b>Cable Car one-piece</b>	1	1		49	1	1	2.0%
<b>Cable Car multi-piece</b>	0						
<b>Flynn one-piece</b>	1	2		154	2	2	1.3%
<b>Flynn multi-piece</b>	2						
<b>Kirkland one-piece</b>	4	1		212	10	1	4.7%
<b>Kirkland multi-piece</b>	12						
<b>Woods one-piece</b>	1	1		251	2	1	0.8%
<b>Woods multi-piece</b>	2						
<b>Potrero one-piece</b>	2	3		212	7	3	3.3%
<b>Potrero multi-piece</b>	10						
<b>Presidio one-piece</b>	1	0		174	3	0	1.7%
<b>Presidio multi-piece</b>	4						
<b>Metro one-piece</b>	6	9		146	10	9	6.8%
<b>Metro multi-piece</b>	8						
<b>F Line one-piece</b>	1	2		33	1	2	3.0%
<b>F Line multi-piece</b>	0						
<b>System total</b>				1231	36	19	2.9%

# Accidents

Wed May 27, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:15 05/27/09	R 15/48/8131 WO	40	1	30	48	8170	24TH ST & FOLSOM (IB)	ACCIDENT COACH & AUTO (HIT & RUN) ; NO DAMAGE TO COACH	IB	11:15		39
							1049747	OPERATOR CLEARED, OPERATOR MAKE REPORT AT DIVISION				
11:16 05/27/09	R OPERATOR PO	17	4	358	22	5436	16TH ST. & GUERRERO (IB)	ALTERCATION OPERATOR AND PASSENGER	IB	11:16	11:38	11
							1049742	INSP.HENDERSON,B;SFPD 3D1A RESPOND,CLEARED NO ARREST VEH DELAY: 00:22				
13:28 05/27/09	T OPERATOR CA	36	4	49	60	13	HYDE & BEACH (IB)	ALTERCATION GRIP AND PEDESTRIAN	IB	13:00		36
							1049799	INSP. S. GARNICA*, INSTRUCTED TO PULL IN BY INSP. AND INTERVIEW AT THE DIVISION. MGR E. DEL BARRIO* DISPATCHER* END OF SHIFT SI CABLE CAR N/R				
15:51 05/27/09	R OPERATOR PR	07	3	147	30	5598	CHESTNUT & FILLMORE (IB)	COACH & COACH COLLIDE (MINOR BROKEN MIRROR)686/43/8314 STATIONARY IN ZONE	IB	15:51	16:55	29
							1049769	INSP HOLMES,V MGR AMDREWS OP# 3593 799 VIDEO* 768/43/8360 OP ID#2264 COACH TRADED WITH 686/43/8314 OP ID#617 OP ID#2264 PULLED DAMAGED COACH IN SI PRESIDIO N/R [EOR 22:07] VEH DELAY: 06:16				

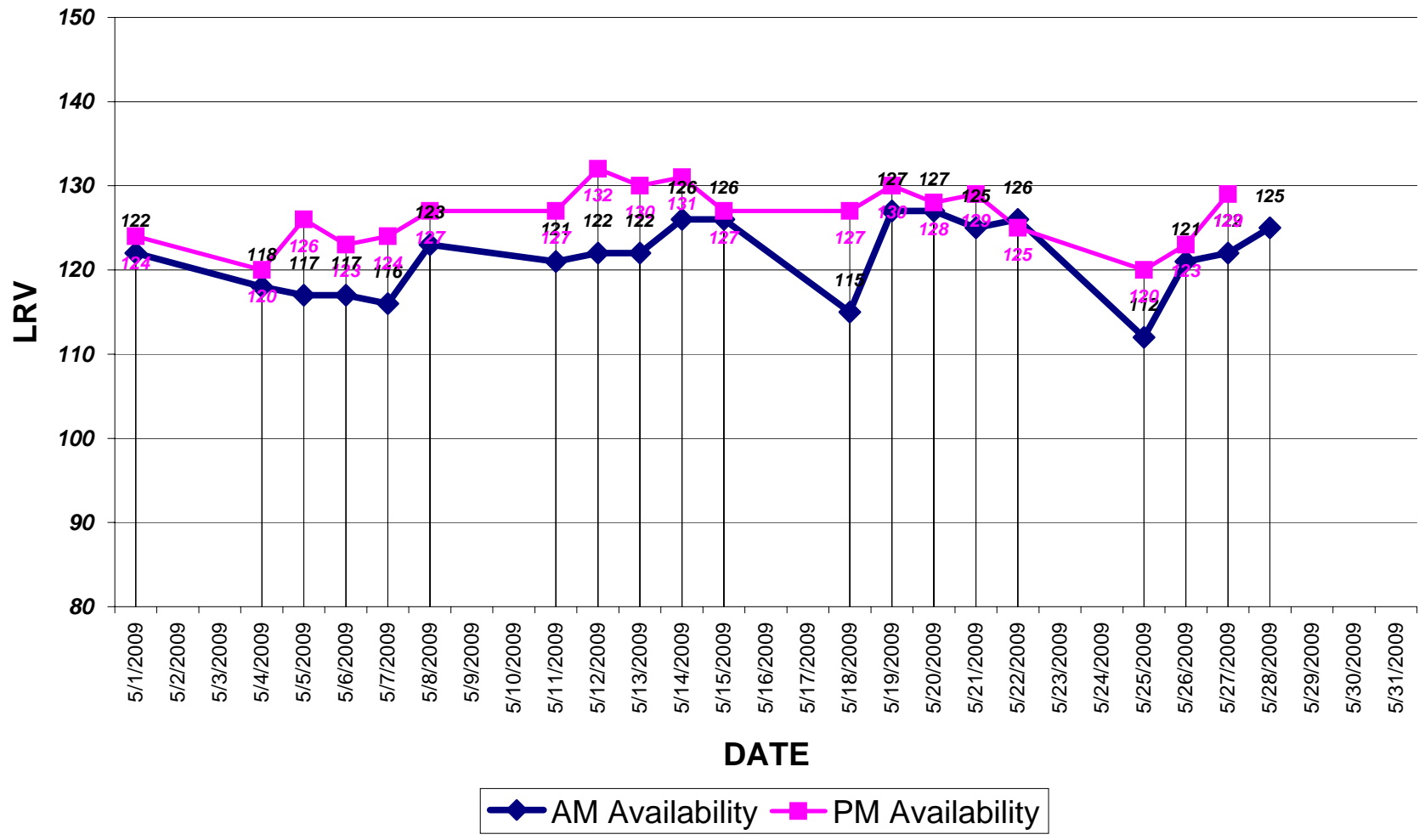
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:58 05/27/09	R OPERATOR WO	07	7	200	54	8130	HUDSON & 3RD ST (IB)	GUNSHOTS IN AREA OF COACH(INTERVIEW)PASSENGER BUMPED HEAD ON COACH(AID REFUSED)	IB	17:58	18:45	29
							<b>1049834</b>	NEWMAN,DISP*,VIDEO*,CLAIMS#6A50* MGR ANDREWS* OPERATOR UPSET SI WOODS N/R VEH DELAY: 00:47				
18:00 05/27/09	R OPERATOR PO	38	3	467	24	5445	3RD ST & PALOU AVE (IB)	OPERATOR HEARD THREE GUNSHOTS IN AREA	IB	18:00	18:19	29
							<b>1049835</b>	NEWMAN,MGR ANDREWS* VIDEO*,SFPD * D,THOMPSON* VEH DELAY: 00:19				



## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:07 05/27/09	R OPERATOR GV	20	4	155	F	1077	MARKET & BATTERY (OB)	FALL ON BOARD	OB	07:07	07:34	72
							1049700	INSP. G. PINTO CLEARED, MEDIC 64 TRANSPORTED PATRON TO SFGH WITH HIP & LEG INJURIES, OP 799, CAR TAKEN TO THE MINT YARD BY MRU-4S31, CLAIMS 6A42* SYSTEM SAFETY* SI THE MINT YARD VEH DELAY: 00:27 LINE DELAY: 00:27	LD	07:07	07:34	
20:34 05/27/09	R OPERATOR GV	85	4	182	F	1062	MARKET & CHURCH (OB)	SMOKEING CAR	OB	20:34	20:58	85
							1049818	INSPECTOR CAR TRADE . 4S44,4S46 CLEARED DEAD PUSH TO METRO. CT 1059 @21:16 VEH DELAY: 00:42 LINE DELAY: 00:24	LD	20:34	20:58	
21:45 05/27/09	T CABLE MACHINE CA	26			60		WASHINGTON & MASON (IB,OB)	POWELL CABLE DAMAGED AND IN NEED OF REPAIR	IB	21:43	01:30	25
							1049849	CARS SENT AROUND THE HORN, SHUTTLES BET. POWELL/ELLIS TO POWELL/WASHINGTON. POWELL CARS TOWED INTO YARD BY CABLE SHOP TRUCK. CABLE OPERATORS SENT TO KIRKLAND FOR MOTOR COACH SHUTTLE SERVICE. SENIOR STAFF* SI CABLE CAR VEH DELAY: 03:47 LINE DELAY: 03:47	LD	21:43	01:30	

# LIGHT RAIL AM/PM Availability



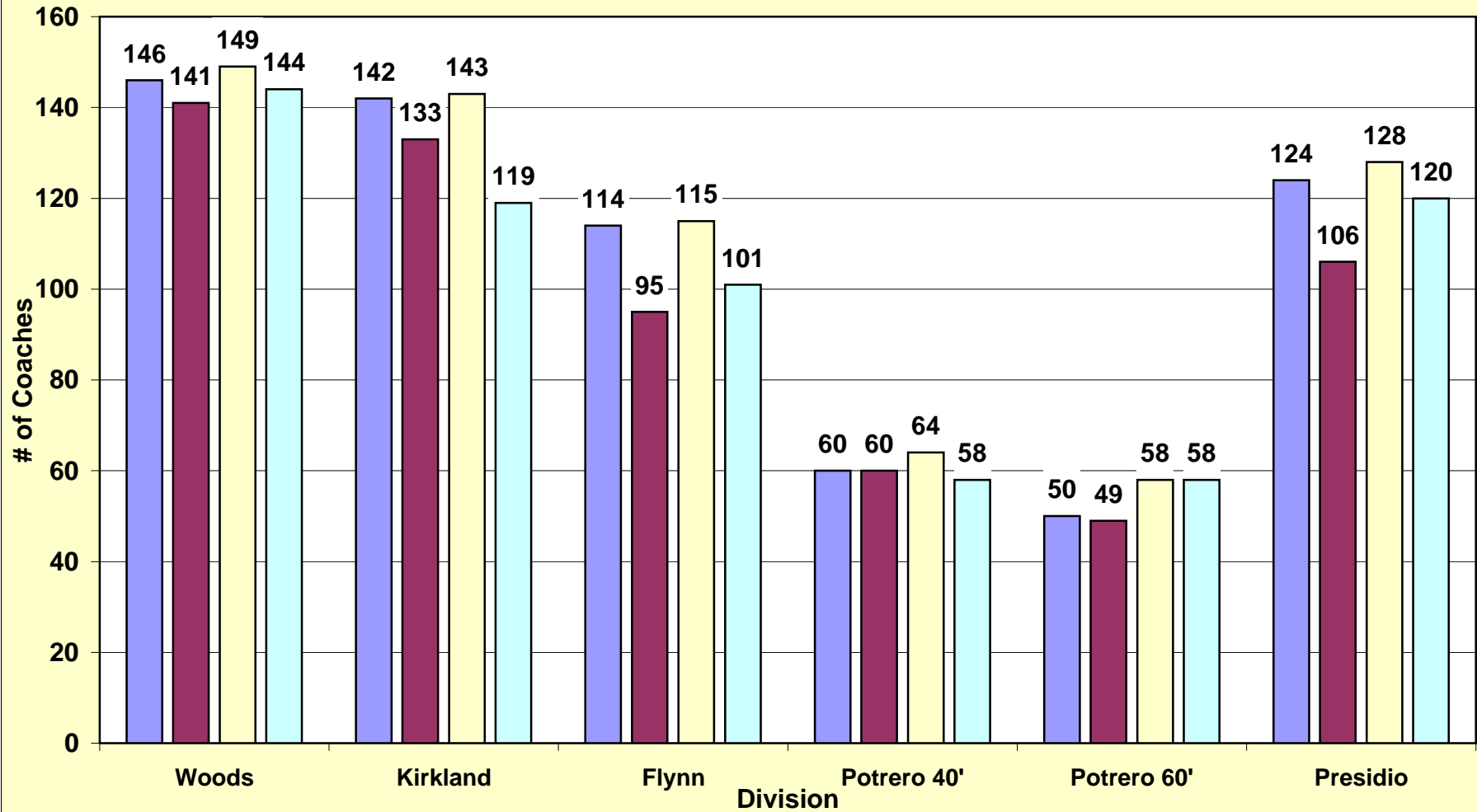
Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
May 2009			
05/01/09	FRIDAY	122	124
05/04/09	MONDAY	118	120
05/05/09	TUESDAY	117	126
05/06/09	WEDNESDAY	117	123
05/07/09	THURSDAY	116	124
05/08/09	FRIDAY	123	127
05/11/09	MONDAY	121	127
05/12/09	TUESDAY	122	132
05/13/09	WEDNESDAY	122	130
05/14/09	THURSDAY	126	131
05/15/09	FRIDAY	126	127
05/18/09	MONDAY	115	127
05/19/09	TUESDAY	127	130
05/20/09	WEDNESDAY	127	128
05/21/09	THURSDAY	125	129
05/22/09	FRIDAY	126	125
05/25/09	MONDAY	112	120
05/26/09	TUESDAY	121	123
05/27/09	WEDNESDAY	122	129
05/28/09	THURSDAY	125	
05/29/09	FRIDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>05/28/09</b> Thursday Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
<b>Air</b>	1
<b>Automatic Train Control System (ATCS)</b>	2
<b>Brakes</b>	1
<b>Coupler</b>	1
<b>Doors / steps</b>	0
<b>Heating, Ventilation, Air Conditioner (HVAC)</b>	0
<b>Lights</b>	0
<b>Pantographs</b>	0
<b>Propulsion</b>	1
<b>Flats</b>	0
<b>PM</b>	2
<b>Support shop</b>	5
<b>Body/paint shop</b>	11
<b>Glass shop</b>	0
<b>Parts</b>	1
<b>Destination sign/electrical</b>	0
<b>Other</b>	1
<b>Vendor</b>	0
<b>Engineering</b>	0
<b>Total</b>	<b>26</b>

	<b>LRV2/3</b>	<b>PCC</b>	<b>Milan</b>	<b>Historic</b>
<b>Green Division Daily Maintenance</b>				
<b>Thursday 05/28/09</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	28	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	26	17	3	3
<b>Equipment available for service @ 7:30 a.m.</b>	125	11	7	5

**Motor & Trolley Coaches Availability**  
 A.M. 5/28/09 & 5/27/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>5/28/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	2	0	1	3	12
Campaigns / retrofits	0	0	0	0	0	0	1	1	1
Maintenance Holds	35	13	10	58	16	24	41	81	139
Awaiting parts	10	4	0	14	0	0	21	21	35
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	146	142	114	402	60	50	124	234	636
Final a.m. pull-out	141	133	95	369	60	49	106	215	584
Reserve fleet usage	10	0	0	10	0	0	0	0	10
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	2	0	2	1	4	0	5	7
<b>Afternoon (p.m.) availability</b>									
<b>5/27/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	0	1	4	5	1	0	0	1	6
Campaigns / retrofits	0	0	0	0	0	0	2	2	2
Maintenance holds	32	12	9	53	11	23	37	71	124
Awaiting parts	11	3	0	14	0	3	24	27	41
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	149	143	115	407	64	58	128	250	657
Final p.m. pull-out	144	119	101	364	58	58	120	236	600
Reserve fleet usage	7	0	0	7	0	0	0	0	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	0	3	1	1	0	2	5

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: WEDNESDAY, MAY 27, 2009</b>											
Green	240	55	15	10	17	13	22.9	6.3	4.2	7.1	5.4
Cable Car	127	26	6	7	10	3	20.5	4.7	5.5	7.9	2.4
Potrero	263	55	21	8	12	14	20.9	8.0	3.0	4.6	5.3
Presidio	208	37	14	6	6	11	17.8	6.7	2.9	2.9	5.3
Kirkland	252	53	22	11	10	10	21.0	8.7	4.4	4.0	4.0
Woods	306	54	18	5	17	14	17.6	5.9	1.6	5.6	4.6
Flynn	205	49	16	9	20	4	23.9	7.8	4.4	9.8	2.0
<b>Total</b>	<b>1601</b>	<b>329</b>	<b>112</b>	<b>56</b>	<b>92</b>	<b>69</b>	<b>20.5%</b>	<b>7.0%</b>	<b>3.5%</b>	<b>5.7%</b>	<b>4.3%</b>
<b>Summary For The Last 7 Days</b>											
WEDNESDAY 5 20	1,593	337	123	46	100	68	21%	8%	3%	6%	4
THURSDAY 5 21	1,605	330	113	49	102	66	21%	7%	3%	6%	4
FRIDAY 5 22	1,644	339	125	50	98	66	21%	8%	3%	6%	4
SATURDAY 5 23	1,130	256	102	33	77	44	23%	9%	3%	7%	4
SUNDAY 5 24	1,068	258	97	27	80	54	24%	9%	3%	7%	5
MONDAY 5 25	1,084	165	77	30	48	10	15%	7%	3%	4%	1
TUESDAY 5 26	1,596	331	115	54	88	74	21%	7%	3%	6%	5
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											